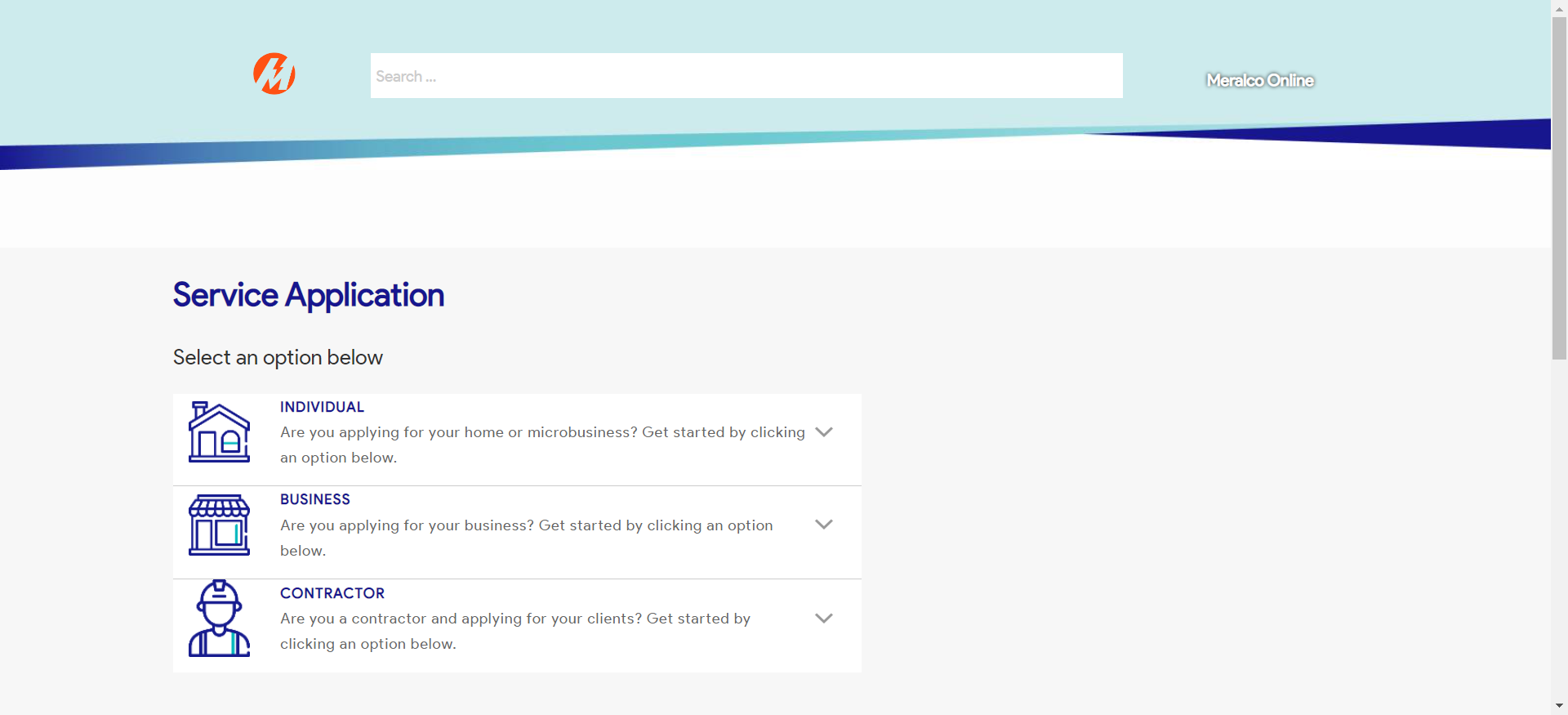
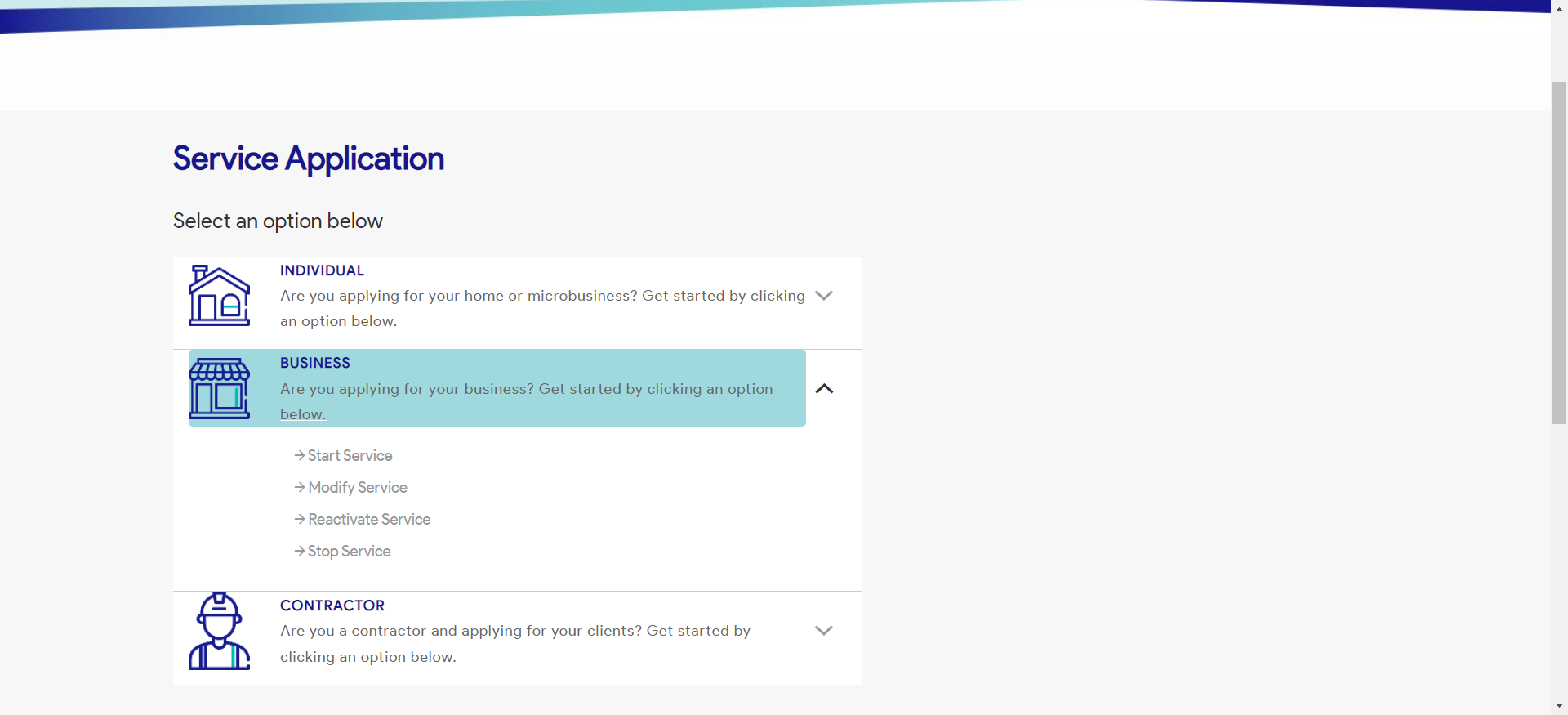
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| TS009 - Modification of Electric Service\_Individual - CXEApply |

