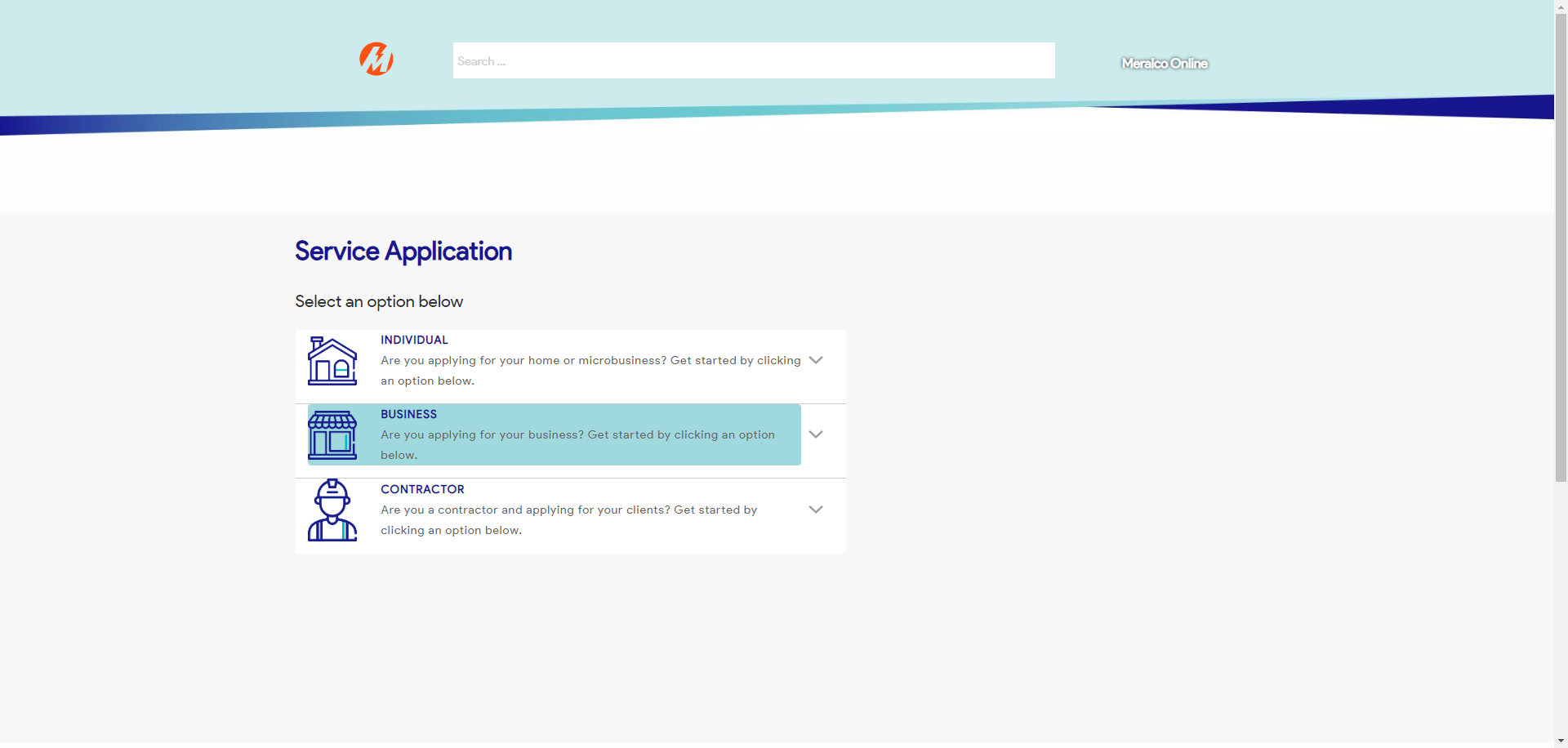
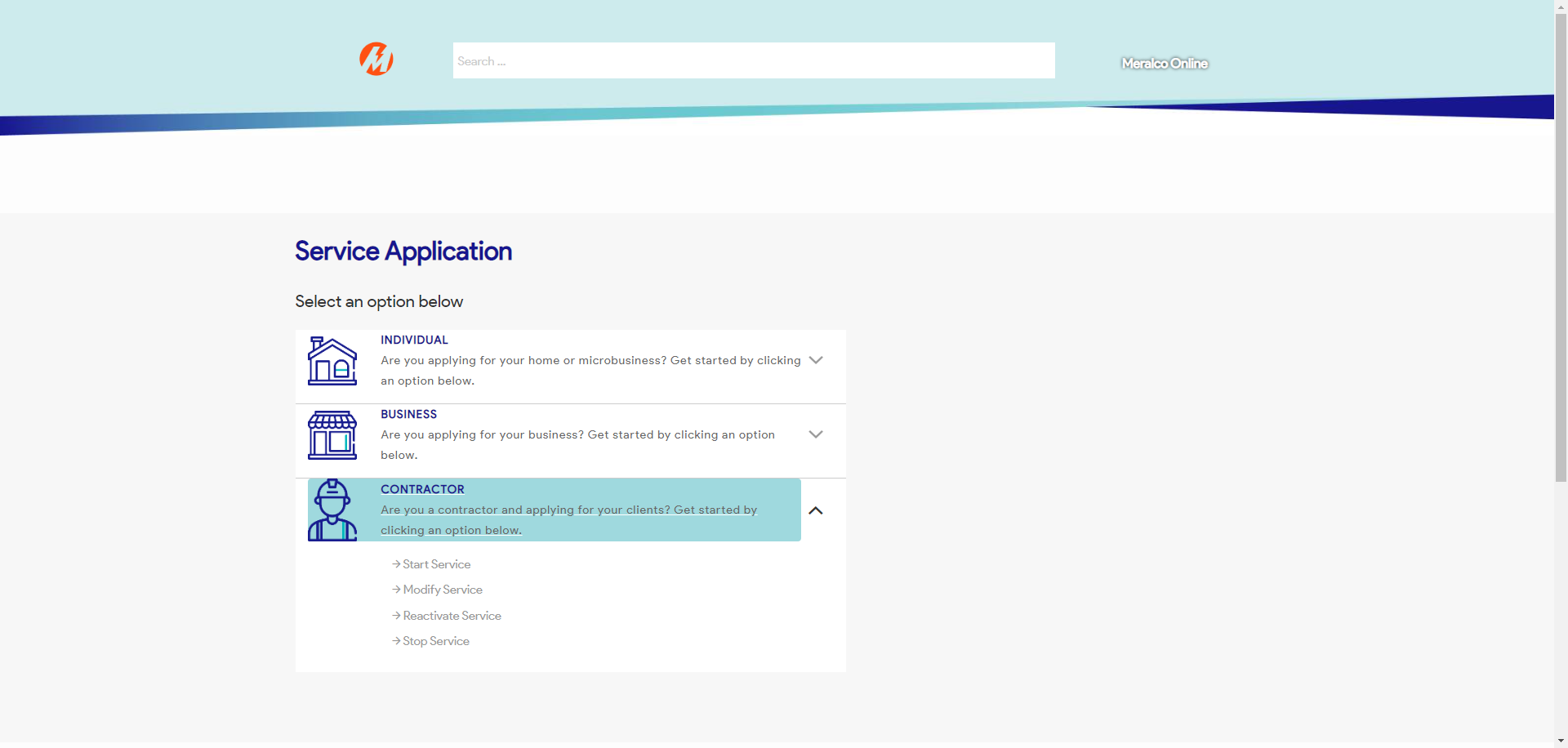
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| TS059 - TC085\_Process Recontract of Electric Service Case to Application Closed |

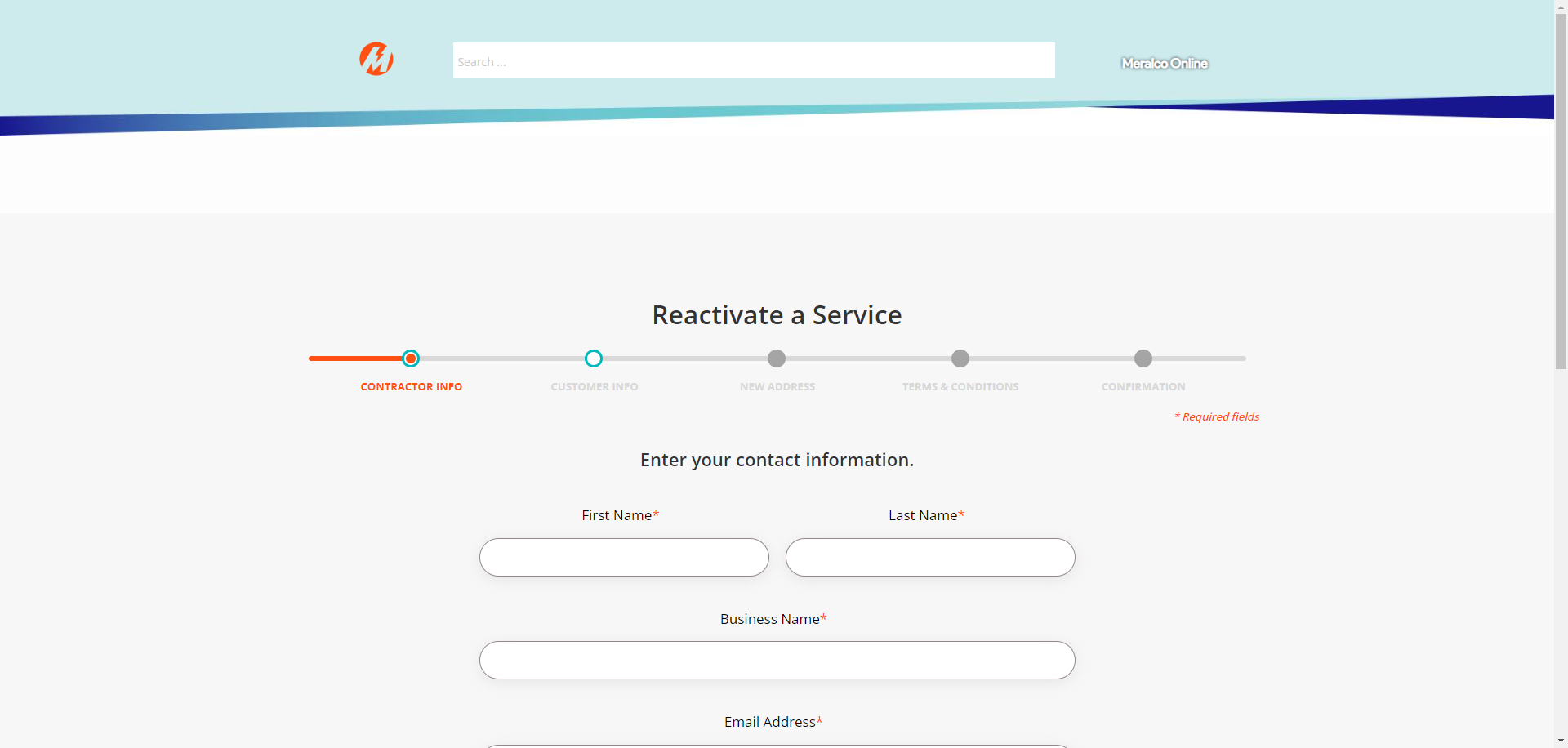
