



The simplest
cloud-based
clinical & billing
solution to make
your practice
thrive

Healthbridge's complete solution

Healthbridge's complete & integrated clinical & billing software solution helps doctors deliver better patient care while running a good business. You'll have all the right tools to help you manage your practice's scheduling, patient records, Telehealth consultations, billing & much more.



Healthbridge Clinical

An electronic medical record (EMR) that is remarkably easy to use during consultations & can be accessed from anywhere, anytime, enabling you to treat at the top of your licence. Unlike more complex digital patient records, we co-designed & continue to innovate our system with a team of doctors, **ensuring that it remains simple to use & works the way you want to work.**



Healthbridge Billing

Practice management software designed to **streamline practice admin** while helping you to **get paid more, faster.** Our clinical system also **seamlessly integrates with our billing system** to ensure that all practice processes work together & bring certainty to your day.



Healthbridge Support & Innovation

A great solution, backed by great support & continual innovation. We know what it takes to go digital, so we'll guide you & your staff to transition from paper to digital. Plus, we work with & receive insightful feedback from doctors that we use to innovate our products to ensure you continue to have all the tools you need.

Why choose Healthbridge

Designed for doctors by doctors.



I didn't want a 'one-size-fits-all' product. The system had to flow the way doctors want to work.

Healthbridge Clinical is based on the SOAP model & enables doctors to capture consultations by either typing their notes or by using easy to click through templates, or a combination of both.

Dr Esat - General Practitioner, Robertsham



The system needed to be able to trend patient data, so I could provide better patient care.

Patient paper files makes trending data almost impossible. Healthbridge Clinical easily collates important patient data into meaningful trending graphs, giving you insight into your patient's health over time.

Dr Castelyn - General Practitioner, Blairgowrie



I needed a solution that could send billing data seamlessly to my billing system.

Healthbridge Clinical automatically converts your diagnosis, procedures, consumables & medication into billing instructions that can be sent directly to medical aids, or saved to be sent by staff later.