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| TC011\_Modification of Individual Service via CXE Apply |

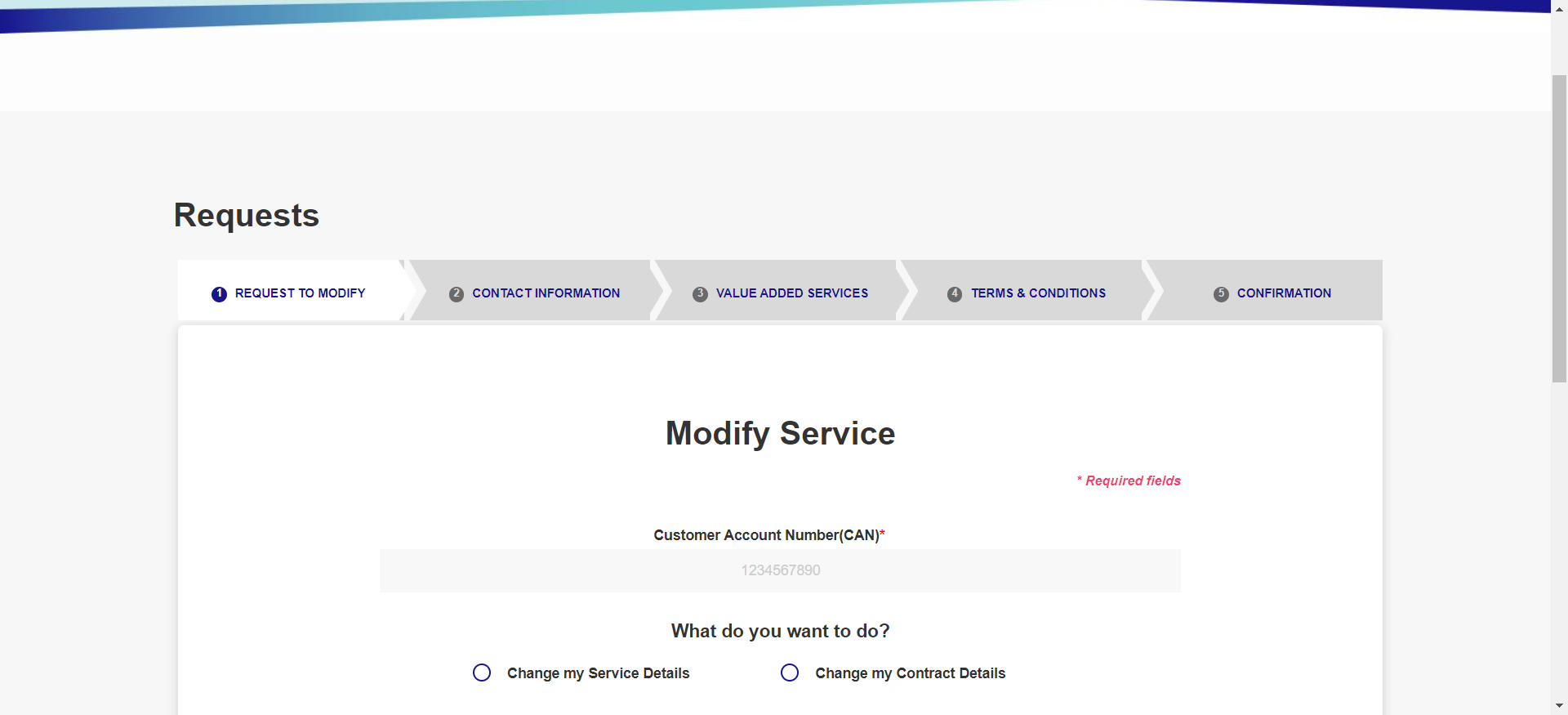
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| Step 1 - Go to https://fuat-meralco.cs73.force.com/customers/s/cxe-apply |
| Service Application page should be displayed |



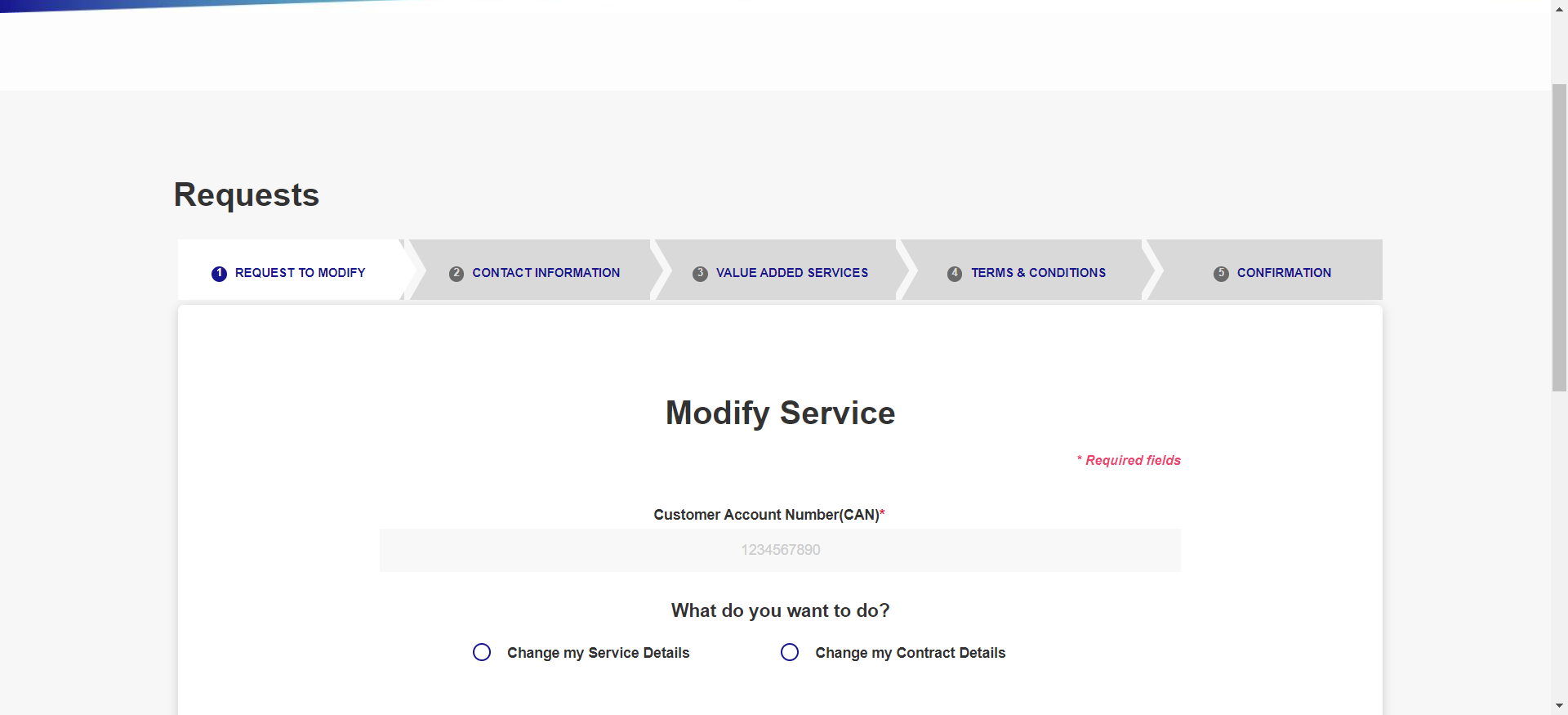
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| Step 2 - Click on Business |
| The following should be displayed under Business |



