# Noah Jahn

Noah Alexander Jahn

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#### **EXPERIENCE**

# **SPARK Business Works** / Software Analyst

August 2018 - PRESENT, Kalamazoo MI

As a Software Analyst at SPARK Business Works, I am responsible for quality assurance of custom built web and mobile applications. I enjoy turning a clients vision in to working software and keeping up with the new technologies to use and implement.

# **CSM Group** / IT Technician

September 2017 - PRESENT, Kalamazoo MI

Troubleshoot computer hardware, software, and cell phones. Ensure security and usability of computers, email (office 365), and networks. Automate software installation and daily tasks with Python, Windows PowerShell, and Windows Batch scripts. Manage Office 365 users and groups.

### Newkirk-Electric Associates Inc. / IT Intern

July 2016 - August 2017, Muskegon MI

Troubleshoot computer hardware, software, tablets, and cell phones in person and over the phone. Deploy new computers to users. Ensure hardware inventory is up to date and document work done.

# Muskegon Community College OIT / Student Technician

February 2016 - December 2017, Muskegon MI

Answer phone in a timely manner and create a ticket based on issue described by user. Document steps in ticket and in Knowledgebase if new issue arises. Deploy new computers and desk phones.

### **SKILLS**

Windows PowerShell, PHP,

HTML,

CSS Java,

MySQL,

C,

On-premise Active

Directory,

Azure Active Directory,

Office 365 User

Management,

Meraki MDM,

TeamViewer,

Comodo C1 Antivirus,

Spiceworks Ticketing

System,

Spiceworks Inventory,

Windows XP - 10,

Microsoft Office Suites

2007 - 2016

### **PROJECTS/ACCOMPLISHMENTS**

# **Here Comes Treble Website** / CS3500 Web Technologies Final Project

August 2018 - October 2018, Western Michigan University

Website for the Here Comes Treble Acapella group. List member information and event updates.

https://github.com/noahjahn/herecomestreblewmu

http://www.herecomestreblewmu.com

# **GPU Butter** / CS4430 Database Management Systems Final Project

July 2018 - August 2018, Western Michigan University

Easily search for Graphics Cards based on the FPS of a select few games. https://github.com/noahjahn/wmu-gpu-butter

# Phi Theta Kappa / Honor Society

February 2016 - April 2017, Muskegon Community College

#### **EDUCATION**

# **Western Michigan University**

August 2017 - PRESENT, Kalamazoo MI

Bachelors of Science in Computer Science. Expected graduation December 2018.

# **Muskegon Community College**

August 2015 - July 2017, Muskegon MI

Course work includes transferable credits for future education continuation at WMU.

### Reeths-Puffer High School / Diploma

September 2011 - June 2015, Muskegon MI