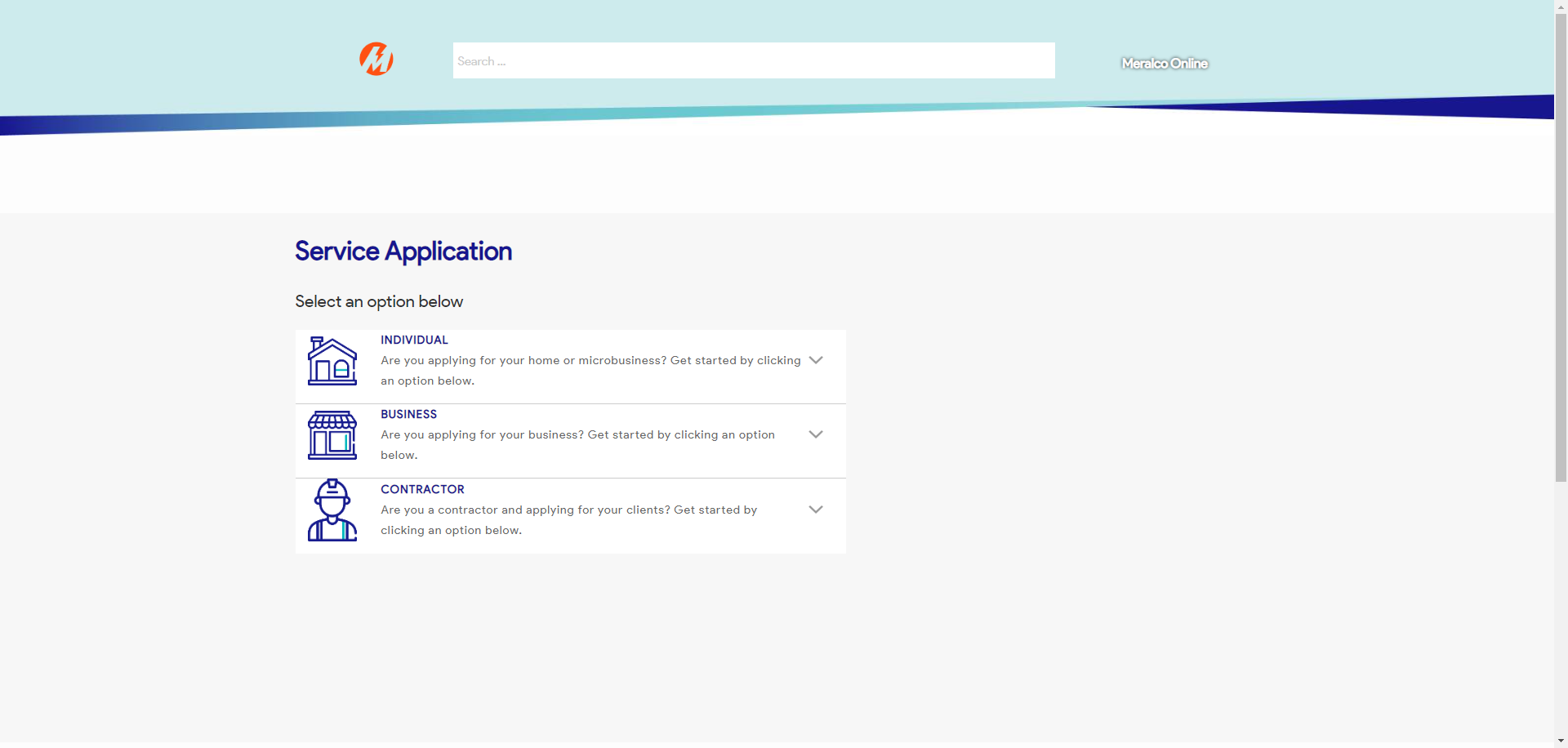
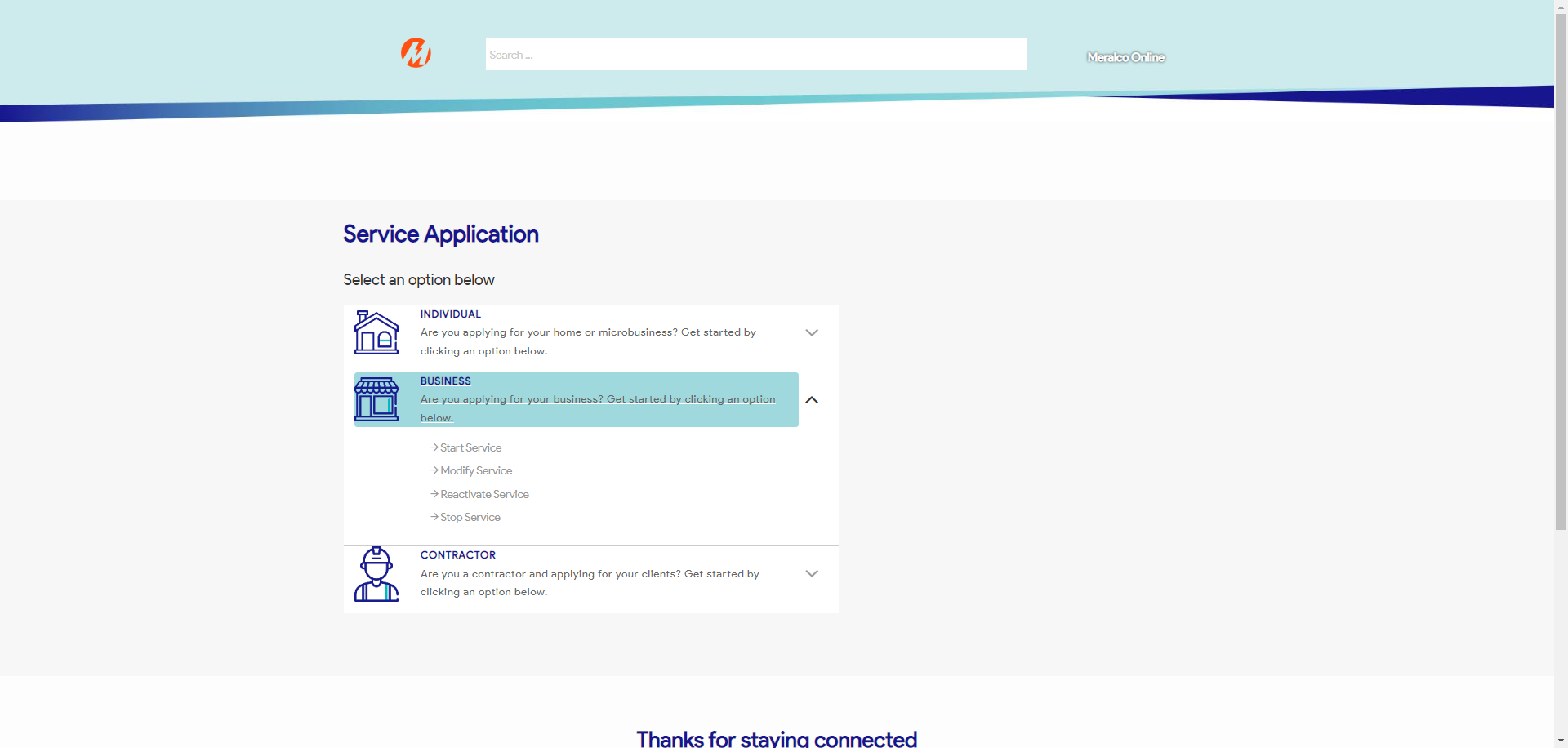
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| TS019 - Recontract of Electric Service\_Business - CXEApply |

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| TC016\_Recontract of Business Service via CXE Apply |