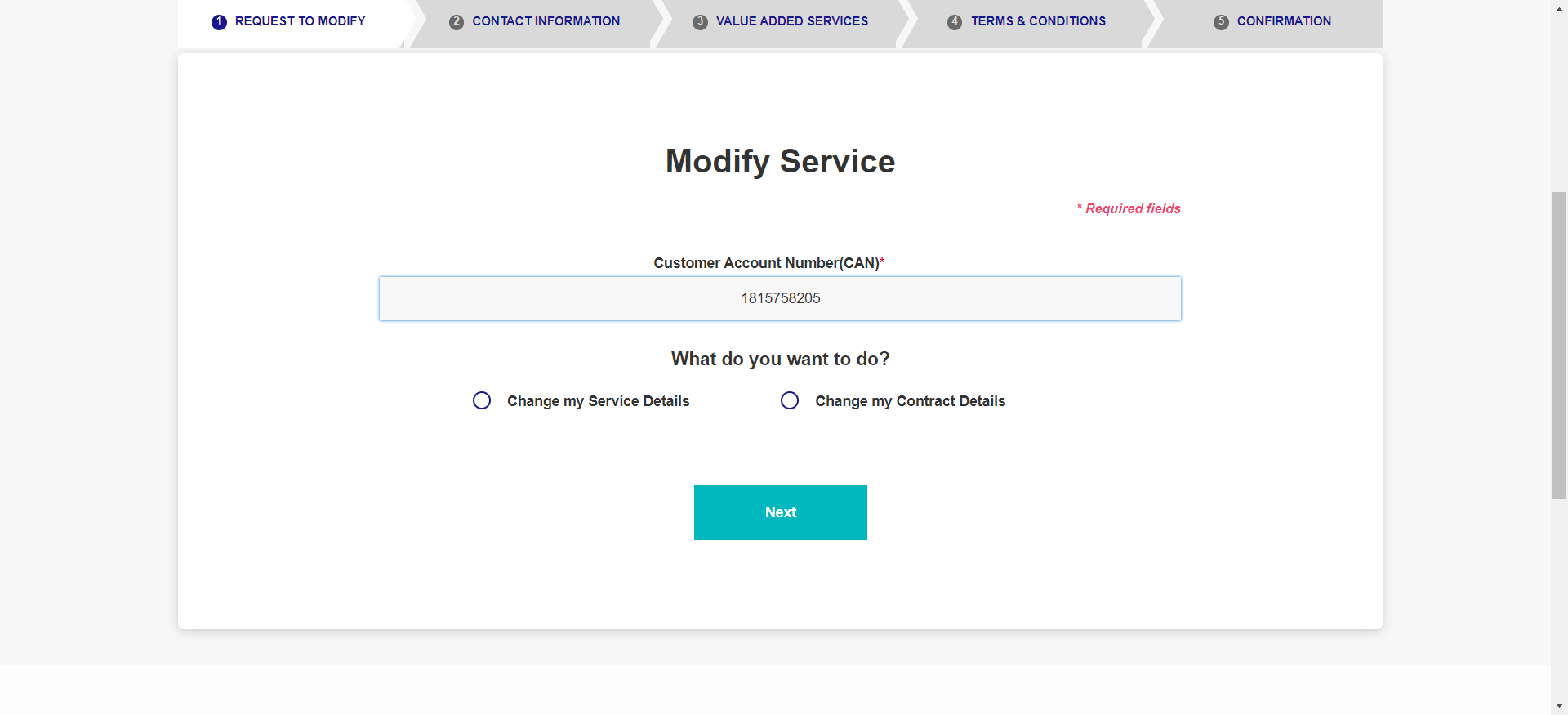
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| Step 3 - Click on Modify Service |
| Request page for Modify Service should be displayed |



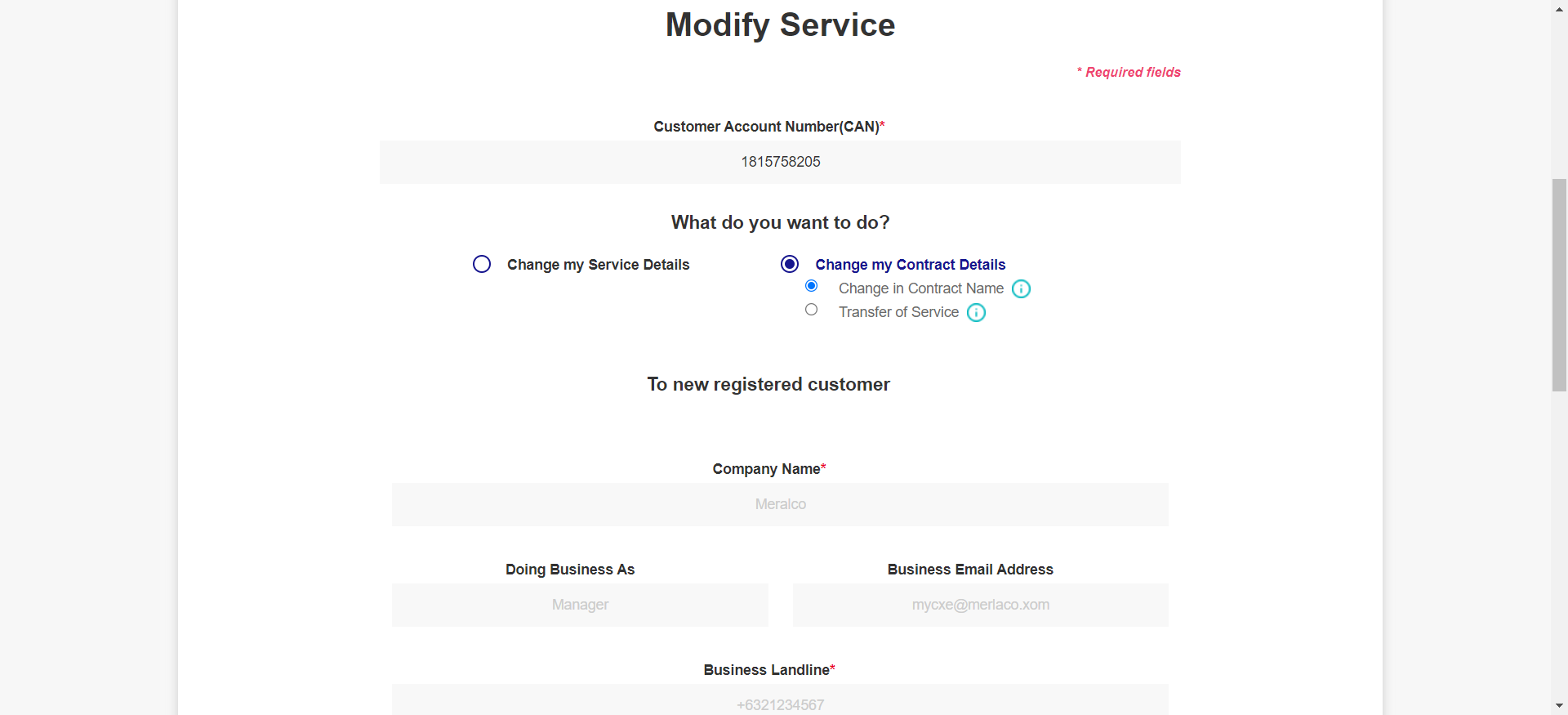
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| Step 4 - Validate if CAN field is visible and enabled |
| CAN field should be visible and enabled |



