Privacy Policy

1. Introduction

Your privacy is important to us. This Privacy Policy explains how we collect, use, store, and protect your personal information within the context of our hospital surgical operations management system. The system is designed to optimize resource planning and facilitate surgery scheduling while ensuring the protection of personal data, in compliance with the General Data Protection Regulation (GDPR). By using our system, you will accept the practices described in this policy.

2. Information Collected

We collect different types of information to provide and improve our services, including:

- Personal identification data: Full name, date of birth, email address, phone number.
- Sensitive data: Medical history, allergies, records of previous surgeries and consultations.
- **Technical and operational data:** Authentication data, access logs, and changes made in the system.

3. Use of Information

We use your information for the following purposes:

- Planning and scheduling surgeries based on resource availability.
- Facilitating communication between patients, doctors, and administrators.
- Complying with legal and regulatory obligations.

4. Sharing of Information

Personal information may be shared in the following cases:

- Internally: Among the system's modules for data integration (e.g., surgery planning and 3D visualization of hospital spaces) and communication between different user profiles (e.g., doctors, administrators).
- With third parties: We share your email address and password with Amazon Web Services (AWS) for authentication purposes, in accordance with AWS's Terms of Service (https://aws.amazon.com/agreement/).
- To comply with legal obligations.

5. Information Security

We implement technical and organizational measures to protect personal data, including:

- Role-based access control to limit permissions.
- Activity monitoring to prevent unauthorized access.

• Encryption and backup practices to ensure system continuity.

6. User Rights

Users have the following rights, as applicable under the law:

- Access, correct, or update their personal data.
- Request the deletion of their data, except where such deletion conflicts with legal obligations.
- Be informed about how their data is processed and for what purposes.

7. Changes to This Privacy Policy

We reserve the right to update this policy as necessary. We will notify users of significant changes through appropriate channels.

8. Contact

If you have questions about this Privacy Policy or the processing of your data, please contact us at [lapr5.g44.3dh@gmail.com].