Detail Design

Manage Order Details Screen

Ver 1.0

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Overview

The Manage Order Details screen helps admins to keep track of information about orders; customers who made those orders, as well as the delivery status of the orders.
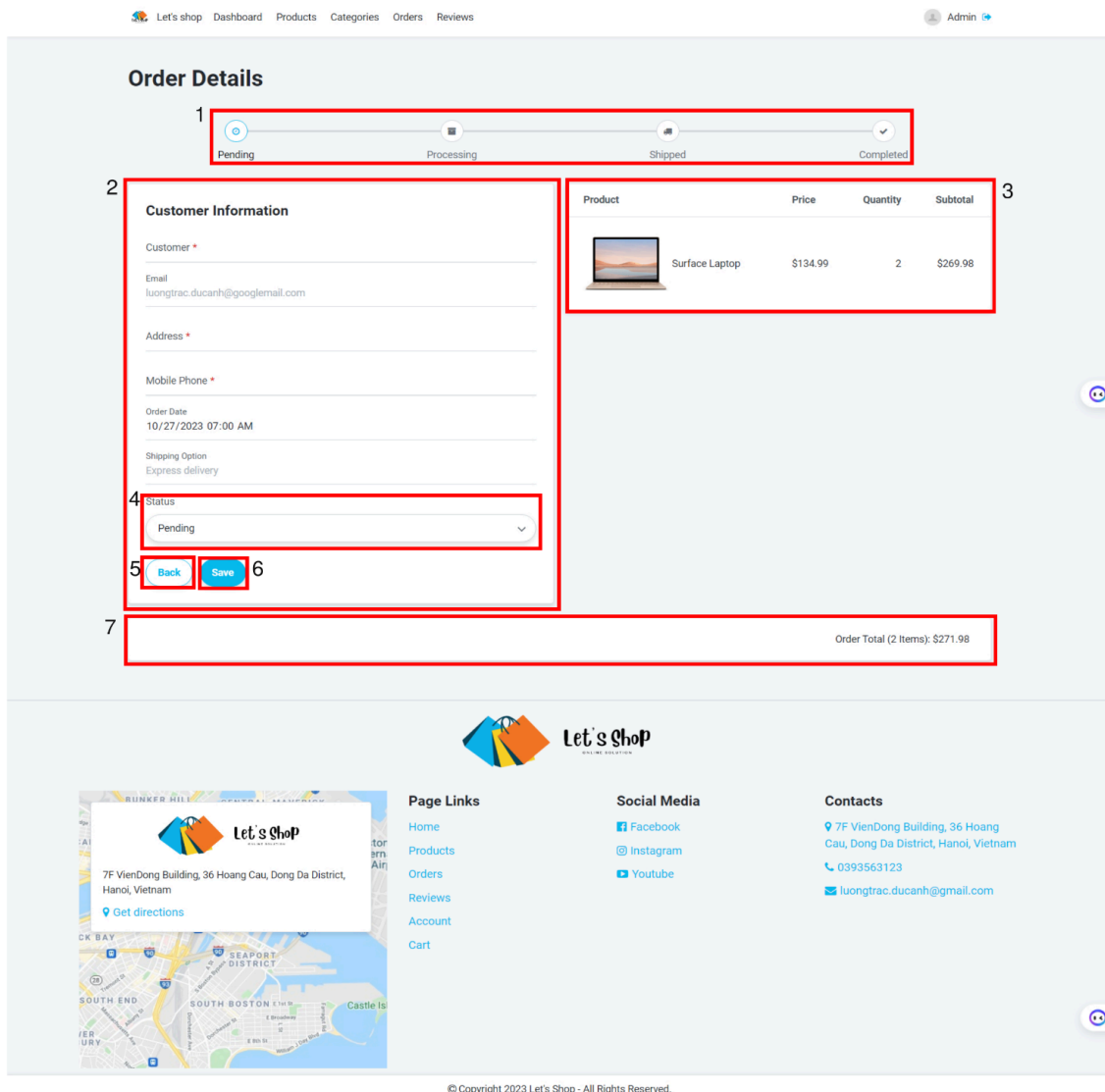
Screen Layout

Figure 1: Screen capture of details about an order with "Pending" status

No.	Item Name	Item Type	Input Length	Data Type	DB Table	Field
1	Status bar	Progress bar	-	-	Status	Label
2	Customer information	Form	-	-	User U, Order O, Shipping S	U.Name, U.Email, U.MobilePhone, O.OrderDate, S.Label
3	Products ordered	Table	-	-	Product P, OrderItem OI	P.Name, P.Price, OI.Quantity, OI.SubTotoal
4	Status list	Dropdown list	255	Text	Status	Label
5	Back	Button	-	-	-	-
6	Save	Button	-	-	-	-
7	Order total	Container	-	-	Order	TotalAmount

