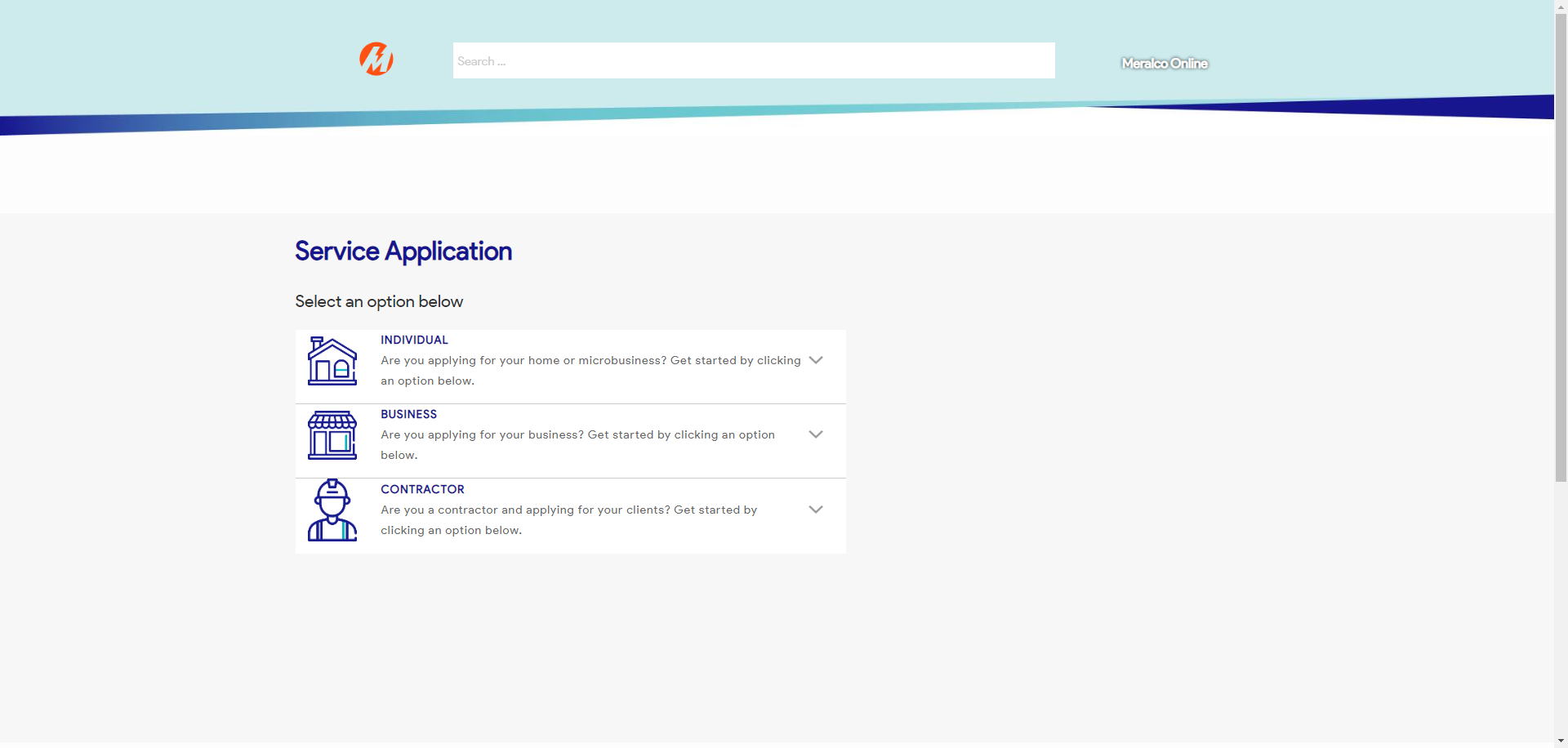
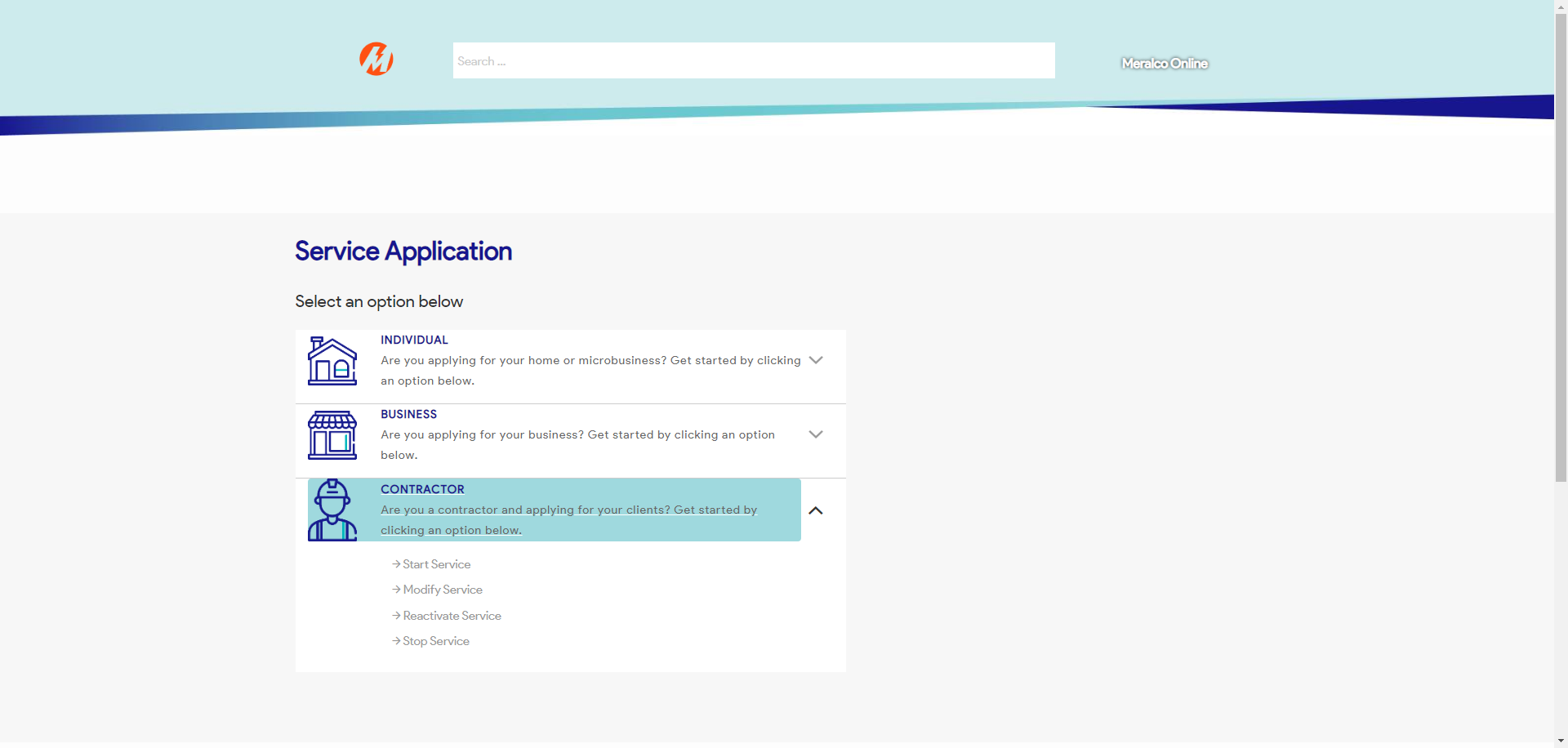
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| TS011 - Modification of Electric Service\_Contractor - CXEApply |

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| TC013\_Modification