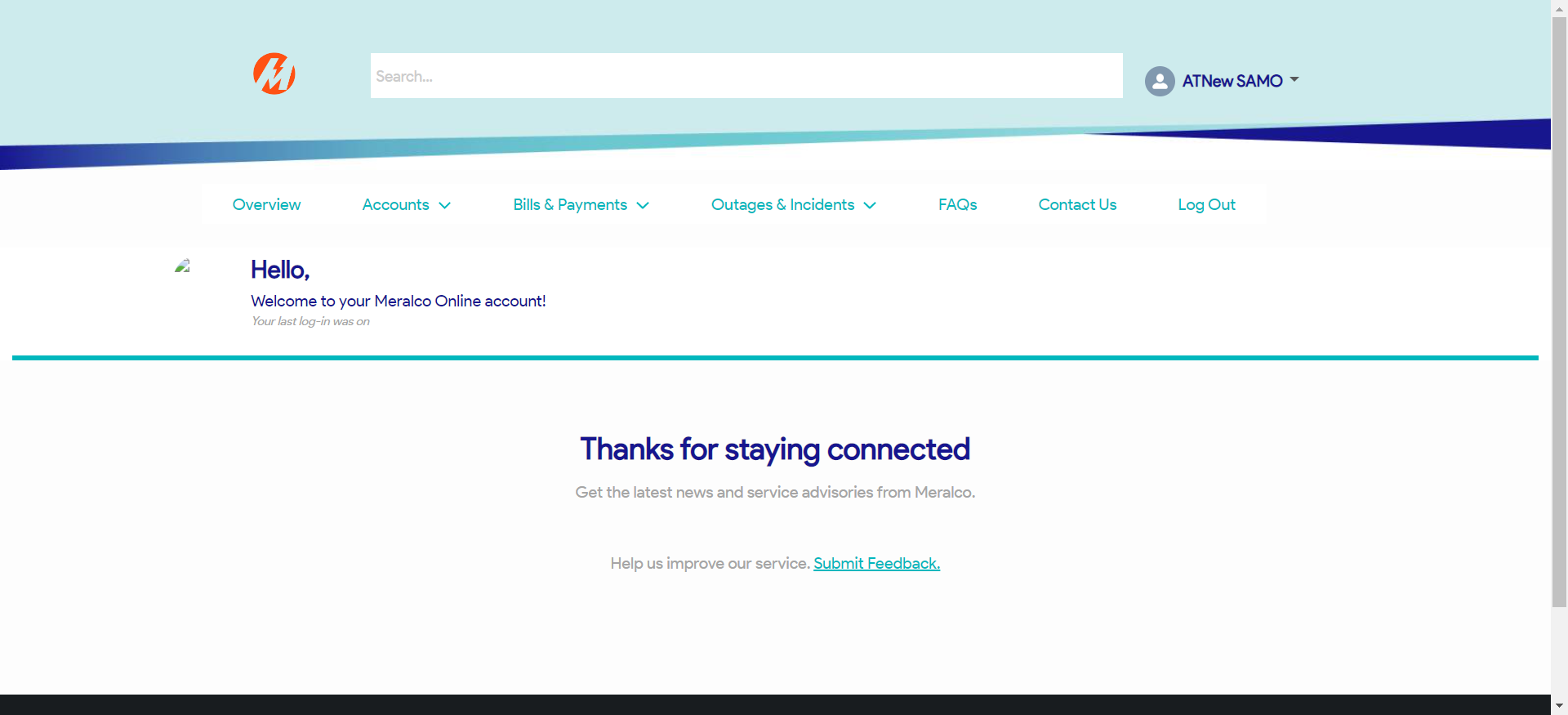
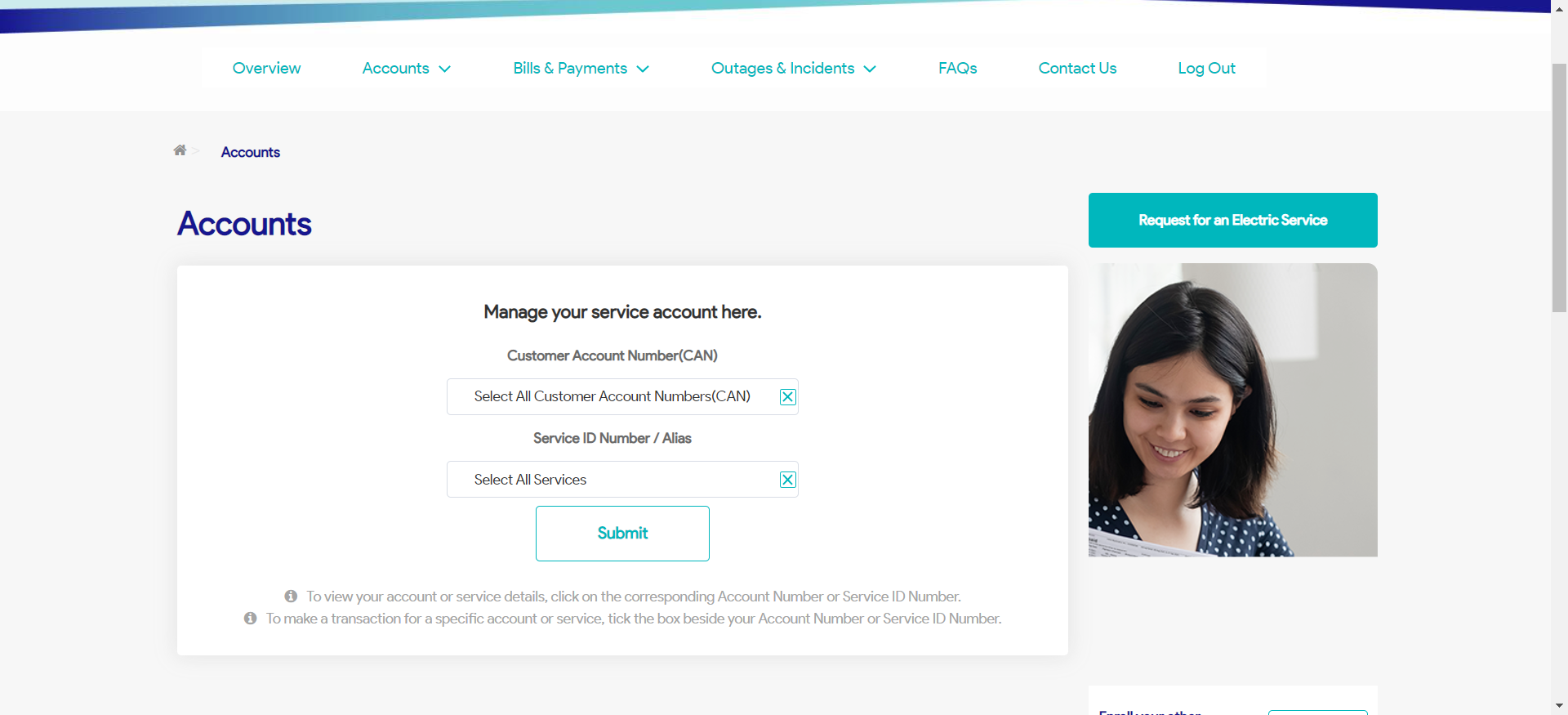
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| TS012 - Termination of Electric Service\_Individual - Portal |