Figure 2: Screen items

Processing Detail

A. Initial display

Item Name	Status
Status bar	Order's current status
Status list	Order's current status
Customer information	Information that customers filled in when making an order
Products Ordered	List of orders products with corresponding quantity and subtotal
Order total	Sum of the subtotals (tax included)

Figure 3: Screen initial display
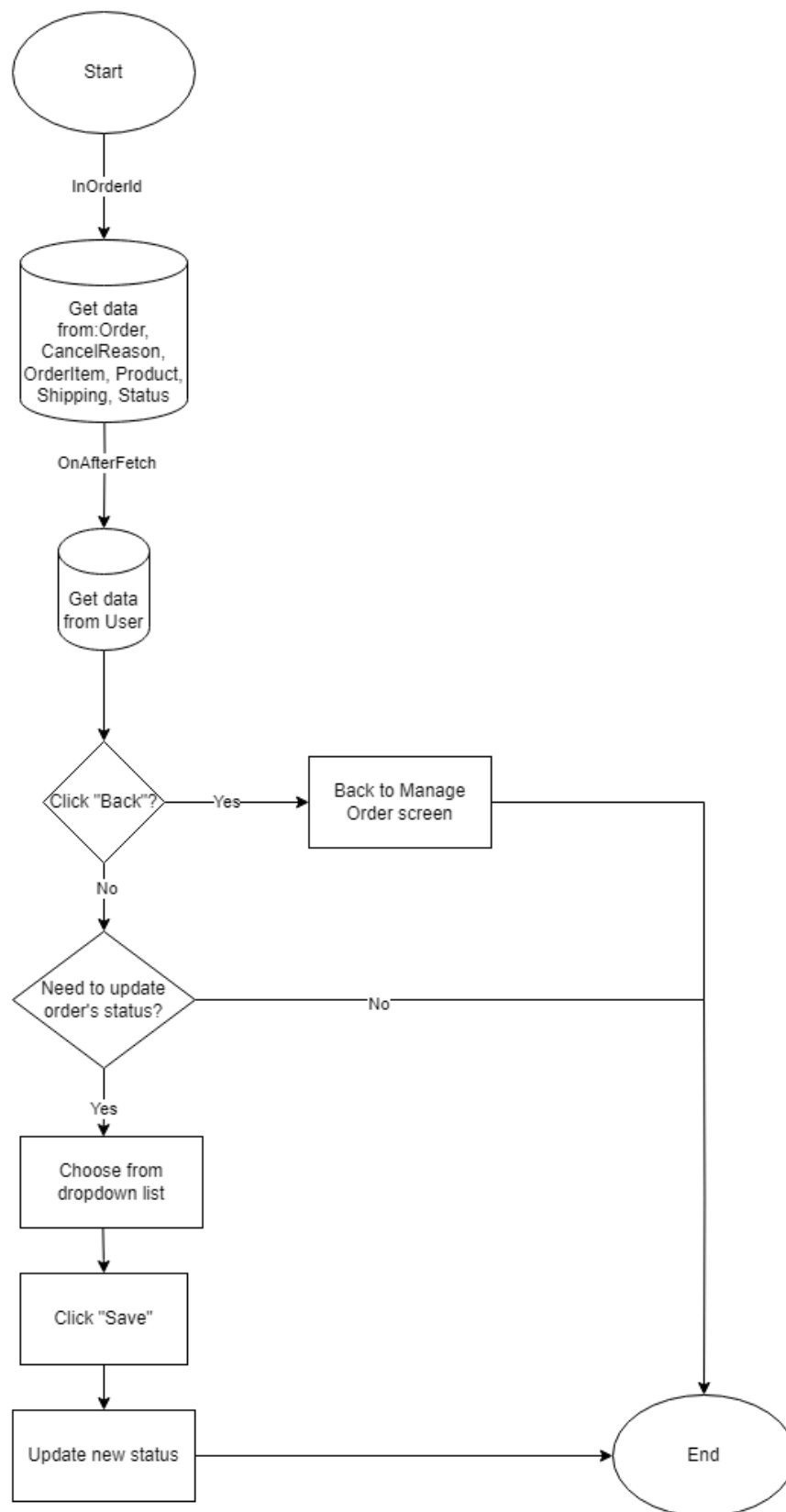
B. Processing flow

Figure 4: Processing flow

1. The page initially shows all information about customers which is obtained from the table User and their orders which is obtained from the tables Order, OrderItem, Product, Shipping, Status, CancelReason. The customer's information is read only. There is a progress bar at the top of the page to show the order's status.
2. The admin checks the current status of the order
3. The admin decides if they need to update the order's status or not
   - If no, they do not need to do any more task and can click the "Back" button to redirect back to the Manage Orders page
   - If yes, the admin can choose another status from the dropdown list. The options are: Pending, Processing, Shipping, Completed, Canceled
4. The admin clicks the "Save" to save change to the order's status. The progress bar at the top of the page will be updated accordingly.