GERBANG PERKHIDMATAN DALAM TALIAN KERAJAAN (GOS GATEWAY)

User Manual

Identity Verification Through myIDENTITY

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1. Introduction

Identity Verification through myIDENTITY is one of the identity verification methods verified by JPN. This user identity verification is used for access to several services on the MyDashboard of Portal MyGovernment where data sharing with several relevant agencies requires user identity verification at a more secure level of security i.e. LoA3 (Level of Assurance 3) and/or above.
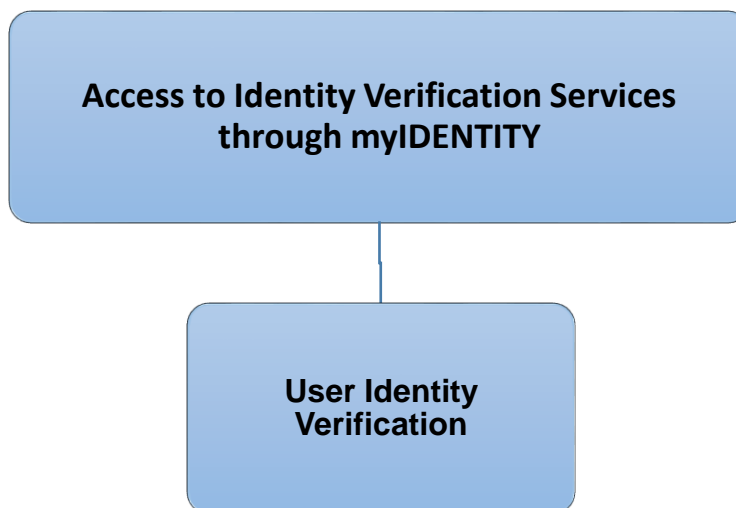
1.1 Purpose of User Manual

This manual was developed as a guideline and reference for user to understand the identity verification flow.

1.2 User Category

No	User Category	Description
1.	User	Only for Citizen

1.3 User Manual Structure

User manual structure as follows:

Access to Identity Verification Services through myIDENTITY

User Identity Verification

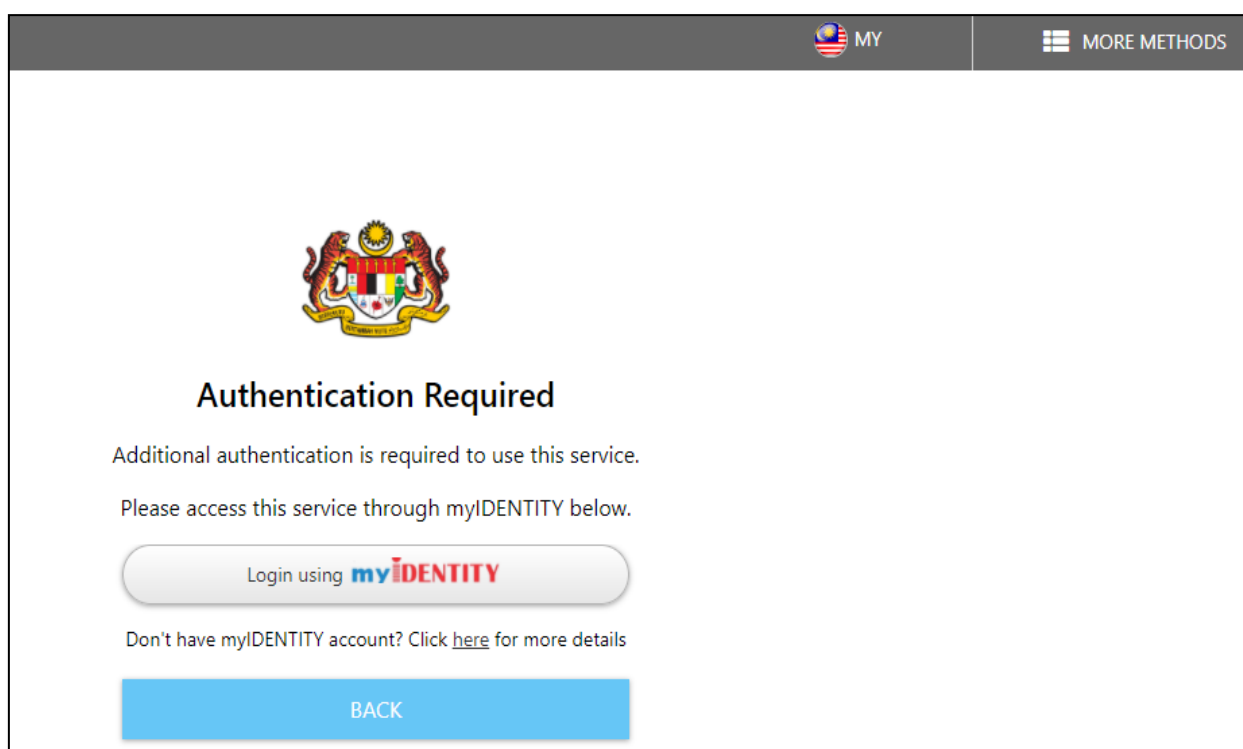| Para	Topic	Description
2.0	Access to Identity Verification Services through myIDENTITY	Some services require ID verification through myIDENTITY.
2.1	User Identity verification	Verify the user's ID that has been registered through myIDENTITY.

