

LUXERET Privacy Policy

Luxeret (hereinafter referred to as "the Company") highly values customers' personal information and complies with the "Act on Promotion of Information and Communications Network Utilization and Information Protection." This Privacy Policy explains how the personal information you provide is used and what measures are taken to protect it.

The Company will notify users of any revisions to this Privacy Policy through website announcements (or individual notifications).

■ Collected Personal Information

The Company collects the following personal information to protect the website:

- Collected items: Access country, access IP information**
- Method of collection: Website (Cloudflare)**

■ Purpose of Collecting and Using Personal Information

The Company uses the collected personal information for the following purposes:

To prevent damage from DDoS attacks or hacking on the website.

■ Retention and Use Period of Personal Information

The Company will immediately destroy the personal information after the purpose of collection and use has been achieved without exception.

■ Procedure and Method of Destroying Personal Information

In principle, the Company will destroy the personal information immediately after the purpose of collection and use has been achieved. The procedure and method of

destruction are as follows:

Destruction Procedure:

The IP information will be securely stored in Cloudflare until damage occurs.

Destruction Method:

Access country and IP records collected in Cloudflare will be deleted.

■ Provision of Personal Information

In principle, the Company does not provide users' personal information to external parties. However, the following cases are exceptions:

When users have given prior consent

When required by law or in response to legal procedures from investigative agencies

■ Provision to Third Parties and Entrusting of Collected Personal Information

The Company does not use or provide customers' personal information beyond the scope notified in the "Purpose of Collecting and Using Personal Information."

However, the following are exceptions:

(a) If there is a request for investigation purposes from relevant authorities in accordance with the law

(b) When providing anonymized information for statistics, academic research, or market research

(c) Other cases where requests are made following legal procedures

In cases where personal information is provided under these exceptions, the Company will make every effort to prevent misuse of the information and will entrust certain personal information handling tasks to external professional companies for better service provision and customer convenience.

[Details of Entrusted Work and Contractors]

Website security and hacking prevention: Cloudflare

※ The information shared with contractors is limited to the minimum necessary to achieve the intended purpose. Additionally, personal information is selectively provided to contractors based on customer service requests.

※ The list of contractors may change depending on service changes or contract periods. Any changes will be announced through the website. Short-term event participation will be individually announced at the time of participation.

■ Installation, Operation, and Rejection of Automatic Data Collection Devices

The Company operates "cookies," which store and retrieve user information from time to time. Cookies are small text

files that a website's server sends to your browser, which are then stored on your computer's hard drive. Cookies are used

for the following purposes:

Purpose of Using Cookies:

To analyze the frequency of access or visit times of members and non-members, track user preferences and interests, analyze participation in various events, and offer personalized services based on this information.

You have the option to accept or reject the installation of cookies. You can set your web browser to allow all cookies, require confirmation whenever cookies are saved, or block all cookies.

Method of Rejecting Cookies:

To reject the installation of cookies, you can adjust your browser settings

(e.g., Internet Explorer: Tools > Internet Options > Privacy).

However, please note that rejecting cookies may result in difficulties in providing certain services.

■ Customer Service for Privacy Concerns

The Company has designated a related department and a Privacy Manager to protect customer personal information and handle complaints.

■ Revisions and Notifications of the Privacy Policy

In case of any revisions to this Privacy Policy, the Company

will notify users at least 7 days in advance through the website or email. However, for changes that may affect users' important rights or obligations, the Company will notify users at least 30 days in advance.

Name of Privacy Manager: Luxeret

Phone Number: 070-8144-9035

Email: cs@luxeret.com

Users can report any privacy-related complaints to the Privacy Manager or the designated department. The Company will respond promptly and fully to any user inquiries.

For further assistance regarding privacy violations, users can contact the following institutions:

Supreme Prosecutors' Office Cybercrime Investigation Division (cybercid.spo.go.kr)

National Police Agency Cyber Terror Response Center (www.ctrc.go.kr/02-392-0330)

Personal Information Infringement Report Center (privacy.kisa.or.kr / Dial 118)

Personal Information Dispute Mediation Committee (kopico.go.kr / Dial 1833-6972)

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