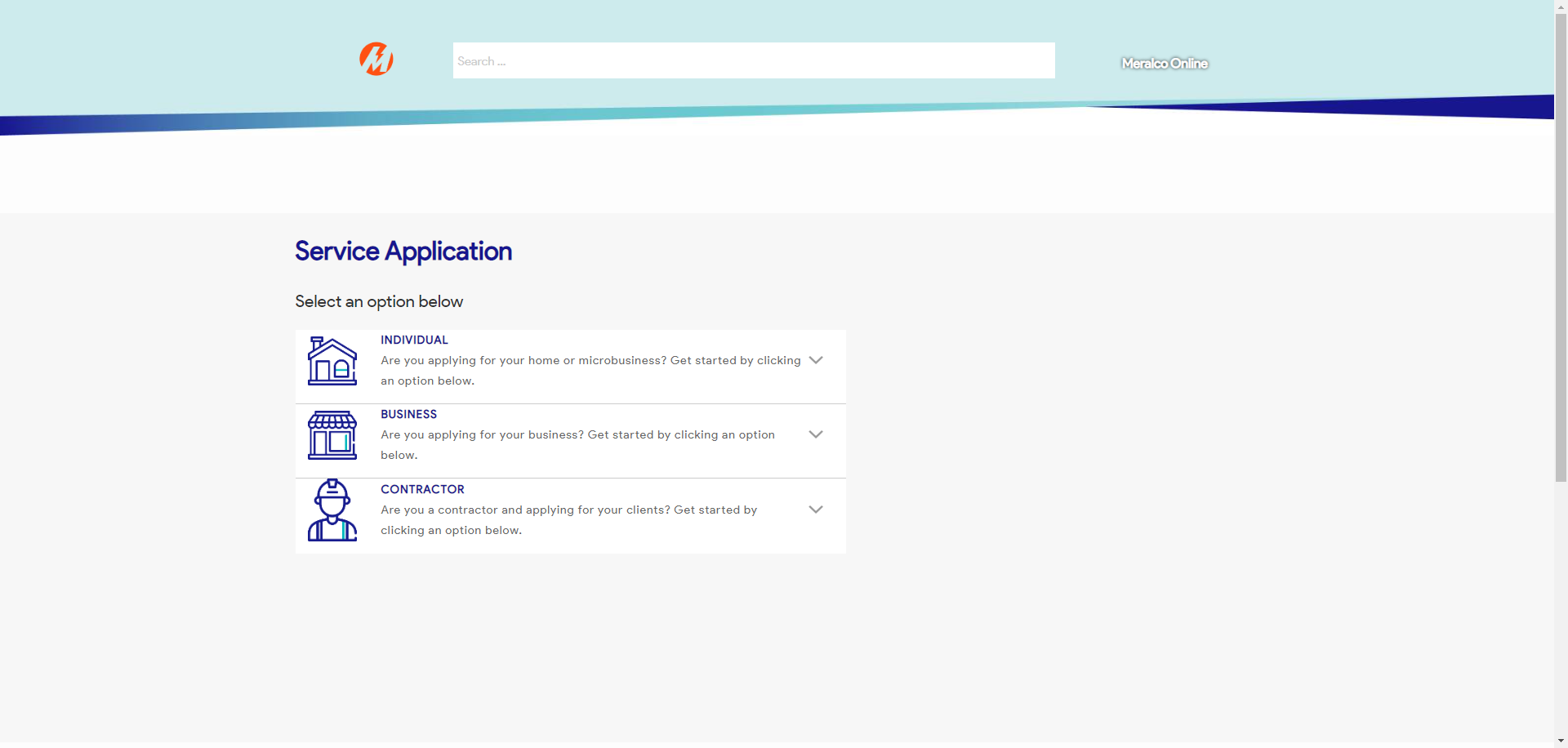
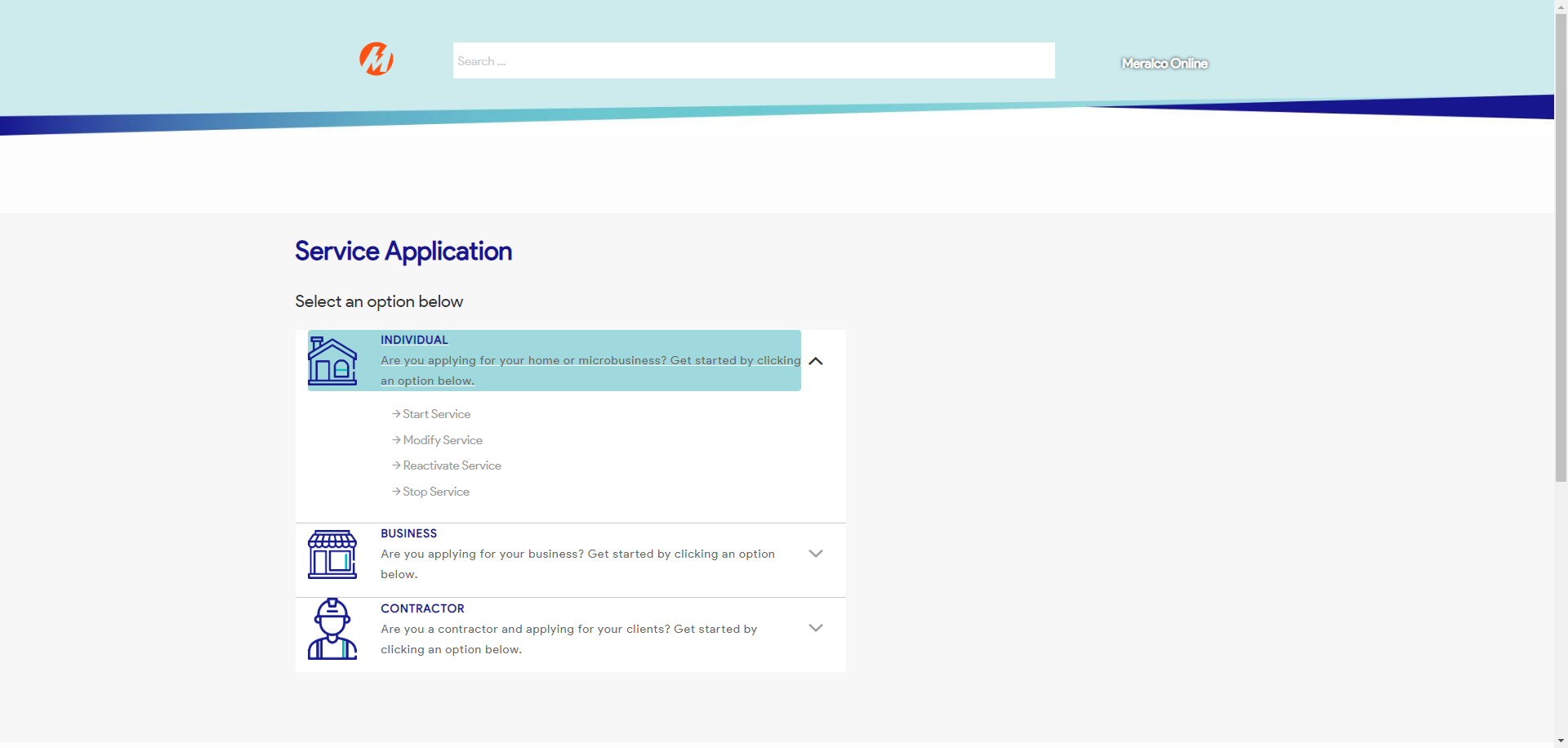
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| TS014 - Termination of Electric Service\_Individual - CXEApply |

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| TC014\_Termination