of Service via CXE Apply\_Contractor |

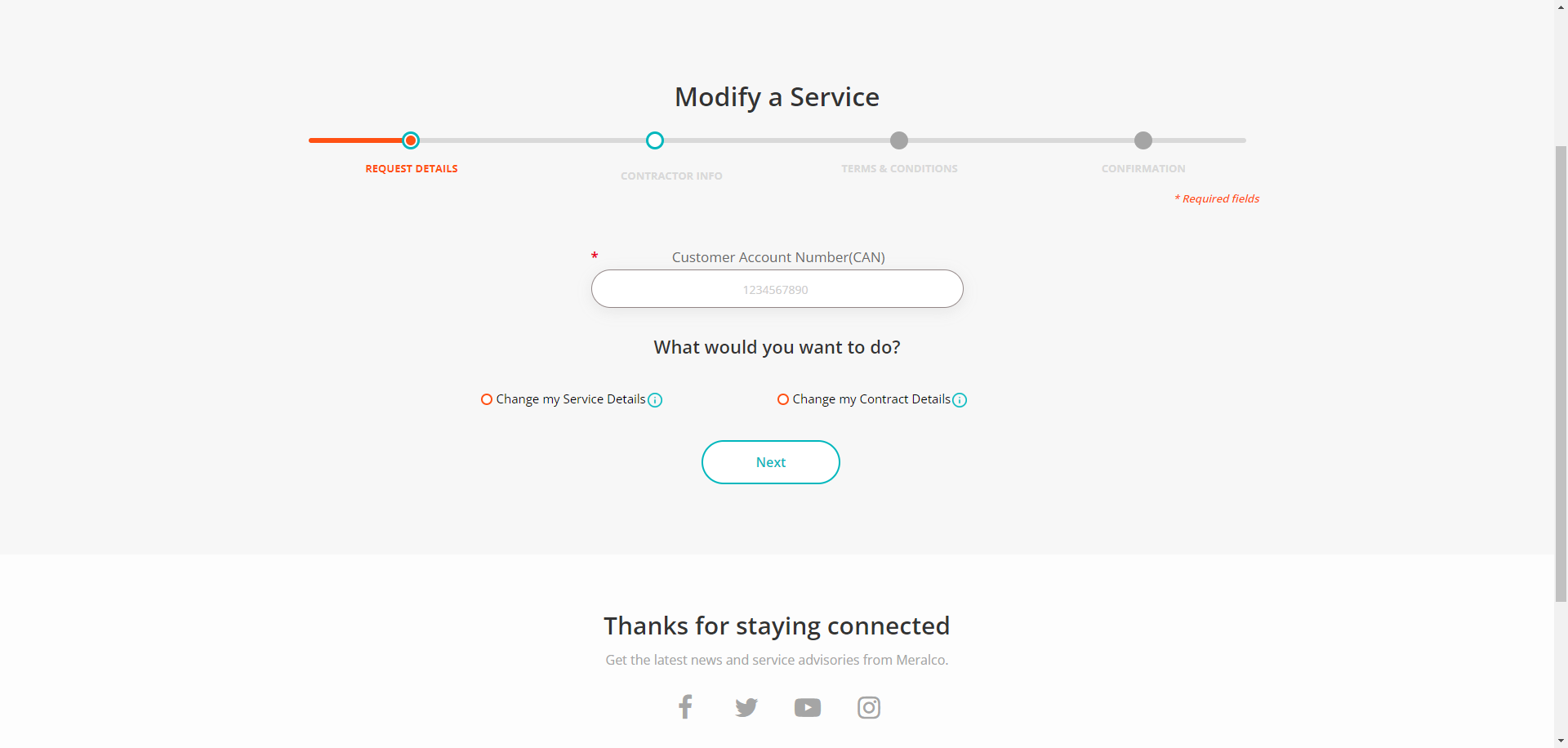
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| Step 1 - Go to https://fuat-meralco.cs73.force.com/customers/s/cxe-apply |
| Service Application page should be displayed |



