

Lungla Gael

Gender: Male | **Phone number:** (+237) 683654408 (Home) | **Email address:** gaellungla@gmail.com | **Github:** <https://github.com/lungla-gael> | **Address:** Bonaberi, Douala, Cameroon (Home)

● ABOUT ME

Detail-oriented Software Engineering graduate with CompTIA Security+ certification and 3 years of hands-on IT experience gained through managing school technology infrastructure, resolving technical issues, and teaching computer science. Proven ability to troubleshoot hardware/software, maintain systems, and communicate technical solutions effectively. Eager to transition into IT support to leverage technical expertise and user-focused problem-solving skills.

● SKILLS

Technical Support

Active Directory | system maintenance | hardware/software trouble shooting | Antivirus Solutions

Security

security protocols | vulnerability management | risk management

Infrastructure

Network troubleshooting(LAN/Wi-Fi), OS Installation (Windows, Linux), Device management

Soft Skills

patient communication | problem resolution | Technical documentation | User training

Tools

MDM solutions | Scripting(bash/python) | AntiVirus management | Microsoft 365 suite

● WORK EXPERIENCE

🏢 ATLANTA BILINGUAL COMPREHENSIVE HIGH SCHOOL – DOUALA, CAMEROON

COMPUTER SCIENCE/ICT TEACHER – 04/09/2022 – 29/05/2025

- Managed and maintained school-wide IT infrastructure (100+ devices), resolving 10+ weekly technical issues for staff/students.
- Automated software deployment and security updates across Windows/macOS labs, reducing setup time by 40%.
- Taught computer science fundamentals (networking, cybersecurity, programming), translating complex concepts for diverse learners.
- Implemented data backup solutions and enforced cybersecurity policies (phishing defense, password hygiene).
- Configured and troubleshooted classroom AV systems, projectors, and network printers.

🏢 WAZAPAY – BUEA, CAMEROON

BACKEND DEVELOPER – 01/07/2019 – 28/02/2020

- Increased customer sign-ups by 35% with referral API.
- Streamlined system performance and user engagement.
- Integrated secure payment gateway via third-party APIs.
- Maintained and optimized a robust SQL database.

🏢 ZEPSTRA LTD – BUEA, CAMEROON

INTERN – 01/08/2017 – 23/10/2017

- Developed web app for attendance management using Python
- Enhanced skills in system analysis, design, and maintenance

- Implemented solutions aligned with industry best practices
- Delivered a streamlined, efficient attendance tracking system

● **EDUCATION AND TRAINING**

08/2024 – 09/2024 United States
COMPTIA SECURITY+ CompTIA

- Mastered essential cybersecurity skills for high-impact protection.
- Expertly trained in threat detection and risk management strategies.
- Achieved excellence in intrusion detection for proactive threat control.
- Obtained a score of 800 on the final CompTIA Security+ certification exam

Website <https://www.comptia.org/> | **Valid until** 09/2027

Link https://www.credly.com/badges/ec42ecf8-b38d-48c1-97cf-851ff125b932/public_url

10/2020 – 12/2023 Buea, Cameroon
MASTER OF TECHNOLOGY College of Technology, University of Buea

- Excelled with Second Class Upper in Software Engineering.
- Pioneered a thesis on association rule mining for malaria dataset.
- Consistently achieved top grades in advanced tech courses.
- Leveraged academic prowess to drive innovation and results

Website <https://www.ubuea.cm/> | **Field of study** Software Engineering | **Final grade** Second Class Upper (3.2) |

Thesis Association rule mining in Malaria Dataset

01/2023 – 06/2023 New Orleans, United States
APPLIED DATA SCIENCE LAB World Quant University

- Led 8 projects transforming raw data into actionable insights
- Mastered data access and ETL processes across multiple platforms
- Developed ML models for predictive and clustering tasks
- Excelled in Applied Data Science Lab with top-performing solutions

Website <https://www.wqu.edu/> | **Field of study** Data Science

Link https://www.credly.com/badges/bdd0db65-ffa7-4b75-b1a9-c4e829da41e6/public_url

10/2016 – 07/2020 Buea, Cameroon
BACHELOR OF TECHONOLOGY College of Technology, University of Buea

- Mastered Software Engineering with impactful project success
- Secured Second Class Honours, showcasing academic prowess
- Completed EQF Level 6 with 180 credits of rigorous coursework
- Developed innovative Attendance Management System thesis

Website <https://www.ubuea.cm/> | **Field of study** Software Engineering | **Final grade** Second Class Honours (2.68) |

Number of credits 180 | **Thesis** Attendance Management System

● **LANGUAGE SKILLS**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C1	C1	C1
FRENCH	C1	C1	B2	B2	B1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user