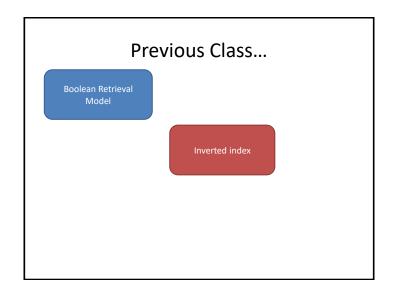
# Information Retrieval & Social Web

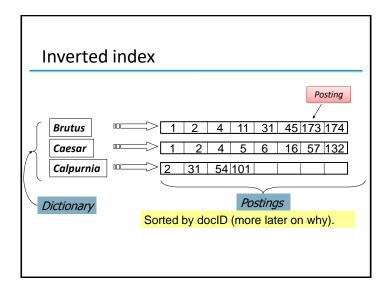
CS 525/DS 595
Worcester Polytechnic Institute
Department of Computer Science
Instructor: Prof. Kyumin Lee

# **Project**

- 3 or 4 person team
- Dates:
  - -[7%] Project Proposal: March 18 by 11:59pm
  - -[8%] Project website: April 24 by 11:59pm
  - [16%] Final project presentation: April 25 inclass
- <a href="https://canvas.wpi.edu/courses/7874/discusion\_topics/31731">https://canvas.wpi.edu/courses/7874/discusion\_topics/31731</a>

# Previous Class... Boolean Retrieval Model





# Boolean queries: More general merges

Exercise: Adapt the merge for the queries:
 Brutus AND NOT Caesar
 Brutus OR NOT Caesar

Can we still run through the merge in time O(x+y)? What can we achieve?

#### **Exercise Solution**

- Brutus AND NOT Caesar
  - Time is O(x+y). Instead of collecting documents that occur in both postings lists, collect those that occur in the first one and not in the second
- Brutus OR NOT Caesar
  - Time is O(N) (where N is the total number of documents in the collection) assuming we need to return a complete list of all documents satisfying the query. This is because the length of the result list is only bounded by N, not by the length of the postings lists.

## Merging

What about an arbitrary Boolean formula? (Brutus OR Caesar) AND NOT (Antony OR Cleopatra)

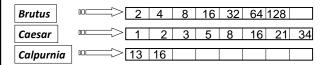
- Can we always merge in "linear" time?
  - Linear in what?
- Can we do better?

#### Solution

- We can always intersect in O(qN) where q is the number of query terms and N the number of documents, so the intersection time is linear in the number of documents and query terms. Since the tightest bound for the size of the result list is N, the number of documents, one cannot do better than O(N).
- But... still we can reduce computation time even though time complexity is still O(N). How?

#### Query optimization

- Consider a query that is an AND of n terms.
- For each of the *n* terms, get its postings, then *AND* them together.
- What is the best order for query processing?

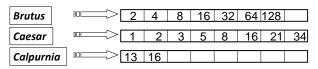


Query: Brutus AND Calpurnia AND Caesar

#### Query optimization example

- Process in order of increasing freq:
  - start with smallest set, then keep cutting further.

This is why we kept document freq. in dictionary



Execute the query as (Calpurnia AND Brutus) AND Caesar.

## More general optimization

- e.g., (madding OR crowd) AND (ignoble OR strife)
- Get doc. freq.'s for all terms.
- Estimate the size of each OR by the sum of its doc. freq.'s (conservative).
- Process in increasing order of OR sizes.

#### **Exercise**

 Recommend a query processing order for

(tangerine OR trees) AND (marmalade OR skies) AND (kaleidoscope OR eyes) 
 Term
 Freq

 eyes
 213312

 kaleidoscope
 87009

 marmalade
 107913

 skies
 271658

 tangerine
 46653

 trees
 316812

#### **Exercise Solution**

 Using the conservative estimate of the length of unioned postings lists, the recommended order is: (kaleidoskope OR eyes) (300,321) AND (tangerine OR trees) (363,465) AND (marmalade OR skies) (379,571)

## What's ahead in IR? Beyond term search

- What about phrases?
  - Stanford University
- Proximity: Find Gates NEAR Microsoft.
  - Need index to capture position information in docs.
- Zones in documents: Find documents with (author = Ullman) AND (text contains automata).

