# Austin Levesque

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#### Skills

## Information Technology

Windows Server Administration (2016, 2012 R2) - 2 years Windows Desktop Administration (10,7) - 2 years Active Directory & Group Policy - 2 years Microsoft System Center Configuration Manager - 2 years DHCP & DNS - 1 year

Office365 Management - 1 year

Google Domain Administration - 1 year

#### **Programming Languages**

Java - 3 years SQL - 2 years Python - 1 year Powershell - 1 year Javascript - 1 year PHP - <1 year Swift - <1 year

# Experience

# Lower Hudson Regional Information Center

 $\rm http://www.lhric.org/$ 

### Junior Network Specialist Managed Information Technology Department

May 2017 to Current

A level 2 engineer working on a centralized team designing, testing, and deploying repeatable processes to help school districts utilize technology. Responsibilities include:

- Upgrading client desktop and server hardware to support growing environments.
- Upgrading server and desktop operating systems to maintain compliance with security regulations.
- Configure the desktop user experience for different departments using group policy.

### Systems & Operations Intern Systems & Operations Department

Jan 2016 to Aug 2016

A member of a team offering disaster recovery, business continuity, and operational services.

- Provided VSA and file level backups using Commvault.
- Offered content & web filtering to our clients using Lightspeed.
- Distributed and Managed Updates using our downstream on premises WSUS Server.
- Monitored server health using Solarwinds Orion.

### **Projects**

### District Migrations - Information Technology

Feb 2017 - Dec 2017

Worked to migrate clients from a decentralized support model to a centralized support model through multiple smaller migration projects.

- Upgrading outdated Dell server and desktop hardware to maintain hardware and security compliance with current operating systems specifications.
- Analyzing business needs, and identifying specialized software to tailor fit custom user experiences to each site.
- Migrating users from Novell environments to Windows environments.

# Senior Design & Development Project - Programming

Fall 2016 & Spring 2017

Technology: Java, Java Spring, PHP, Docker

Worked on an international team to design, develop, and implement a course assessment tool in PHP, and Java utilizing the Java Spring framework and Docker containers. Secured and configured a virtual machine for our production environment, and configured the environment to work with RIT's single sign on solution using SAML.

### Intern Project: Desktop Imaging Solution - Information Technology

Jan 2016 to Aug 2016

Created secondary sites and distribution points in Microsoft System Center Configuration Manager.

Deployed Windows OS images & Application Packages using Microsoft System Center Configuration Manager.

#### Education

Rochester Institute of Technology - Rochester, NY

Bachelors of Science in Information Technology.

Graduated May 2017

#### Interests & Activities

**RIT Juggling Club** President Developed leadership and interpersonnel skills required to manage a team of 20, and run a regional juggling convention.

RIT Computer Science House An alumni of a community dedicated to bettering themselves through personal projects. Lend experince and technical help to community members as they work on new and interesting problems.