of Individual Service via CXE Apply |

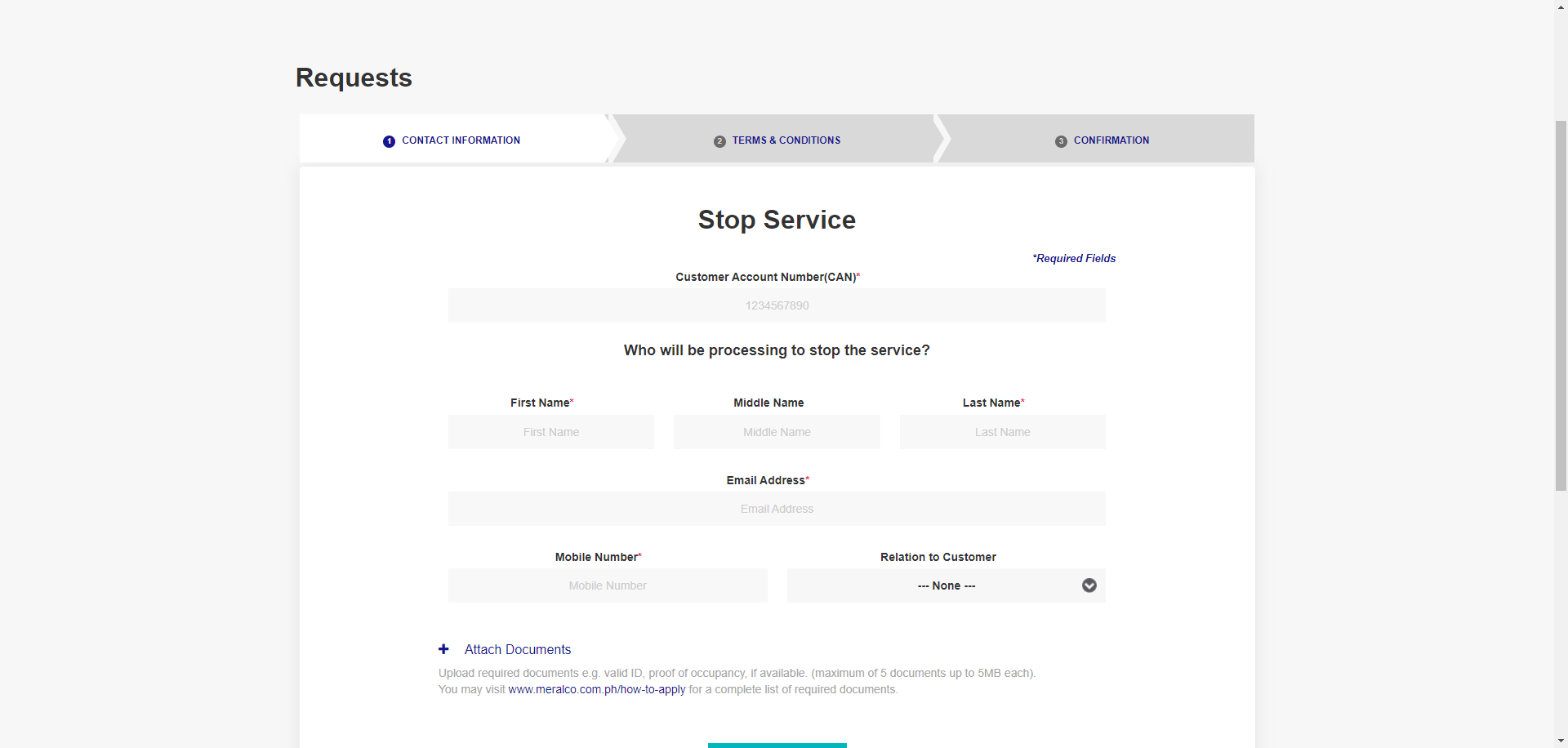
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| Step 1 - Go to https://fuat-meralco.cs73.force.com/customers/s/cxe-apply |
| Service Application page should be displayed |