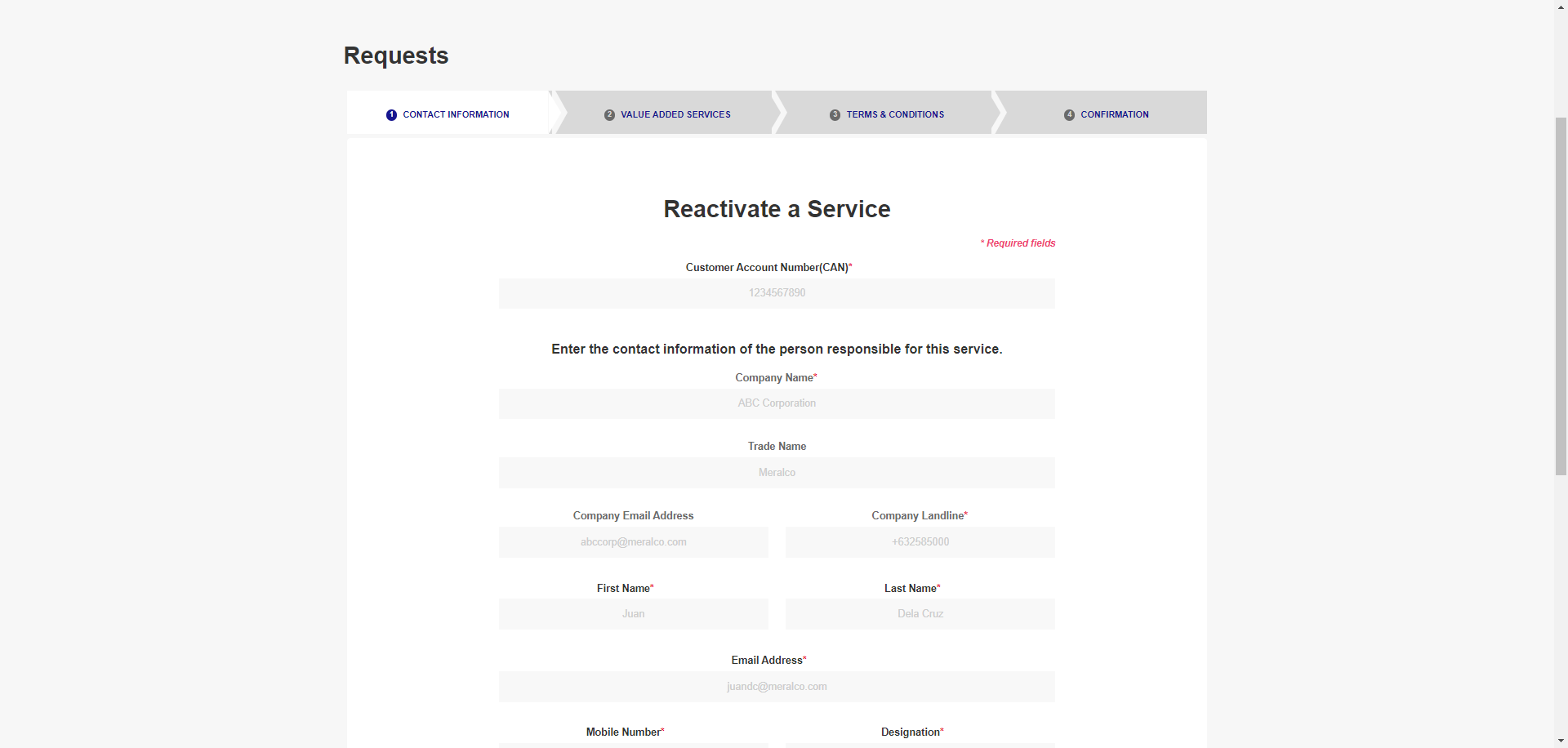
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| Step 1 - Go to https://fuat-meralco.cs73.force.com/customers/s/cxe-apply |
| Service Application page should be displayed |



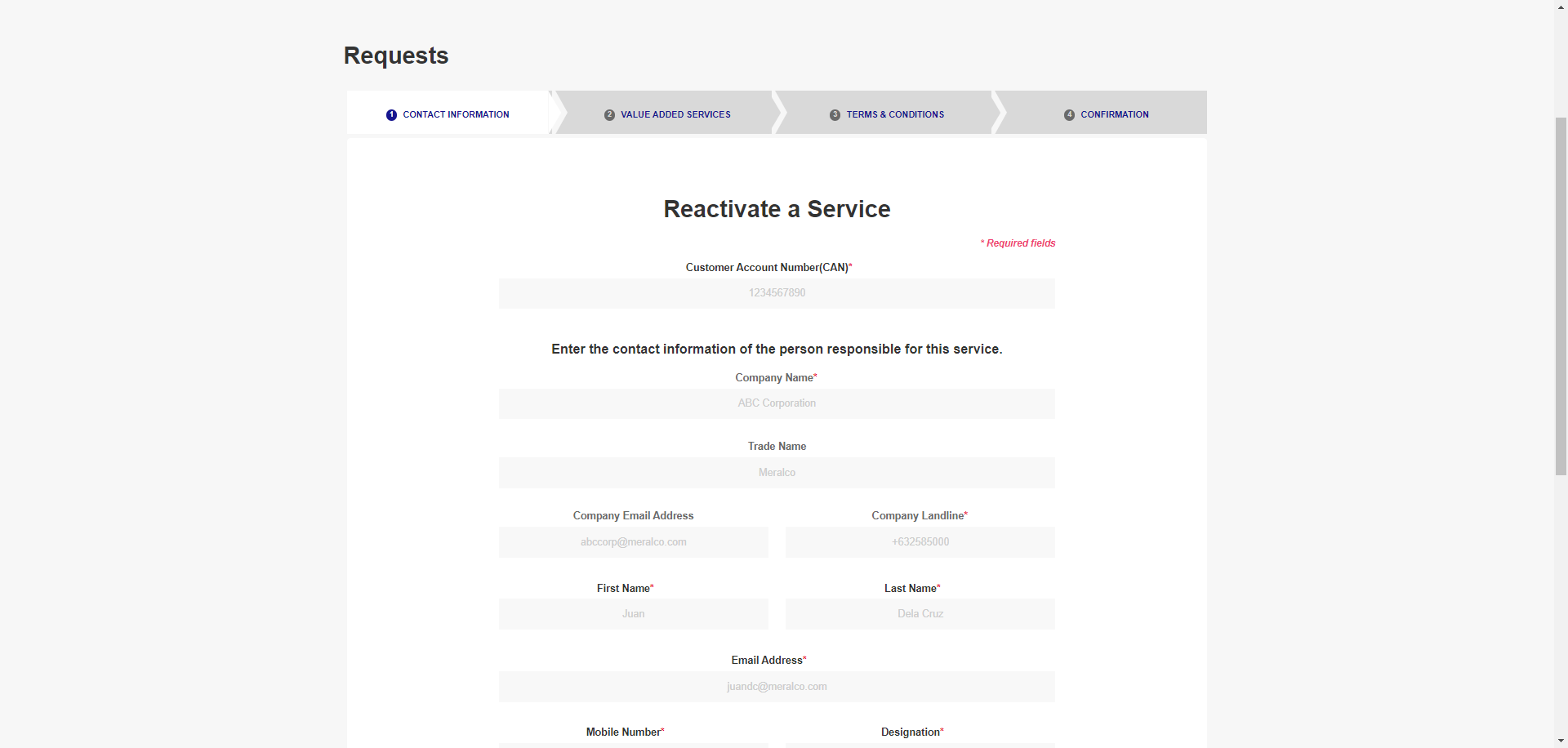