2. **Access to Identity Verification Services Through myIDENTITY**

Some services in Portal MyGovernment are requires myIDENTITY ID verification to access the user information. The identified services will only be displayed if the user ID has been registered and verified by the JPN.

2.1 **User Identity Verification**

i. To access any identified services in Portal MyGovernment need identity verification, the screen will be displayed as follows:
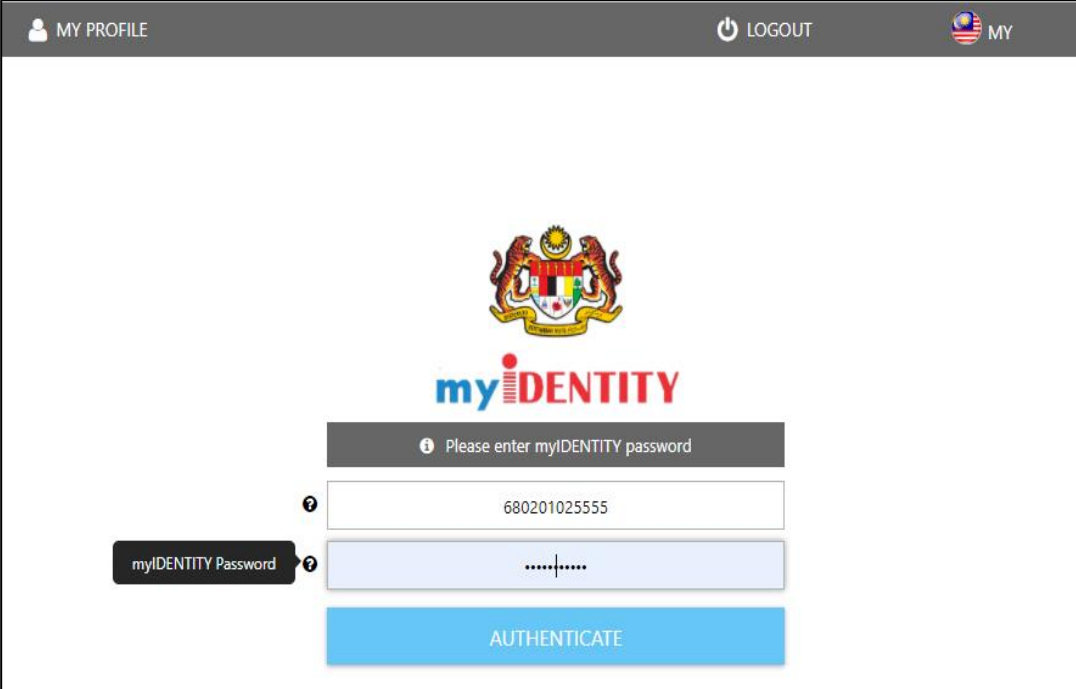

ii. Click [BACK] to go to previous page.