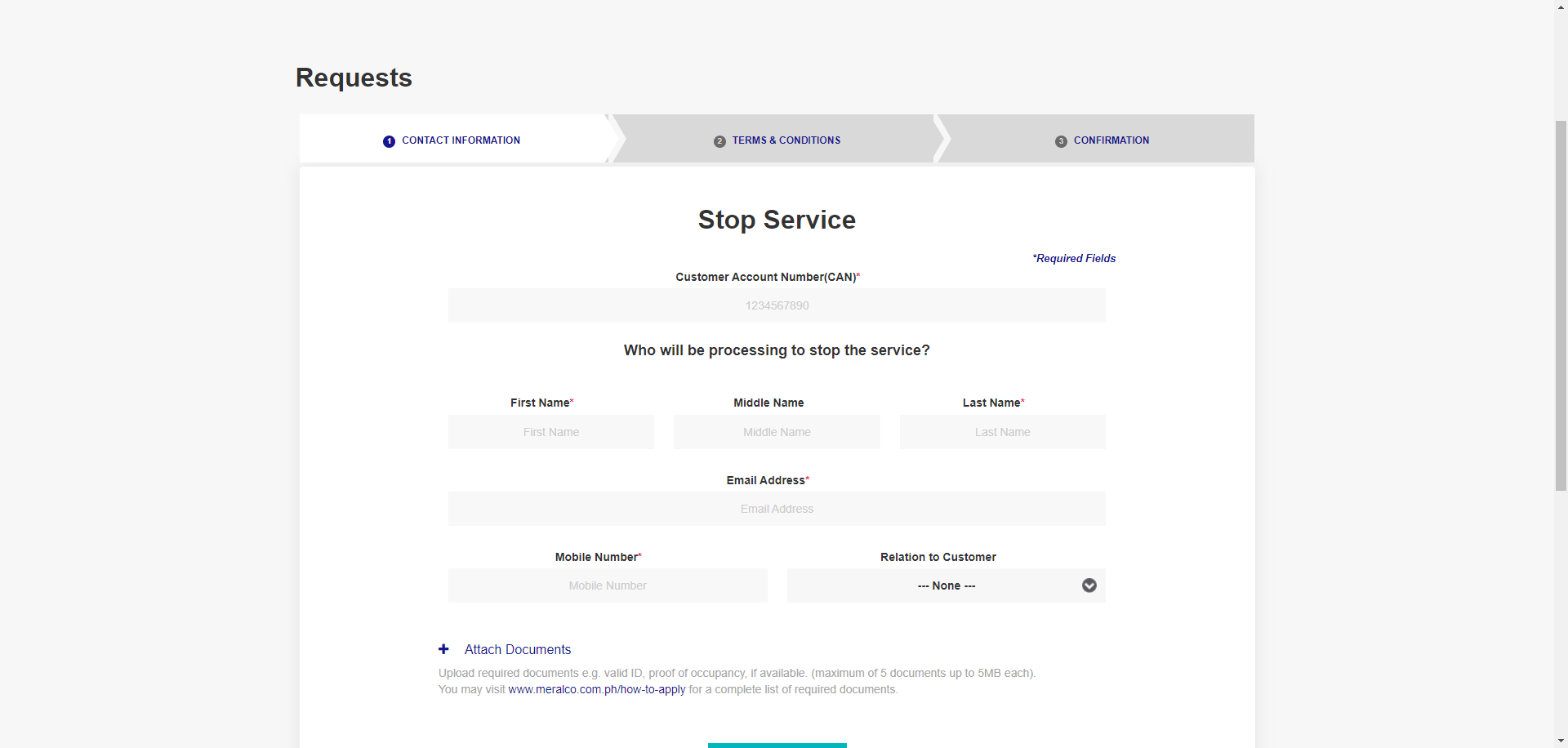
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| --- |
| Step 2 - Click on Individual |
| The following should be displayed under Individual  - Start Service  - Modify Service  - Reactivate Service  - Stop Service |