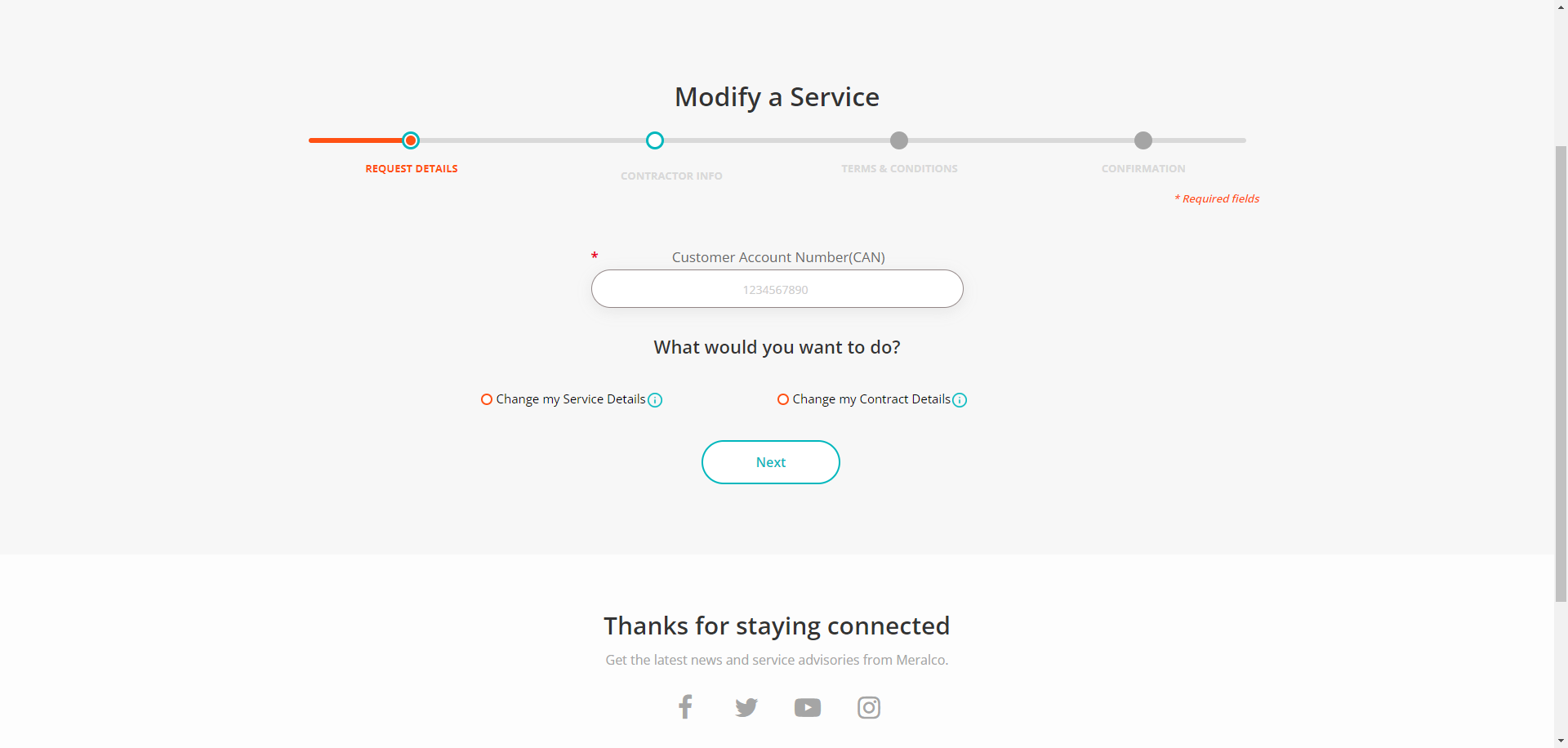
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| Step 2 - Click on Contractor |
| The following should be displayed under Contractor |



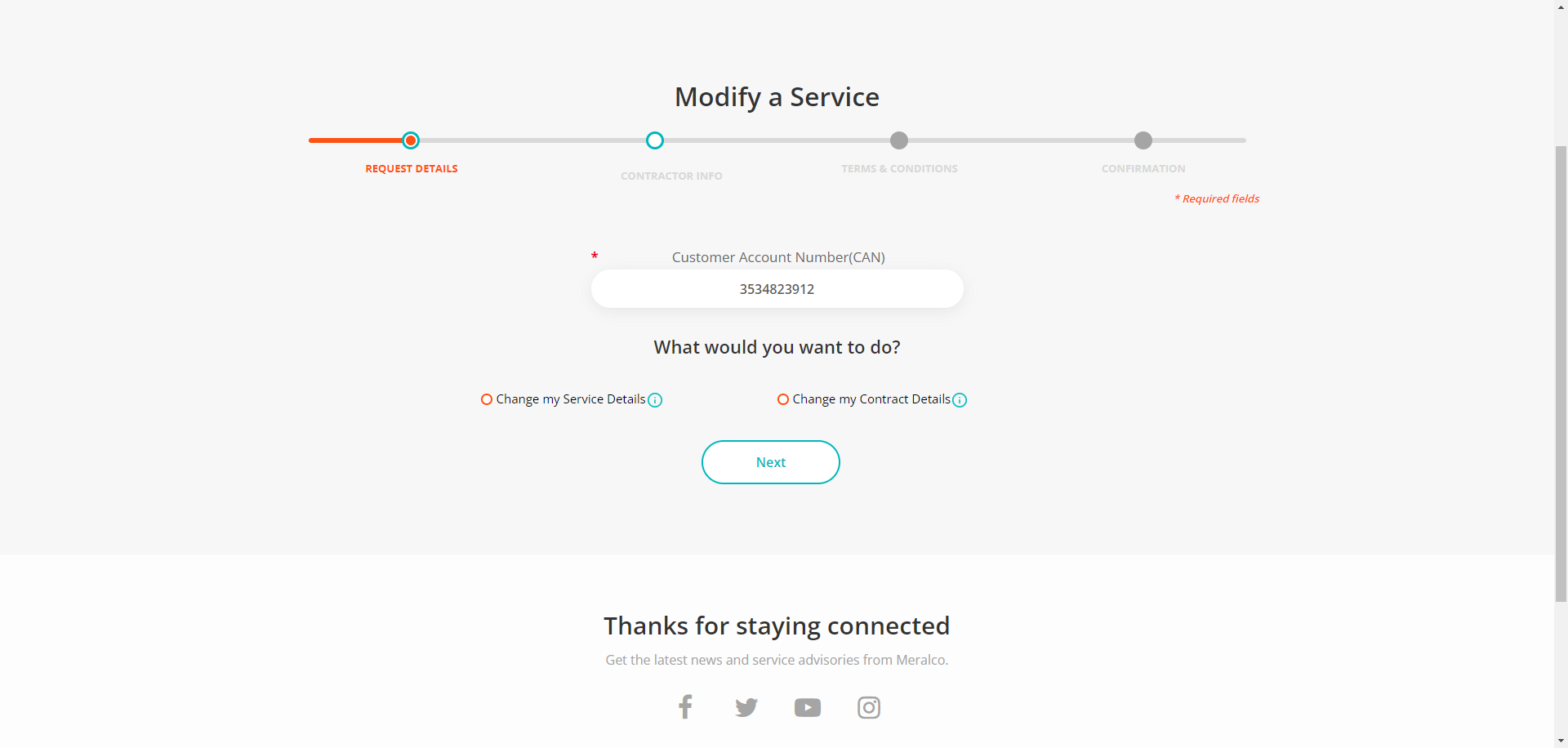
