LUCAS VOLCOV

INFO

PHONE
+447388263212

EMAIL
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NATIONALITY
Brazilian and Italian

LINKS

https://lvolcov.github.io/

SKILLS

Excel VBA

SQL

JavaScript

Python

C Programming

HTML & CSS

Forecasting

Financial Reporting

Bank Reconciliation

Microsoft Excel

Microsoft Office

LANGUAGES

Portuguese
● ● ● ● ●

English
● ● ● ● ●

Spanish
● ● ● ○ ○

PROFILE

Experienced financial analyst with great IT knowledge. Skills include programming, analytical thinking and creative problem-solving. Able to automate processes and increase productivity.

EMPLOYMENT HISTORY

Customer Care Advisor, Vodafone   Manchester
Oct 2020 — Present

Universal Credit Helpline Advisor, Serco   Manchester
May 2020 — Aug 2020

Customer Support Advisor, Booking.com   Manchester
Aug 2019 — Feb 2020

Financial Analyst, Santander Brazil Bank   São Paulo
Aug 2013 — Nov 2017

I was responsible for processing the information my team received from each bank product system, analysing if their results were accomplishing the forecasted targets and delivering reports to several internal departments.

As part of this position, it was my responsibility to find processes that could be improved in terms of efficiency and security of the number disclosed.

Accounting Assistant, Zabdi Accounting Solutions   São Paulo
Jul 2010 — Aug 2013

General administrative support and accounting work as bank conciliation, tax calculation, buy and maintain a stock of office supplies, meeting coordination, room bookings, creation of presentations, filing, faxing and photocopying.

EDUCATION

Bachelor degree in Accounting, FECAP   São Paulo
2014 — 2017

NARIC comparability: RQF Level 6 / SCQF Level 10 / CQFW Level 6

Extended Certificate Administration, FECAP   São Paulo
2010 — 2012

NARIC comparability: RQF Level 3 / SCQF Level 6 / CQFW Level 3

COURSES

CS50's Introduction to Computer Science, Harvard University
Jul 2020 — Sep 2020