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| TC009\_Termination of Service Application |

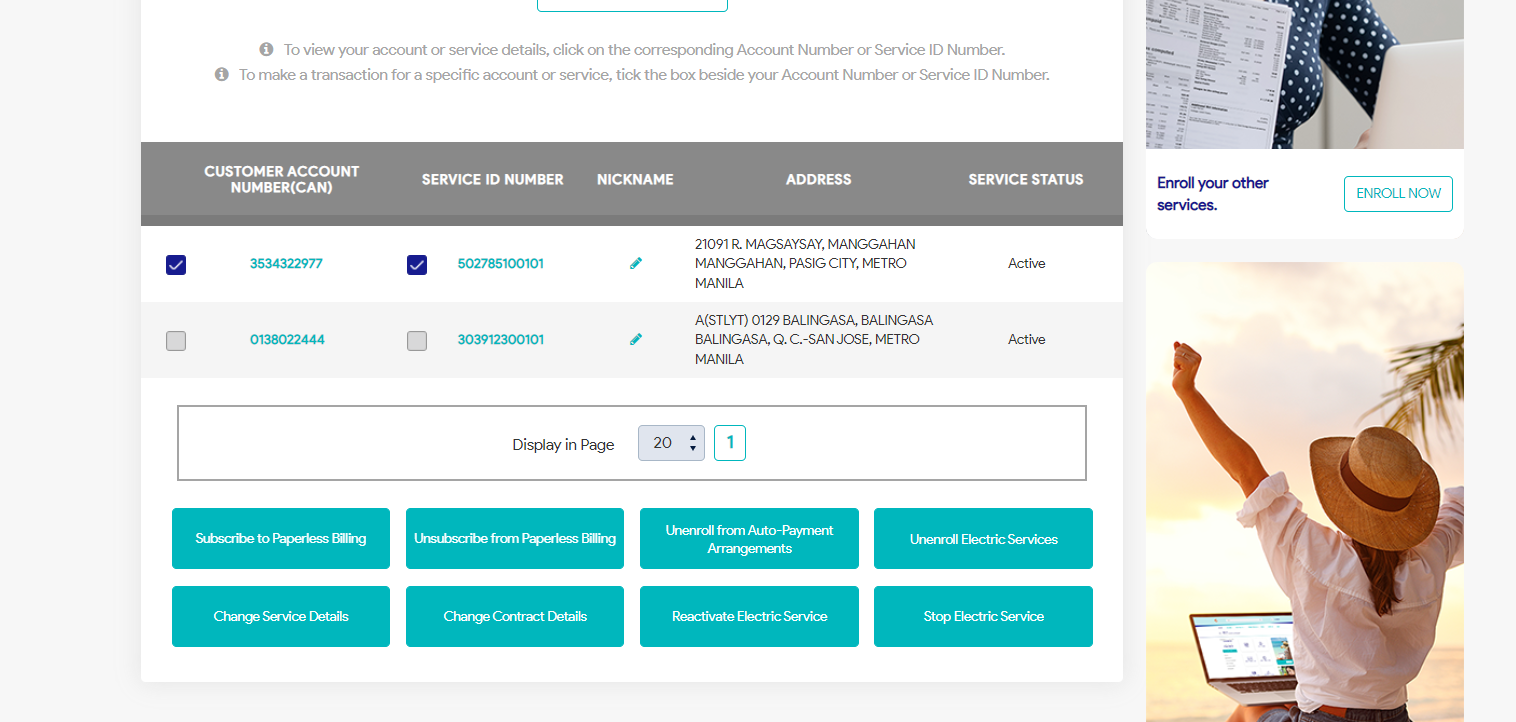
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| Step 1 - Login to Meralco Online |
| User should be logged in to Meralco Online |