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| Step 3 - Click on Modify Service |
| Request page for Modify Service should be displayed |



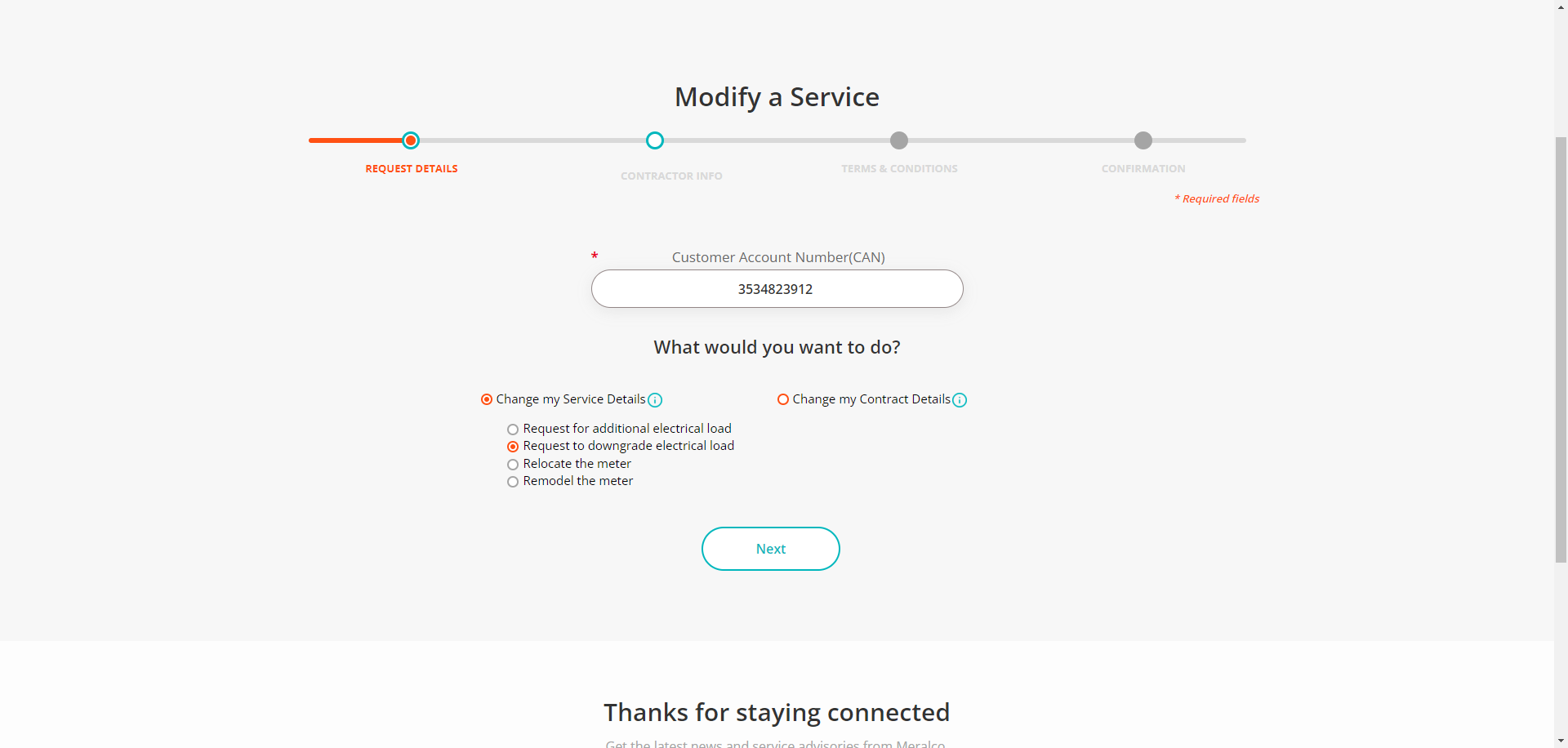
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| Step 4 - Validate if CAN field is visible and enabled |