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| Step 2 - Click on Business |
| The following should be displayed under Business |



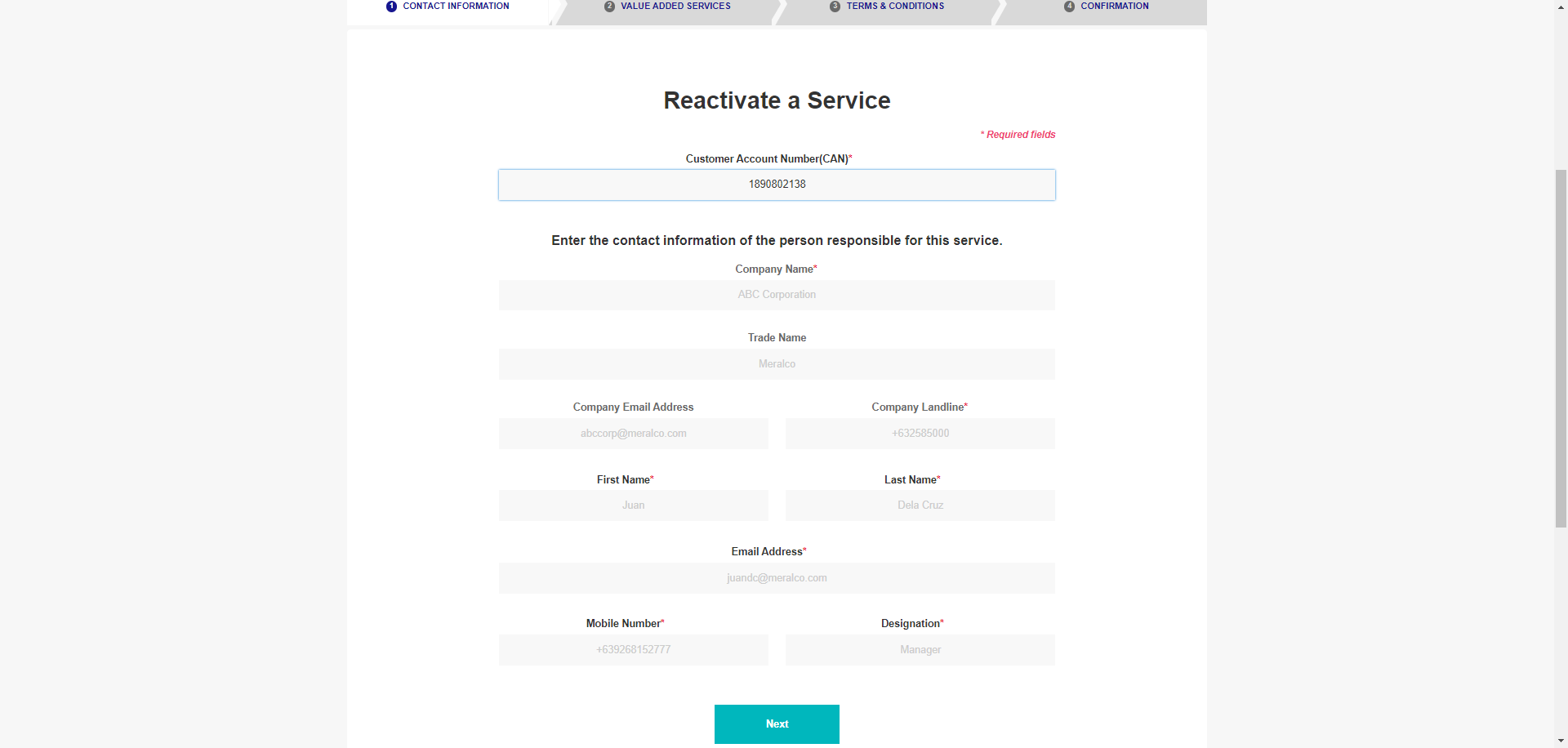
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| Step 3 - Click on Reactivate Service |
| Reactivate a Service page should be displayed |



