Realistic Real-time Accessibility: Assessing Accessibility Unreliability with High-resolution Real-time Data and Space-time Prisms

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Unreliability of schedule-based accessibility is a major obstacle to make accessibility measures practical for transit authorities and users: the provided accessibility can be very different from the one promised by the schedule due to delay. Retrospective real-time accessibility tries to address this issue by using real-time data, but still assume people know future arrival time *a priori* and never miss buses. Both measures overestimate the ability of users to obtain information and reach places. In this paper, we introduce *realistic real-time accessibility* based on space-time prism (STP) as a more conservative and practical accessibility measure. We moreover define *accessibility unreliability* to measure overestimation of the traditional measures. Based on fine-grained real-time big data General Transit Feed Specification (GTFS), the paper conducts a case study in the Central Ohio Transit Authority (COTA) bus system in Columbus, Ohio. Our results prove that realistic accessibility is always the most conservative one among the three STPs; unreliability of both traditional measures will spread from urban center to suburban areas as time budget increases. Temporal analyses also show that unreliability is higher in February and September, morning and afternoon rush hours, and middle of a week, which is highly consistent with prior findings of bus delay and risk of missing transfers and indicates their inherent connections. Realistic accessibility can be a more practical, conservative, and robust measure for future transit planning.

Keywords: accessibility unreliability; GTFS; Space-time prism; schedule-based accessibility; retrospective real-time accessibility; realistic real-time accessibility.

1. Introduction

Accessibility, or the ability to reach opportunities in an environment, is a fundamental concept in transportation science and human geography (Hansen, 1959; Ingram, 1971)). As the focus of transportation planning shifts to a sustainable mobility paradigm (Banister, 2008), accessibility measures are becoming more crucial as a performance measure to guide policy, planning and decision-making. Advances in mobility and geospatial data technologies and science have enhanced the sophistication and practicality of accessibility measures to a point that they are transforming planning and policy (Handy, 2020; Levinson & Wu, 2020; H. Wu & Levinson, 2020). This includes the space-time prism (STP): a core concept in time geography that models accessibility as the envelope of all possible paths with respect to time based on anchoring locations and times, maximum speeds for travel and stationary activity times (Hägerstrand, 1970). New mobility and geospatial data technologies has allowed researchers to greatly increase the analytical power of this basic time geographic concept (Miller, 2017; Neutens, Witlox, & Demaeyer, 2007).

O’Sullivan, Morrison, & Shearer (2000) pioneered the application of STPs to model public transit accessibility. Since that time, the availability of data on public transit networks and related supporting infrastructure such as sidewalks afforded the development of public transit network accessibility analysis based on high resolution representation of transit and walking networks. However, this research traditionally still depended on assumptions of average schedule frequency and headways during peak and off-peak times (Tribby & Zandbergen, 2012). This barrier has been shattered by the development of data standards for publishing high resolution schedule and real-time vehicle location data public transit data via the General Transit Feed Specification (GTFS) developed by Google. GTFS allows developers to create navigation apps to support public transit users. It is also allowing researchers to analyze the accessibility generated by public transit systems at high levels of spatial and temporal resolution (Lee & Miller, 2018; Wessel, Allen, & Farber, 2017; Wessel & Farber, 2019).

Transit systems are highly dynamic and time-dependent due to variations in operating conditions, and actual performance can be different from the schedule (Park, Mount, Liu, Xiao, & Miller, 2020). There are several factors that contribute to these deviations from scheduled service: first, many bus systems operate within road networks that are shared with other vehicles. Conditions such as recurrent congestion and non-recurrent disruptions like construction and crashes can slow transit vehicles, leading to deviations from the schedule service. Second, only travel time at designated timepoint benchmark stops is explicitly defined in the official timetables of many transit systems; travel time at non-timepoint stops is derived from interpolation, which may not be strictly followed in practice.

Wessel, Allen, & Farber (2017) and Wessel & Farber (2019) compared accessibility measures based on public transit schedule data with accessibility measures calculated retrospectively from real-time vehicle location data, finding substantial differences that call into question the use of schedule data alone for public transit accessibility analysis. However, while retrospective real-time accessibility measures recognize that actual operations can deviate from scheduled service, they assume users know *a priori* the actual arrival time of vehicles (Wessel & Farber, 2019); this knowledge is only attainable after the event happens. This makes accessibility measures calculated retrospectively from real-time vehicle location data unrealistic in depicting the accessibility realized by the transit system and experienced by public transit users.

This paper introduces the concept of *realistic real-time accessibility* based on space-time prism (STP) to address the overestimations in the traditional measures. The realistic real-time accessibility is calculated based on real-time data and users’ ability to act on the conditions when they occurred, not retrospectively. We also introduce schedule- and retrospective-based measures’ *accessibility unreliability* as the deviation of the accessibility measure from the realistic accessibility. This measure represents the difference between the expected potential path area (PPA) and the actual or realized PPA based on realistic system performance, given the same time budget and departure time. The aggregate version of this measure can also show the consistency and reliability of the transit service; this is vital for administrative and planning purposes. We use schedule and real-time vehicle location data to calculate and compare STPs based on schedule, retrospective, and realistic real-time accessibility assumptions. We illustrate these measures using GTFS data from the Central Ohio Transit Authority (COTA) bus system, a public transit agency in Columbus Ohio. The analyses focus on the spatial and temporal patterns in different levels from 2018 -2019 across Columbus. This paper provides a scalable time geography approach to measure the reliability of transit accessibility with very large datasets and investigate its implications on social equity. The next section of the paper will discuss the background of space-time prism, transit accessibility, and the unreliability issue of accessibility measures.

1. Background

This section provides background for the concepts and measures of realistic real-time accessibility and accessibility unreliability. We discuss: 1) the evolution of space-time prism; 2) the development of transit accessibility measurements; and 3) the unreliability of schedule-based accessibility measures.

