Josh Caruso

http://josh.ihpcsolutions.com

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Education

Bachelor of Science Aug 2012 - Dec 2016

Information Technology

Metropolitan State University - St. Paul, MN

GPA: 3.36 / 4.0

Expected Graduation: December 2016

Associate of Arts and Sciences Sept 2007 - May 2009

Hospitality Industry Administration and Restaurant Management

Triton College – River Grove, IL

GPA: 3.6 / 4.0

Presidents Honor List: Sprint 2007, Spring 2009

Skills

Adaptability Data Structures Operating Systems

Agile Methodologies GRASP GitHub
Computer Repair HTML SQL
Computer Maintenance Java UML

Computer Security JavaScript Team Leadership

PHP Linux Android
Customer Service Microsoft Office Windows

Experience

Server Lettuce Entertain You Enterprises Various Locations Sept 2007 - May 2016

Continually refine communication and client relation skills

Maximize multi-tasking skills

Coach and on-board incoming servers

Shadow management in operational duties, such as inventory keeping, purchase orders,

and leading front desk

Intern Lettuce Entertain You Enterprises Wildfire – Oak Brook, IL May 2009 - Aug 2009

Designed full restaurant concept and business plan, presented to LEYE executives

Shadowed management, learned daily deliverables and responsibilities

Analyzed financial results vs goals; formulated strategies driving sales & profitability

Enriched communication and client relation skills

Manager Triton Executive Dining Room Triton - River Grove, IL Jan 2009 - May 2009

Maximized traffic and sales growth Grew dining room profitability

Mentored students in valuable service and speaking skills Designed service and table formats, improving efficiency