

#### **PROJECT REPORT ON:**

# FORECASTING THE SALES OF A SUPERMAKET DURING FASTIVAL SEASON

#### **SUBJECT:**

## DATAWAREHOUSING AND BUSINESS ANALYTICS

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#### **Executive summary**

We are living in the era of the knowledge economy. All our activities want to be highly effective, it is necessary to have methods to get the necessary information and knowledge quickly and accurately.

The application of information technology in production and business practice has brought about great efficiency and benefits. Technology is increasingly developed and perfected to meet the increasing requirements of research, production management and professional practice. The scale of application from day-to-day business successes has progressed to meeting requirements at a higher level, helping operational managers not only know how the work is going, but also Knowing what to expect, that is, the information is analytical, and such systems face many technical limitations, especially as the size and complexity of the information environment increases, systems Traditionally built information systems do not satisfy users and information system managers.

The best solution that meets the ability to support the business while not affecting the operation of the business system is to build a data warehouse.

#### I. Introduction

One challenge of retail data modeling is the need to make decisions based on limited history. If Christmas comes but once a year, it's an opportunity to see how strategic decisions have impacted the bottom line.

In this report, we use historical sales data of 45 Walmart stores located in different regions. Each store contains multiple departments, and we had to forecast sales for each department in each store. Events marking the holidays were selected and included in the dataset. These drops are known to have an impact on sales, but predicting which departments are affected and to what extent is a challenge.

In addition, Walmart organizes several promotional events throughout the year. These drops come before prominent holidays, the four biggest of which are the Super Bowl, Labor Day, Thanksgiving, and Christmas. Weeks that include these holidays are weighted five times more than non-holiday weeks. Part of the challenge this contest presents is modeling the impact of price drops during these weeks in the absence of adequate/ideal historical data.

stores.csv

This file contains anonymized information about the 45 stores, indicating the type and size of store. This is the historical training data, which covers 2010-02-05 to 2012-11-01. Within this file you will find the following fields:

Store - the store number

Dept - the department number

Date - the week

Weekly\_Sales - sales for the given department in the given store IsHoliday - whether the week is a special holiday week test.csv

This file is identical to train.csv, except we have withheld the weekly sales. You must predict the sales for each triplet of store, department, and date in this file.

features.csv

This file contains additional data related to the store, department, and regional activity for the given dates. It contains the following fields:

Store - the store number

Date - the week

Temperature - average temperature in the region

Fuel\_Price - cost of fuel in the region

MarkDown1-5 - anonymized data related to promotional markdowns that Walmart is running. MarkDown data is only available after Nov 2011, and is not available for all stores all the time. Any missing value is marked with an NA.

CPI - the consumer price index

Unemployment - the unemployment rate

IsHoliday - whether the week is a special holiday week

For convenience, the four holidays fall within the following weeks in the dataset (not all holidays are in the data):

Super Bowl: 12-Feb-10, 11-Feb-11, 10-Feb-12, 8-Feb-13

Labor Day: 10-Sep-10, 9-Sep-11, 7-Sep-12, 6-Sep-13

Thanksgiving: 26-Nov-10, 25-Nov-11, 23-Nov-12, 29-Nov-13

Christmas: 31-Dec-10, 30-Dec-11, 28-Dec-12, 27-Dec-13

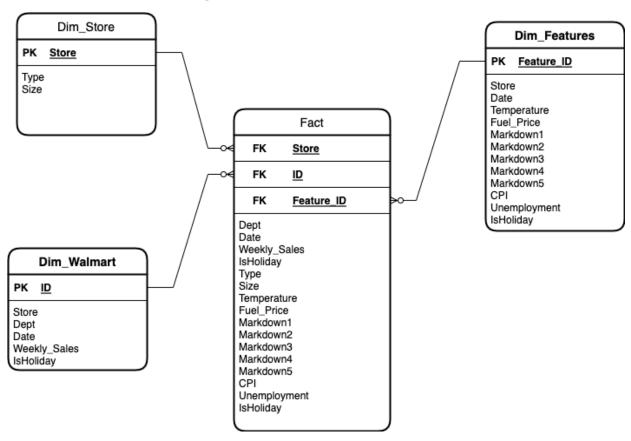
#### **Asking questions:**

1. Which store sells the most and least during the holiday?

- 2. Which time during the holiday has the highest and lowest total weekly sales and rank it?
- 3. Which time during the weekdays have the highest total weekly sales?
- 4. What type of store has highest sales revenue? Calculate in percentage?
- 5. Which department has the highest weekly sales?
- 6. Create table to see the weekly sale, size by Holiday and Type store
- 7. Determine the relationship between each column?
- 8. Which quarter has the highest average weekly sales?
- 9. Which type of store is the most popular?
- 10. Which store has the highest average weekly sales and Size?

#### II. Data Base Design

#### **Dimensional Modeling - Star Schema Generation**



We have 3 dimensional tables and 1 Fact table. Each primary key of dimensional table will connect with foreign key of Fact table. This means Fact table will contain dimension key column of dimension tables and other features to meet analytical needs.

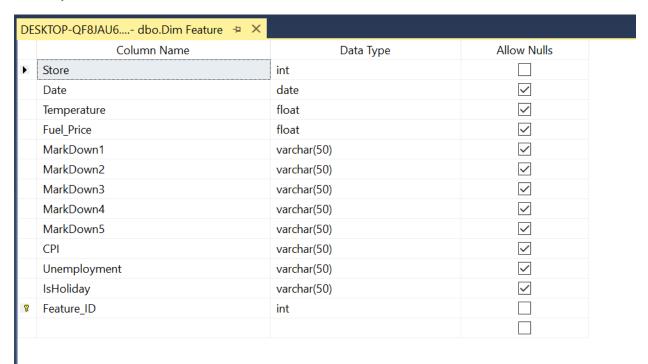
#### **Build Data Base in SQL Server**

#### **Step 1: Create Database**

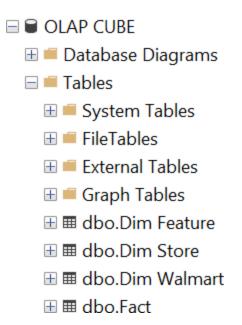
In Object Explorer, right – click on Databases, select New Database, name this DB.

#### **Step 2: Create Dimension Table**

In Object Explorer, click on New Database that we just create and right – click on Tables, select New Table.



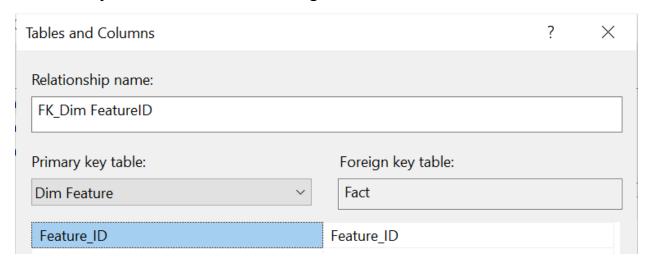
We will create table like the figure above, and do the same with other Dimensions.



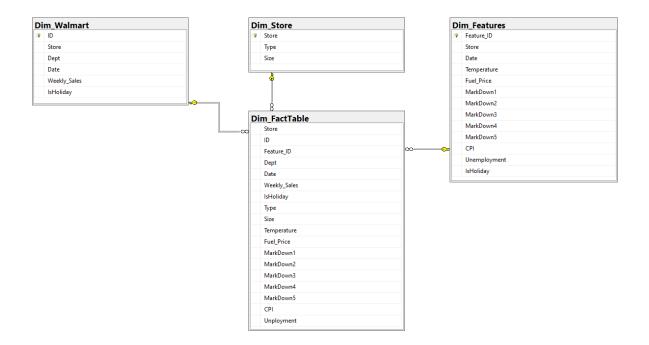
After finished, we will have 4 tables like this figure.

Step 3: Create Relationship between Dimension tables and Fact Table

Right – click on dbo.Fact, select Design and right – click on random column then select Relationships. Then we set the relationship between dimension tables and Fact table by connect PK and FK like figue below:



After connect 3 dimension tables with fact table, we have 3 relationship. We can visual this by right – click on Database Diagrams then click New Database Diagram. The result below:

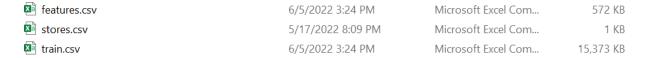


#### III. Building DataWareHouse

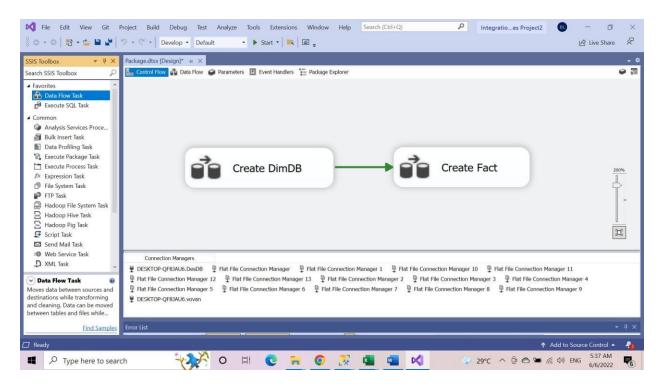
To build a Data Warehouse, we need to do 4 steps. In ETL process, we using SQL Server Integration Services Projects (SSIS)

#### Step 1: Extract

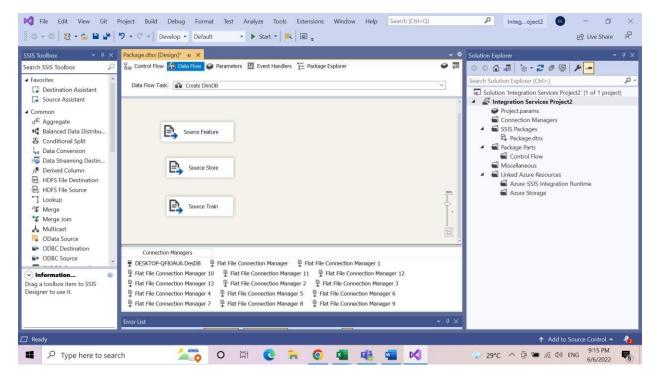
We need to extract data from csv file. We have 3 .csv file in local computer. What we need to do is extract them to Dimension table.



Firstly, create new SSIS project, to create data flow to extract data, we must to create control flow. In SSIS Toolbox, drag Data Flow Task and drop into control flow then clip to it. We create two Data Flow Task one for Dimension Table and other for Fact Table.



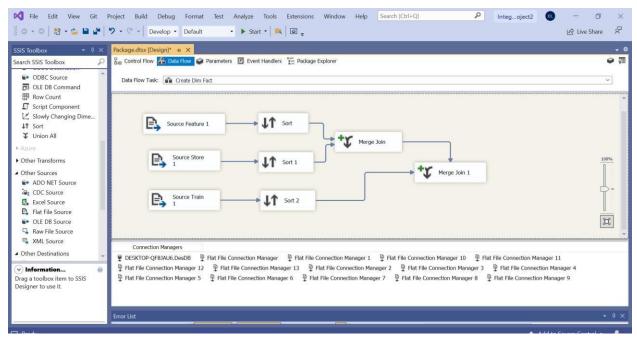
The first is the flow to extract dimension tables to SQL server. Double click to Data Flow Task, we will automatically move to Data Flow. Using Flat File Source in SSIS Toolbox, we read three csv file



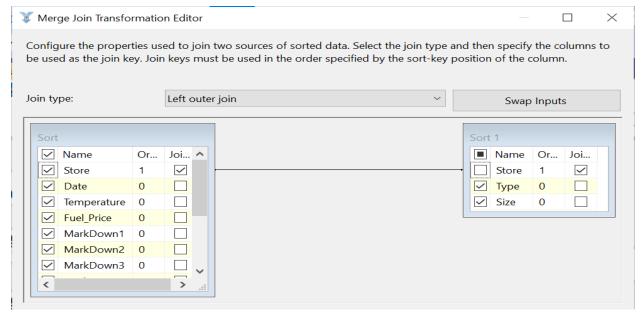
We do the same as Create Fact Data Flow.

#### **Step 2: Transform**

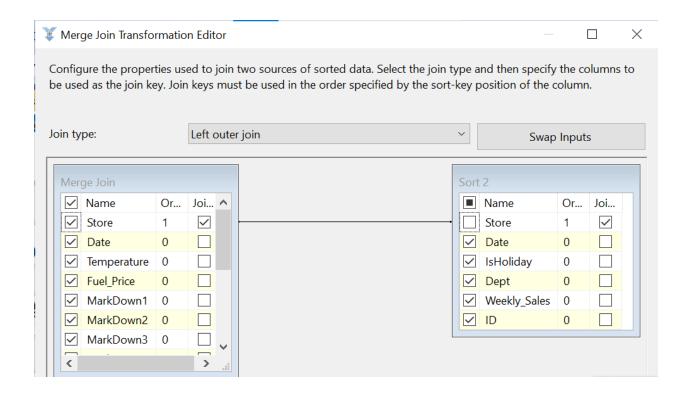
In Transforming step, we will do it in Create Fact Data Flow.



The 3 source data that we extracted in previous step will be sorted by Store. Then, the first sort and the second sort will join together by Merge Join. Right – click to Merge Join to modify type of join is left join. n and join on Store column.

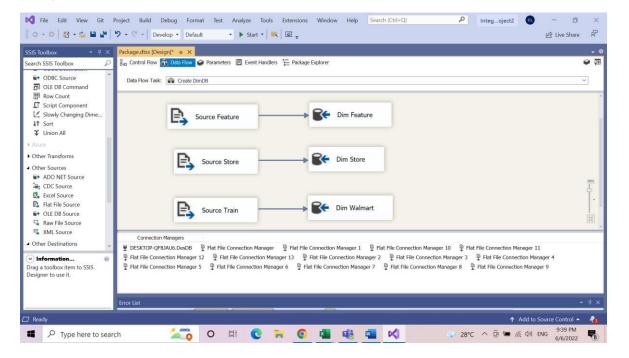


Next, we still using left outer join. Merged the previous Merge join and the third sort.

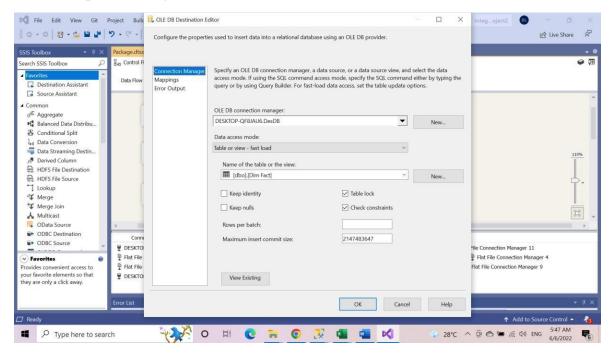


#### **Step 3: Loading**

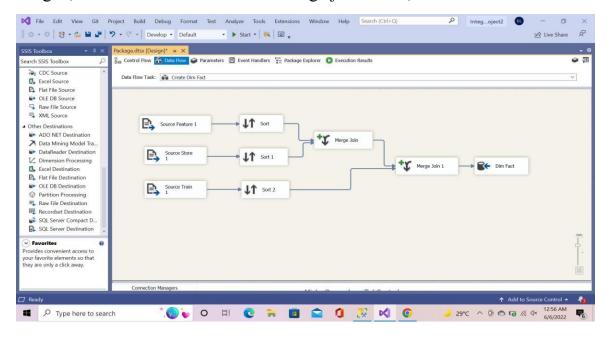
The final step in ETL is Loading. In Loading, we will link it to SQL Server by using OLE DB Destination.



After to create a destination, double click on OLE DB Destination and select your SQL Server name and name of table destination and do the same with other table The example is in figure below:



Next, we will move to create Fact Table, we do the same in Control Flow section, in Data Flow, we will move 3 table by using left join. However, before doing merged, we need to sort data. After merge join finish, linked it to Fact table.



Finally, finished all task, data has been loaded to DataWareHouse. Preparing for the next step.

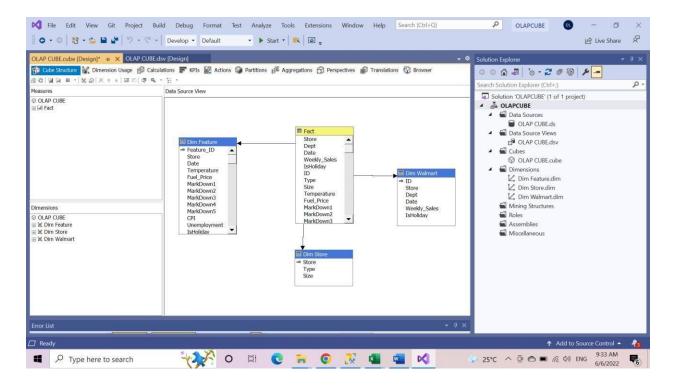
# Step 4: Build the OLAP (On-line transactional processing) Cube and analysis (SSAS – Analysis Services Multidimensional and Data Mining Project)

Firstly, create new project and select Analysis Services Multidimensional and Data Mining Project. In Solution Explorer, right – click on Data Source, select New Data Source to connect with data source.

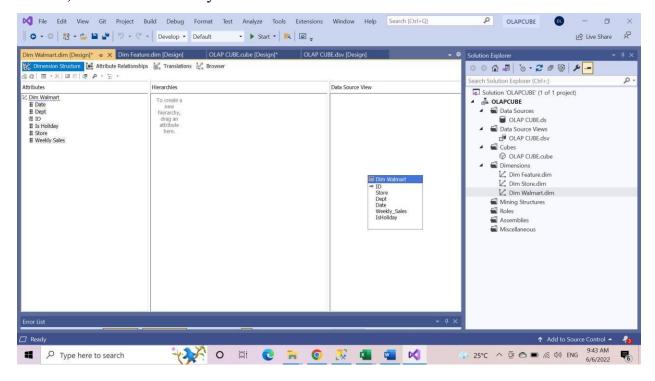
Secondly, right – click on Data Source Views and click New Data Sources, select relationship table to make a view.

Thirdly, right – click on Cubes and click New Cube, select the Fact table in Measure Group Tables then select all Measure, next select all Dimension tables then finish.

Here is our cube:

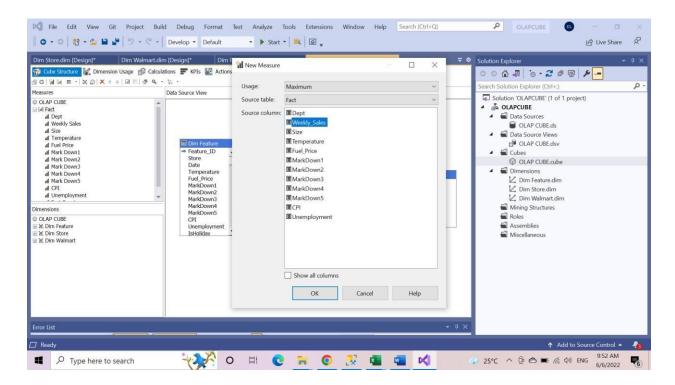


Fourth, select attributes by click dimension tables in Dimensions.



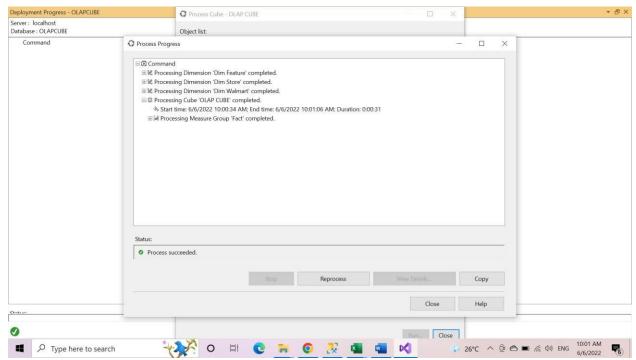
Fifth, adding measures for analysis purpose.

Right-click on Fact, click new measure and select measure that want to add.

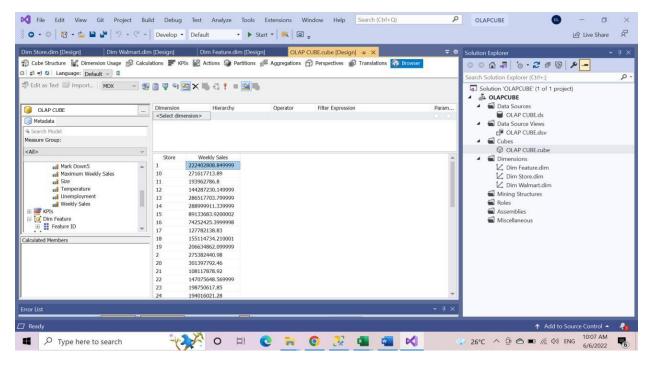


Final step is process and deploy cube to Brower.

Right – click to the cube that we have already create and click Process



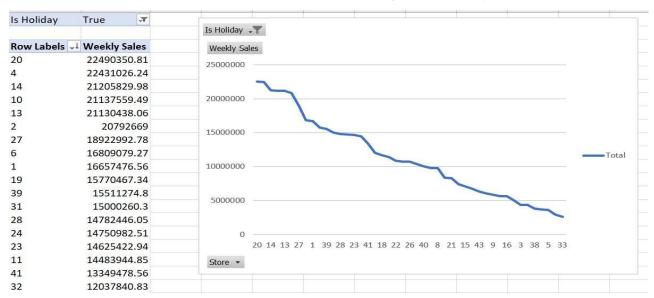
When deploy successful, click to Browser to do same simple query. For example, we calculate sum of weekly sales in each store.



#### **Answering the following questions:**

However, most of time we will work with pivot table in excel. Just click on Excel symbol in Language near with Default. We will use excel pivot-table for answering the question.

#### 1. Which store sells the most and least during the holiday?



Insight: Store 20 have the highest total sum of weekly sales during the holiday while Store 33 have the lowest total sum of weekly sales during the holiday.

## 2. Which time during the holiday has the highest and lowest total weekly sales and rank it?



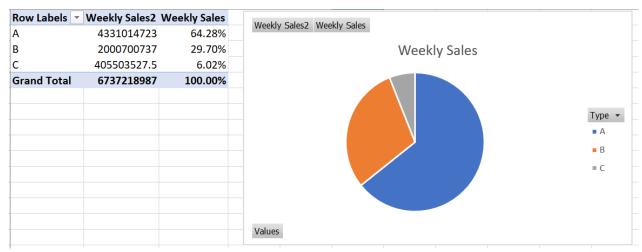
Insight: 25/11/2011 have the highest weekly sale, the following is 26/11/2010, the third is 10/2/2012. So we can conclude that the last quarter of year will have the highest weekly sale in overall.

#### 3. Which time during the weekdays have the highest total weekly sales?



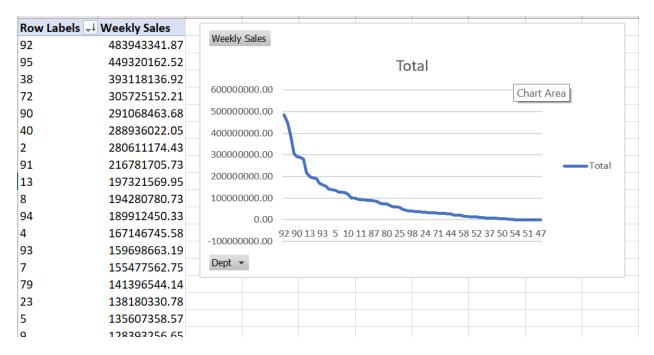
Insight: In the normal week (not in holiday week), 24/12/2010 has the highest weekly sales. The following is 23/12/2011. As we can see most of highest weekly sales come from December or the last quarter of the year.

#### 4. What type of store has highest sales revenue? Calculate in percentage?



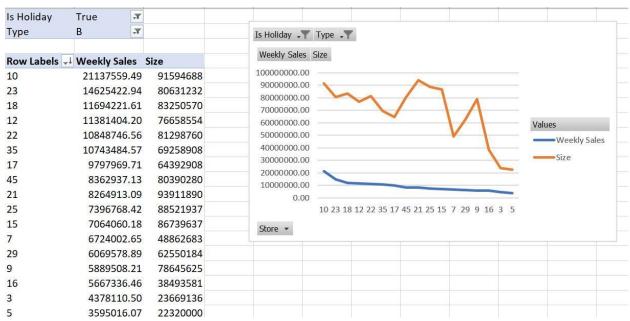
Insight: Store A has the highest sales revenue, accounting for 64.28% of total sales.

#### 5. Which department has the highest weekly sales?



Insight: Department 92 has the highest sales revenue.

#### 6. Create table to see the weekly sale, size by Holiday and Type store

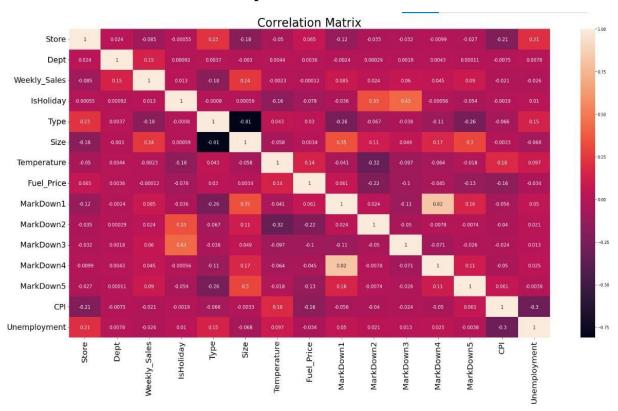


Insight: When the size decrease, the weekly sales also decrease for all of store types.

#### IV. Data Mining

#### **Tableau for Visualization**

#### 7. Determine the relationship between each column?

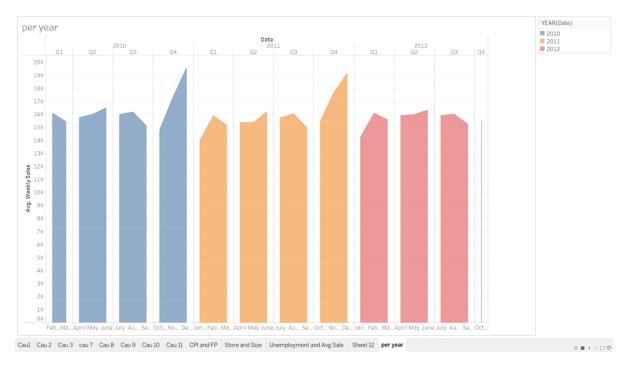


As the correlation between the Size and the Weekly\_Sales is 0.24. It is a quite strong positive relationship. It can be concluded that when the Size increases, the Weekly\_Sales also increases.

When the Size increases, MarkDown also increases.

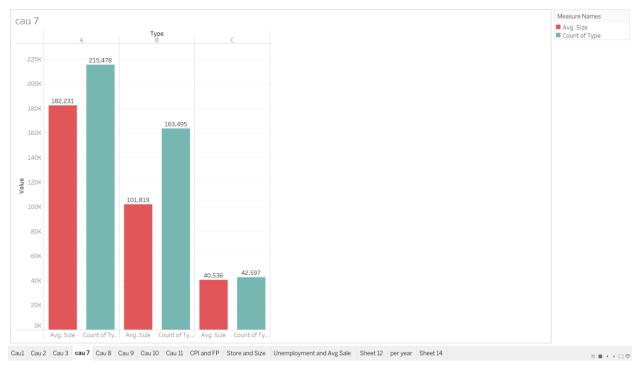
As the correlation between CPI and Unemployment is -0.3. It is a strongly negative relationship. It can be concluded that when the CPI increases, Unemployment decreases.

#### 8. Which quarter has the highest average weekly sales?



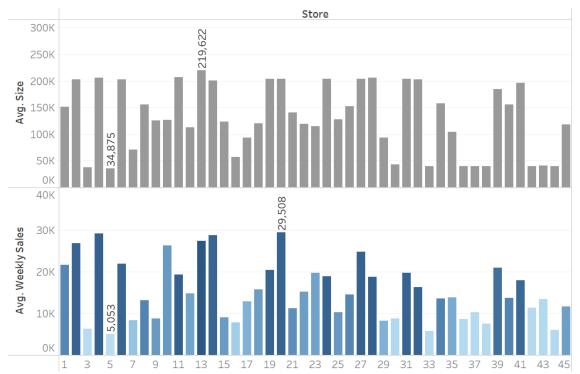
Insight: For both year 2010 and 2011 the average weekly sales highest in the fourth quarter. However, in 2012 we havent have data of the last quarter but we quite sure that the fourth quarter of 2012 is also high. In conclusion, Highest average sales at the last quarter.

#### 9. Which type of store is the most popular?



Insight: Type A have the highest number of store and also have the highest average size.

#### 10. Which store has the highest average weekly sales and Size?



Insight: We can see that stores have large size will have higher weekly sale than stores have small size. Store 20 has the highest average weekly sales and Store 13 has largest size.

#### **Data Mining – SSIS**

After analysis data to get the insight, now we can move to data mining. We use Analysis Services Multidimensional and Data Mining Project.

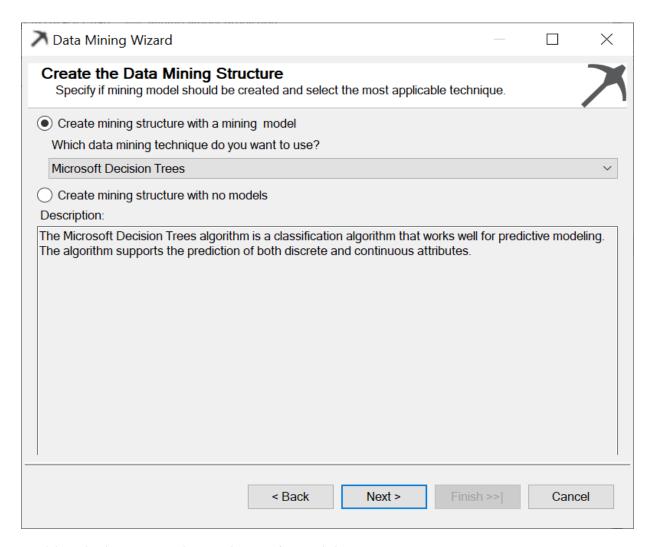
#### Microsoft Decision Trees:

Step 1: Add Data Source

Step 2: Add Data Source View but select only one table for training model

Step 3: Right – Click on Mining Structures then select New Mining Structure.

Step 4: Select Algorithm

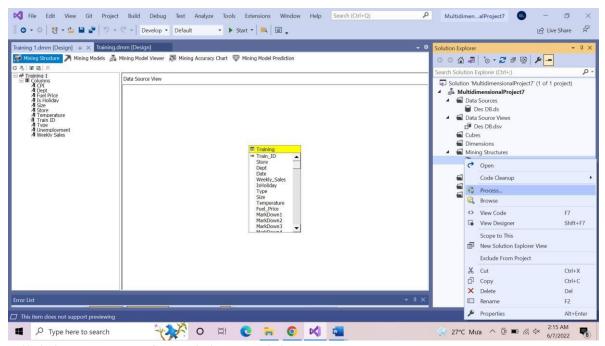


In this window, we select Microsoft Decision Trees.

Step 5: Select input, output feature



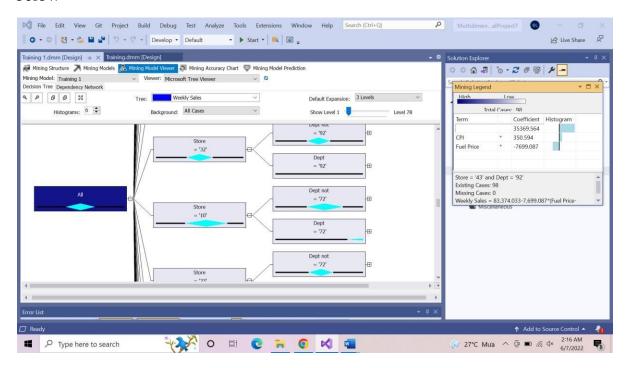
Step 6: Process and Deployment



Click into Process for training model.

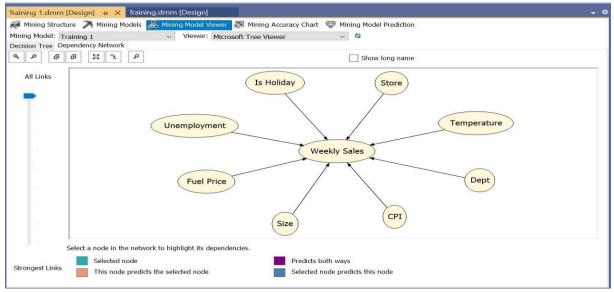
#### Step 7: Mining Model Viewer

When running finish, click on Mining Model Viewer, we will see as the figure below



As Store has the most effect to the output values so the Store is the root note the following is Dept. If you want to see another leave click plus symbol near to the Dept note.

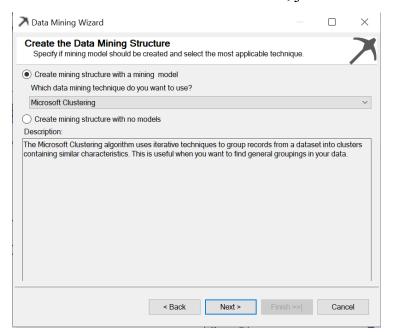
Step 8: Dependence Network



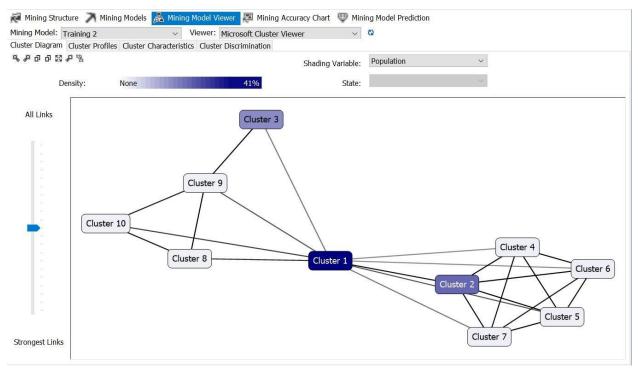
This network show the dependence of output column with input column

#### - Clustering:

Do the same task with Decision Tree, just difference in chose algorithm

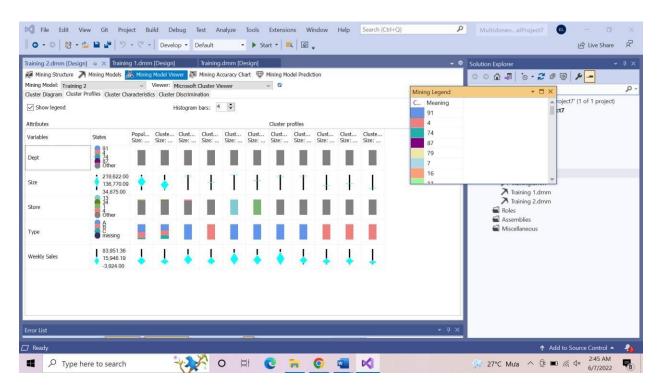


#### Cluster Diagram:



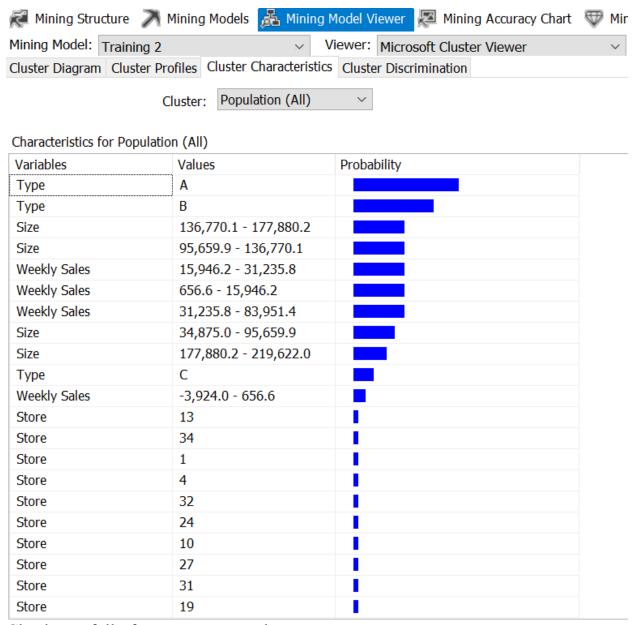
We have 10 cluster from dataset.

#### **Cluster Profiles:**



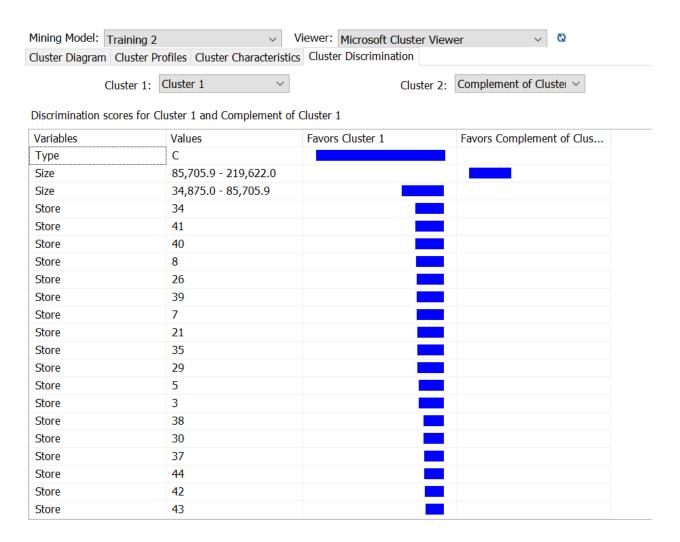
We will have an overview the model. The distribution of a discrete variable is displayed as a colored bar with the maximum number of bars shown in the Histogram bar list. Continuous attributes are shown with a diamond histogram, representing the mean and standard deviation within each cluster.

#### Cluster Characteristics Tab:



Check carefully features create a cluster

#### Cluster Discrimination Tab:



Discover the characteristics that distinguish one phrase from another. After you select two clusters, one from the Cluster 1 list and the other from the Cluster 2 list, the viewer computes the difference between clusters and displays a list of attributes that distinguish the clusters the most.

#### **Data Mining – Python**

#### • Feature Selection and Train Test Split

We will drop unneeded columns for input and split data 70% for training, 30% for test. The target column is Weekly Sales.

#### • Data scaling:

```
from sklearn.preprocessing import MinMaxScaler

scaler = MinMaxScaler().fit(X_train)

X_train = scaler.transform(X_train)

X_test = scaler.transform(X_test)
```

We should scale training data into the same range by MinMaxScaler method to get the better performance.

#### • Training model:

The output of the problem is continuous values so our problem is regressor.

#### - Random Forest:

```
from sklearn.ensemble import RandomForestRegressor

# Create the model
rf1 = RandomForestRegressor(max_depth=10,n_estimators = 100, random_state=42)

# Fit the model
rf1.fit(X_train, y_train)

rf1_train_preds = rf1.predict(X_test)
```

We will select the max depth is 10, n\_estimators is 100, set random\_state is 42. Fit model with training data and predict in testing set.

#### - XGBRegressor

The second model is XGB Regressor. XGBoost is an efficient implementation of gradient boosting that can be used for regression predictive modeling. Shortly after its development and initial release, XG Boost became the go-to method and often the key component in winning solutions for a range of problems in machine learning competitions.

Regression predictive modeling problems involve predicting a numerical value such as a dollar amount or a height. XG Boost can be used directly for regression predictive modeling.

```
from xgboost import XGBRegressor

# Create the model
gbm = XGBRegressor(random_state=42, n_jobs=-1)

# Fit the model
gbm.fit(X_train, y_train)

gbm_train_preds = gbm.predict(X_test)
```

Doing the same with Random Forest. We will call the model, fit it with training dataset and predict in test set.

- Model Evaluation
- Random Forest

```
r2_score(y_test, rf1_train_preds)
0.8627603766884089
mean_squared_error(y_test, rf1_train_preds)
71322044.27582505
mean absolute error(y test, rf1 train pred
4205.759071063415
```

Firstly, we will calculate R<sup>2</sup> score. We get 86.276%.

Secondly, we will calculate mean squared

error. We get 71322044.27582505

Thirdly, we get

4205.759071063415 in mean

absolute error

#### **XGBRegressor**

```
r2_score(y_test, gbm_train_preds)
0.9133044837315761
mean_squared_error(y_test, gbm_train_preds)
45054783.01826411
mean_absolute_error(y_test, gbm_train_preds)
3291.1664537599563
```

R^2 Score is 91.33%

MSE score is 45054783.01826411

MAE score is

3291.166453759956

#### Fine Tuning

#### **Random Forest:**

```
from sklearn.model_selection import GridSearchCV
param_grid = { 'max_depth': [1,5,10],
'n_estimators': [10,50,100,150]}
grid_search = GridSearchCV(rf1, param_grid, cv=5)
grid_search.fit(X_train, y_train)
#evalution
print("Best parameters Random Forest: {}".format(grid_search.best_params_))
print("Test set score Random Forest: {}".format(grid_search.score(X_test, y_test)))
Best parameters Random Forest: { 'max depth': 10, 'n estimators': 50}
Test set score Random Forest: 0.8628331626982895
```

Which max depth is 10 and n estimators is 50, we reach the highest score is 86.28%

#### XGBRegressor

After searching parameters, we get the best parameter for XGBRegressor with learning rate is 0.4, max depth is 10 and number of estimators is 150. We get the score for test set is 0.95, that is very very high score for regressor problem.

In conclusion, we see that XGBoost is the best algorithm for our problem with highest performance.

#### V. References:

[1] Zina A. S. Abdullah, Taleb A. S. Obaid, Design and Implementation of Educational Data Warehouse Using OLAP: International Journal of Computer Science and Network, Volume 5, Issue 5, October 2016

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