

UX + Product Designer

# experience

Mastercard — UX Design Intern June - July 2020

Created screens and design system components used in the Click to Pay Implementation Guide. Worked with other designers on materials to increase company-wide participation in the internal Customer Proximity initiative.

Ad Launcher — Lead Designer Jan - May 2020

Designed the company website to optimize conversion, leading to new customers within a month of release. Worked with the Product Team on creating a Dashboard that make digital advertising easy.

Let's Eat! — UI/UX Design Intern Aug - Dec 2020

Overhauled previous designs to guarantee brand consistency. Created new mobile UI that delivered an efficient and reassuring user flow for group ordering. Initiated development of a Design System that saved time for both designers and developers.

# involvement

Cal Hacks — Director and Design Lead Sept 2020 - Present

Handled logistics + marketing for Cal Hacks 6.0, the largest collegiate hackathon with 2,000+ attendees. Led Design Team in web design, experience design, and branding in cross-functional collaboration with the Tech and Marketing Teams for 7.0 and other initiatives like hack:now.

Innovative Design — Graphic Designer Jan - Dec 2019

Fulfilled client requests for UC Berkeley's largest student-run design agency. Clientwork included marketing and logo design assets. Additionally, volunteer HEX workshop instructor.

#### lucysong.me

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### education

#### University of California, Berkeley

BA Cognitive Science
Minor, Data Science
Certificate in Design Innovation
CITI Certification for Human Research

GPA: 3.73/4.0

Expected Graduation: May 2021

#### research

# Emotion and Emotion Regulation Lab

Research Assistant | Jun - Aug 2019

RA for a study on romantic relationships. Cleaned physiological data using MatLab and ANSLAB.

## skills

#### Design

User Experience Design, UI/UX Design Thinking, Product Design, User Research, Wireframing, Visual Design, Rapid Low/Hi-fi Prototyping, Brand Identity, Usability Testing

#### **Toolbox**

Illustrator, Figma, Adobe XD, Photoshop, Sketch, InVision

Python, HTML/CSS, R, SQL