| CAN field should be visible and enabled |

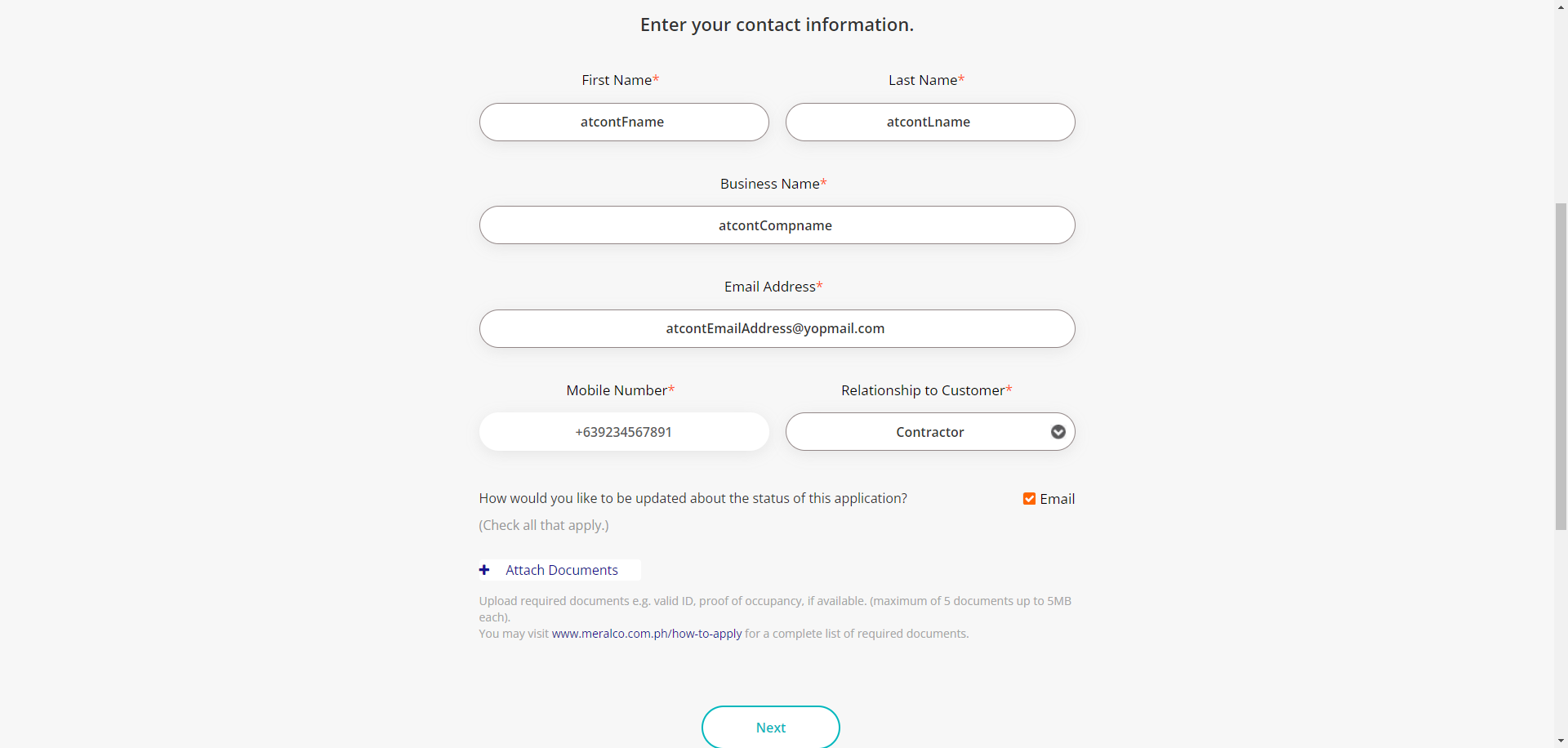


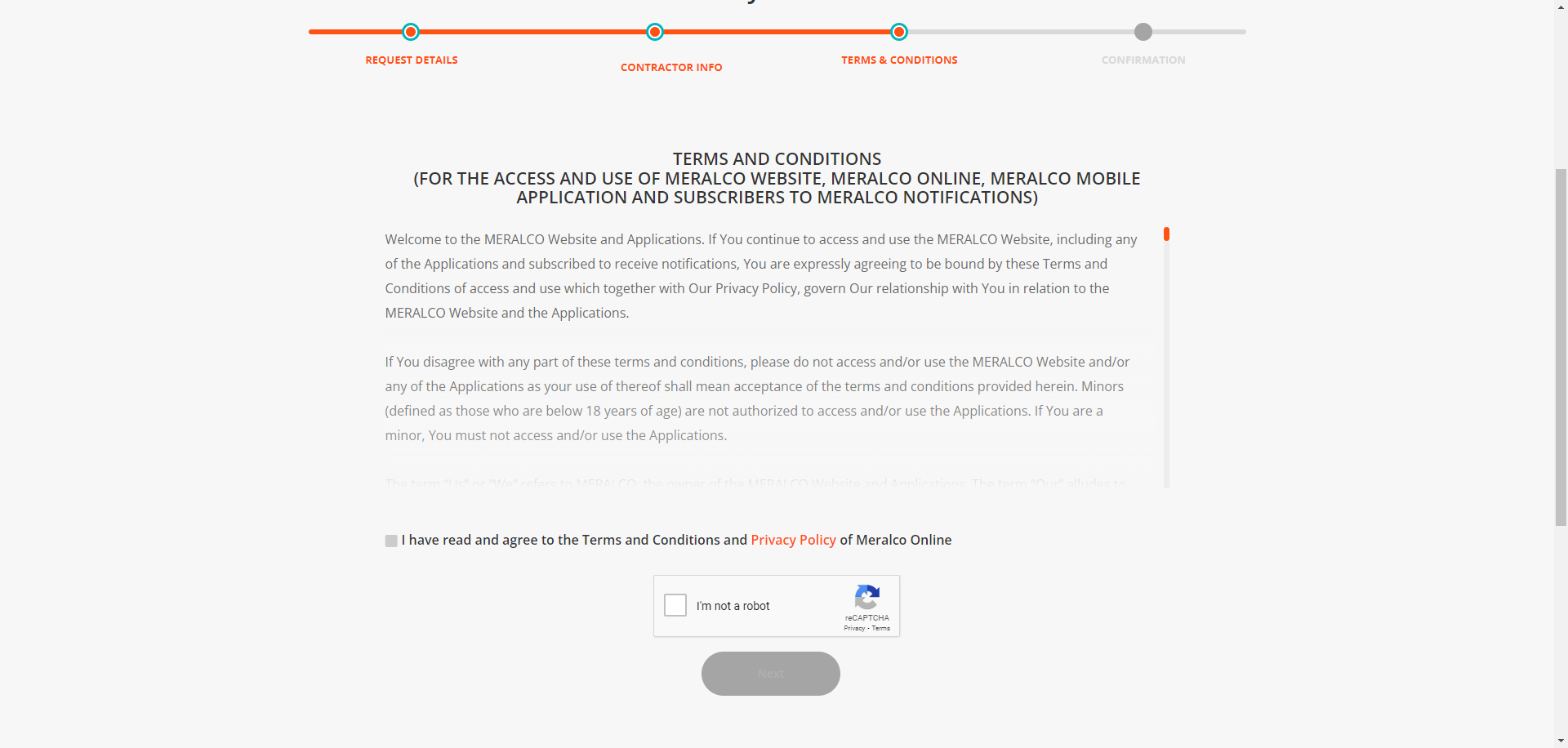
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| Step 5 - Populate CAN field |
| CAN field should be populated |



