**CURRICULUM VITAE**



**SOK RATANAK**

House No. 71, Street No. 7,

Sangkat Kork Khleang, Khan Sen Sok,

Phnom Penh, Cambodia

Mobile: **092 700 005 / 098 72 73 01**

Email: [ratanak.sok@gmail.com](mailto:ratanak.sok@gmail.com)

***Personal Details***

Sex : Male

Marital Status : Single

Date of birth : December 24, 1985

Nationality : Cambodian

Height : 1.68m

***Employment History***

***Brief of employment***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Bank | Account for | Period | From | To |
| * ACLEDA Bank | Deposit & Cross selling | 6 Years | Apr 2007 | May 2013 |
| * Vattanac Bank | Loan (write-up) & Sale | 2 Years | Jun 2013 | Jun 2015 |
| * RHB Indochina Bank | Loan (write-up) & Sale | 3 Years | Jul 2015 | Mar 2019 |
| * MGN Emperor Bank | Loan (write-up) & Sale | 3 Months | Apr 2019 | Present |

***Detail of employment***

**April 2019 – Present: Manager, Credit Analyst (SME)**

**MGN Emperor Bank, Business Development Department (Head Office)**

Responsible:

* To manage the Credit Analyst team in gather and analyze credit information on current and potential borrowers.
* To supervise and recommend loan structures for management approval.
* Work in connect with Account Relationship Managers to organize and manage a tickler system on all loan relationships.
* Monitor periodic loan/financial covenants to determine compliance, notifying appropriate parties for non-compliance.
* Assist in preparation of problem loan reports on adversely graded borrowers and assist in loan workouts as appropriate.
* Assist with special projects and initiatives to support the business growth as assigned including, but not limited to, preparation of management reports.
* Mentor less-experienced Credit Analysts by providing opportunities for assistance and training.
* Follow up and check monthly report as well as team target performance
* Perform other duties as assigned.

**July 2015 – March 2019: Assistant Manager, Credit Relationship**

**RHB Indochina Bank, Business Development and Marketing Unit (Head Office)**

Responsible:

* Responsible for credit marketing and assessment for new and existing loan customers.
* Assist Supervisor in planning, organizing, and controlling the operations and administration of the Credit and Marketing Section with discretion necessary to fulfill the Bank’s goals and policies, guidelines, and instructions set by the management.
* Assist in sale & marketing strategy of Bank to promote other Bank’s products and service.
* Attend to the customers for enquiries and gather required information and documents.
* Do the market research for the loan suitable pricing.
* Conduct all data extractions and analysis in a timely and accurate manner.
* Conduct site visit to customers’ business premise and property.
* Prepare loan application and submit to Supervisor for review and for Credit Committee’s approval.
* Assist in credit review and control.
* Monthly sale and report.
* Perform other duties as assigned.

**June 2013 – June 2105: Marketing Officer of Credit Operation and Marketing Department**

**VATTANAC Bank Limited, Phnom Penh Branch**

Responsible:

* Recruiting new customers for loan and warmly keep a good relationship with existing customers.
* Sale bank’s products and services
* Identify and assess potential customers through collecting, analyzing, and developing appropriate information necessary for loan assessment.
* Recommend and provide report of loan request and loan status (write-up).
* Monthly sale and report.
* Perform other duties as assigned.

**Nov 2012 – May 2013: AVP & Assistant Manager Branch Marketing Officer (Deputy Chief Branch Marketing Officer). ACLEDA Bank Plc, Tuol Kork Branch**

Responsible:

* Recruiting new customers for deposit and keeping good relationship with both new and existing customers. And cross selling the bank’s products and service
* Manage for greeting customers in friendly, smoothly, and trusty, to ensure customers satisfy through services and products with efficiency.
* Banking operation authorizer.
* To solve problems and reply the entire customer’s enquiry as soon as possible.
* Relationship building especially with potential customers by making Top 20 segmentation.
* Participate and develop promotional activities, cross selling, and work plans to hit the annually target.
* Update and develop on time all principle and regulations of products and spread to staffs.
* Daily and monthly reports.
* Other duty as assigned by Chief Branch Marketing Officer.

**July 2008 – Oct 2012: Customer Service Officer**

**ACLEDA Bank Plc, Tuol Kork Branch**

Responsible:

* Ensure customers are properly greeted and directed upon arrival at the Bank.
* Provide outstanding and consistent services to customers and make a strong relationship with potential customers.
* Booking customer information and others relevant data into T24 system (such as open new accounts, print & issue check book, etc.)
* Attend to customers’ needs and enquiries on the Bank’s products and services in a manner which ensures overall customer satisfaction.
* Register Mobile Banking Service to customer and assist them to use in convenience
* Cross and up selling products.
* Do daily and monthly reports.
* Other duty as assigned by manager.

April 2007 – June 2008: Administrative Assistant

**ACLEDA Bank Plc**, Sa-Ang District Branch (Kandal Province)

Responsible:

* Making good image and maintaining office security.
* Stationary office supply.
* Fixed assets management.
* Staff’s files keeping.
* Delivery of documents In-Out.
* Do daily and monthly reports.
* Other duty as assigned by management.

***Education / Qualifications***

Bachelor of Education in English Phnom Penh, Cambodia

Asia Euro University

Graduated: 2007

Bachelor of Economics Specializing in Development Economics Phnom Penh, Cambodia

Royal University of Law and Economic

Graduated: 2006

Certificate of Communicative Course in English

English Language Training Institute (ELT)

Graduated: 2004 Phnom Penh, Cambodia

***Skills Training Course***

Certificate of training course for **ALM/CFT** Phnom Penh, Cambodia

RHB Indochina Bank – Head Office

Completed: September 2016

Certificate of training course for **AML/CFT**  Phnom Penh, Cambodia

VATTANAC BANK-Head Office

Completed: November 2014

Certificate of training course for **Deposit and Remittance** Phnom Penh, Cambodia

VATTANAC BANK-Head Office

Completed: November 2013

Certificate of training course for **Credit Course**  Phnom Penh, Cambodia

VATTANAC BANK-Head Office

Completed: October 2013

Certificate of training course for **Western Union** Phnom Penh, Cambodia

VATTANAC BANK-Head Office

Completed: September 2013

Certificate of training course for **Deputy Chief Marketing Officer** Phnom Penh, Cambodia

ACLEDA Training Center

Completed: 2012

Certificate of training course for **Customer Service Officer** Phnom Penh, Cambodia

ACLEDA Training Center

Completed: 2008

Certificate of training course for **Administrative Assistant**  Phnom Penh, Cambodia

ACLEDA Training Center

Completed: 2007

***Other Skill***

* Microsoft Office Word, Excel, and Power Point.
* Internet, Email, and other social network.

***Language***

* Khmer
* English

***Leisure Time***

* Exploring information
* Watching movies and listening to music
* Hanging out with friend

***References***

Mrs. Sok Vanny: Branch Manager (ACLEDA Bank, Boeung Trabek Branch)

Mobile: 015 900 198

Mr. Koy Chamroeun Vichea Deputy Head, Credit (Sathapana Bank, Head Office)

Former Team Leader (Vattanac Bank)

Mobile: 012 38 23 58

Ms. Lav Menghuoy Branch Manager (RHB Bank, Mao Tse Tong Branch)

Mobile: 092 964 036

Mr. Chiv Hak Head, Business Dept. (MGN Emperor Bank, Business Development Dept.)

Former Senior Manager, Business Development (RHB Indochina Bank)

Mobile: 017/016 790 678