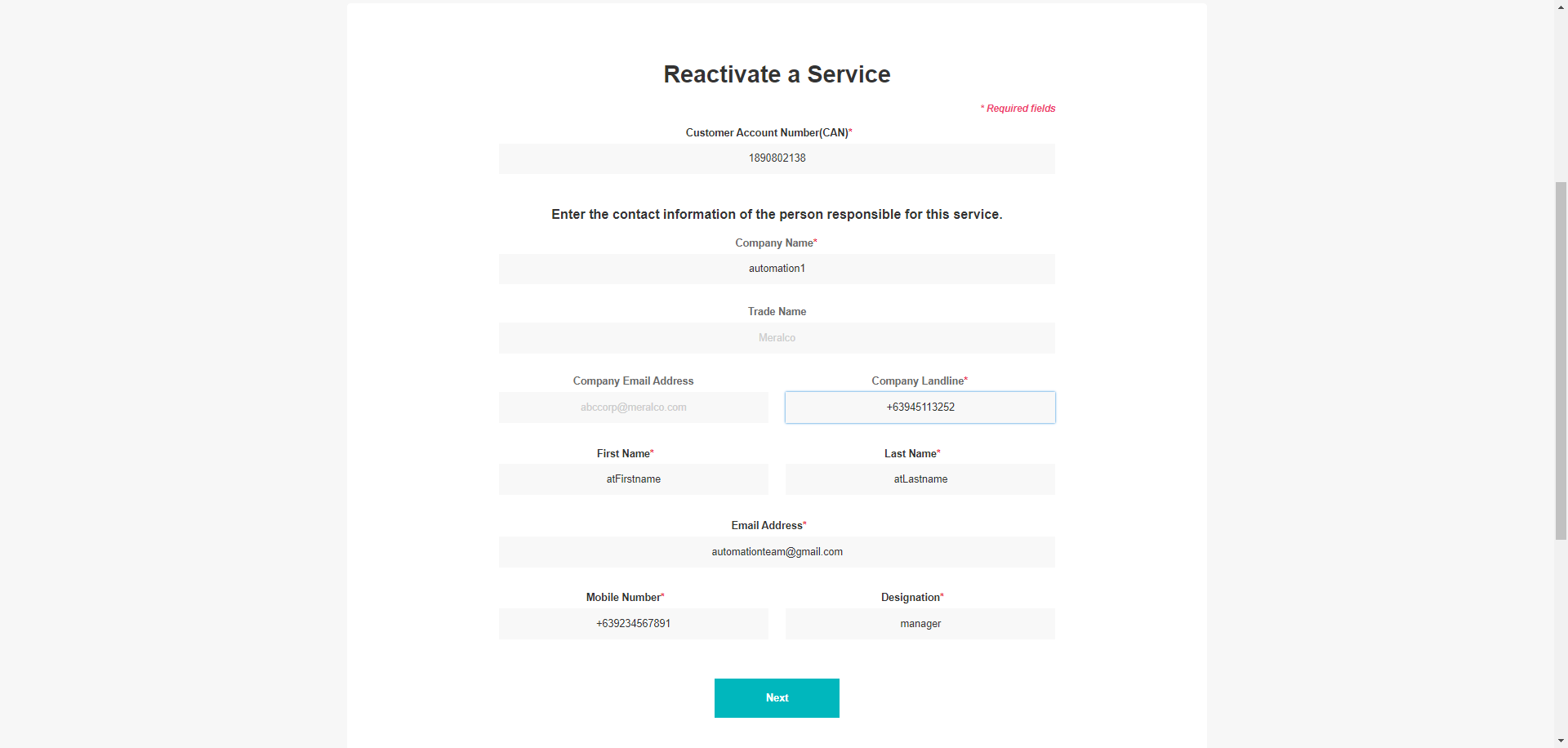
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| Step 4 - Validate if CAN field is visible and enabled |
| CAN field should be visible and enabled |



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| Step 5 - Populate CAN field |
| CAN field should be populated |



