



In case of any concerns or grievance against tickets purchased through the e-ticket website or Rail Sheba app, a. passenger should notify Bangladesh Railway within 2 hours by sending an email along with the e-ticket details to support@eticket.rail-way.gov.bd.

Employee Name	Capital Name	Region Name
Barbados	Bridgetown	Americas
British Indian Ocean Territory	Diego Garcia	Africa
Republic of the Congo	Brazzaville	Africa
Brazil	Brasília	Americas
Luxembourg	Luxembourg	Europe
United States Virgin Islands	Charlotte Amalie	Americas
Kiribati	South Tarawa	Oceania
Romania	Bucharest	Europe
Laos	Vientiane	Asia
Malta	Valletta	Europe
Togo	Lomé	Africa
Iraq	Baghdad	Asia
Kenya	Nairobi	Africa
Cayman Islands	George Town	Americas
Guinea	Conakry	Africa
United States	Washington, D.C.	Americas
Tunisia	Tunis	Africa
Bolivia	Sucre	Americas
China	Beijing	Asia
South Korea	Seoul	Asia
Kuwait	Kuwait City	Asia
Algeria	Algiers	Africa
Aruba	Oranjestad	Americas
Russia	Moscow	Europe
Denmark	Copenhagen	Europe
Lithuania	Vilnius	Europe
United Kingdom	London	Europe
Estonia	Tallinn	Europe
Taiwan	Taipei	Asia
Canada	Ottawa	Americas
Fiji	Suva	Oceania
French Polynesia	Papeet	Oceania
Peru	Lima	Americas
Australia	Canberra	Oceania
Chile	Santiago	Americas
Mayotte	Mamoudzou	Africa
Egypt	Cairo	Africa
Puerto Rico	San Juan	Americas
North Macedonia	Skopje	Europe



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Employee Name	Capital Name	Region Name
Bangladesh	Dhaka	Asia
Saint Martin	Marigot	Americas
Singapore	Singapore	Asia
Gabon	Libreville	Africa
Portugal	Lisbon	Europe
Ethiopia	Addis Ababa	Africa
Bahamas	Nassau	Americas
Vatican City	Vatican City	Europe
Burkina Faso	Ouagadougou	Africa
Turkmenistan	Ashgabat	Asia
Northern Mariana Islands	Saipan	Oceania
Sint Maarten	Philipsburg	Americas
Zambia	Lusaka	Africa
Honduras	Tegucigalpa	Americas
Morocco	Rabat	Africa
Nepal	Kathmandu	Asia
Antigua and Barbuda	Saint John's	Americas
Oman	Muscat	Asia
Hong Kong	City of Victoria	Asia
Greenland	Nuuk	Americas
Paraguay	Asunción	Americas
Moldova	Chi in u	Europe
New Caledonia	Nouméa	Oceania
Kyrgyzstan	Bishkek	Asia
Mauritius	Port Louis	Africa
Bhutan	Thimphu	Asia
Central African Republic	Bangui	Africa
Saint Barthélemy	Gustavia	Americas
Cyprus	Nicosia	Europe
Réunion	Saint-Denis	Africa
Chad	N'Djamena	Africa
Greece	Athens	Europe
Montserrat	Plymouth	Americas
Yemen	Sana'a	Asia
Isle of Man	Douglas	Europe
Dominican Republic	Santo Domingo	Americas
Guernsey	St. Peter Port	Europe
Liberia	Monrovia	Africa
Zimbabwe	Harare	Africa



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Guadeloupe	Basse-Terre	Americas
Uganda	Kampala	Africa
Vanuatu	Port Vila	Oceania
United States Minor Outlying Islands	Washington DC	Americas
Palestine	Ramallah,Jerusalem	Asia
Pakistan	Islamabad	Asia
Heard Island and McDonald Islands	undefined	Antarctic
India	New Delhi	Asia
Brunei	Bandar Seri Begawan	Asia
United Arab Emirates	Abu Dhabi	Asia
Ecuador	Quito	Americas
Georgia	Tbilisi	Asia
Guam	Hagåtña	Oceania
Seychelles	Victoria	Africa
Falkland Islands	Stanley	Americas
Gibraltar	Gibraltar	Europe
Solomon Islands	Honiara	Oceania
Uzbekistan	Tashkent	Asia
Mongolia	Ulan Bator	Asia
Guyana	Georgetown	Americas
Bosnia and Herzegovina	Sarajevo	Europe
Tonga	Nuku'alofa	Oceania
France	Paris	Europe
Slovenia	Ljubljana	Europe
Rwanda	Kigali	Africa
Bulgaria	Sofia	Europe
Timor-Leste	Dili	Asia
Nigeria	Abuja	Africa
South Georgia	King Edward Point	Antarctic
Nauru	Yaren	Oceania
Faroe Islands	Tórshavn	Europe
American Samoa	Pago Pago	Oceania
Lesotho	Maseru	Africa
Montenegro	Podgorica	Europe
Cape Verde	Praia	Africa
Cameroon	Yaoundé	Africa
North Korea	Pyongyang	Asia
Cuba	Havana	Americas
Suriname	Paramaribo	Americas



