

Matthew Shepardson

Web Development

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Education

UW Coding Bootcamp
(November 2019-May 2020)
University of Washington
Seattle, WA

Skills

HTML
CSS
JavaScript
jQuery
SQL
MongoDB
Express
React
Node
Git

Career Objective

Detail-oriented professional with 5+ years of experience and a proven knowledge of customer communications and customer service. Eager to learn new skills and technologies and leverage them to successfully use my training in real world applications.

Professional Experience

Deli Clerk

(Uwajimaya Inc, Bellevue, WA (Nov 2014 to April 2020))

- Communicate with customer regarding orders, comments, and complaints
- Working with coworkers as a team to accomplish tasks in a timely and efficient manner

Grocery Clerk

(Uwajimaya Inc, Bellevue, WA (April 2020 to July 2021))

- Cooperate with and support coworkers to divide tasks and accomplish daily goals
- Provide customer service using product and store knowledge

Grocery Supervisor

(Uwajimaya Inc, Bellevue, WA (July 2021 to Present))

- Supervise team members, assigning roles, and ensuring tasks are completed in a timely manner
- Prioritizing a wide range of tasks for each shift
- Train new employees, ensuring that they feel welcome as part of the team while developing their skills
- Ordering items as needed on a weekly basis
- Exercising creativity to solve problems as they arise
- Working closely with management to ensure proper communication throughout the command chain, seeking advice when necessary