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| TC122\_Recontract of Service via CXE Apply\_Contractor; CAN with Multiple SIN |



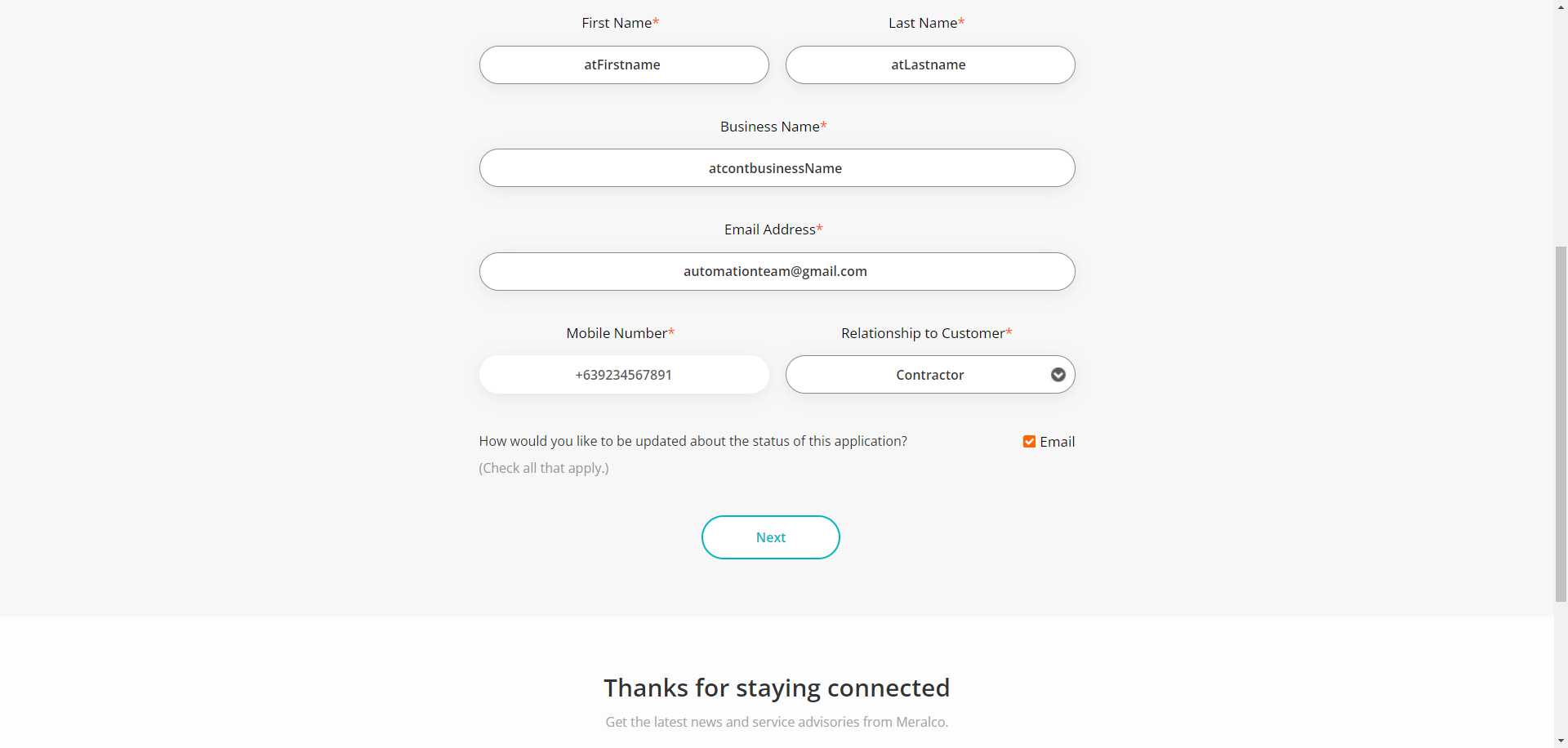
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| Step 2 - Click on Contractor |
| The following should be displayed under Contractor - Start Service - Modify Service - Reactivate Service - Stop Service |

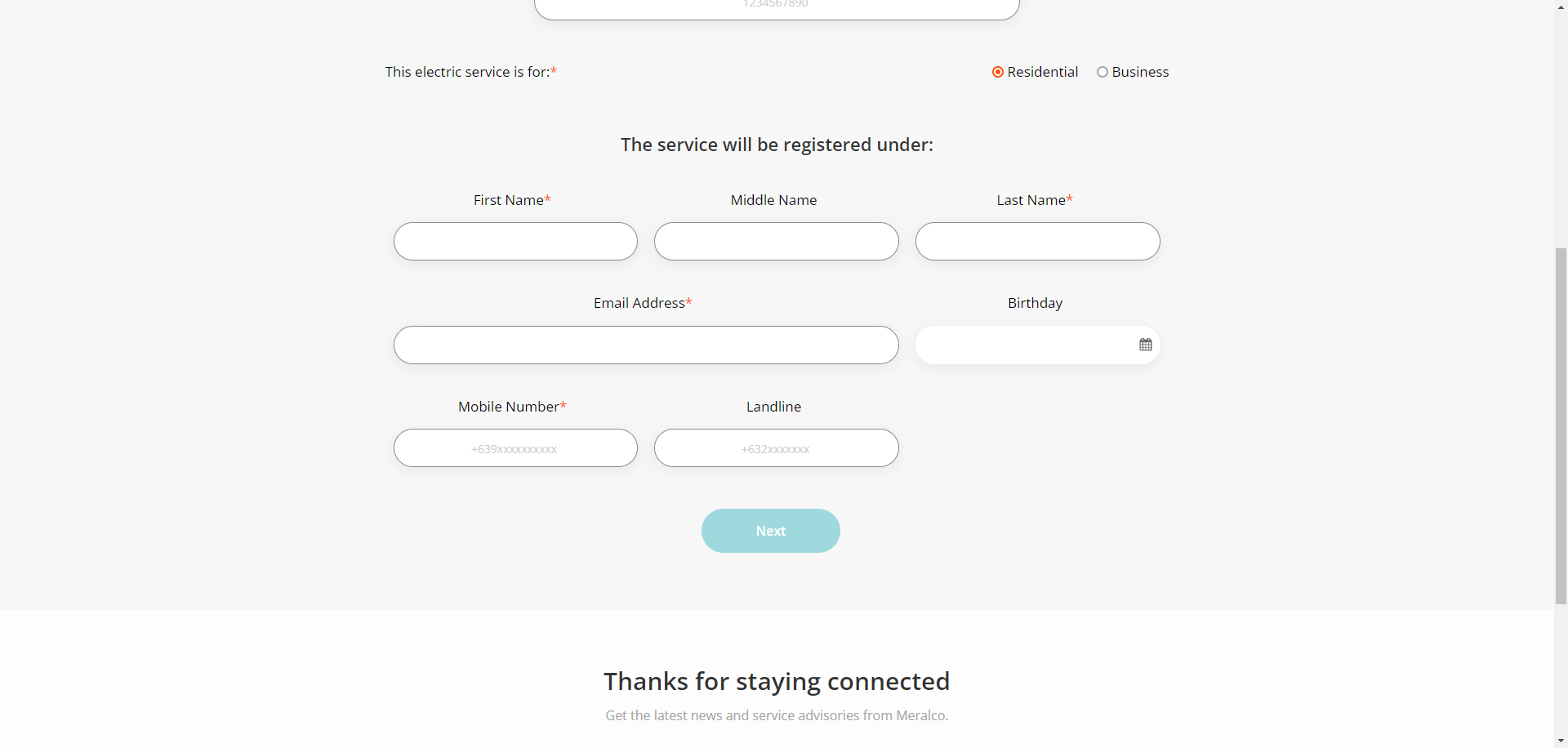


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| Step 3 - Click on Reactivate Service |
| Reactivate Service page should be displayed |

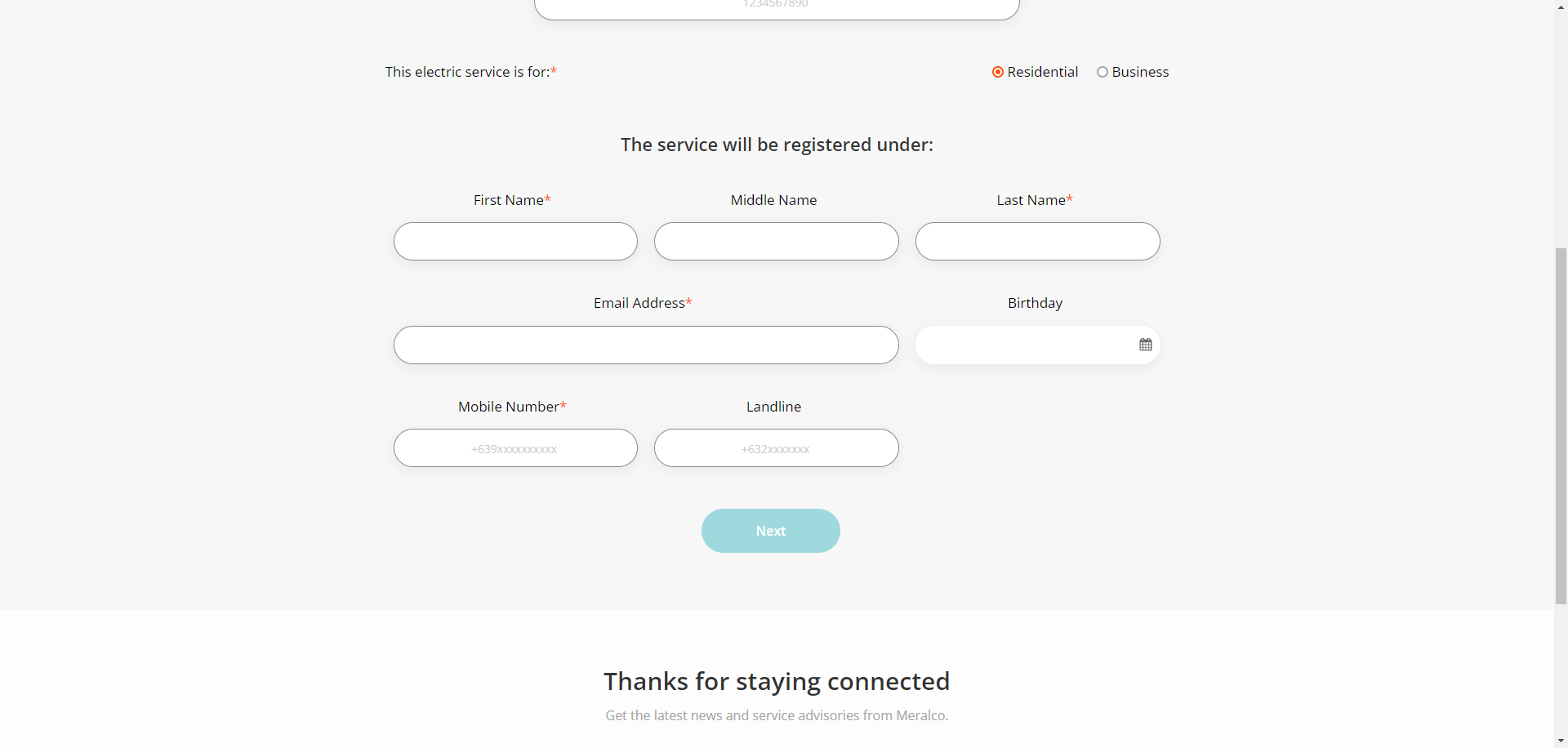