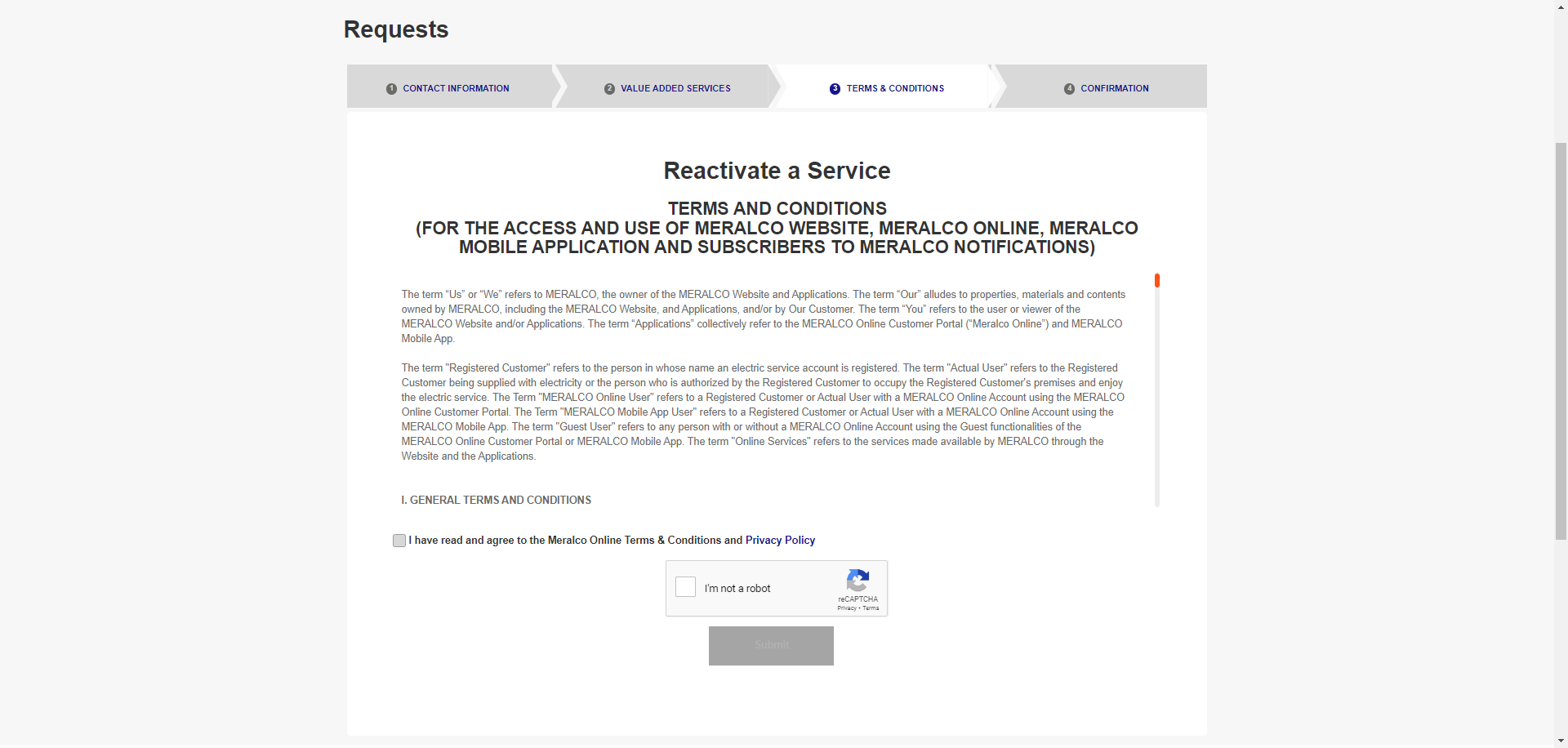
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| Step 6 - Populate the following fields: - Company Name - Trade Name (Optional) - Company Email Address (Optional) - Company Landline - First Name - Last Name - Email Address - Mobile Number - Designation Click Next |