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Employee Name	Capital Name	Region Name
New Zealand	Wellington	Oceania
Mexico	Mexico City	Americas
Marshall Islands	Majuro	Oceania
Philippines	Manila	Asia
Sweden	Stockholm	Europe
Bouvet Island	undefined	Antarctic
Jamaica	Kingston	Americas
Venezuela	Caracas	Americas
Jersey	Saint Helier	Europe
Afghanistan	Kabul	Asia
Macau	undefined	Asia
Åland Islands	Mariehamn	Europe
Syria	Damascus	Asia
São Tomé and Príncipe	São Tomé	Africa
Switzerland	Bern	Europe
San Marino	City of San Marino	Europe
Eswatini	Mbabane	Africa
Saint Vincent and the Grenadines	Kingstown	Americas
Malaysia	Kuala Lumpur	Asia
Germany	Berlin	Europe
Poland	Warsaw	Europe
Grenada	St. George's	Americas
South Sudan	Juba	Africa
Belgium	Brussels	Europe
Cambodia	Phnom Penh	Asia
Sri Lanka	Sri Jayawardenepura Kotte	Asia
Ivory Coast	Yamoussoukro	Africa
Ghana	Accra	Africa
Eritrea	Asmara	Africa
Belize	Belmopan	Americas
Christmas Island	Flying Fish Cove	Oceania
Equatorial Guinea	Malabo	Africa
Trinidad and Tobago	Port of Spain	Americas
Cook Islands	Avarua	Oceania
Mali	Bamako	Africa
Saint Helena, Ascension and Tristan da Cunha	Jamestown	Africa
Cocos (Keeling) Islands	West Island	Oceania
Mozambique	Maputo	Africa



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Iran	Tehran	Asia
DR Congo	Kinshasa	Africa
Palau	Ngerulmud	Oceania
Maldives	Malé	Asia
Benin	Porto-Novo	Africa
Jordan	Amman	Asia
Monaco	Monaco	Europe
Mauritania	Nouakchott	Africa
Czechia	Prague	Europe
Belarus	Minsk	Europe
Albania	Tirana	Europe
Malawi	Lilongwe	Africa
Somalia	Mogadishu	Africa
Serbia	Belgrade	Europe
Iceland	Reykjavik	Europe
Samoa	Apia	Oceania
Myanmar	Naypyidaw	Asia
Thailand	Bangkok	Asia
Lebanon	Beirut	Asia
Latvia	Riga	Europe
Kazakhstan	Nur-Sultan	Asia
Martinique	Fort-de-France	Americas
Pitcairn Islands	Adamstown	Oceania
Tuvalu	Funafuti	Oceania
Hungary	Budapest	Europe
Svalbard and Jan Mayen	Longyearbyen	Europe
Comoros	Moroni	Africa
Israel	Jerusalem	Asia
Sudan	Khartoum	Africa
Armenia	Yerevan	Asia
Uruguay	Montevideo	Americas
British Virgin Islands	Road Town	Americas
Saudi Arabia	Riyadh	Asia
Dominica	Roseau	Americas
Tokelau	Fakaofu	Oceania
Burundi	Gitega	Africa
Ukraine	Kyiv	Europe
Austria	Vienna	Europe
Sierra Leone	Freetown	Africa



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Bermuda	Hamilton	Americas
Namibia	Windhoek	Africa
Netherlands	Amsterdam	Europe
Kosovo	Pristina	Europe
Haiti	Port-au-Prince	Americas
Spain	Madrid	Europe
Ireland	Dublin	Europe
Libya	Tripoli	Africa
Papua New Guinea	Port Moresby	Oceania
Saint Lucia	Castries	Americas
Norfolk Island	Kingston	Oceania
Angola	Luanda	Africa
Indonesia	Jakarta	Asia
Norway	Oslo	Europe
Argentina	Buenos Aires	Americas
Panama	Panama City	Americas
Japan	Tokyo	Asia
El Salvador	San Salvador	Americas
Andorra	Andorra la Vella	Europe
Niger	Niamey	Africa
Nicaragua	Managua	Americas
Wallis and Futuna	Mata-Utu	Oceania
Italy	Rome	Europe
Saint Pierre and Miquelon	Saint-Pierre	Americas
Guinea-Bissau	Bissau	Africa
Tanzania	Dodoma	Africa
Slovakia	Bratislava	Europe
French Southern and Antarctic Lands	Port-aux-Français	Antarctic
Finland	Helsinki	Europe
Liechtenstein	Vaduz	Europe
Tajikistan	Dushanbe	Asia
Guatemala	Guatemala City	Americas
Turks and Caicos Islands	Cockburn Town	Americas
Antarctica	undefined	Antarctic
Bahrain	Manama	Asia
Madagascar	Antananarivo	Africa
Western Sahara	El Aaiún	Africa
Micronesia	Palikir	Oceania
South Africa		Africa



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	Pretoria,Bloemfontein,Cape Town	
Caribbean Netherlands	Kralendijk	Americas
Djibouti	Djibouti	Africa
Senegal	Dakar	Africa
Gambia	Banjul	Africa
Botswana	Gaborone	Africa
French Guiana	Cayenne	Americas
Saint Kitts and Nevis	Basseterre	Americas
Turkey	Ankara	Asia
Azerbaijan	Baku	Asia
Costa Rica	San José	Americas
Curaçao	Willemstad	Americas
Vietnam	Hanoi	Asia
Croatia	Zagreb	Europe
Niue	Alofi	Oceania
Anguilla	The Valley	Americas
Qatar	Doha	Asia
Colombia	Bogotá	Americas

Total Employee Numbers : 250