* 1. The evolution of space-time prism

The space-time prism (STP) is a well-established time geography method to measure physical accessibility afforded by transportation systems (Miller, 1991; Y.-H. Wu & Miller, 2001). Since its introduction by Hägerstrand (1970) as a concept, there has been progress in STP analytics based on improving capabilities of computer hardware and software, and the availability of data, allowing the STP to be operationalized and measured more realistically. Lenntorp (1976) provided the first operational implementation of the STP in his computer simulation of possible activity and travel schedules. Burns (1980) provided an analytical foundation for the STP in his formal analysis of the impacts of time, speed, and network changes on accessibility. The rising popularity of geographic information system (GIS) software inspired Miller (1991) to develop a generic GIS-based procedure to derive STPs within transportation networks. Refinements in capabilities for calculating shortest paths from and to arbitrary locations within networks allowed Miller (1999) to refine the STP within transportation networks. Increasing availability of dynamic network data allowed (Y.-H. Wu & Miller, 2001) to develop procedures for calculating STPs within networks with time-varying flows and travel times.

Improvements in location-aware technologies such as the global positioning system (GPS), automated vehicle location (AVL) devices mobile telephony has also allowed greater refinement and wider application of the STP (M.-P. Kwan, 2000; Tang, Song, Miller, & Zhou, 2016).

* 1. The evolution of transit accessibility measurement

Malekzadeh & Chung (2020) conclude there are two major trends for transit accessibility studies: i) capturing travelers’ behavior and their stochasticity; ii) developing more disaggregated transit accessibility measurements. Both trends exemplify how larger, more detailed, and more accessible datasets impact the formulation of transit accessibility models.

Due to its multimodal and nonlinear nature, early transit accessibility models usually adopt simple assumption based on travel time estimations, which significantly reduces their computational burden (Malekzadeh & Chung, 2020). For example, some early transit accessibility models consider the proximity to transit stops by only walking as the accessibility to a transit system (Hsiao, Lu, Sterling, & Weatherford, 1997; Zhao, Chow, Li, Ubaka, & Gan, 2003), which is a major simplification since they ignore the travel time in the transit system. As transit-related datasets become more detailed and accessible, models can better capture the travelers’ behavior and their stochasticity, such as system-facilitated models – i.e., measuring users’ ability to reach other opportunities in the transit network (Tribby & Zandbergen, 2012) and integral accessibility models – i.e., measuring overall access to a number of possible destination (Farber, Bartholomew, Li, Páez, & Habib, 2014; Owen & Levinson, 2015). As mentioned in the introduction of this paper, O’Sullivan, Morrison, & Shearer (2000) pioneered the application of STPs in the analysis of public transit accessibility. However, their analysis assumes travel though planar space outside the transit network. Tribby & Zandbergen (2012) improved transit accessibility by incorporating detailed representations of the sidewalk network for traveling to, from and between transit stops. However, their analysis assumes a static or stead-state transit headway for peak and off-peak hours, based on scheduled service frequency. More detailed and specified models powered by high-resolution and large-volume real-time data can provide a better understanding of transit accessibility.

Another trend of transit accessibility is more disaggregated transit accessibility measurements. For example, while traditional studies mainly addressed accessibility at the regional level and stop level (O’Sullivan et al., 2000; Tribby & Zandbergen, 2012), recent studies can assess trip-level or even person-level accessibility based on fine-grain standard data like General Transit Feed Specification (GTFS) and smart card data (Arbex & Cunha, 2020; Lee & Miller, 2018). These data have well-defined structures for scheduled information, real-time bus location and time, or trip behavioral information; GTFS are also often released publicly by transit authorities (Barbeau & Antrim, 2013). Therefore, many recent studies use GTFS to derive STP in a larger scale without compromising the fine details of transit systems (Lee & Miller, 2018; Tasic, Zhou, & Zlatkovic, 2014). Larger and detailed datasets, higher computational ability, and better visualization methods help to improve the fidelity and granularity of transit accessibility analysis.

* 1. Unreliability of schedule-based accessibility measures

As recent studies focus more on capturing users’ stochasticity, unreliability becomes the center of the discussion: how well can an accessibility measurement capture the actual experience of a user in the system? We define unreliability as an accessibility measurement’s deviation from a standard benchmark, which usually represents the actual or experienced accessibility. Due to the lack of accessible real-time data source, most traditional accessibility measures are calculated based on transit schedule (Wessel & Farber, 2019); therefore, many schedule-based accessibility measures can be unreliable due to two factors: *uncertainty* and *accuracy*.

*Uncertainty* refers to the stochastic variation of the accessibility measure, due to on-time performance and measuring error. Public transit systems are constantly changing – i.e., early or late time because of unexpected external or internal factors, such as traffic, weather, vehicle conditions, or operator conditions. Hall (1983) was among the first to consider uncertainty when formulating and calculating accessibility. Similar to the development of STP, more studies are dedicated to discussing the unreliability of accessibility measures with better datasets. For example, Kim & Song (2018) discuss an integrated measure of accessibility and reliability for transit systems; Zhang, Dong, Zeng, & Li (2018) introduce a time-dependent reliability modelling approach based on GPS trajectories to address traditional measures’ overestimation problem.

Another factor that can contribute to a schedule-based accessibility measure’s unreliability is *accuracy*. It can be defined as systematic deviations of an accessibility measure from the standard benchmark. Some papers discussed the topic with empirical evidence: Wessel et al. (2017) constructed a retrospective transit timetable from real-time automatic vehicle location data to better capture the dynamic nature of transit system. The paper also provided a case study in Toronto Transit system and pointed out that real-time based accessibility does have significant deviation from the scheduled, and the pattern of the deviation does not seem random. Wessel & Farber (2019) moreover explored the accuracy of schedule-based accessibility in Toronto, Jacksonville, Massachusetts Bay, and San Francisco. The paper concludes that schedule-based accessibility measures overestimate on average by 5 to 15 percent or more, and it may not be sufficient to use schedule data alone to access transit accessibility for most transit systems.

Traditional schedule-based accessibility measures have both uncertainty and accuracy issues. In the following sections, we continue the discussion of schedule-based unreliability issue from both perspectives; we also expand the discussion to retrospective-based accessibility’s unreliability issue.

1. Methodology

We introduce the definition of accessibility and unreliability in this section. We first introduce the two main transit datasets we use in this paper. Then, we demonstrate a time-dependent Dijkstra algorithm to calculate the two versions of space-time prisms.

* 1. Data sources

We use General Transit Feed Specification (GTFS) data as the main data source for time geography analyses in this paper. GTFS is a data standard that let transit authorities publish transit data and developers/researchers consume the data (Google Developers, 2020). GTFS includes two parts: GTFS static and GTFS real-time data, corresponding to scheduled service and real-time vehicle locations, respectively. Several relational database tables comprise the GTFS static data, specifying the transit system’s stops, trips, routes, arrival and departure time, and other schedule information (Google Developers, 2020). The GTFS real-time data includes two main datasets: *trip update*, which contains the expected arrival/departure time of each trip at each stop in the transit system, and *vehicle position*, which is similar to automatic vehicle location (AVL) data and shows the location of active vehicle in the system (Google, 2021). Transit authorities broadcast GTFS real-time data at regular time intervals from 10 second to 90 seconds to support navigation apps (Liu & Miller, 2020a). We derived the actual arrival time of each trip at each stop from the latest trip update feeds.

We collected both GTFS static and real-time trip update data from the official application programming interface (API) of the Central Ohio Transit Authority (COTA) from February 2018 to March 2020 (Central Ohio Transit Authority, 2021). We record the updated GTFS static data whenever there are any changes in the schedule data. This can include minor changes on a daily basis, three seasonal adjustments in January, May, and September, and major planned route and schedule changes, such as COTA transit system redesign in May 2017 (Lee & Miller, 2018; Schmitt, 2018) and COVID-19-related schedule adjustments in 2020 (Liu, Miller, & Scheff, 2020). We collected real-time trip update feeds at the interval of 60 seconds; this is a common GTFS real-time update frequency for US transit systems (Liu & Miller, 2020a). The timespan covers February 2018 to July 2021 and the total data volume exceeds 1 terabyte. Due to the large data size, we used a noSQL (unstructured) database technology, MongoDB, to maintain the database and support queries.

* 1. Time-dependent routing

We use the space-time prism (STP), a well-established time geography method, to measure accessibility in public transit systems (Miller, 1991; Y.-H. Wu & Miller, 2001). In practice, we first calculate the shortest travel time between the origin stop to all other stops in the system. We then derive the potential path area (PPA) and STP from the shortest travel time.

It can be challenging to obtain accurate travel times in a transit network, even with a complete archive of retrospective arrival times. A major reason is because transit networks are *discontinuous* and *time-dependent* (Gendreau, Ghiani, & Guerriero, 2015; Wang, Yuan, Ma, & Wang, 2019). Unlike private vehicle or pedestrian network, a user cannot move in the network unless there is an available vehicle, which is scheduled to arrive at only specific time points. Therefore, the network costs of a transit work can vary depending on the passenger’s arrival time at the originating stop of a transit system. This time-dependent variation also applies to other components of public transit travel times, including wait time and in-vehicle time.

There are two approaches to time-dependent routing: deterministic and stochastic (Gendreau et al., 2015). Stochastic models include a random factor to predict the time-varying travel times. They are useful at capturing the randomness caused by congestion, weather, crashes, and road maintenance (Gendreau et al., 2015); however, due to the random nature of these models, the results are non-deterministic, even with retrospective travel time records. Because we collected the arrival times at all the stops and aim for more precise travel time, we use a deterministic approach to address the time-dependent routing problem.

We use a Dijkstra algorithm with dynamic costs to solve the time-dependent routing problem. Dijkstra algorithm is a classic and efficient algorithm to solve the shortest path routing problem (Golden, 1976). It uses a greedy strategy to find the shortest path from the origin node to every other nodes (Xie, Zhu, Yan, Yuan, & Zhang, 2012), which significantly reduces the size of the subproblems and is very useful and efficient to calculate the STPs. However, the Dijkstra algorithm’s correctness is based on non-negative static costs, which time-dependent transit networks do not satisfy. In particular, a vehicle with a later start time may result in an earlier arrival time than another vehicle if the first vehicle *passes* the second (Gendreau et al., 2015). Consequently, the results generated by Dijkstra algorithm with dynamic costs may not be the globally optimal solution. Therefore, many prior studies introduced *no-passing* or *first-in-first-out (FIFO)* rule to make Dijkstra algorithm compatible with the time-dependent requirements (Ahn & Shin, 1991; Ichoua, Gendreau, & Potvin, 2003). FIFO rule assumes a vehicle leaving the origin stop earlier will never arrive later at the destination stop than another vehicle. FIFO rule is a prerequisite to use Dijkstra to calculate routing problem in a transit system. Therefore, we tested if vehicles in the COTA system satisfy the FIFO rule. We calculated whether each bus in the transit system can indeed pass the subsequent bus in the same route. The average ratio of no-passing buses is 95%; therefore, we conclude that there are very few passing occurrences in the COTA system, and the FIFO rule generally applies to the system.

* 1. Three space-time prisms

After calculating the time-dependent shortest travel time between any stops in the system based on the scheduled and retrospective GTFS data, we derive implicit STP by calculating the number of accessible bus stops. We use a decision variable to represent whether a user starting from stop at time point can arrive at another stop within the time budget :

|  |  |  |
| --- | --- | --- |
|  |  | (1) |

where is the shortest travel time between stop and starting from a time point . Therefore, the number of accessible stops with the time budget can be written as:

|  |  |  |
| --- | --- | --- |
|  |  | (2) |

where represents the number of accessible bus stops from stop at the time point with the time budget , and is the set of all stops. We can then introduce the definition of STP:

|  |  |  |
| --- | --- | --- |
|  |  | (3) |

where represents the implicit STP from stop at a time point , while is the set of all time budgets.

We produce three versions of the bus stop-based implicit STPs based on the shortest travel times, namely, scheduled, retrospective real-time, and realistic real-time STPs.

**Scheduled STP.** Scheduled STPs are calculated based on the scheduled time from the GTFS static dataset. It represents the expected accessibility that a passenger can achieve in theory if the transit system operates according to the schedule. However, the actual travel time and accessibility may vary due to on-time performance deviations and schedule is not an unbiased representation of a transit system’s actual performance; therefore, the scheduled STP is typically an overestimate of the actual accessibility experienced by a passenger.

**Retrospective real-time STP**. As we can access all the historical arrival time from GTFS real-time archive, we can calculate a retrospective version of STP with the same algorithm by changing all the scheduled arrival time to corresponding retrospective real-time arrival time (Wessel et al., 2017; Wessel & Farber, 2019). Although this can differ from the schedule STP, it is still idealistic. When planning trips, the user may not know *a priori* the actual arrival time of each bus (Wessel & Farber, 2019). Although it can be a useful reference for transit agencies and users, *retrospective real-time STP* or more generally *retrospective real-time accessibility* cannot be realized by users. It overestimates users’ accessibility because it assumes users have omniscient knowledge of the transit system, even events that happen in the future. There are some unnatural and infeasible results caused by this overestimation: in the retrospective model, a user can decide to take a very different combination of trips and routes that will not be possible without predicting the future.

For example, Figure 1 shows an example of retrospective accessibility’s overestimation caused by a preemptive transfer when the bus that the user will transfer to is delayed (Liu & Miller, 2020b). The map shows two retrospective- and schedule-based routes; the retrospective route saves one transfer and much time compared to the scheduled scenario by taking a different bus at the circled stop. This was only possible for the retrospective scenario because the incoming bus in the alternative second leg (route 101, colored pink with start stop circled) was delayed by four minutes than the schedule. However, unless the transit user can predict the future or have perfect real-time information feeds, it is almost impossible to foresee this transfer is possible.



Figure 1: An example of overestimation in retrospective route (red, with 2 legs) compared to scheduled route (blue, with 3 legs). A delayed bus on the retrospective route’s second leg (pink, start stop circled) makes the transfer feasible, which is impossible in the scheduled timetable and very hard for normal users to anticipate.

We can moreover deconstruct scheduled and retrospective real-time accessibility from a perspective of a user’s decision-making: these two accessibility systems do not separate the decision-making and the decision implementation process. For a user, the decision-making process typically happens *before* the implementation process since people plan their trips before taking the transit, and the implementation result can be different from what they plan. However, both schedule and retrospective real-time accessibility models assume the two processes are happening simultaneously: the users are assumed to make no plan in advance and be able to always achieve the expected performance. Such an assumption is very unrealistic because users are very likely to miss a bus in reality, especially during transfers when users have no control over the buses (Liu & Miller, 2020b; Park et al., 2020).

**Realistic real-time STP.** Because of the unrealistic nature of both schedule and retrospective real-time accessibility models, we therefore define *realistic real-time STP* or *realistic real-time accessibility*. Like traditional STPs, realistic real-time STP is based on realistic real-time shortest travel time between any stops. We calculate realistic real-time shortest travel time in two steps to better represent transit users’ actual decision-making process: *planning* and *implementation*.

The first step is *planning*. We calculate users’ trip plan from the scheduled timetable, including all the shortest travel time and the corresponding route choice supposing all the buses follow the schedule. We do not use real-time information (RTI) as the data source because it can reduce travel time (Fonzone & Schmöcker, 2014; Zargayouna, Othman, Scemama, & Zeddini, 2015), while we want to define realistic real-time accessibility as a *lower bound* of experienced accessibility. Meanwhile, RTI may not be accessible for everyone since smartphone and broadband Internet access are not always guaranteed (Mohadisdudis & Ali, 2014; Tsetsi & Rains, 2017).

The second step is *implementation*. The results of the planning step show how users or their trip planning app expect their trips will be, while the actual outcome can vary depending on the system’s actual on-time performance. Therefore, we revisit the same route choice plan from the planning step; we find the actual travel time between each arc and actual arrival time at each node on the planned route from the real-time transit data. This means the trajectories of scheduled and realistic real-time STP are the same, but they can have different travel times. For example, the trajectory is {A, B, C} in the trip plan between A and C, where A, B, C represent subsequent stops. The user is scheduled to take bus 1 from stop A to B, then transfer at stop B to another bus 2, and finally arrive at stop C. However, because bus 1 is delayed, the user arrives late at the transfer stop B and misses the scheduled transfer bus 2. We then find the next bus from stop B to C and record the new arrival time at stop C and travel time between stop A and C. Note that the user will not follow alternative routes, since users plan their route fully based on the schedule and the freedom of switching routes during the trip is highly limited.

There are several factors that contribute to differences between the retrospective and realistic real-time STPs: 1) unlike the retrospective accessibility, a user does not have to experience the very event itself to make the decision about the event, and it is calculated from information that can be obtained before the event happens. 2) delayed or early time at the origin stop and transfer stops can result in substantial delay times for longer trips that involves multiple transfers. 3) retrospective results can take infeasible shortcuts with shorter travel time than the schedule as shown in Figure 1, while realistic results and real-world users cannot anticipate.

Figure 2 illustrates six possible cases of relationship among the three STPs. The realistic accessibility should always be the smallest of the three, while the retrospective accessibility can be equal to, larger than, or smaller than the scheduled accessibility depending on the network geometry and on-time performance.

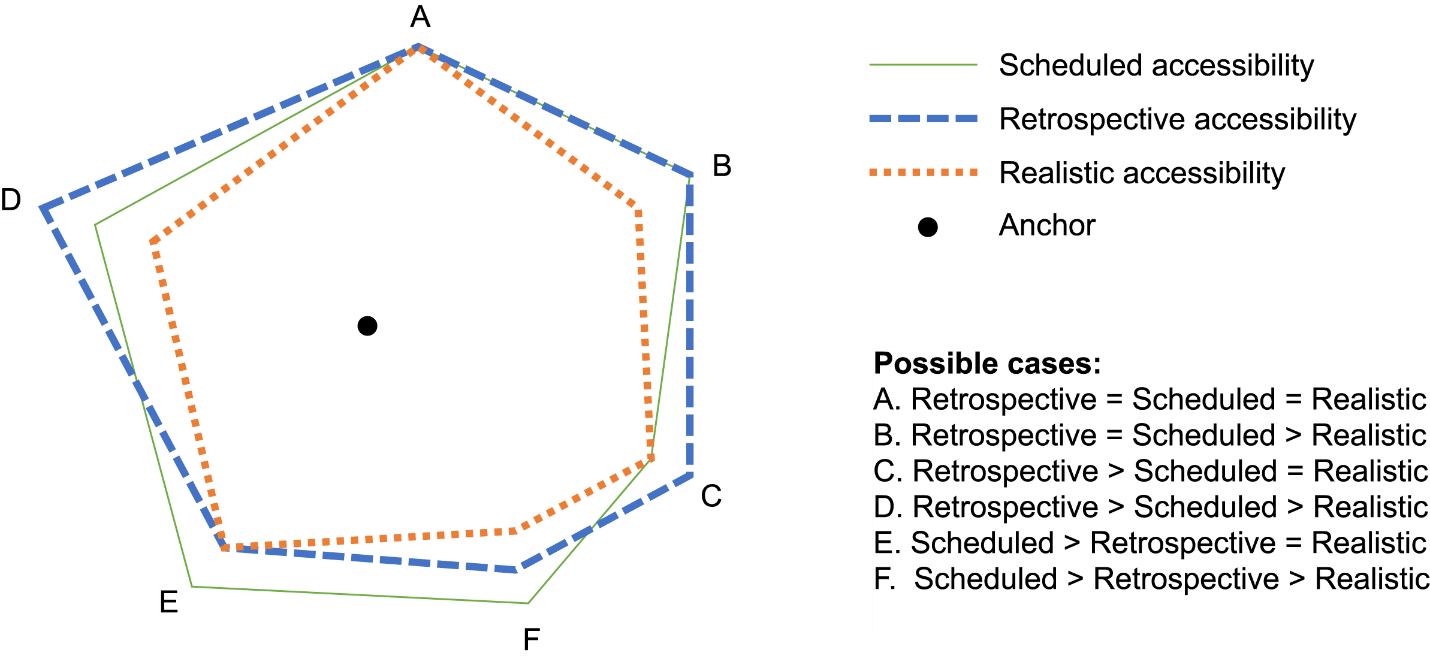


Figure 2: Possible cases of relationship among the three STPs.

* 1. Accessibility unreliability

The difference between expected (scheduled STP and retrospective real-time STP) and the delivered accessibility measures (realistic real-time STP) can be defined as the *accessibility unreliability.* Based on the STP definition we give, we define accessibility unreliability as:

|  |  |  |
| --- | --- | --- |
|  |  | (4) |

where: is the expected STP (schedule or retrospective) starting from a time point , is the realistic STP, is the expected travel time, and is the realistic real-time travel time. We calculate two versions of accessibility unreliability: scheduled STP’s unreliability and retrospective real-time STP’s unreliability. Scheduled STP is the promise that the transit authorities make with users, while realistic STPs are the actual experience the transit system delivers. The difference between the two represents the part of accessibility the transit system loses during the operation compared with the schedule.

From the perspective of information veracity, we can also consider retrospective accessibility as the measure with perfect RTI input, which can fully foretell the future and is not feasible. We can also consider realistic accessibility as the measure with no RTI input, which cannot foretell the future at all. Therefore, we view the retrospective and realistic STP as the *upper bound* and *lower bound* of the experienced accessibility, respectively. Other accessibility measures with different RTI-based predicting scheme or routing algorithm should be between the two benchmarks. For the same reason, although we use realistic real-time STP as a relaxed benchmark in this study, we do not claim the realistic measure can fully reflect all transit users’ behavior and can be a universally authoritative benchmark for all purposes. Many other routing algorithms, like open trip planner, adopt different assumptions and conditions, which almost guarantee their results will be different.

1. Analysis

We present the analysis results in this section based on the methods we proposed above: we first discuss the general difference between scheduled, retrospective, and realistic STP. We then show the spatial pattern of accessibility unreliability for different time budgets. Finally, we analyze the temporal pattern of accessibility unreliability in multiple dimensions.

* 1. Overall differences between three STPs

Figure 3 shows examples of scheduled, retrospective, realistic STPs and the trend of accessible stops with different time budgets. Despite sharing extremely similar spatial and temporal patterns, scheduled and retrospective STP are not identical. Figure 4 overlays the three STPs’ PPAs for the time budget of 30 minutes (highlighted in Figure 3) at the same origin stop and the same time point. We can see that the scheduled and the retrospective cannot always outperform one another on every route. Figure 3 (bottom right) moreover shows that the scheduled and retrospective STP have very close average performance. This phenomenon also suggests that a user with perfect real-time information can achieve almost the same or even better performance as the most ideal scheduled scenario, despite usually infeasible in reality.

On the other hand, realistic STP is significantly different from the other two and is always the smallest one as shown in Figure 2. With realistic STP, a user cannot even reach the northwest part of the system for the time budget of 2 hours. This shows that realistic STP is a more conservative measure for user’s accessibility than its scheduled or retrospective counterpart. The realistic and scheduled PPAs share very similar shape but different area, which illustrates that they always have the same route plan but can have different travel time due to on-time performance.

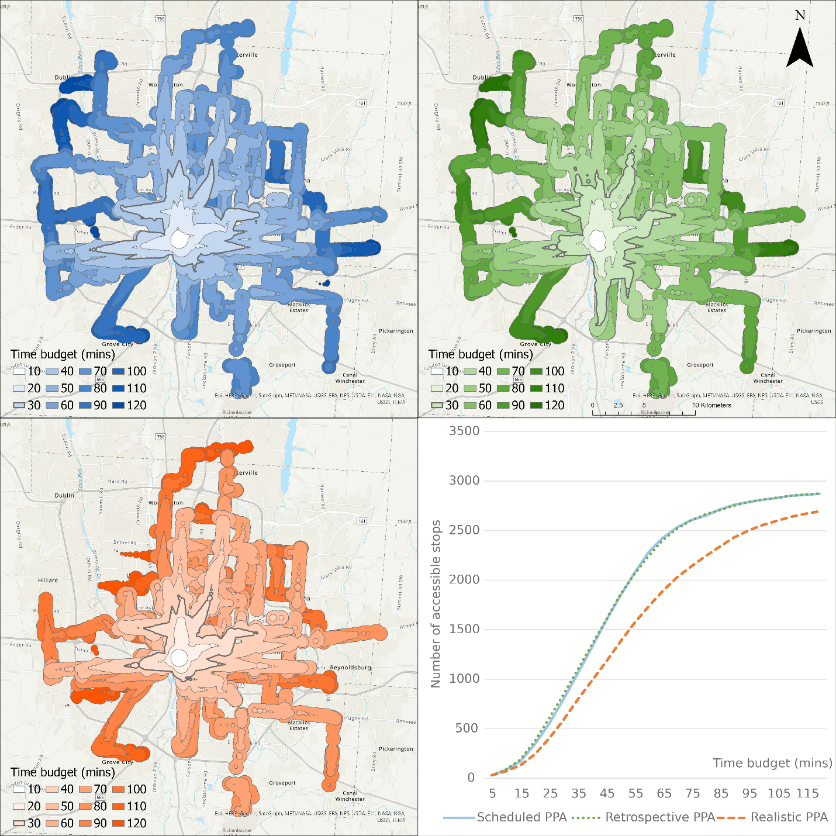


Figure 3: examples of scheduled (top left), retrospective (top right), and realistic STPs (bottom left) from a bus stop in the central downtown Columbus (North High Street & West Broad Street) and corresponding number of accessible stops for the three STPs (bottom right) at 8:00am, Sep 4, 2019.

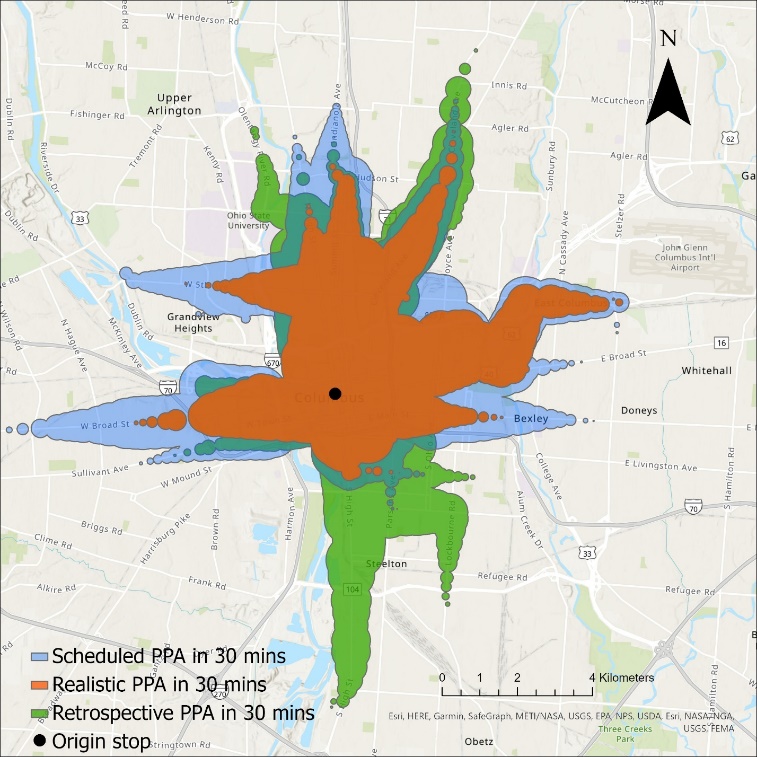


Figure 4: scheduled, retrospective, and realistic PPA for the time budget of 30 minutes from Figure 3.

* 1. Spatial pattern of accessibility unreliability and time budget

Figure 5 shows four maps of schedule-based implicit STP’s unreliability with respect to the realistic measure for each stop for time budget of 15, 30, 60, 90 minutes for the last four months in 2019. It is noteworthy that the map does not visualize a single STP; instead, the map summarizes more than 3000 STPs to their corresponding anchor (i.e., start bus stop), showing the unreliability of each STP starting from each stop.

We can see from the maps that the spatial pattern of accessibility unreliability is highly dependent on the time budget: for smaller budget of 15 minutes, unreliability concentrates on the city center; for bigger and more practical time budgets for longer trips of 30 – 60 minutes, unreliability gradually spreads to larger area until almost cover all stops in the system; for very long time budget, the unreliability starts to decrease from the center. We call this phenomenon *saturation*: as PPA expands to the whole system with bigger time budget, the scheduled PPA item in the formula (4) will not be larger since the system has finite number of bus stops and it reaches a maximum value; however, the realistic PPA item will continue to rise, making the unreliability index smaller.



Figure 5: maps of schedule-based accessibility’s unreliability with respect to the realistic measure for each stop for time budget of 15, 30, 60, 90 minutes for the last four months in 2019.

Figure 5 moreover demonstrates the unreliability’s relationship with time budget and the saturation process. We aggregate all stops based on their distance to the center of city and plot the average unreliability for each area and the global average. All curves first increase and reach a peak, then decrease due to saturation. However, depending on the geographic location of the stop, the time budget to reach peak position will be different: the position of each peak is gradually moving from smaller to larger time budget, showing the same pattern in Figure 4 that high unreliability cluster will spread from inner ring to outer ring. We speculate that this phenomenon can be due to the star-shape distribution and transfer-focus planning strategy of the COTA bus system, since most unreliability comes from time penalty of missing a transfer; as longer trips require more than 1 transfers, the total transfer time penalty will moreover be larger due to chain reaction.



Figure 6: schedule-base accessibility unreliability for downtown core (radius of 2000 meter from downtown center), inner ring (radius of 2000 - 5000 meters), middle ring (radius of 5000 – 10000 meters), outer ring (outside 10000 meters) for the last four months in 2019.

* 1. Temporal pattern

We conduct temporal analysis on several dimensions in terms of the start time: days, seasons, days of week, and hours.

**Daily.** Figure 7 shows the daily pattern of the normalized accessibility unreliability from 2018 - 2019. Because larger time budgets have less volatile patterns due to saturation, we only select the results of 5 – 60 minutes in the visualizations. In terms of different time budgets, larger time budgets larger than 15 minutes show generally similar and more heterogenous patterns, while smaller time budgets show more homogeneous pattern. We also observe similar patterns in the spatial analysis (e.g., global average trend in Figure 6) and other temporal analysis (e.g., hourly pattern).

We can observe two spikes among different months: February and September to October. We have several speculative reasons: 1) this can be linked to the seasonal schedule adjustments in January, May, and September every year; 2) the dates are rather close to the Ohio State University’s semester starts in January – February and September – October, which is a major source for the ridership of COTA system.

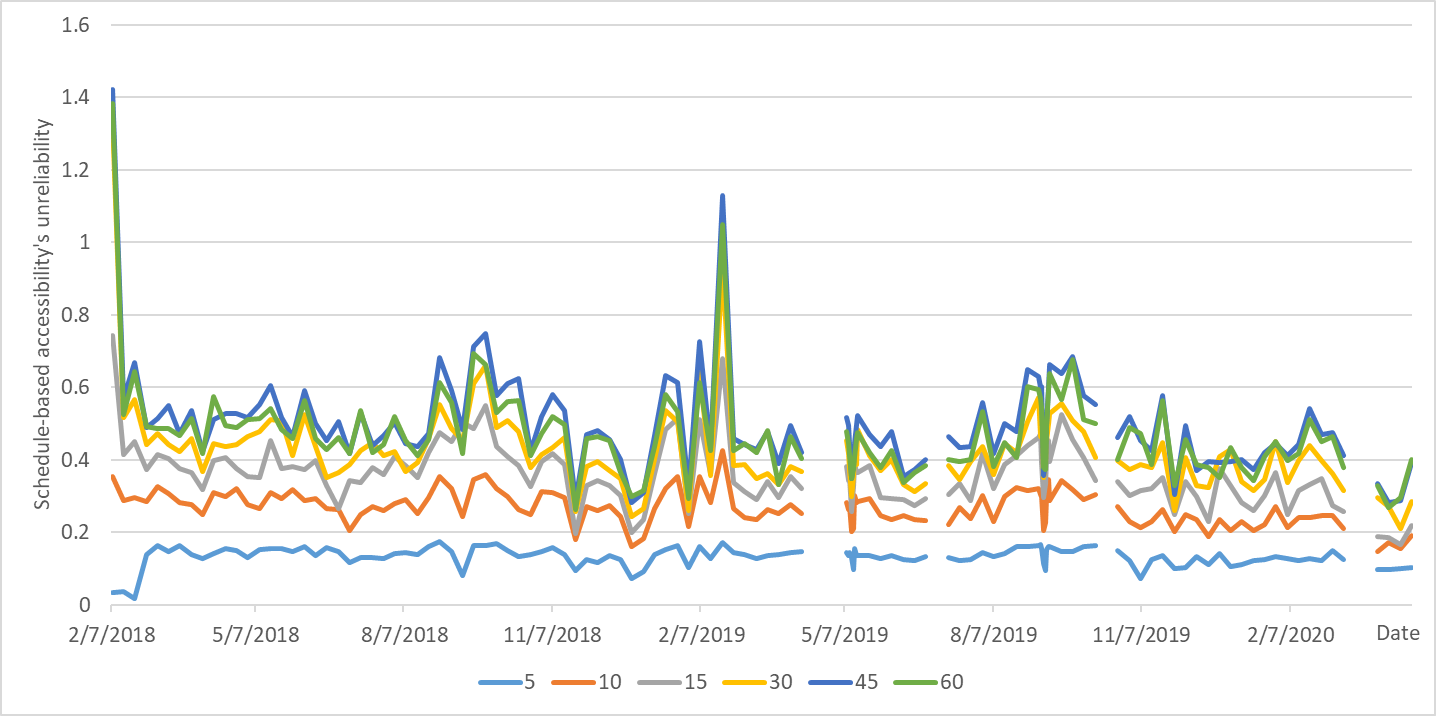


Figure 7: schedule-based accessibility unreliability’s daily average with time budgets of 5 - 60 minutes. Gaps are missing data.

**Days of the week.** Figure 7 shows the average normalized accessibility unreliability for each day of the week for the week of Sep 4, 2019, at 8am. We select this week because it is during the most recent four months in the time span and has average level of unreliability compared to other weeks from the daily analysis in Figure 6. The pattern shows that Wednesday, Friday, and Tuesday have the highest unreliability, while Monday, Saturday, and Sunday have the lowest unreliability. This pattern is very consistent with prior findings about delay (Park et al., 2020) and risk of missing transfers (Liu & Miller, 2020b) in the COTA bus system, which shows the inherent connections of accessibility’s unreliability to delay and transfer’s time penalty.

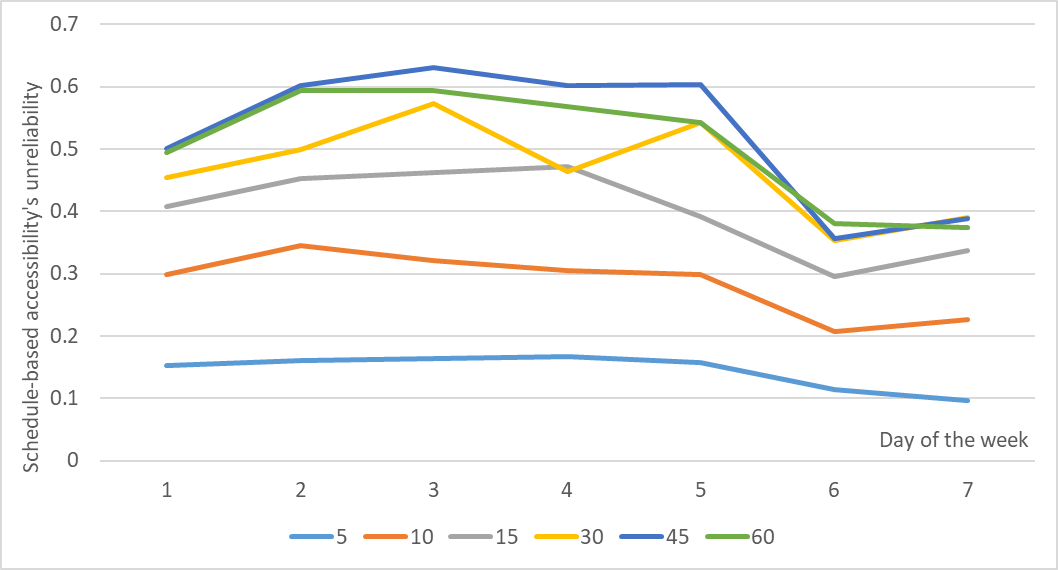


Figure 8: schedule-based accessibility’s unreliability with respect to realistic accessibility for each day of week for the week of September 4, 2019.

**Hourly.** Figure 9 presents schedule-based accessibility’s unreliability’s hourly pattern – i.e., the unreliability on the hour from 6:00 to 23:00 on Sep 4, 2019. We choose the day as a typical day for the same reason of the week analysis: the daily analysis shows that unreliability on this day is neither too high nor too low. The differences between different hours are not very drastic. The morning rush hour (8:00) and the afternoon rush hour (18:00) have highest unreliability, which is also consistent with the hourly pattern of delay (Park et al., 2020) and risk of missing transfers (Liu & Miller, 2020b). The difference between unreliability on different hours also becomes less obvious for very small time budget like 5 minutes, which is also consistent with the analysis above.



Figure 9: schedule-based accessibility’s unreliability with respect to the realistic accessibility for start time of 6:00 to 23:00 for time budget of 5, 15, 30, 45, and 60 on September 4, 2019.

1. Conclusion

Measuring transit user’s accessibility is a crucial part of public transit research and a prerequisite of transit planning and policy making. Among numerous accessibility measures, space-time prism (STP) is especially effective in measuring the physical accessible area afforded by the system for transit users; as bigger, faster, and real-time data become more available, the size and fidelity of the analysis also increase correspondingly. However, traditional measures still largely rely on scheduled data, which cannot reflect the variation and deviation of transit system’s on-time performance (Wessel et al., 2017; Wessel & Farber, 2019). As some studies used retrospective real-time method to calculate accessibility with data, these measures assume transit users know future arrival time *a priori* (Wessel & Farber, 2019) and never miss a bus, thus overestimating the ability of users to obtain information and reach places. This paper introduces a new time geography approach – *realistic real-time space-time prism* – to address the limitations of the two genres of traditional measures and incorporate transit users’ decision-making process in the calculation of accessibility. Realistic STP uses a two-step method to simulate the decision-making and implementation process of a user. We moreover introduce *accessibility unreliability* as the normalized difference between schedule/retrospective-based measure and realistic measure; unreliability quantifies the overestimation of traditional measures, i.e., the difference between transit system’s expectation and realization.

This paper provides imperative findings that can make accessibility more practical for transit users, planners, and authorities. We use high-resolution real-time General Transit Feed Specification (GTFS) data and a time-dependent routing algorithm to implement the proposed methods in the Central Ohio Transit Authority (COTA) bus system. Our analyses show that the potential path area of realistic accessibility is always the smallest compared to the other two measures and cannot cover all the COTA system even given a 2-hour time budget. Therefore, realistic STP is a significantly different and more conservative measure compared to its scheduled and retrospective counterpart. We also find the performance of scheduled and retrospective accessibility are very close. We then explore the spatial pattern of schedule-based accessibility unreliability and its relationship with time budget. Unreliability will spread from the city center to the suburban as time budget increases, and then decrease from the center due to saturation – i.e., schedule- or retrospective-based measures reach all the stops possible in a finite system. Temporal analyses demonstrate that schedule-based accessibility’s unreliability is higher in February and September, morning and afternoon rush hours, and middle of a week. This is highly consistent with prior findings of bus delay and risk of missing transfers, indicating the inherent connections among them.

Realistic STP can be a more user-centric and conservative measure for future transit planning and operation, and its pattern shows the asymmetric reality of transit planning: many system designers set a very high standard for transit users and operators (e.g., trips involving two or three transfers with very high uncertainties), while this expectation cannot be delivered to transit users by operators (e.g., missing buses and wait for the next bus for hours). Meanwhile, if scheduled data are used as the sole data source for planning outcome measurement, the unreliability issues may never be addressed during the planning process due to lack of data and awareness. As transit authorities aim to enhance accessibility from the system’s perspective, it is equally important to consider the reality from a user’s perspective, i.e., whether a user can finish the trips in the real world. This requires more involvements of real-time analysis and big data with larger volume and faster velocity during the transit planning process in the future. Even if the planning is schedule-based, it is still imperative for authorities and planners to consider scheduled or retrospective measures’ inherent unreliability and plan more conservatively.

There are several topics that remain unexplored in this paper: 1) The paper only chooses *following the schedule* as people’s trip planning strategy, which cannot be universally applied to every transit user. As real-time information (RTI) becomes more accessible, more advanced real-time predicting algorithm can significantly enhance the experience of a user. Instead, we provide the retrospective and realistic as the upper bound (perfect RTI) and lower bound (no RTI) as references. 2) Despite incorporating users’ cognitive factors in the calculation, the paper’s scope is still within the physical accessibility afforded by the system and there are no behavioral data to moreover reaffirm the findings, such as how the measured unreliability impacts actual user’s transit experience or overall ridership. Future studies can survey transit users’ perceived accessibility and compare the results with the three introduced measures to investigate the impact of unreliability on the demand side. 3) The paper develops its own routing algorithm, which cannot fully represent other mainstream routing algorithms like Open Trip Planner. However, although each algorithm can have its own specific implementation, it is indeed a universal risk for retrospective-based algorithm to make the overestimation mistakes discussed in this paper.

Statements and declarations: None

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