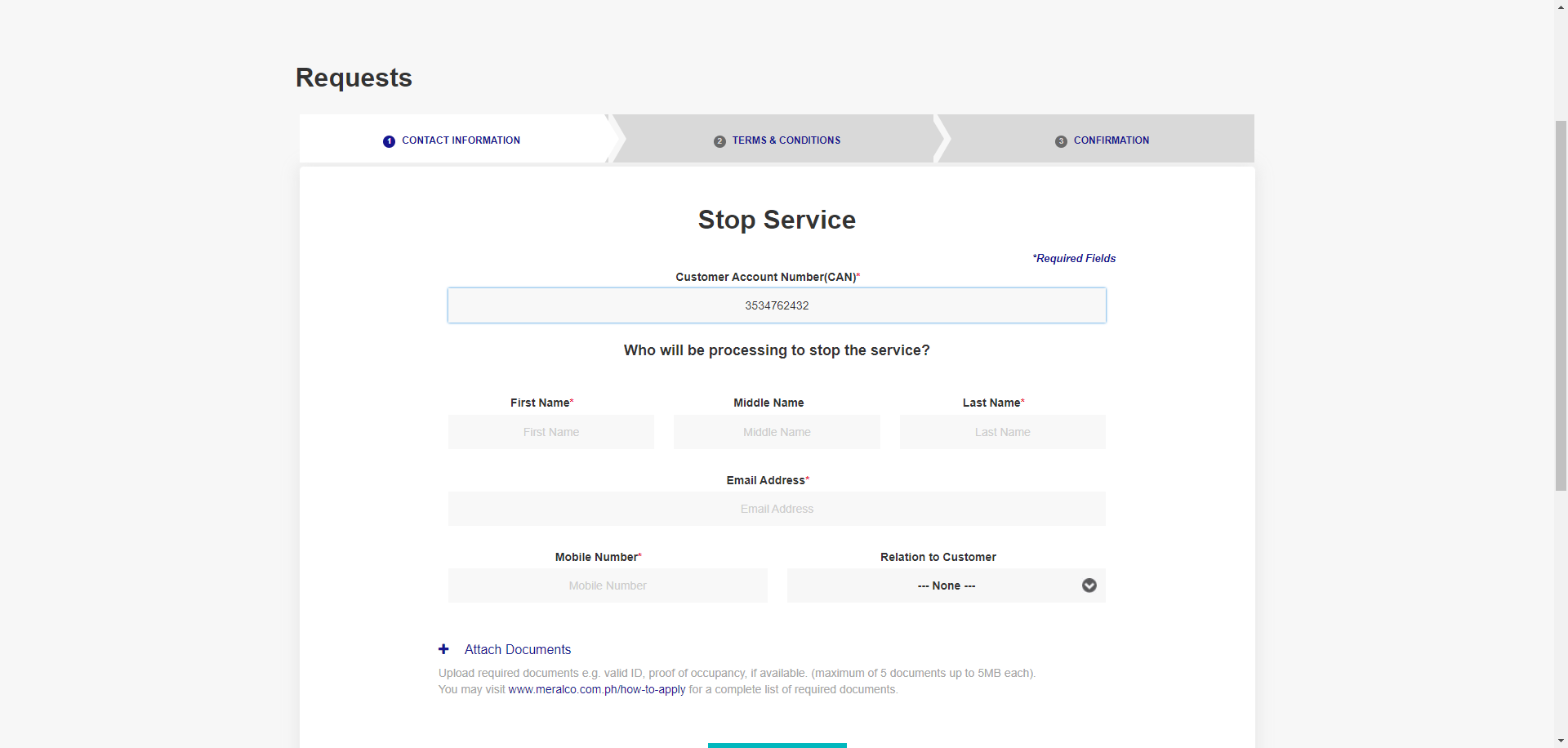
|  |
| --- |
| Step 3 - Select Stop Electric Service |
| Stop Electric Service page should be displayed |



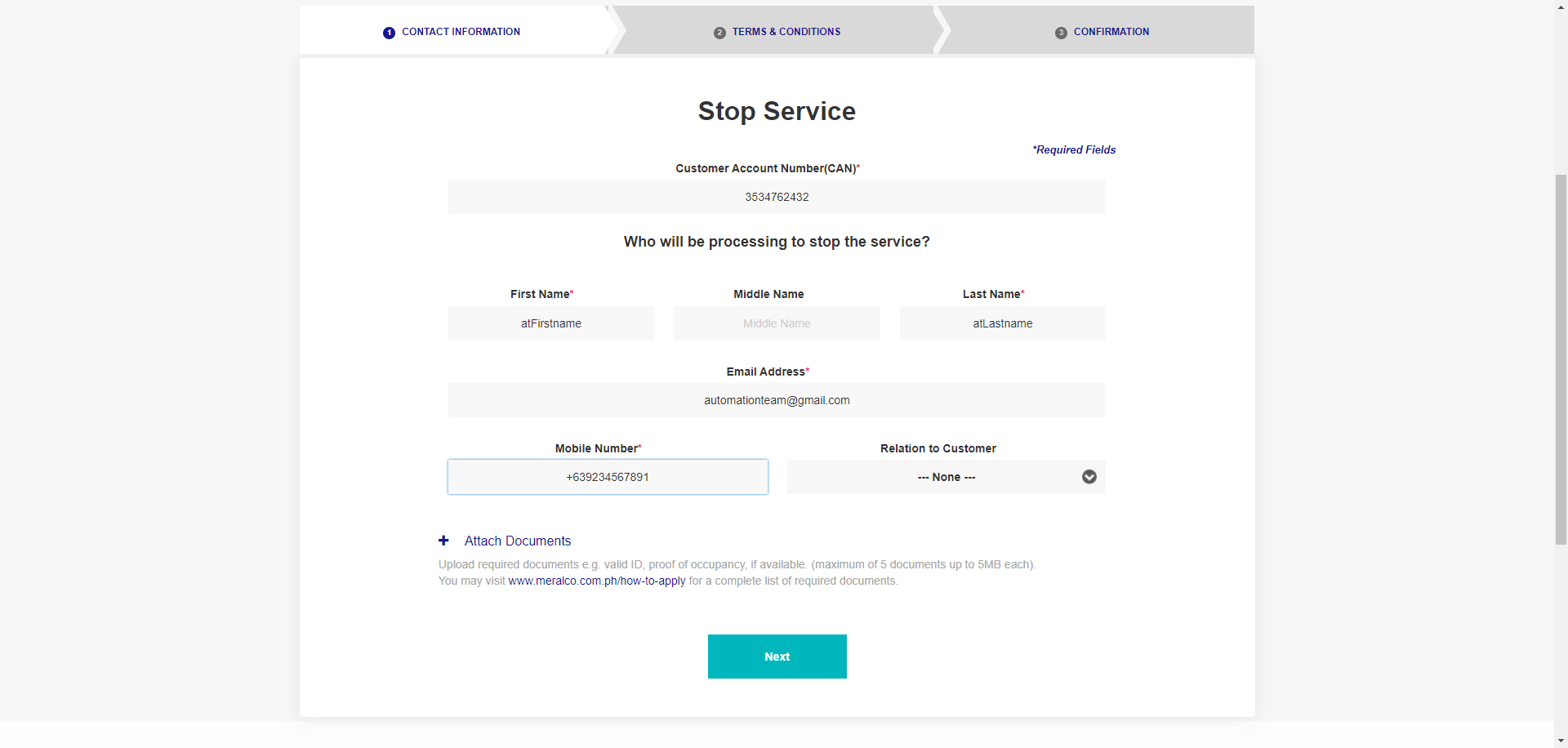
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| Step 