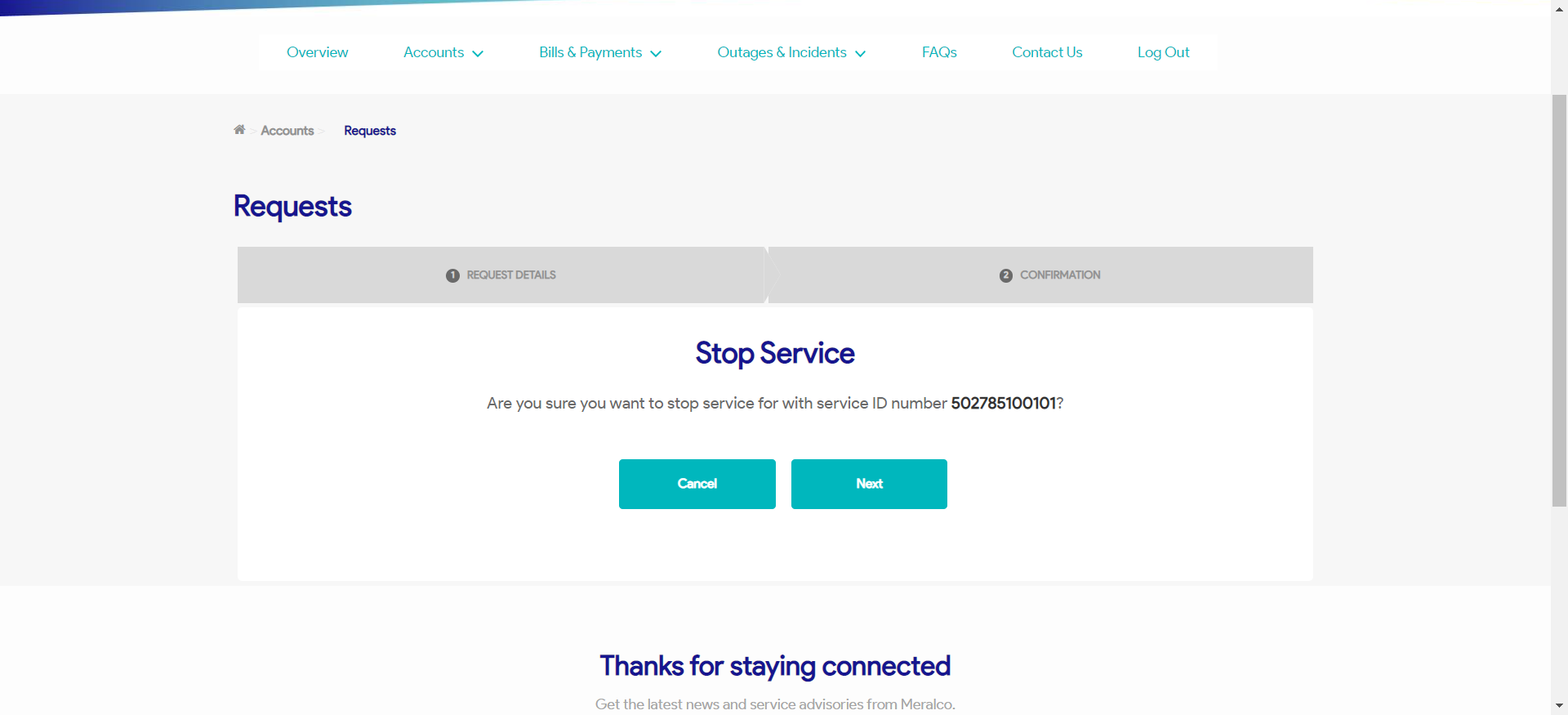


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| Step 2 - Go to Accounts> Manage Accounts |
| Accounts page should be displayed |

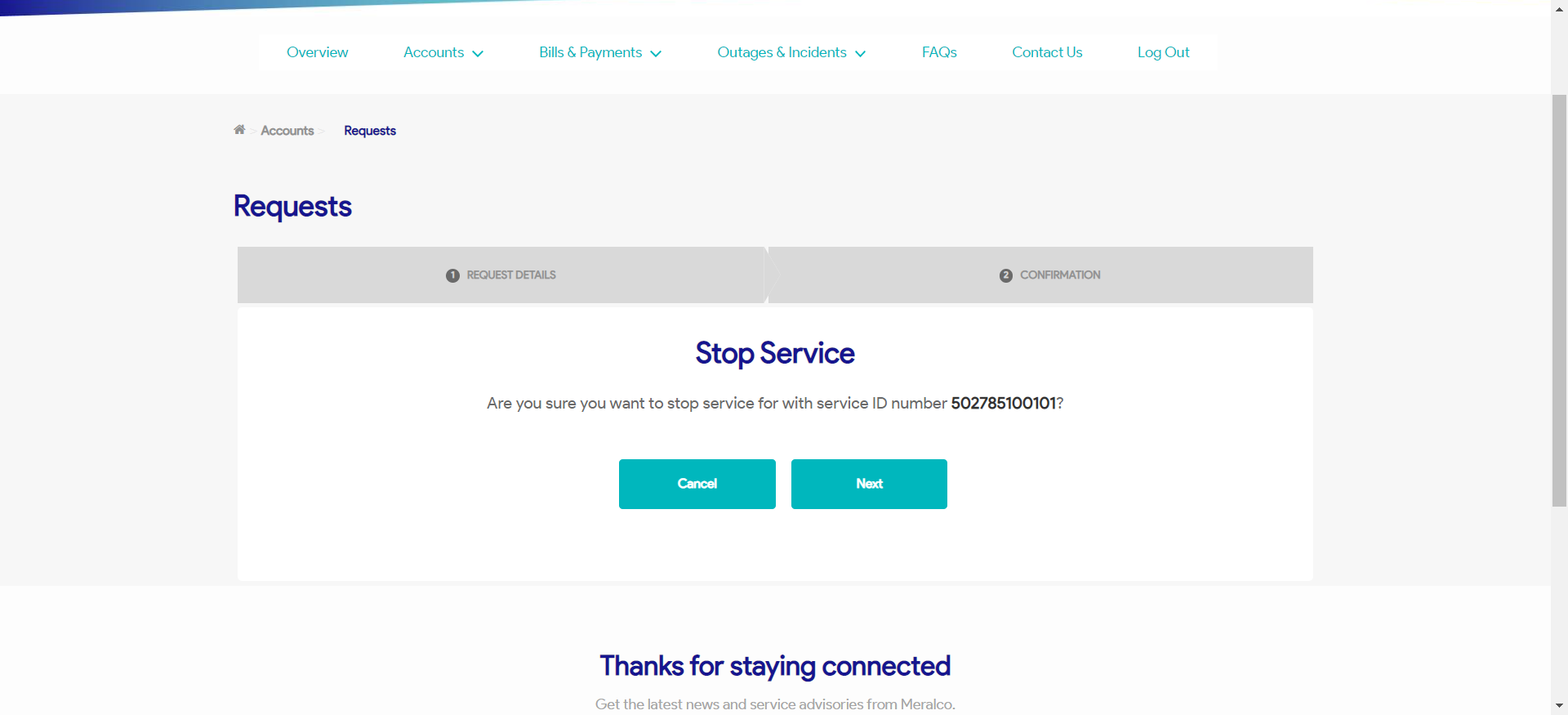


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| Step 3 - Search then Select Account > Click Stop Electric Service button |
| Request page for Stop Electric Service should be displayed |





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| Step 4 - Click Next |
| Confirmation tab should be displayed. Case # should be generated. |



Graphical user interface, application, Teams

Description automatically generated

Passed