#### Evidence accumulation

- 1 vs. 0 occurrence of a search term
  - 2 vs. 1 occurrence
  - 3 vs. 2 occurrences, etc.
  - Usually more seems better
- Need term frequency information in docs

#### Ranking search results

- Boolean queries give inclusion or exclusion of docs.
- Often we want to rank/group results
  - Need to measure proximity from query to each doc.
  - Need to decide whether docs presented to user are singletons, or a group of docs covering various aspects of the query.

#### Clustering, classification and ranking

- Clustering: Given a set of docs, group them into clusters based on their contents.
- Classification: Given a set of topics, plus a new doc D, decide which topic(s) D belongs to.
- Ranking: Can we learn how to best order a set of documents, e.g., a set of search results

# Exercise: Build Inverted Index and Run Boolean Retrieval

- Doc1: The winning ticket in Florida was sold at a Publix Supermarket.
- Doc2: The winning numbers were 08, 27, 34, 04 and 19, and the Powerball was 10.
- Doc3: With three winning tickets, the lump sum will be \$187.2 million.
- Doc1 AND Doc2 AND Doc3
- Doc1 OR Doc2

# What's next ... Parsing Linguistics Free text query parser page Indexers Spell correction Scoring and ranking parameters retrieval positional index Regram parameters retrieval set of the set of th

# Our assumptions so far

- · We know what a document is
- We know what a term is
  - In reality, it can be complex
- So... We'll look at how we define and process the vocabulary of terms in a collection

#### Recall the basic indexing pipeline 7 m 7 B Documents to Friends, Romans, countrymen. be indexed Tokenizer Token stream Friends Romans Countrymen Linguistic modules friend roman countryman Modified tokens Indexer friend roman Inverted index countryman 1

#### Initial stages of text processing

- Tokenization
  - Cut character sequence into word tokens
    - · Deal with "John's", a state-of-the-art solution
- Normalization
  - Map text and query term to same form
    - You want U.S.A. and USA to match
- Stemming
  - We may wish different forms of a root to match
    - · authorize, authorization
- Stop words
  - We may omit very common words (or not)
    - · the, a, to, of

#### Parsing a document

- What format is it in?
  - pdf/word/excel/html?
- What language is it in?
- What character set is in use?
  - (CP1252, UTF-8, ...)

Each of these is a classification problem, which we will study later in the course.

But these tasks are often done heuristically ...

#### Complications: Format/language

- Documents being indexed can include docs from many different languages
  - A single index may contain terms from many languages.
- Sometimes a document or its components can contain multiple languages/formats
  - French email with a German pdf attachment.
- What is a unit document?
  - A file?
  - An email? (Perhaps one of many in a single mbox file)
  - An email with 5 attachments?
  - A group of files (PPT or LaTeX in HTML)

# Why tokenization is difficult -- even in English

- Example: Mr. O'Neill thinks that the boys' stories about Chile's capital aren't amusing.
- Tokenize this sentence

#### **Tokenization**

- Input: "Friends, Romans and Countrymen"
- Output: Tokens
  - Friends
  - Romans
  - Countrymen
- A token is an instance of a sequence of characters
- Each such token is now a candidate for an index entry, after <u>further processing</u>
  - Described below
- But what are valid tokens to emit?