| Fields should be populated; Value Added Service tab should be displayed |



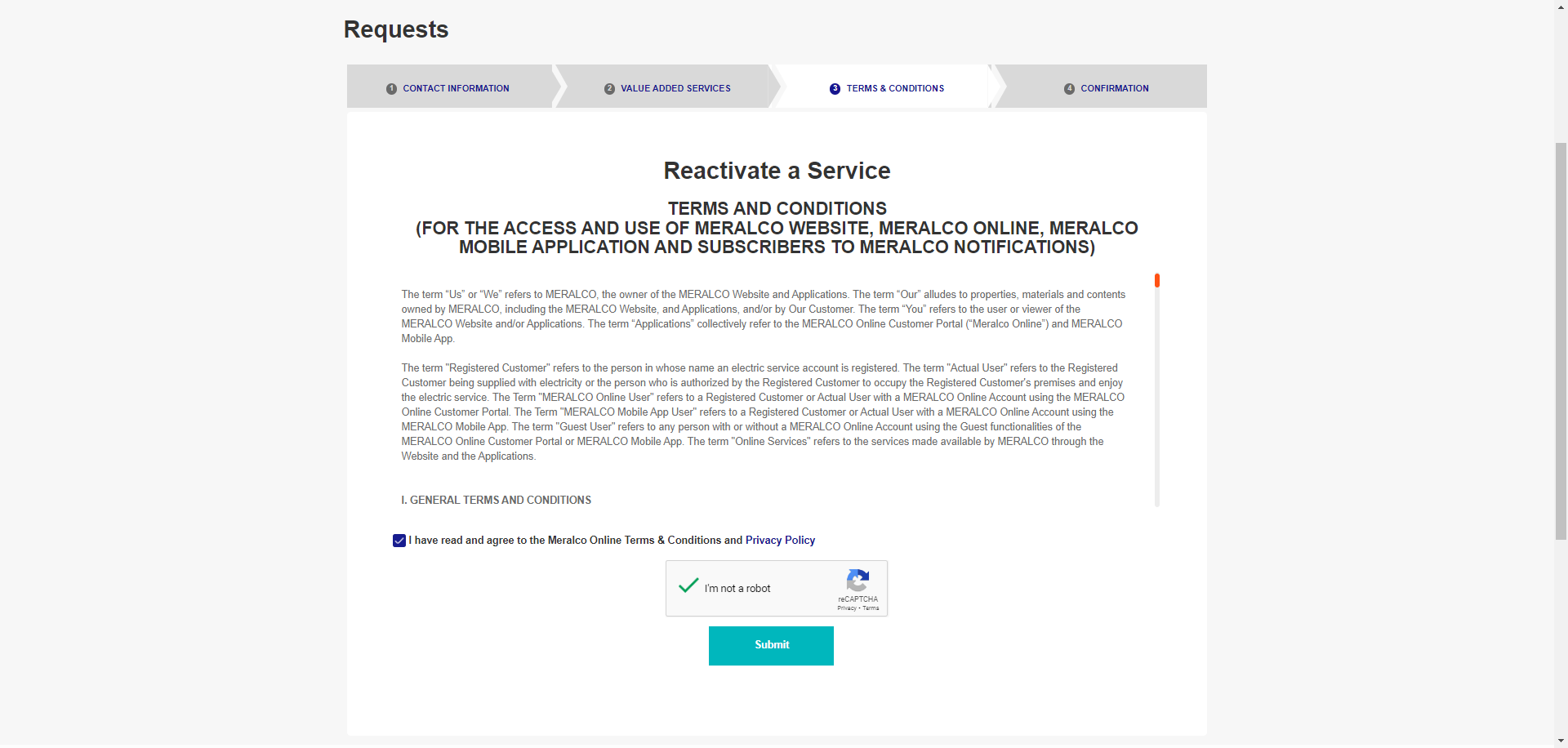
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| Step 7 - Populate the following: Notification indicator AMC indicator> Attach documents > Click Next |