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| Step 4 - Populate the following: First Name\* Last Name\* Business Name\* Email Address\* Mobile Number\* Relationship to Customer\* >Click Next |
| Fields should be populated; Customer Info tab should be displayed |

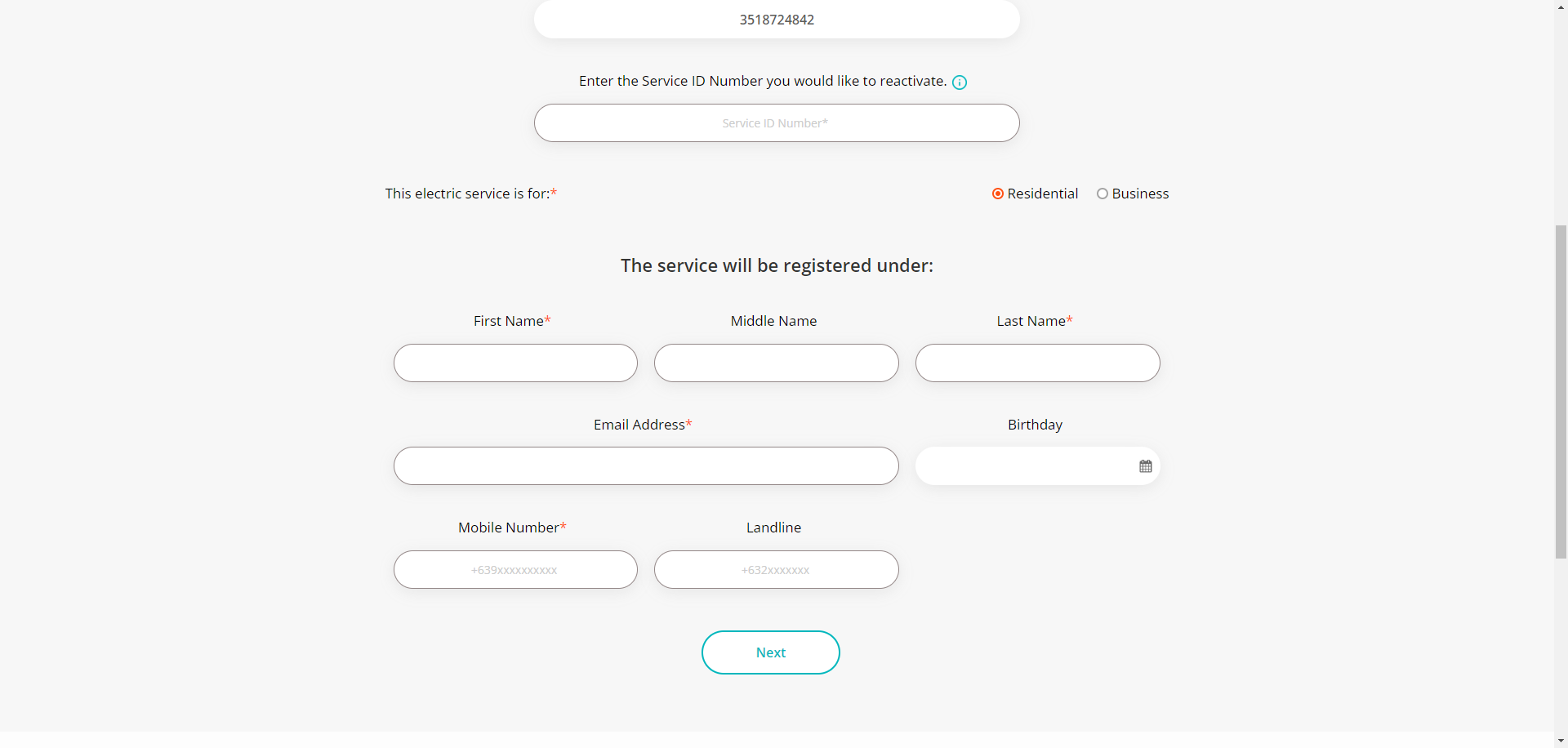




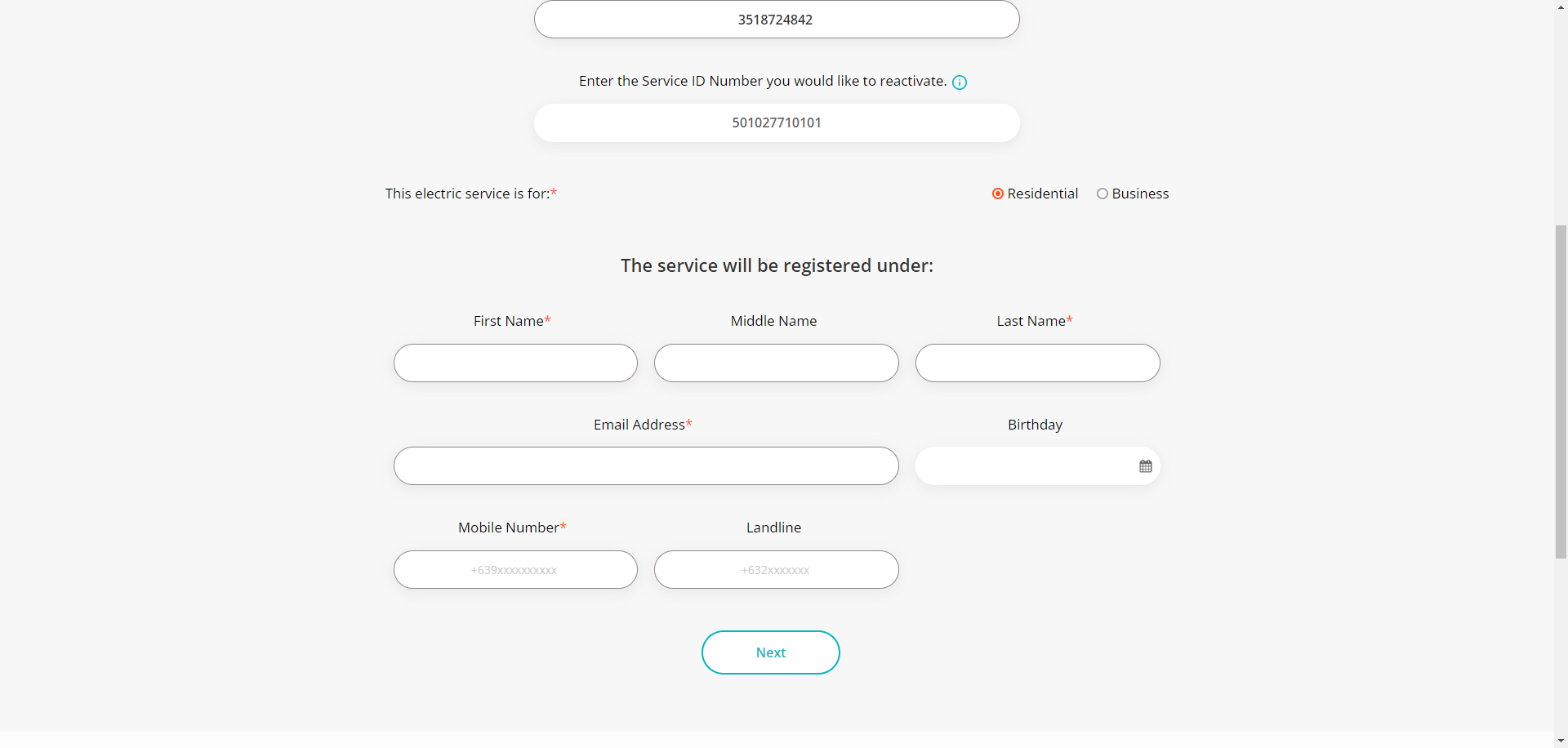
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| Step 5 - Validate if CAN field is visible and enabled |
| CAN field should be visible and enabled |



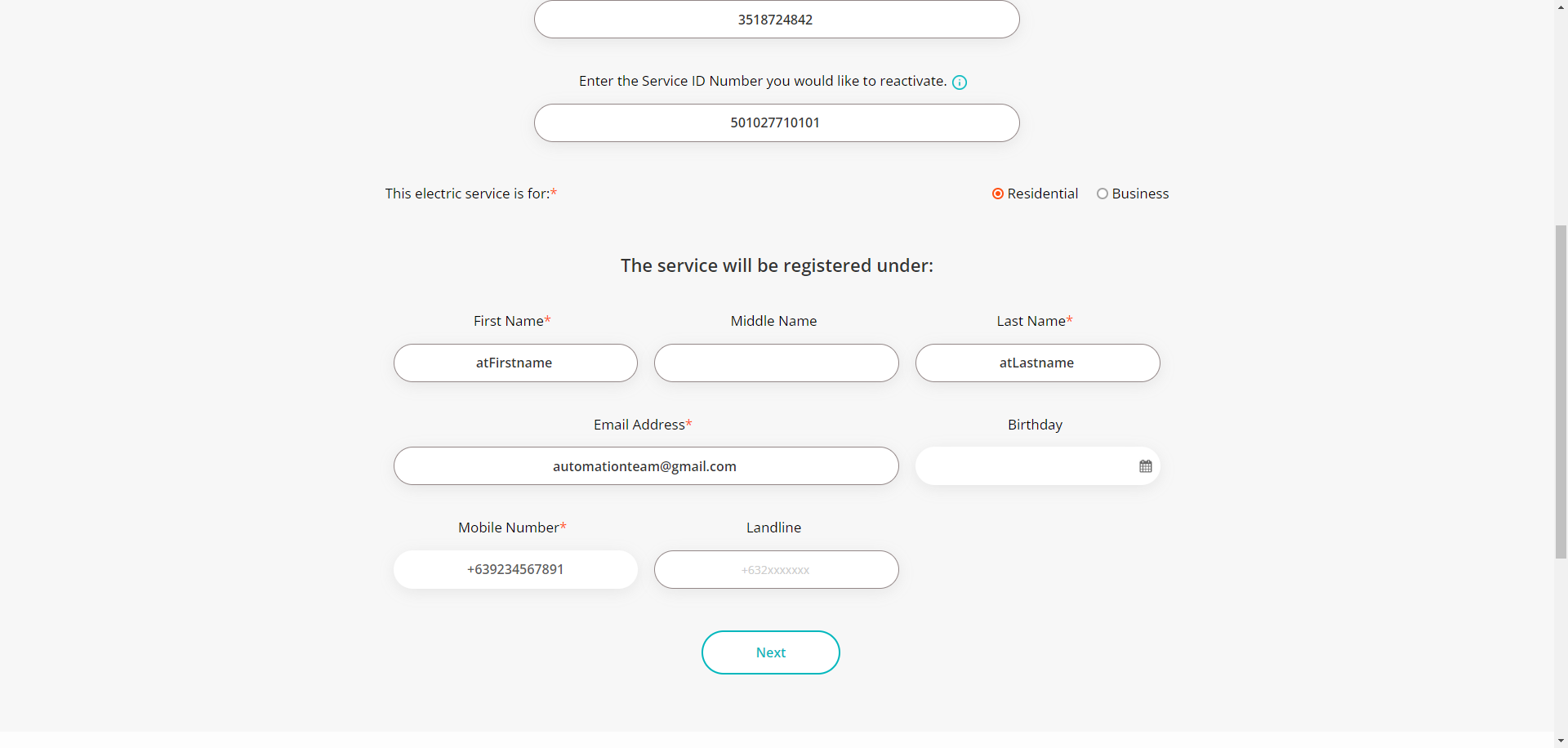
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| Step 6 - Populate Customer Account Number field |
| Customer Account Number field should be populated; Service ID Number field should be displayed |

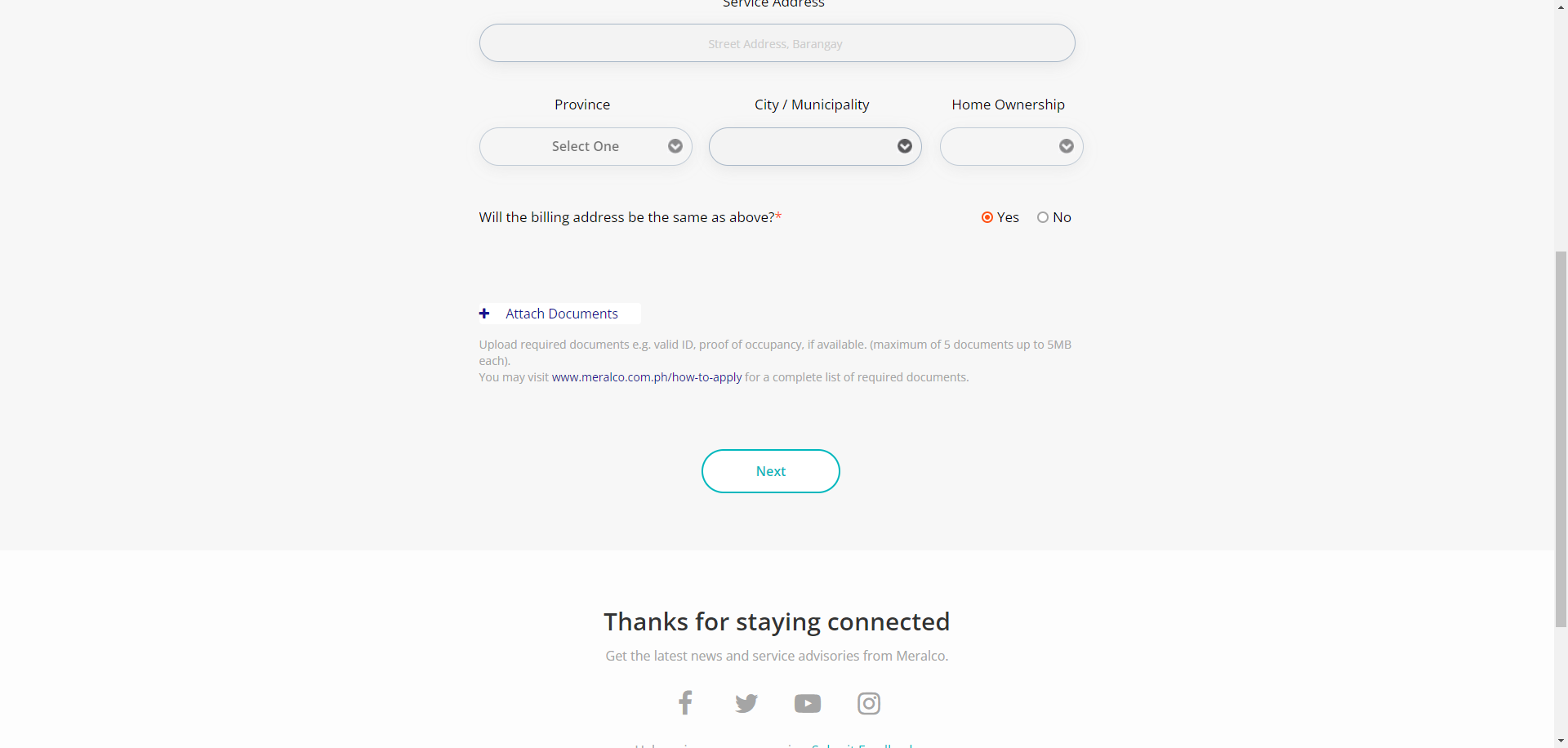


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| Step 7 - Populate Service ID Number |
| Service ID Number field should be populated |



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| Step 8 - Populate the following field: First Name\* Last Name\* Email address\* Mobile Number\* Landline (optional) Birthday (optional) > Click Next |
| Fields should be populated; New Address tab should be displayed |





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| Step 9 - Populate the following: Service Address Province City / Municipality Home Ownership Billing Address indicator > Attach Documents > Click Next |
| Fields should be populated; Value Added Service tab should be displayed |