Dr Israel - General Practitioner, Melrose North



Trusted by **over 5 000** medical professionals

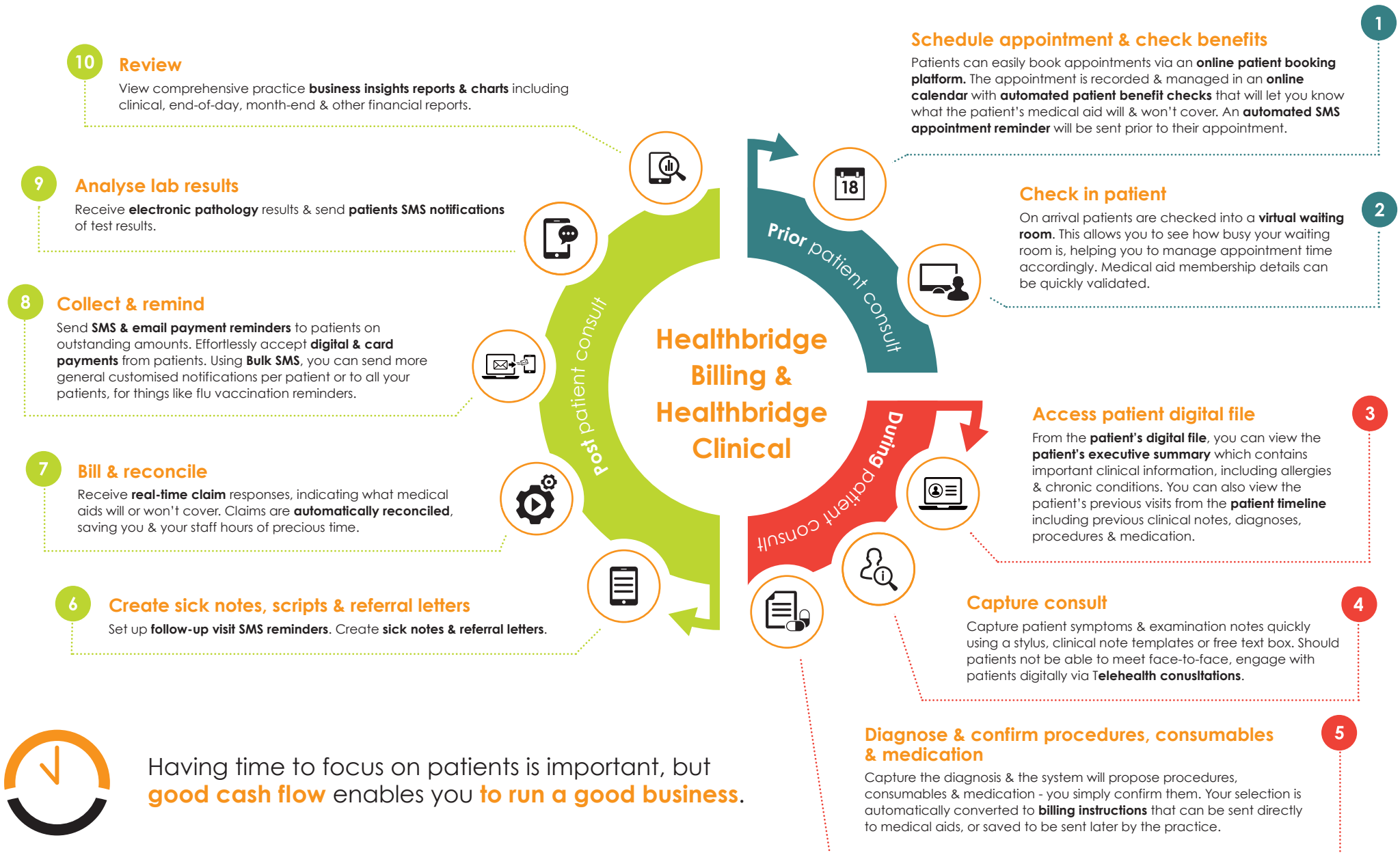


Over 20 years of industry experience



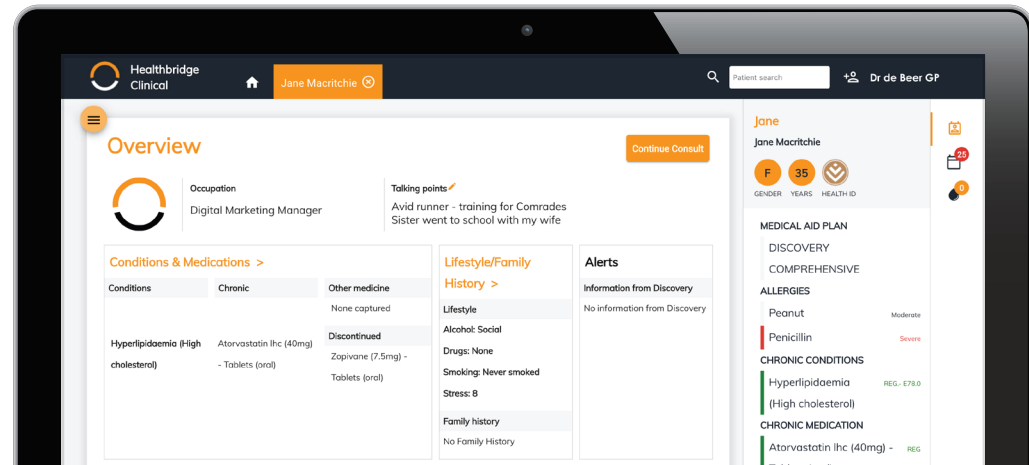
R30 billion worth of claims processed annually, in real-time

