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I am an efficient and highly dedicated individual, with high commitment, seeking for an entry-level position or internship that I can be involved in challenging projects, working and learning with talented colleagues.

I am currently studying Full Stack Development at Code Institute. I am passionate about all fields of software development and architecture. I enjoy working with a pragmatic team of people, following development methodologies and I am excited by the chance to complement my academic coursework with hands-on experience.

I have learned to value good, well written code, that is optimized for maintainability and extensibility, and that is why I am an avid learner of TDD and clean code.

In addition, I have been working in a customer environment for 5 years so far, always challenging myself, developing a strong customer service skills and excellent communication.

After my associate degree in Digital Communication, I decided to pursue a bachelor's degree in IT and my passion for software development has progressively increased over the last year.

I consider myself a fast learner, proactive with a high level of energy and a "can-do" attitude.

I can assure that if given an opportunity, I would be pleased to apply my competencies to add value as a member of the team.

IT SKILLS

- ✓ Programming: Java, JavaScript, Python, PHP, GUI, Eclipse, NetBeans.
- ✓ Web Development: CSS, HTML, jQuery, PHP, Java.
- ✓ Operating Systems: Windows Vista, Windows 7, Windows 8, Windows 10, Linux.
- ✓ Networking: Cisco, VirtualBox, Cloud computing
- ✓ Databases: MySQL (XAMPP), SQL.
- ✓ All Microsoft Package
- ✓ Premiere, Flash

EDUCATION AND QUALIFICATION

2020 | **Full Stack Developer(Level 6)** | Code institute

2018 | **Bachelor of Science in Information Technology (Level 8)** | CCT - College

On my second year, we students, learned Object-Oriented Constructs, programming in Java, how to write a clean code. I participated as a team member in two projects, which we focused on Object Oriented software development. We were asked to design an Airline schedule and a Zoo management system.

Utilising Object Oriented features and constructs such as Packages, Nested Classes, Inheritance, Polymorphism, Enums, Abstract Classes, Interfaces and Collections to provide elegant solutions to appropriate problems.

2011 | **Master of Digital Communication (Level 6)** | UNIP-Universidade Paulista

Languages:

Native Portuguese, Fluent English, Basic Spanish and Czech

2018 | CPR - AED Training (Adult and Children) - Irish Heart Foundations
2018 | Fire Safety - Mowlam Healthcare 2018
2018 | MySQL – Lynda Training

WORK EXPERIENCE

Current– Sept/2018 | Accenture | Customer Service

- Provide consultative advice to small and medium-sized businesses (SMBs) to help them grow their businesses across multiple channels - chat, email and phone
- Support and expand the self-serve advertising base for SMB clients in the online and digital advertising domain
- Demonstrate the value of our SMB advertising solutions
- Provide pre and post-sales education for all self-service products
- Responsible for helping SMB clients drive results via their marketing campaigns through consultation, education, and support
- Provide product and tool advice to improve clients' experience and drive higher product adoption and spend.

Nov/2011 – May/2013 | USA Consulate | Administrative Assistant

- Working at the USA Consulate in São Paulo, dealing with applicants for all types of visa.
- Support over 3,000 applicants daily.
- Offered advice and guidance on the application process to applicants.
- Processed documentation and digital photos.
- Final dispatch of approved documents/passports for embassy approval.

VOLUNTEER WORK

2009-2013 **Communication Team Leader/Volunteer Coordinator:**

- The World Youth Day Oblate 2013, which took place in Aparecida do Norte, Brazil. This involved welcoming more than 2,000 adolescents from 23 countries.
- Record in real time all preparation for WYD (Photos), live broadcasts of the masses and events, editing videos for the disclosure and preparation of the journey, posting updates on social networks (Facebook, Twitter, Instagram and YouTube). Working creatively with deadlines.
- I gained great experience by working alongside of the professionals in video editing (TV Claret), advertising, sound and lighting.
- I coordinated a large group of volunteers from Spain, Mexico, France and South Africa, despite the language difference the team was successful.

References available upon request