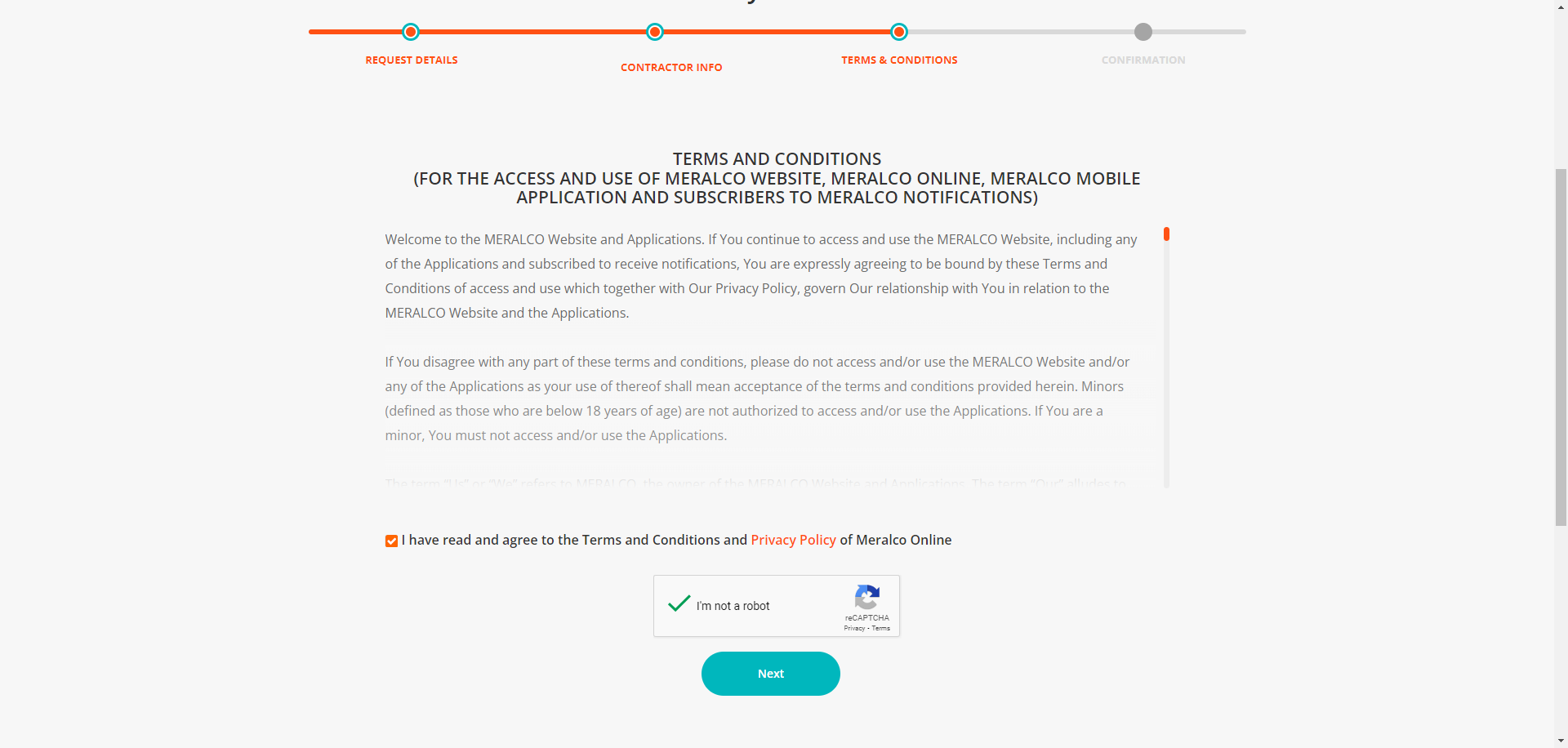
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| Step 6 - Tick Change my Service Details > tick Request to downgrade electrical load > click Next |
| Transfer of Service should be selected |



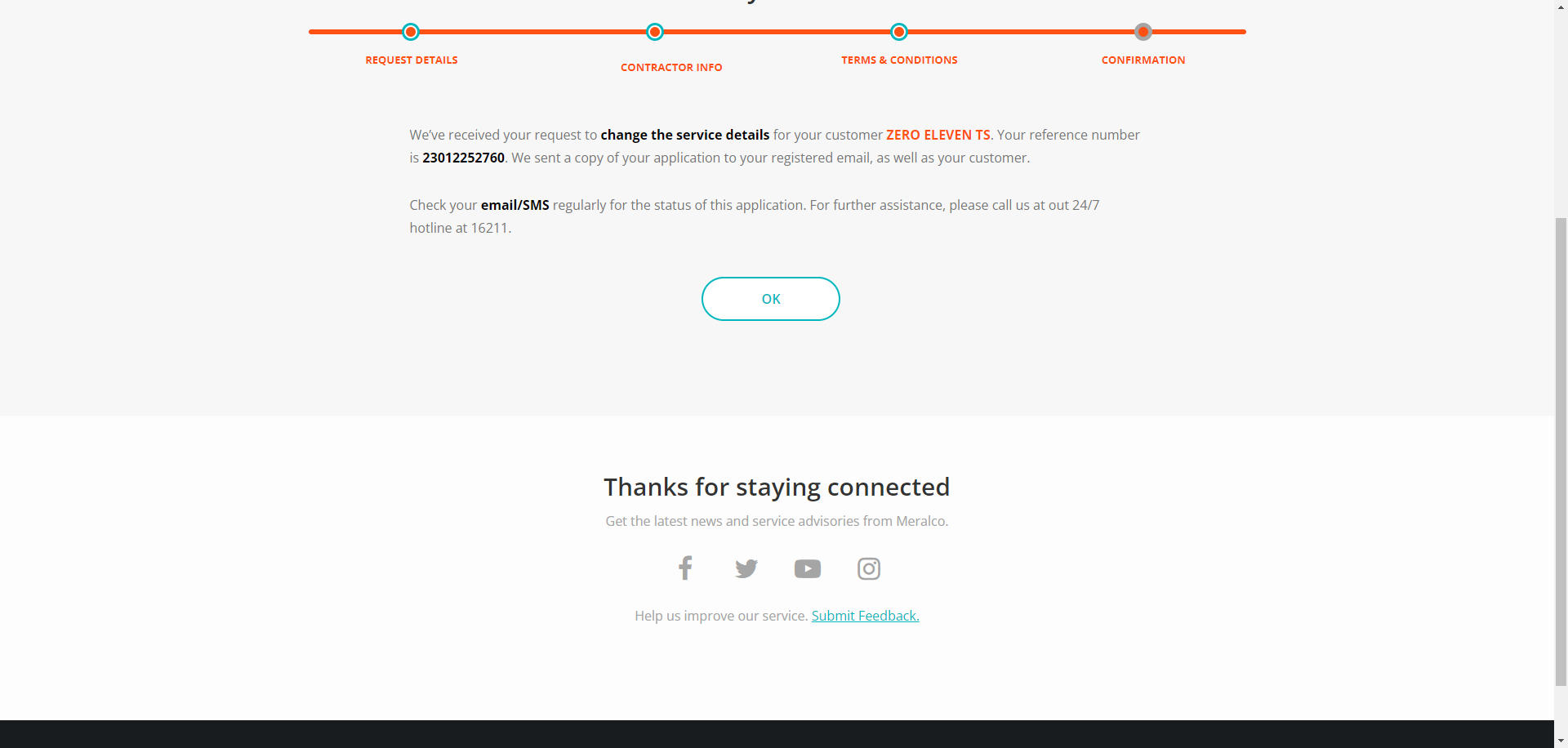


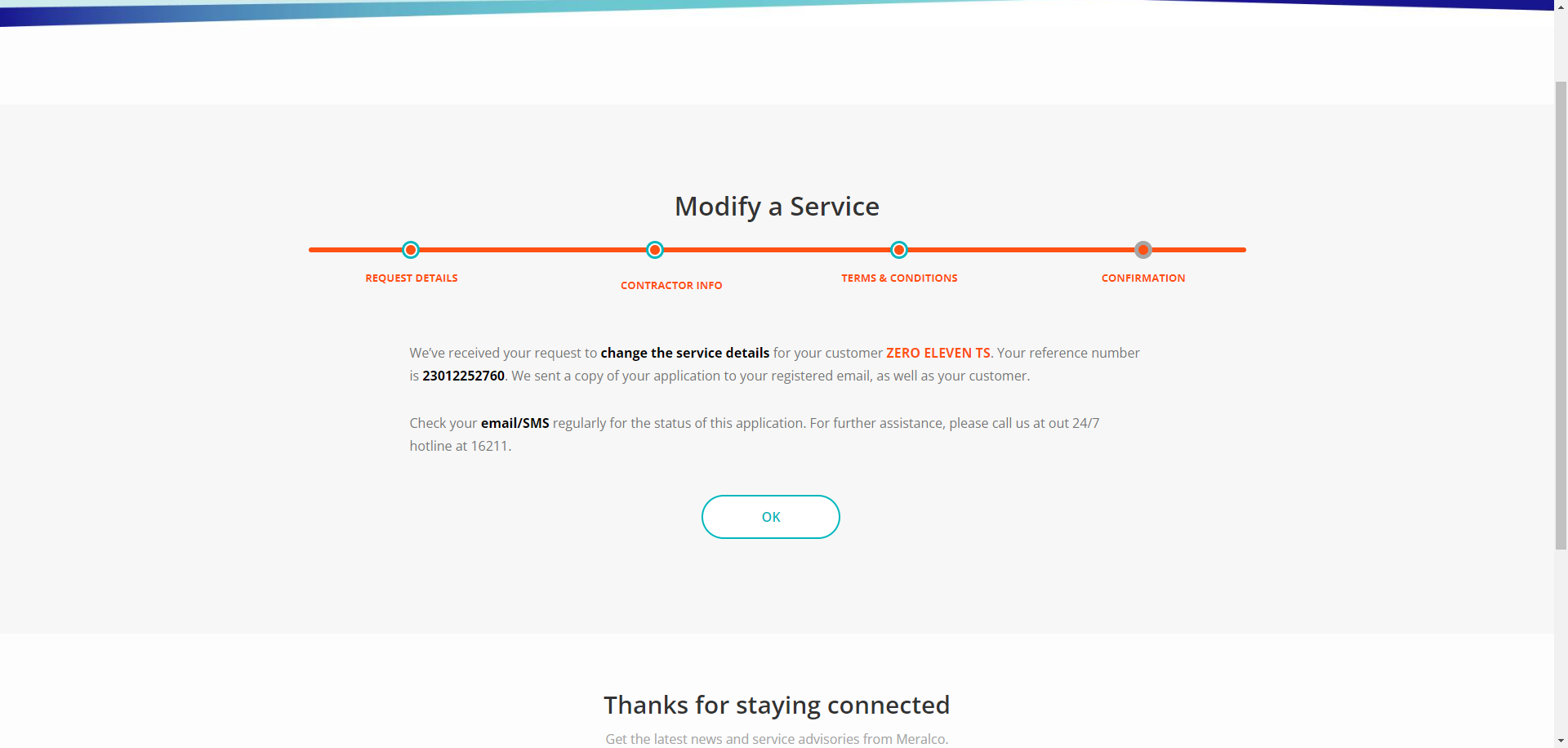


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| Step 8 - Populate the following field: |
| Fields should be populated; Terms and Conditions tab should be displayed |



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| --- |
| Step 9 - Tick on I have read and agree to the Meralco Online Terms & Conditions and consent to the processing of my personal data in accordance with the Privacy Policy |
| Submit button should be enabled |





Passed