How Healthbridge Clinical & Billing work in your practice



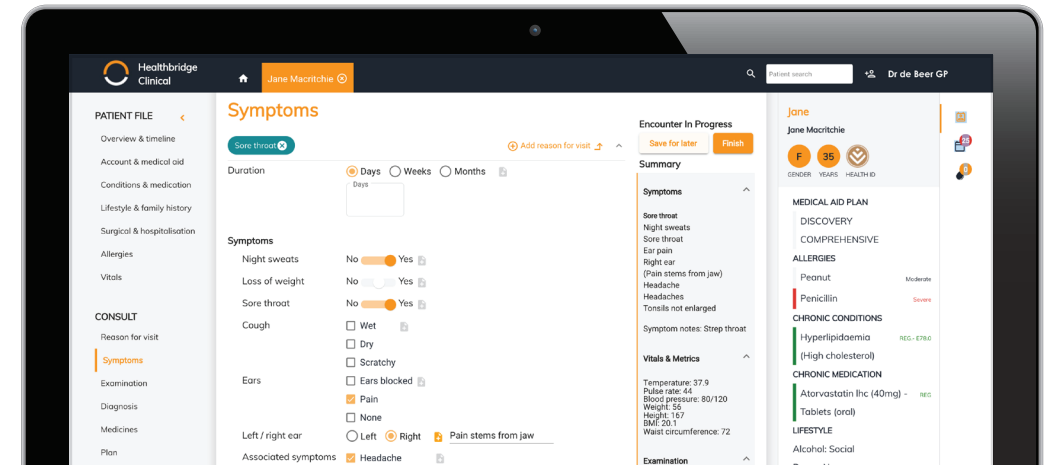
Healthbridge Clinical

Easy to use. Designed to work the way doctors want to work*. Allowing you to focus on patients.



Easy to navigate organised patient files

- All patient information is digitally filed & organised for quick access. Find patient files via calendar, search bar, condition tracker or visit history
- Quickly view previous visits
- Record & trend important patient vitals
- Know who your next patient is, without leaving your consultation room
- Patient files can be accessed directly from the virtual waiting room



Simple clinical note capturing

- With just a few simple clicks, symptom & examination history is captured. Alternatively, capture your clinical notes with a stylus or open text box
- Make medicine selection simple by viewing all medicine forms, prices, generics, alternatives & formularies on a single screen. As you use, the smart tech will learn & suggest your preferred medicine choices per condition, making you even more efficient
- Your notes are automatically created as you consult, while key patient information remains in view throughout the consultation
- Use the handy task tool & select date & time to receive a reminder on any outstanding tasks

Accurate & complete billing

- After completing your diagnosis, applicable procedures, consumables & medication are proposed for you to confirm
- Chosen options are quickly converted into an invoice
- No more having to write down what was done during the consult for staff to bill, as all of this is seamlessly integrated into the Healthbridge Billing system

Includes

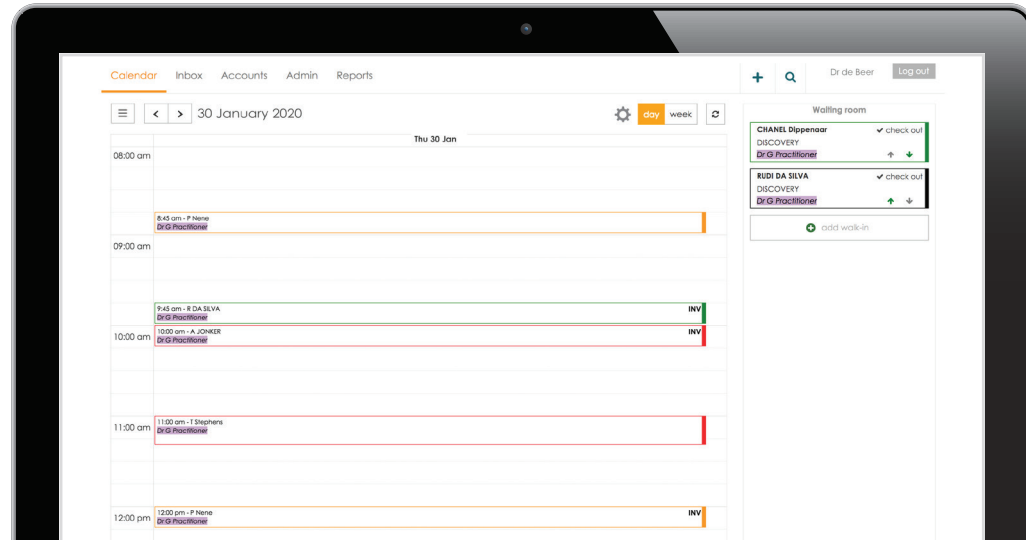
- Calendar & waiting room
- Organised digital patient files
- Quick clinical notes (Stylus, click templates, free text)
- Billing
- Medicine selection, with access to pharmaceutical prescribing reference guide
- Sick notes, referrals, scripts & follow-up visits with customisable stationary

- Pathology results & Condition Tracker

- Digital file storage
- Clinical & practice insights reporting

Healthbridge Billing

More efficient practice admin. Ensuring doctors get paid more, faster.



Admin made simpler & more efficient

- Automation of basic tasks such as appointment reminders, checking patient benefits, member validations & reconciliations means more time for your practice staff to focus on running a profitable practice
- From the inbox Important admin tasks requiring attention are organised for quick & easy follow-up
- Send important digital notes directly to the doctor

Advanced medical aid billing

- Up-to-date & accurate pricing ensures you get paid optimally from the different medical schemes, with fewer rejections
- PPE can be automatically included to optimise billing

Includes

- Online calendar
- Membership validation
- Automated reconciliations
- Patient communications
- Financial & operational reporting
- Patient benefit checks
- Fully processed claiming
- Task management inbox
- Invoicing & patient collections



Understand the financial health of your practice

- With comprehensive easy-to-access reports, you will know how your business is performing financially & operationally
- Gain further insights into practice performance via Operational, Financial & Clinical dashboards

Core functions & features



Healthbridge Clinical

Calendar & waiting room

- View daily schedule & waiting room
- Access patient files directly from the waiting room

Organised digital patient files

- View summary of important patient info. This remains in view during the consult
- Quick access to more patient info including; previous visits, conditions, medications & allergies
- Record patient vitals
- Open multiple patient files as tabs

Easy clinical notes

- Easy notes creation of symptoms & examination history with visit templates

Smart medicine selection

- Quick identification with generic/alternative options
- Quick access to pharmaceutical prescribing reference guide

Complete & accurate billing

- Based on diagnosis, confirm proposed procedures, consumables & medication
- Automatically create an invoice from confirmed selection
- Send invoices directly to medical aid, or save to be sent later by staff

Pathology inbox

- Receive pathology reports directly from labs
- Reports are automatically added to the patients' file

Digital file storage

- Upload & store documents safely & securely

Clinical & practice insights reports

- View & monitor key practice & clinical trends



Healthbridge Billing

Online Calendar

- Schedule & manage appointments online

Benefit checking & membership validation

- Check patient benefits automatically with appointments
- Validate membership details for all dependents

Billing & auto-reconciliation

- Send invoices to medical aids, patients or insurance companies
- Bill with up-to-date pricing for all medical schemes
- Create your own pricing
- Receive fully processed claim responses of what will or won't be paid
- Automatically reconcile claims

Patient collections

- Email & SMS patients amounts outstanding

Task management inbox

- Manage all admin action items

Patient Communications

- Send SMS appointment reminders
- Email patients important news

Financial & operational reports

- Understand & monitor practice financial & operational performance
- Customise reports



Value-adds

Bulk SMS

- Customise & send messages to selected patients

Business insights reports

- Gain insights into practice performance via Operational, Financial & Clinical data dashboards

RecoMed

- **RecoMed appointment booking platform**
 - ☐ Enables patients to book appointments online

Patient Collections

- **Snapscan mobile payments solution**
 - ☐ Allow patients to make mobile payments
- **Sureswipe card payments solution**
 - ☐ Accept card payments



Innovating to
make a difference
in South African healthcare.



Where **good
business** and **best
practice** meet

Find out more about how we can help you run a good business at www.healthbridge.co.za



Contact us: 0860 200 222 | sales@healthbridge.co.za | www.healthbridge.co.za