# One word or two? (or several)

- Hewlett-Packard
- State-of-the-art
- co-education
- the hold-him-back-and-drag-him-away maneuver
- data base
- San Francisco
- Los Angeles-based company
- cheap San Francisco-Los Angeles fares
- York University vs. New York University

#### **Numbers**

- **3/12/91**
- **12/3/91**
- Mar 12, 1991
- B-52
- **100.2.86.144**
- **(800) 234-2333**
- **800.234.2333**

#### Chinese: No whitespace

莎拉波娃**现**在居住在美国**东**南部的佛**罗**里达。今年4月9日,莎拉波娃在美国第一大城市**纽约**度过了18岁生日。生日派对上,莎拉波娃露出了甜美的微笑。

## Ambiguous segmentation in Chinese



 Can be treated as one word meaning "monk" or as two words meaning "and" and "still"

#### Tokenization: language issues

- Chinese and Japanese have no spaces between words:
  - 莎拉波娃现在居住在美国东南部的佛罗里达。
  - Not always guaranteed a unique tokenization
- Further complicated in Japanese, with multiple alphabets intermingled
  - Dates/amounts in multiple formats



End-user can express query entirely in hiragana!

#### Language issues in French

- **L'ensemble** → one token or two?
  - L?L'?Le?
  - Want l'ensemble to match with un ensemble

#### Normalization

- Need to "normalize" words in indexed text as well as query words into the same form
  - We want to match U.S.A. and USA
- We most commonly implicitly define equivalence classes of terms
  - . e.g., deleting periods to form a term
- Alternative is to do asymmetric expansion:

Enter: window Search: window, windows

Enter: windows
 Enter: Windows
 Search: Windows
 Search: Windows

Potentially more powerful, but less efficient

#### **Bidirectionality in Arabic**

- Arabic (or Hebrew) is basically written right to left, but with certain items like numbers written left to right
- Words are separated, but letter forms within a word form complex ligatures

استقلت الجزائر في سنة 1962 بعد 132 عام من الاحتمال المفرنسي.  $\leftrightarrow \qquad \longleftrightarrow \qquad \star \Rightarrow$  start

 'Algeria achieved its independence in 1962 after 132 years of French occupation.'

#### Normalization: other languages

- Accents: e.g., French *résumé* vs. *resume*.
- Most important criterion:
  - How are your users like to write their queries for these words?
- Even in languages that standardly have accents, users often may not type them
- German: Tuebingen vs. Tübingen
  - Should be equivalent

#### Normalization: other languages

- Need to "normalize" indexed text as well as query terms into the same form
  - 7月30日 vs. 7/30
- Character-level alphabet detection and conversion
  - Tokenization not separable from this.
  - Sometimes ambiguous:

Morgen will ich in MIT .

Is this German "mit"?

#### Stop words

- With a stop list, you exclude from the dictionary entirely the commonest words. Intuition:
  - They have little semantic content: the, a, and, to, be
  - There are a lot of them: ~30% of postings for top 30 words
- But the trend is away from doing this:
  - Good compression techniques means the space for including stop words in a system is very small
  - Good query optimization techniques mean you pay little at query time for including stop words.
  - You need them for:
    - Phrase queries: "King of Denmark"
    - Various song titles, etc.: "Let it be", "To be or not to be"
    - "Relational" queries: "flights to London"

#### Case folding

- Reduce all letters to lower case
  - exception: upper case in mid-sentence?
    - e.g., General Motors
    - Fed vs. fed
    - SAIL vs. sail
  - Often best to lower case everything, since users will use lowercase regardless of 'correct' capitalization...

#### Lemmatization

- Reduce inflectional/variant forms to base form
- Example: am, are,  $is \rightarrow be$
- Example: car, cars, car's, cars' → car
- Example: the boy's cars are different colors → the boy car be different color
- Lemmatization implies doing "proper" reduction to dictionary headword form (the lemma).

#### Stemming

- Reduce terms to their "roots" before indexing
- "Stemming" suggests crude affix chopping
- language dependent
- Example: automate(s), automatic, automation all reduced to automat.

