

Lucas Ruffieux

System Administrator



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Fribourg



08 March 1991



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WORK EXPERIENCE

System and network administrator Cremo SA

06/2024 - Present

Villars-sur-Glâne

- Level 2 and 3 support
- System infrastructure administration (Windows Servers, M365, VMware, NetApp, Veeam, ...)
- Network infrastructure administration (Check Point, HPE Aruba)
- Service administration and improvement (3CX, ITSM FreshDesk, Zabbix, PowerShell automations/connectors, ...)

Contact : Daniel Borlinghaus - CIO - 079 621 02 76

Senior Specialist L3

iXion Services SA

04/2023 - 05/2024

Chexbres

- Level 3 Support
- Technical Specialist for Windows, Linux and Services

Contact : Yannick Bourgoz - Operations Manager - 078 973 55 05

System Engineer

iXion Services SA

11/2020 - 03/2023

Chexbres

IT Managed Service Provider

- Level 2 and 3 support
- Lead administrator of internal infrastructure (hardware, virtual, and services)
- Administrator of customer-dedicated cloud infrastructure (VMware, Nutanix, Azure)
- Administrator of monitoring management and deployment for internal systems and customers (Centreon and integrations)
- Administrator of internal and customer backup systems (Veeam, Hycu)
- Administrator of business services (ITSM, O365, ...)

Contact : Yannick Bourgoz - Operations Manager - 078 973 55 05

System Administrator

Birgma International SA

08/2019 - 11/2020

Avry-sur-Matran

- Level 2 Support
- Administration of the Citrix farms (6.5, 7.15 and Cloud)
- Administration of internal communication systems (Exchange, Skype for Business)
- Management of the virtual infrastructure (VMWare, Hyper-V, Docker)
- Administration of the IT services (McAfee ePO, ITSM, Veeam, monitoring OpManager)

Contact : Pascal Othenin-Girard - IT Manager - 075 434 73 62

IT Service Desk Analyst

Birgma International SA

01/2015 - 07/2019

Avry-sur-Matran

Headquarters of the company Biltema

- Level 1 support / Workplace technician

Contact : Pascal Othenin-Girard - IT Manager - 075 434 73 62

SKILLS

Azure / Microsoft 365

Windows Servers

RHEL / CentOS / Debian

Virtualization (VMware / Hyper-V / Nutanix)

Exchange on-premise / online

Dell EMC SAN / NetApp

PowerShell scripting

MSSQL

Veeam / Hycu

Centreon / Zabbix

Fortinet / Check Point / HPE

CERTIFICATES

Private Cloud & Data Center Hycu admin (03/2023)

<https://bit.ly/3pprc12>

ITIL Foundation v3 (2016)

<https://bit.ly/3gLIgUo>

Cambridge ESOL (2011)

English B2 certificate

CFC in IT (2006 - 2011)

Technical professional maturity (2006 - 2011)

LANGUAGES

French

Mother tongue

English

Full Professional Proficiency

German

Limited Working Proficiency

INTERESTS

IT lab / proof of concepts

Music

TV shows and movies

Video games

Cooking

Watch collecting

Reading (science-fiction)