



STATE OF MARYLAND

DHMH

Maryland Department of Health and Mental Hygiene

201 W. Preston Street • Baltimore, Maryland 21201

Martin O'Malley, Governor – Anthony G. Brown, Lt. Governor – Joshua M. Sharfstein, M.D., Secretary

September 30, 2013

**To: Agency Attendant Care Providers in the Living at Home Waiver Program**

**From: John S. Wilson, Project Manager**  
**In-home Supports Assurance System (ISAS)**

**Re: (URGENT) Removal of Paper Billing and eMedicaid for the Living at Home Waiver Program**

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The following changes will be effective as of Thursday, October 3, 2013 for agency attendant care (procedure code **W4000**) claims in the Living at Home Waiver Program:

Claims (procedure code **W4000**) with dates of service of October 3, 2013 and after:

The Department will process these claims only via the In-home Supports Assurance System (ISAS). This means that ISAS will be the **ONLY** method of billing for W4000 codes for any claims with a date of service **on or after** October 3<sup>rd</sup>.

Claims (procedure code **W4000**) with dates of service prior to October 3, 2013:

The Department will continue to accept eMedicaid or paper claims for dates of service prior to October 3<sup>rd</sup>. (In accordance with Department regulations.)

If you have any questions regarding the above, please contact John Wilson at [john.wilson@maryland.gov](mailto:john.wilson@maryland.gov) or 410-767-1719.