#### Porter stemmer: A few rules

Rule			Example		
SSES	$\rightarrow$	SS	caresses	$\rightarrow$	caress
IES	$\rightarrow$	I	ponies	$\rightarrow$	poni
SS	$\rightarrow$	SS	caress	$\rightarrow$	caress
S	$\rightarrow$		cats	$\rightarrow$	cat

#### Porter Stemming Algorithm

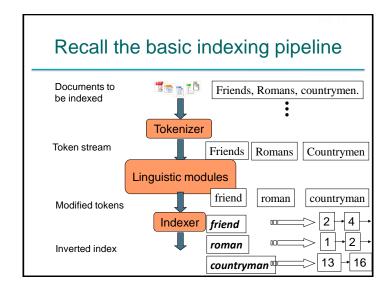
- Most common algorithm for stemming English
- Results suggest that it is at least as good as other stemming options
- Contains 5 phases of reductions
- Phases are applied sequentially
- Each phase consists of a set of commands.
  - Sample command: Delete final ement if what remains is longer than 1 character
  - replacement → replac
  - cement → cement

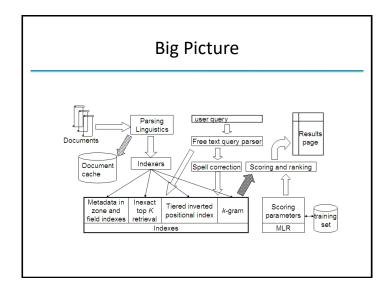
#### Three stemmers: A comparison

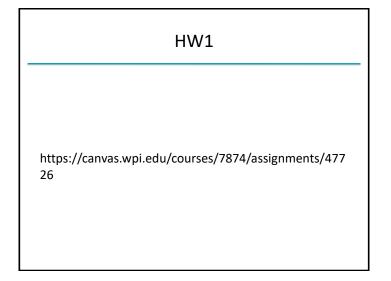
- Sample text: Such an analysis can reveal features that are not easily visible from the variations in the individual genes and can lead to a picture of expression that is more biologically transparent and accessible to interpretation
- Porter stemmer: such an analysi can reveal featur that ar not easili visibl from the variat in the individu gene and can lead to a pictur of express that is more biolog transpar and access to interpret
- Lovins stemmer: such an analys can reve featur that ar not eas vis from th vari in th individu gen and can lead to a pictur of expres that is mor biolog transpar and acces to interpres
- Paice stemmer: such an analys can rev feat that are not easy vis from the vary in the individ gen and can lead to a pict of express that is mor biolog transp and access to interpret

# Does stemming improve effectiveness?

- In general, stemming increases effectiveness for some queries, and decreases effectiveness for others.
- Porter Stemmer equivalence class oper contains all of operate operating operates operation operative operatives operational.
- Queries where stemming hurts: "operational AND research", "operating AND system", "operative AND dentistry"







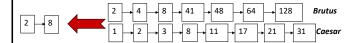
#### Next...

- Need a better index than simple <term: docs>
- How can we improve on our basic index?
  - **Skip pointers**: faster postings merges
  - Positional index: Phrase queries and Proximity queries
  - Permuterm index: Wildcard queries
  - k-gram index: Wildcard queries and spell correction

# Faster postings merges: Skip pointer

# Recall basic merge

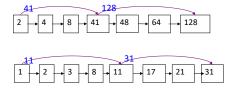
 Walk through the two postings simultaneously, in time linear in the total number of postings entries



If the list lengths are m and n, the merge takes O(m+n) operations.

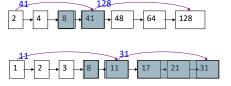
Can we do better?
Yes (if the index isn't changing too fast).

# Augment postings with skip pointers (at indexing time)



- Why?
- To skip postings that will not figure in the search results.
- How?
- Where do we place skip pointers?

# Query processing with skip pointers



Suppose we've stepped through the lists until we process 8 on each list. We match it and advance.

We then have 41 and 11 on the lower. 11 is smaller.