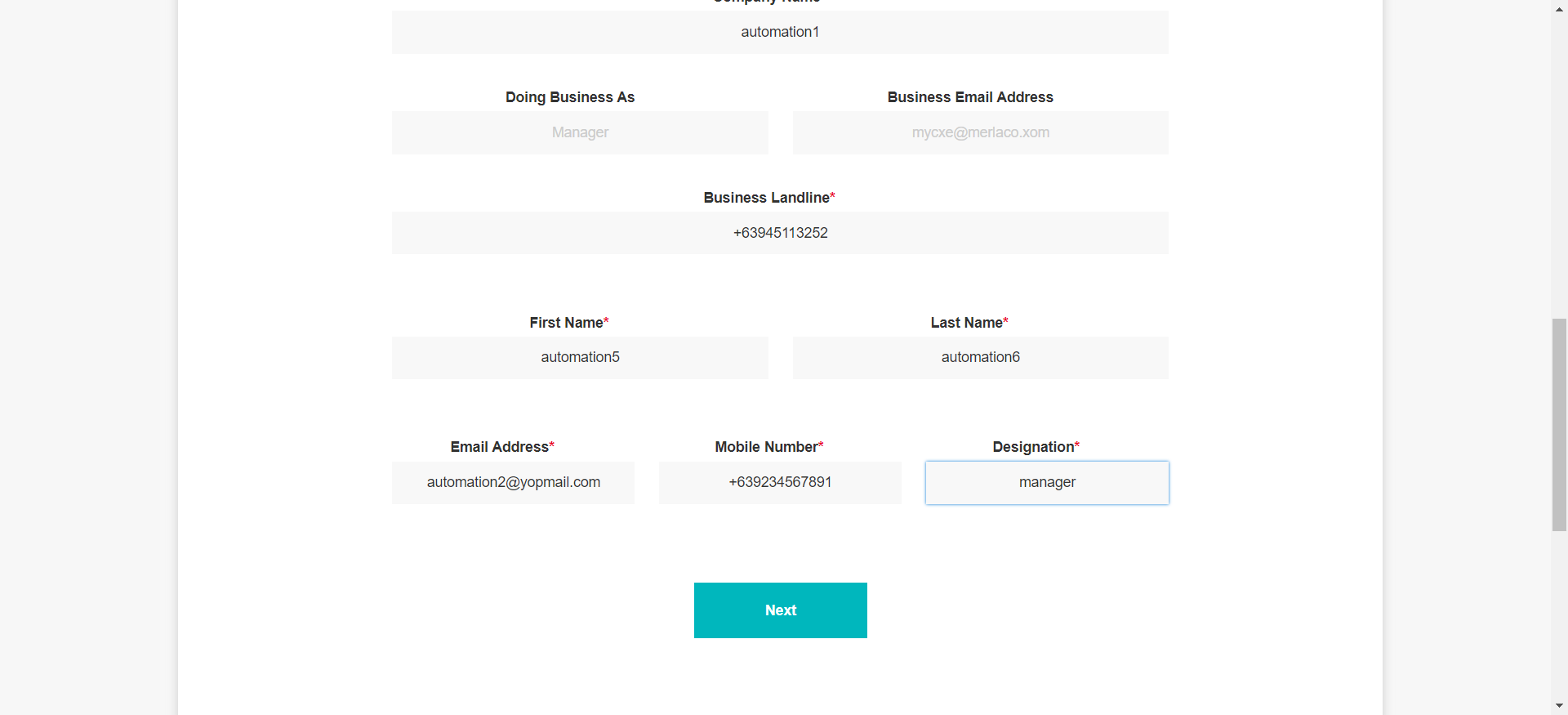
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| Step 5 - Populate CAN field |
| CAN field should be populated |