| Fields should be populated; Terms and Conditions tab should be displayed |

Graphical user interface, text, application

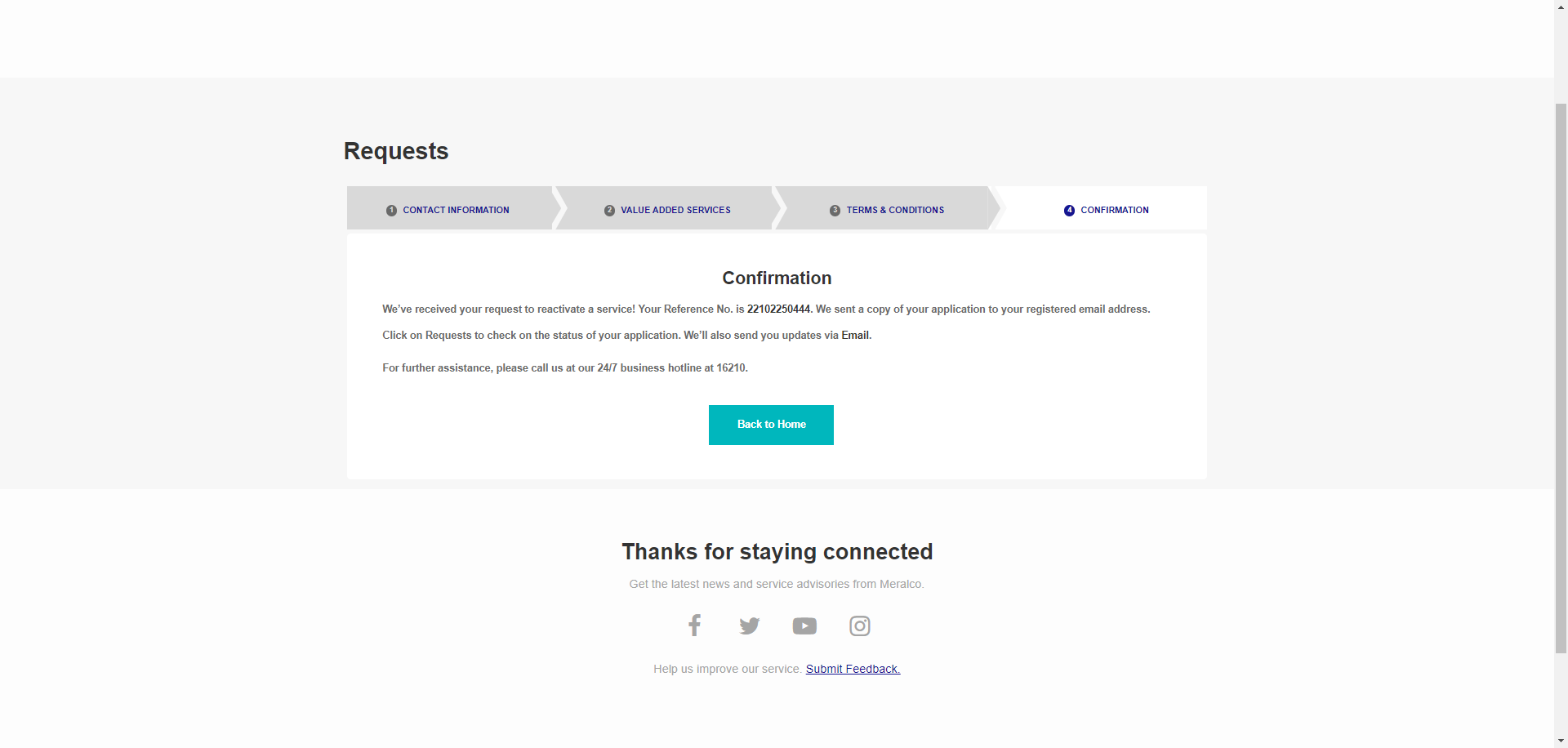
Description automatically generated



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| Step 8 - Tick on I have read and agree to the Meralco Online Terms & Conditions and consent to the processing of my personal data in accordance with the Privacy Policy |
| Submit button should be enabled |



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| Step 9 - Click Submit |
| Confirmation tab should be displayed. Case # should be generated. |



Passed