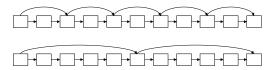
But the skip successor of **11** on the lower list is **31**, so we can skip ahead past the intervening postings.

# Placing skips

- So... More skips or fewer skips... Where to add skip pointers???
- Simple heuristic: for postings of length L, use  $\sqrt{L}$  evenly-spaced skip pointers
- Easy if the index is relatively static; harder if *L* keeps changing because of updates.

## Where do we place skips?

- Tradeoff:
  - More skips → shorter skip spans ⇒ more likely to skip. But lots of comparisons to skip pointers.
  - Fewer skips → few pointer comparison, but then long skip spans ⇒ few successful skips.



## **Positional Index**

#### Phrase queries

- Want to be able to answer queries such as "stanford university" – as a phrase
- Thus the sentence "I went to university at Stanford" is not a match.
  - The concept of phrase queries has proven easily understood by users; about 10% of web queries are phrase queries
- How??

#### Longer phrase queries

- Longer phrases can be processed by breaking them down?
- stanford university palo alto can be broken into the Boolean query on biwords:

stanford university AND university palo AND palo alto

#### Any problem?

Without the docs, we cannot verify that the docs matching the above Boolean query do contain the phrase.

Can have false positives!

#### A first attempt: Biword indexes

- Index every consecutive pair of terms in the text as a phrase
- For example the text "Friends, Romans, Countrymen" would generate the biwords
  - friends romans
  - romans countrymen
- Each of these biwords is now a dictionary term
- Two-word phrase query-processing is now immediate.

#### Solution 2: Positional indexes

• In the postings, store, for each *term* the position(s) in which tokens of it appear:

```
<term, number of docs containing term;
doc1: position1, position2 ...;
doc2: position1, position2 ...;
etc.>
```

#### Positional index example

<br/>
<br/>
<br/>
\*\*De: 993427;<br/>
1: 7, 18, 33, 72, 86, 231;<br/>
2: 3, 149;

4: 17, 191, 291, 430, 434; 5: 363, 367, ...> Which of docs 1,2,4,5 could contain "to be or not to be"?

- Can compress position values/offsets
- Nevertheless, this expands postings storage substantially

# **Proximity queries**

- LIMIT! /3 STATUTE /3 FEDERAL /2 TORT
  - Here, /k means "within k words of".
- Clearly, positional indexes can be used for such queries; biword indexes cannot.

## Processing a phrase query

- Extract inverted index entries for each distinct term:
   to, be, or, not.
- Merge their doc:position lists to enumerate all positions with "to be or not to be".
  - to:
    - **2:1,17,74,222,551; 4:8,16,190,429,433; 7:13,23,191; ...**
  - be:
    - **1:17,19; 4:17,191,291,430,434; 5:14,19,101;** ...
- Same general method for proximity searches

#### Positional index size

- Need an entry for each occurrence, not just once per document
- Index size depends on average document size
  - Average web page has <1000 terms</li>
  - SEC filings, books, even some epic poems ... easily 100,000 terms
- Consider a term with frequency 0.1%

Document size	Postings	Positional postings	
1000	1	1	
100,000	1	100	

#### Positional index size

- You can compress position values/offsets
- Nevertheless, a positional index expands postings storage substantially
- Nevertheless, it is now standardly used because of the power and usefulness of phrase and proximity queries ... whether used explicitly or implicitly in a ranking retrieval system.

#### Rules of thumb

- A positional index is 2–4 as large as a non-positional index
- Positional index size 35–50% of volume of original text

## Positional Indexes: Wrap-up

- With a positional index, we can answer
  - phrase queries
  - proximity queries

# Today...

- Need a better index than simple <term: docs>
- How can we improve on our basic index?
  - **Skip pointers**: faster postings merges
  - Positional index: Phrase queries and Proximity queries
  - Permuterm index: Wildcard queries