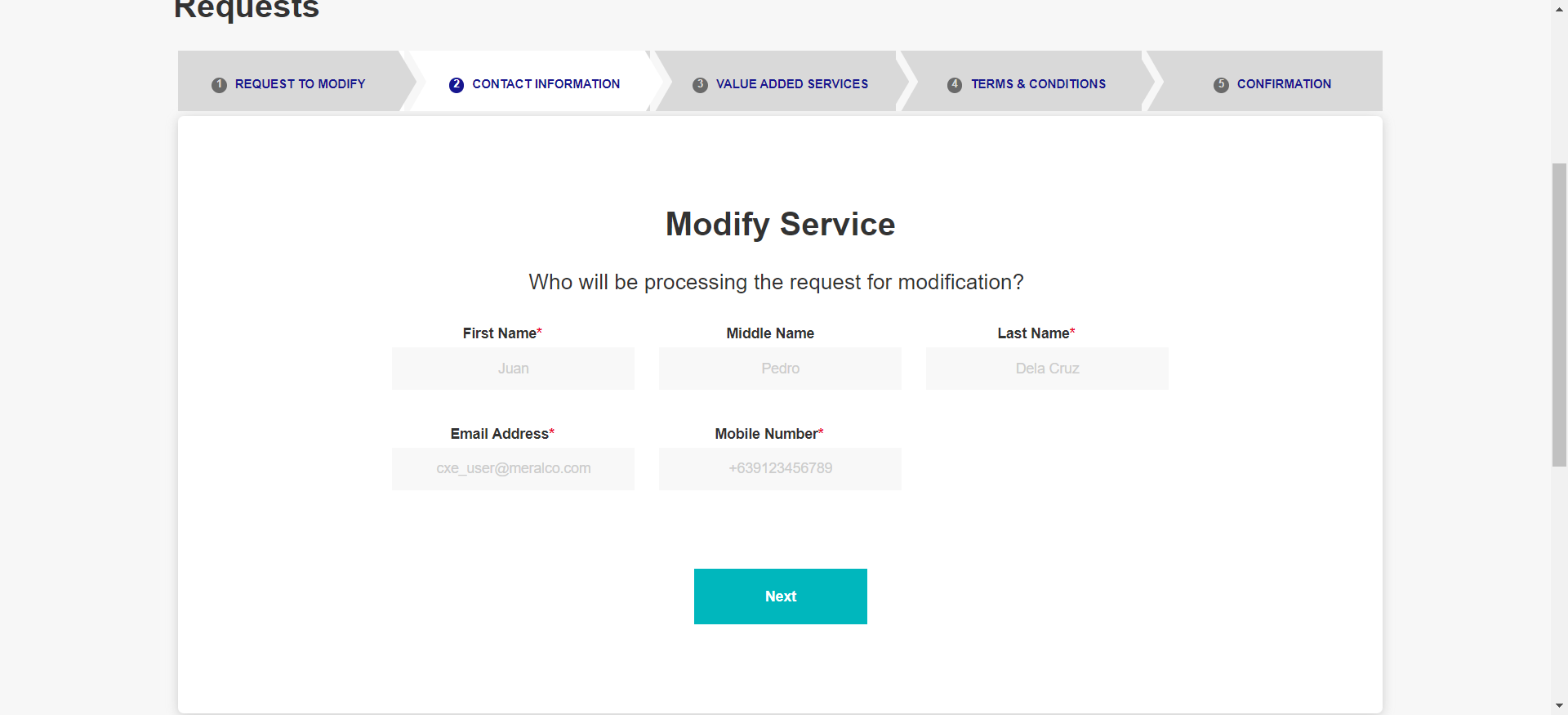


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| Step 6 - Tick Change my Contract Details then tick Change in Contract Name |
| Change in Contract Name should be selected |