4 - Validate if CAN field is visible and enabled |
| CAN field should be visible and enabled |

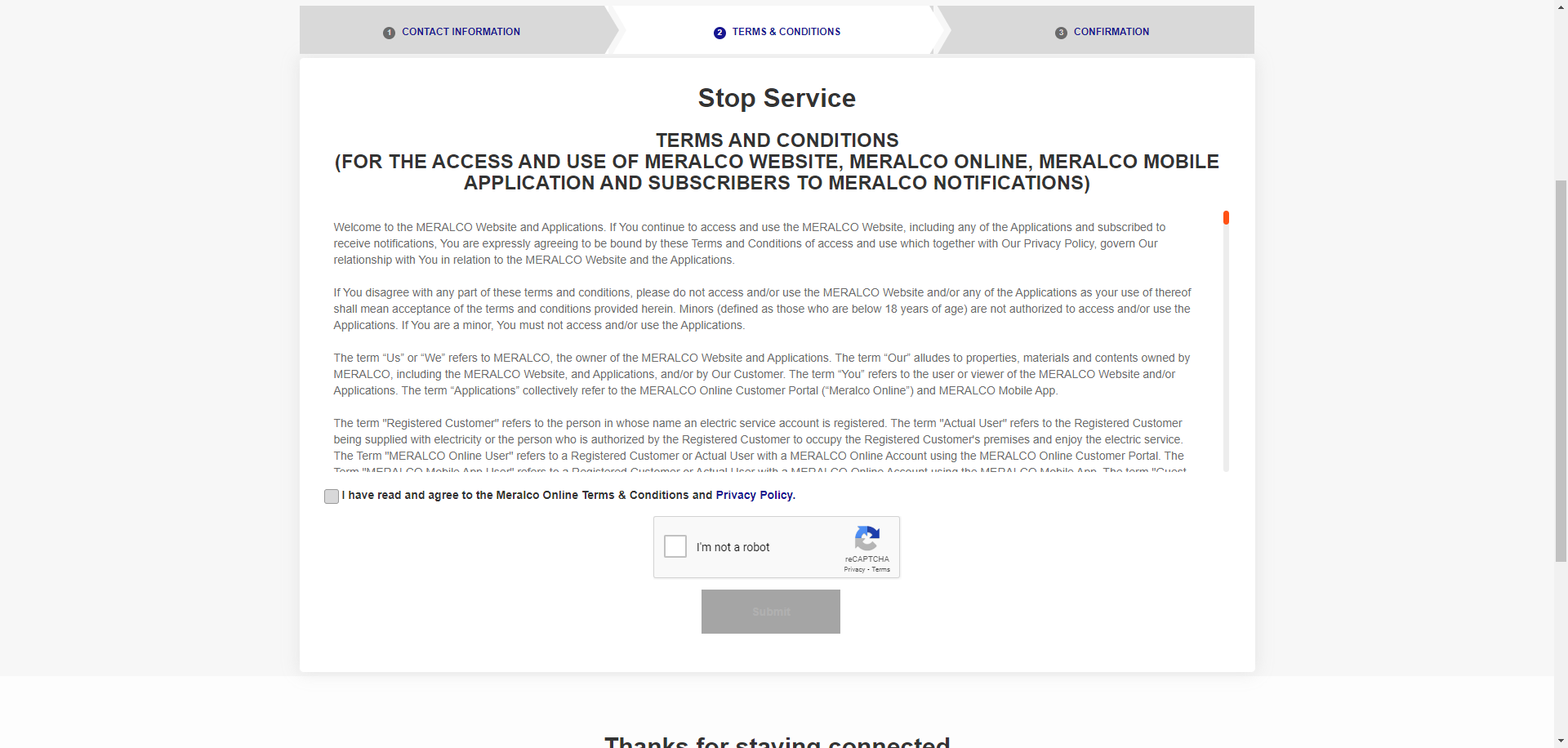


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| Step 5 - Populate CAN field |
| CAN field should be populated |