A. Unverified myIDENTITY ID

i. If the user has obtained myIDENTITY ID, click [Login using myIDENTITY] .
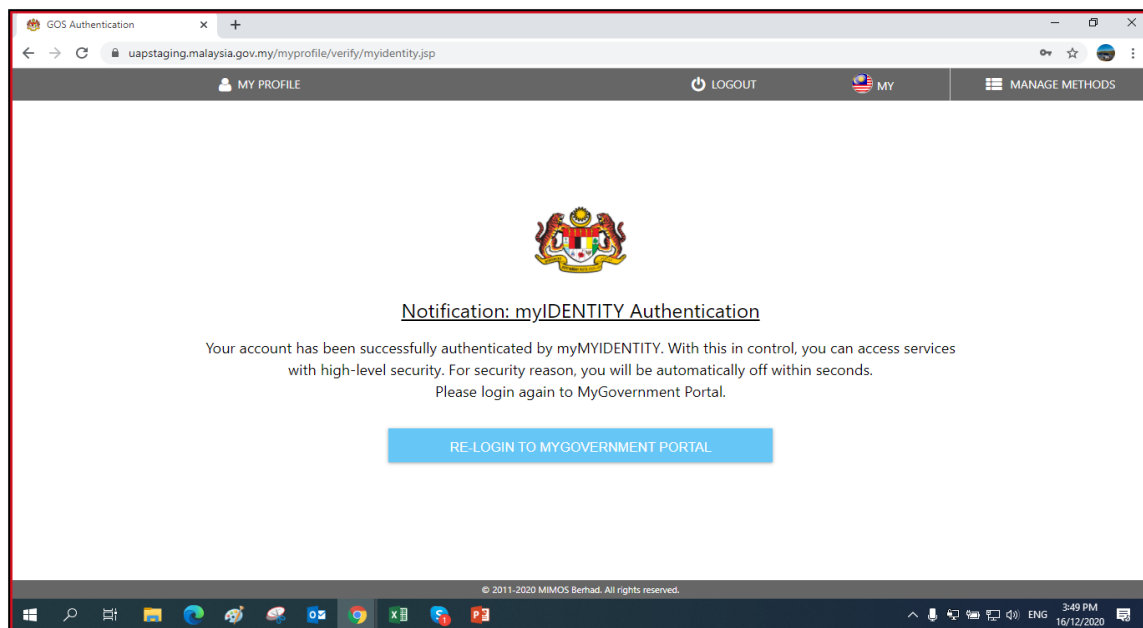
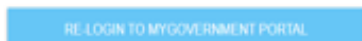ii. The screen display as follows:

iii. Key-in password and click [AUTHENTICATE] .

iv. If the identity successful verified, screen will be displayed as follows:
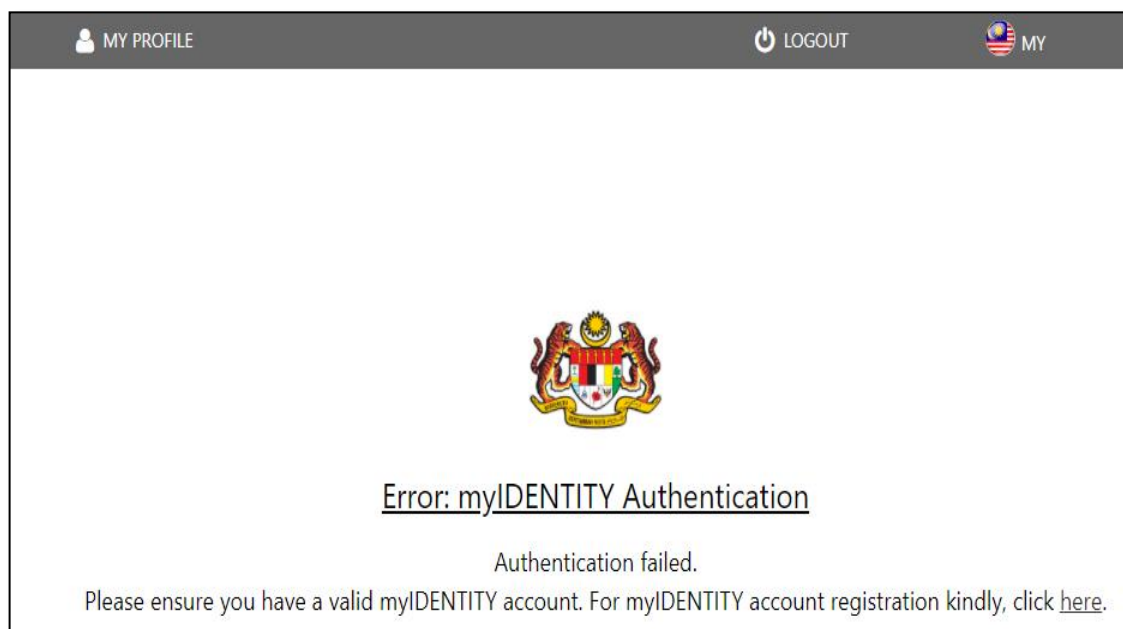
v. Then, user will be automatically logged out or click

 .

vi. If the ID unsuccessfully verified, the error message as following is displayed:

B. **Users With No myIDENTITY ID**

i. If user does not have myIDENTITY ID, click <u>here</u>.

Don't have myIDENTITY account? Click here for more details

ii. Screen will be displayed as follows: