|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Patrick Snyder  Contact   |  |  | | --- | --- | |  | 503- 798-6090 |  |  |  | | --- | --- | |  | snyderpatrick72@gmail.com |  |  |  | | --- | --- | |  | Utah |   Skills     * Cybersecurity * Python * Incident Response * Data Loss Prevention * NIST Framework * Vulnerability management * EDR Solutions * Artificial Intelligence |  |  | Professional Summary  Seasoned cybersecurity professional with a proven track record at Rakuten and Thrasio, specializing in robust security operations and compliance management. Expertise in incident response and vulnerability management, complemented by a talent for fostering a culture of cyber resilience. Demonstrated success in enhancing SOC capabilities and driving data-driven security decisions.  Experience   |  |  | | --- | --- | |  | February 2022 - August 2024  **CYBERSECURITY OPERATIONS & COMPLIANCE MANAGER**  Thrasio, US   * Oversaw daily Security Operations Center (SOC) functions, including shift scheduling, incident response, analyst performance, and professional development * Developed threat detection, intrusion analysis, and incident response protocols for robust network monitoring and defense * Collaborated across departments to drive proactive vulnerability identification, assessment, remediation, and risk management * Established security KPIs and reporting for executive visibility, facilitating data driven decision-making * Researched, evaluated, and implemented new cybersecurity tools to enhance SOC capabilities, including threat intelligence platforms * Continuously improved incident response, threat intelligence, and security awareness processes, fostering a culture of cyber resilience. |  |  |  | | --- | --- | |  | May 2021 - February 2022  **IT SECURITY LEAD**  Thrasio, US   * Served as Subject Matter Expert (SME) on Mobile Device Management (MDM) solutions (Intune, SCCM, Jamf), optimizing implementation, configuration, and security * Trained and mentored team members on cybersecurity best practices and technologies * Managed complex IT projects, ensuring alignment with security guidelines and successful outcomes * Provided exceptional client support in a fast-paced environment, prioritizing data security and Incident Response. |  |  |  | | --- | --- | |  | July 2024 - Present  **Sr. Systems Engineer**  Rakuten   * Assisted with developing policies and procedures for installing, configuring and supporting core infrastructure technologies. * Diagnosed and identified appropriate solutions for routine infrastructure problems. * Spearheaded system and network analysis to uncover and mitigate security risks and performance issues. * Established and documented standards to comply with operational and quality requirements. |  |  |  | | --- | --- | |  | June 2019 - May 2021  **SYSTEMS ADMINISTRATOR**  Rakuten, US   * Served as a technical expert in Mobile Device Management (MDM) solutions (Intune, SCCM, Jamf), ensuring optimal implementation, security hardening, and configuration * Mentored team members on cybersecurity best practices and MDM technologies, facilitating knowledge transfer and skills development * Successfully managed IT projects, prioritizing security compliance, risk mitigation, and timely completion * Provided exceptional client support in a fast-paced environment, proactively addressing security incidents and data protection concerns. |  |  |  | | --- | --- | |  | March 2018 - March 2019  **IT Support Engineer**  Clearlink, US |  |  |  | | --- | --- | |  | November 2015 - March 2018  **System Engineer**  Structured Communication Systems, US |  |  |  | | --- | --- | |  | August 2014 - August 2015  **Desktop Support Specialist**  Weber State University |   Education   |  |  | | --- | --- | |  | **Information Technology**  Weber State University | |  |

.