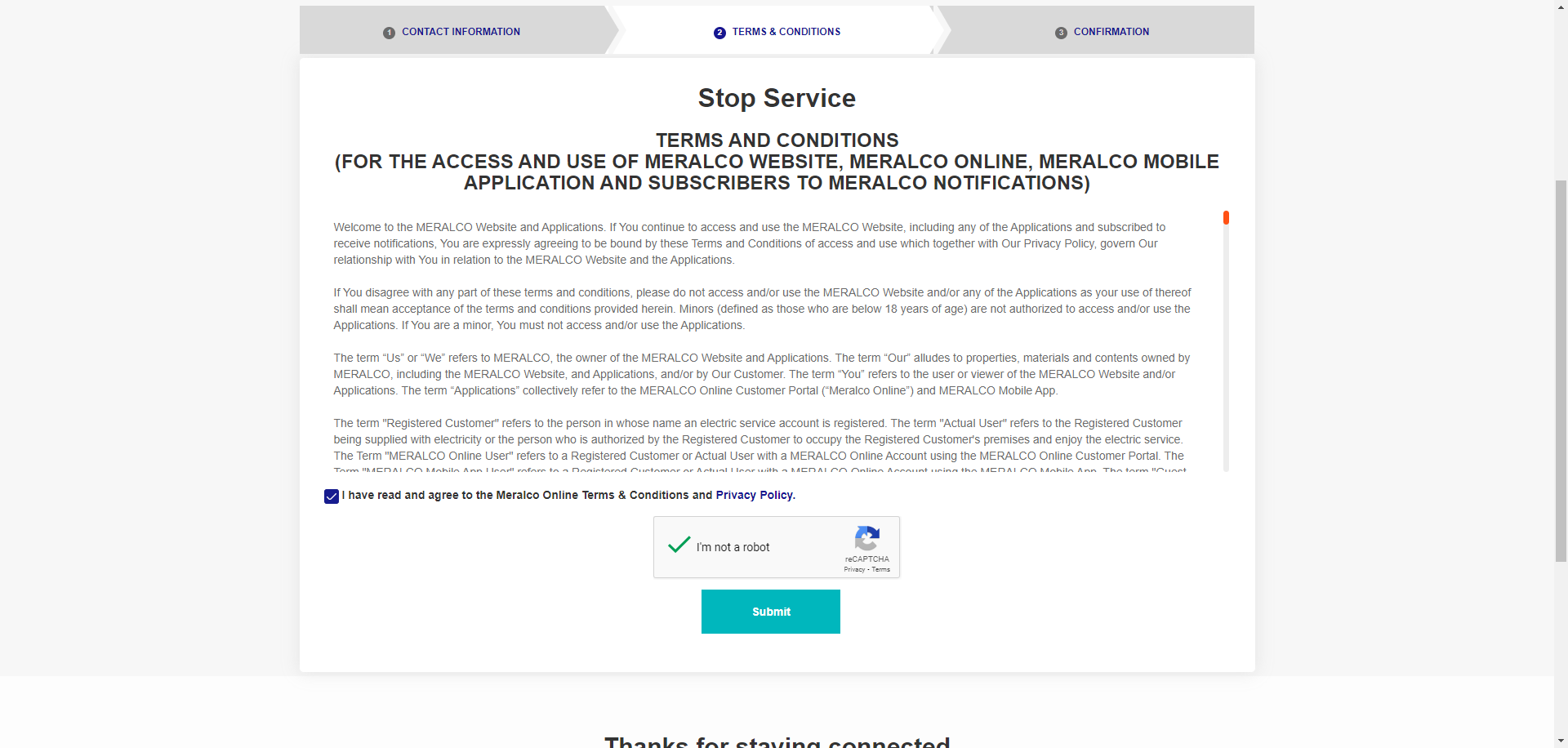


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| Step 6 - Populate the following: |
| Fields should be populated; Terms and Conditions tab should be displayed |





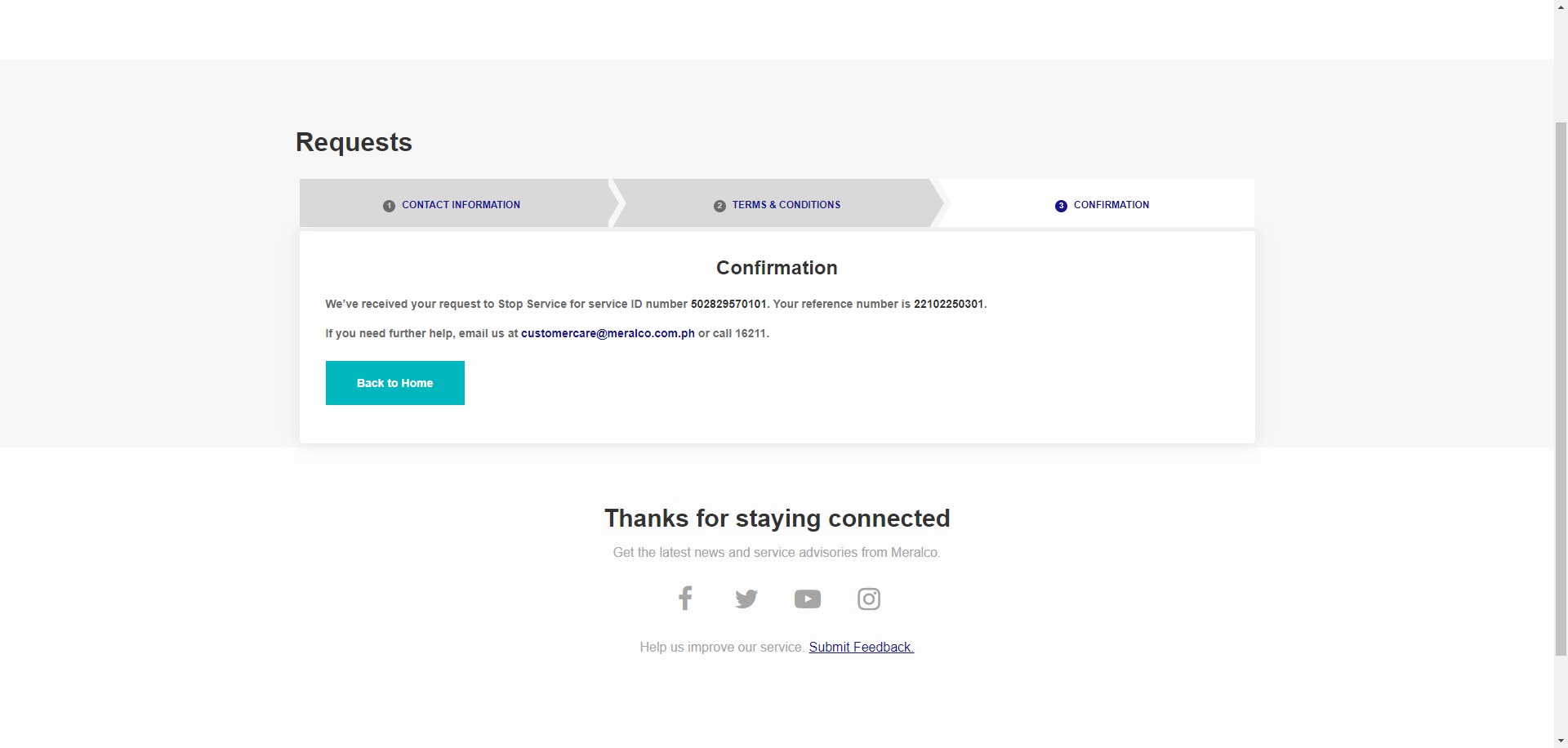
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| --- |
| Step 7 - Tick on I have read and agree to the Meralco Online Terms & Conditions and consent to the processing of my personal data in accordance with the Privacy Policy |
| Submit button should be enabled |



|  |
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| Step 7 - Click Submit |
| Confirmation tab should be displayed. Case # should be generated. |

Graphical user interface, text, application, email

Description automatically generated



Passed