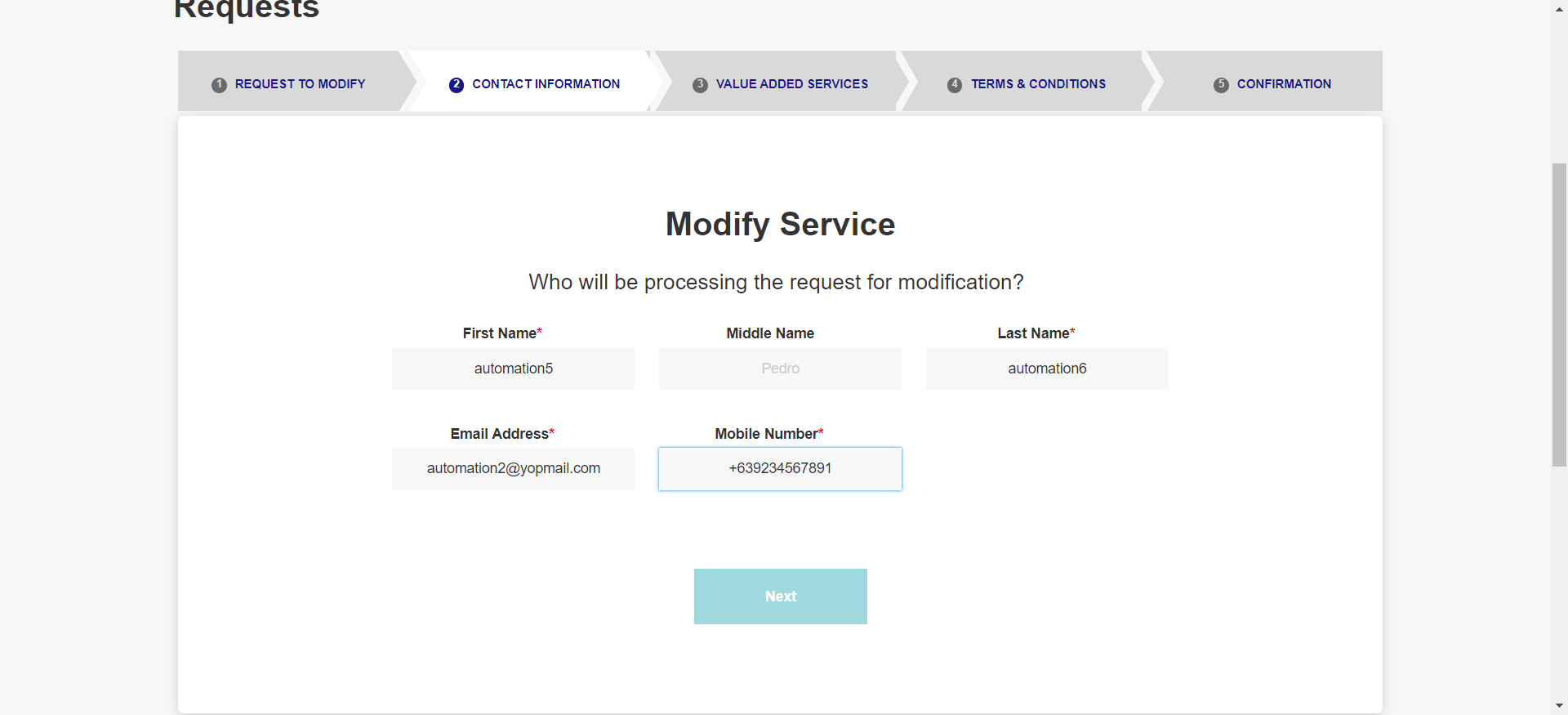


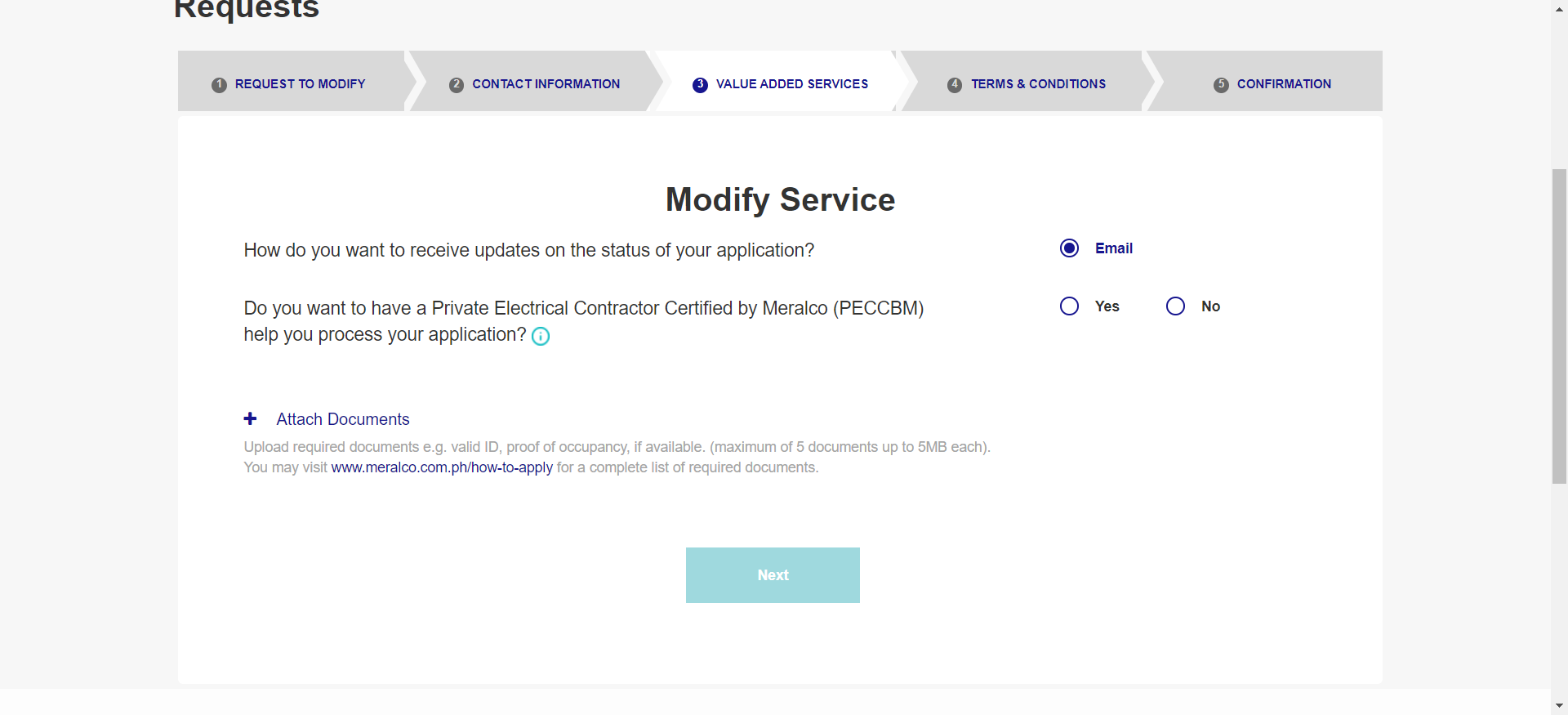
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| Step 7 - Populate the following First Name\* Middle Name Last Name\* Email Address\* Mobile Number\* Landline Number >click Next |
| Fields should be populated; Contact Information tab should be displayed |



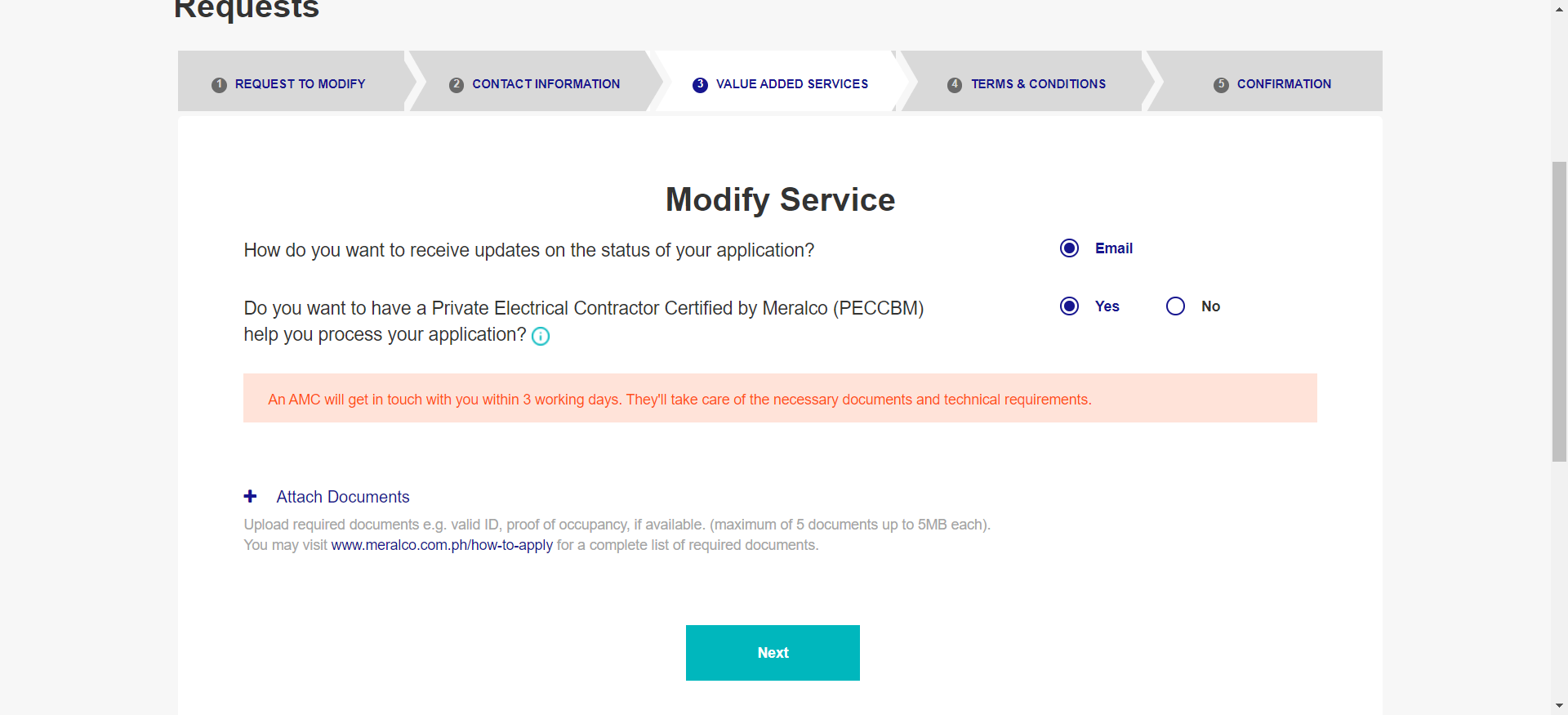


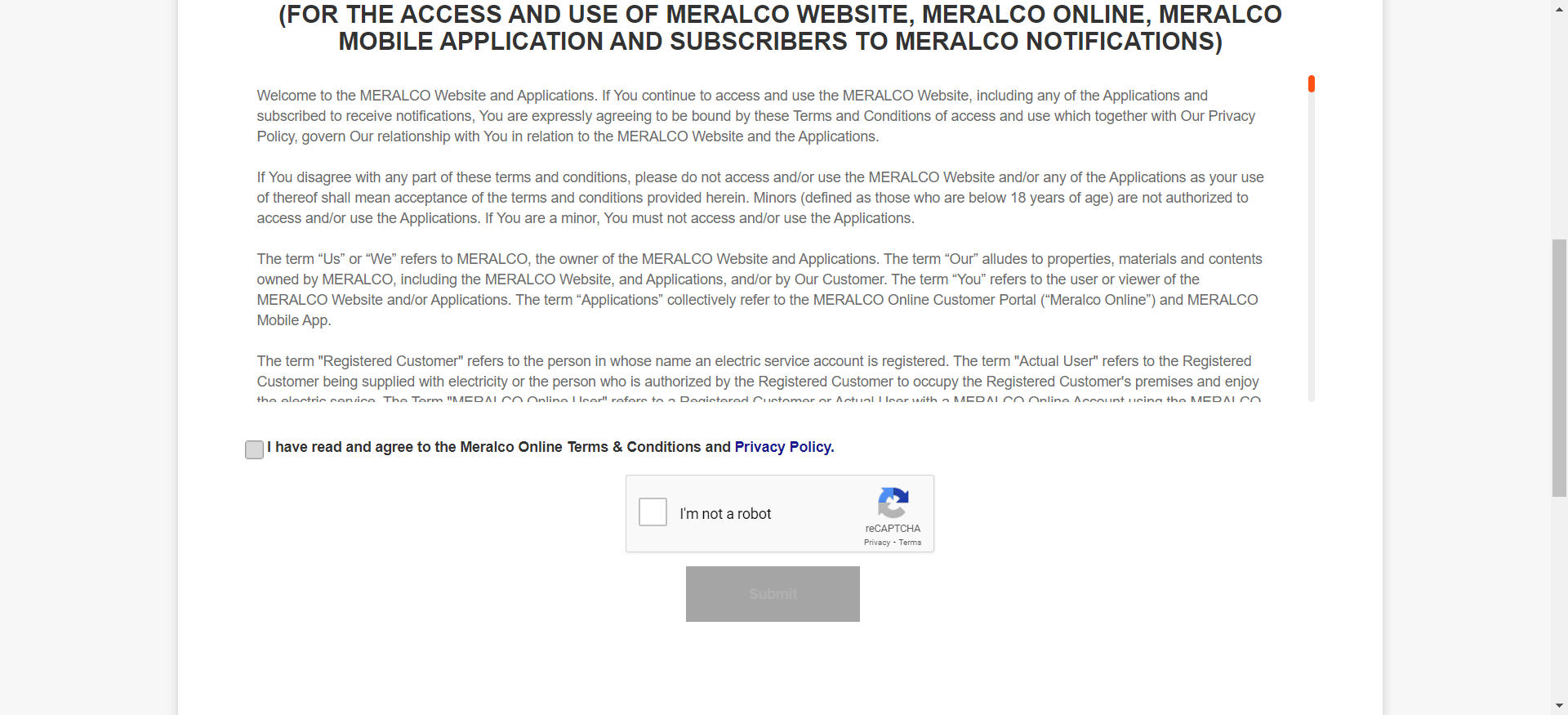
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| Step 8 - Populate the following field: First Name\* Middle Name Last Name\* Email Address\* Mobile Number\* Relation to Customer > Click Next |
| Fields should be populated; Value Added Service tab should be displayed |



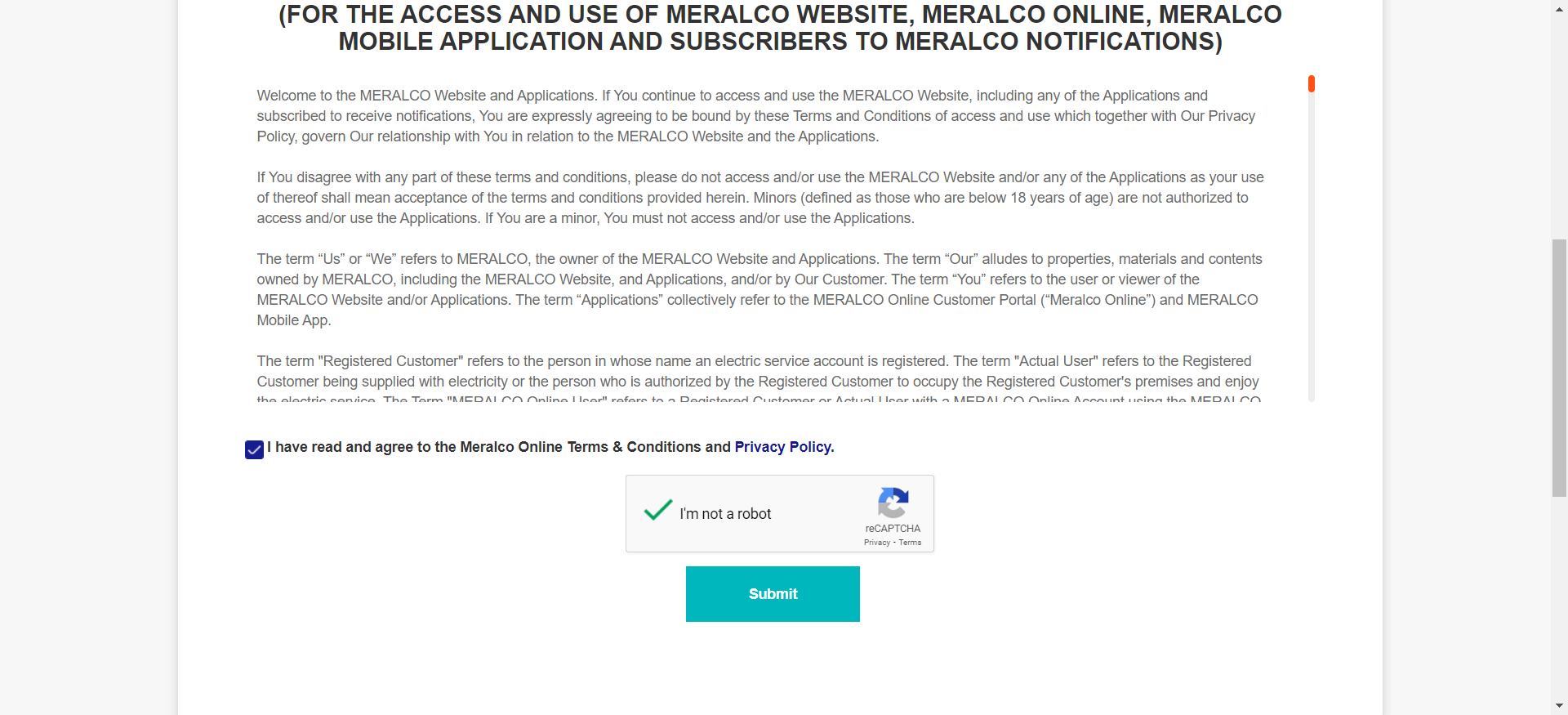


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| Step 9 - Populate the following: Notification indicator AMC indicator > Attach documents > Click Next |
| Fields should be populated; Terms and Conditions tab should be displayed |

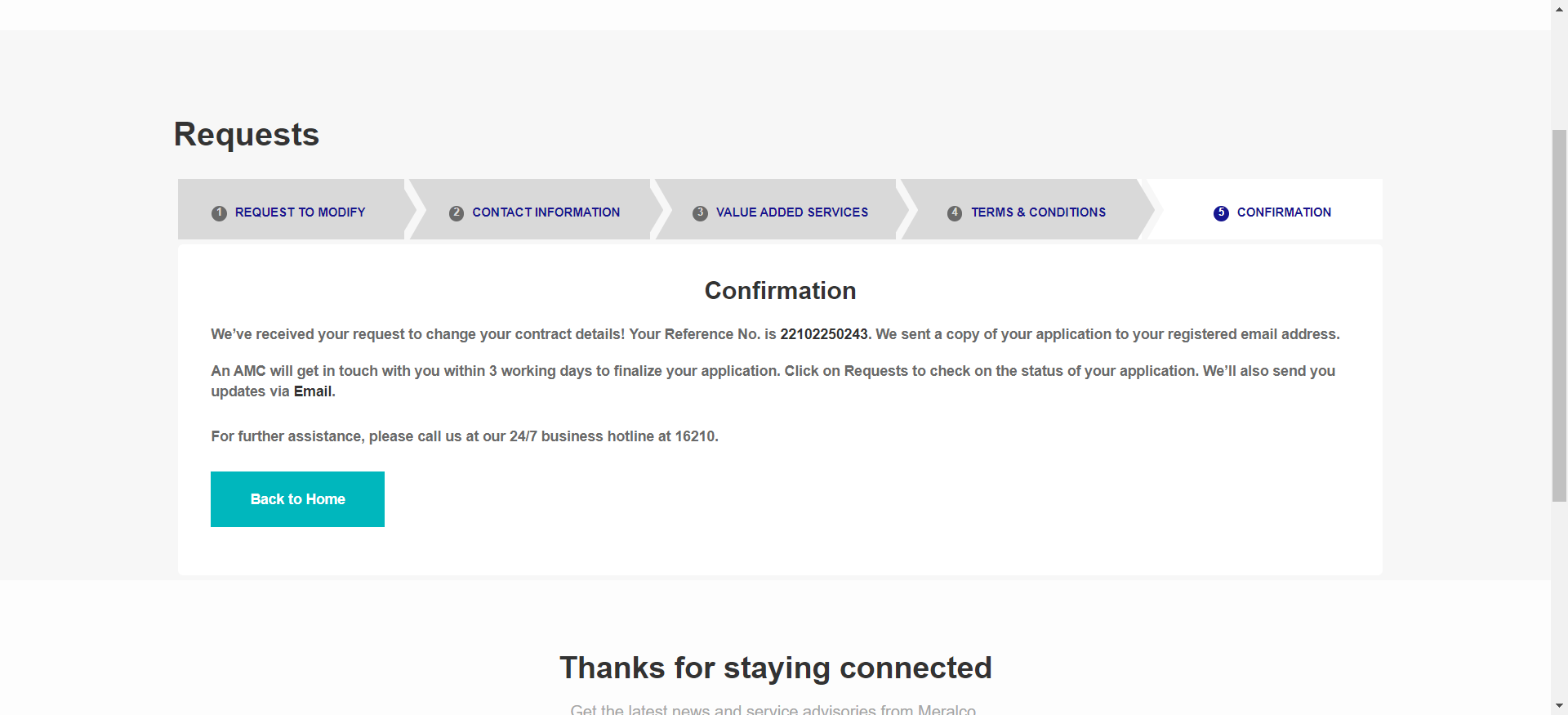


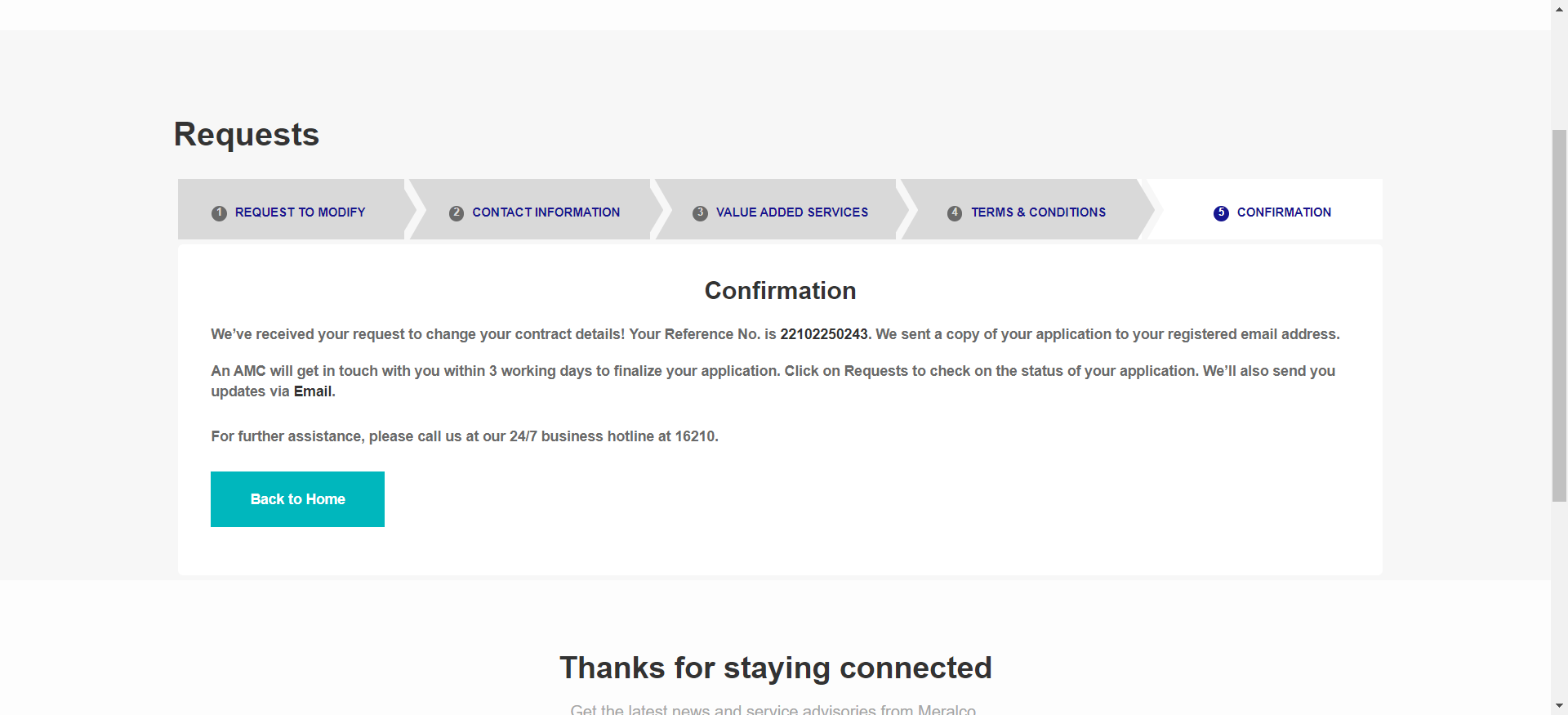


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| Step 10 - Tick on I have read and agree to the Meralco Online Terms & Conditions and consent to the processing of my personal data in accordance with the Privacy Policy |
| Submit button should be enabled |



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| Step 11 - Click Submit |
| Confirmation tab should be displayed. Case # should be generated. |





Passed