Liam **Wears**

Systems Administrator and aspiring developer

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Per**sonal Profile**

I have worked as an IT Professional for over ten years and I consider myself to be an enthusiastic, highly motivated, helpful person who enjoys challenges and gains satisfaction completing tasks to the highest possible standard. I work well within a team, but I also thrive working alone, utilising my initiative to ask colleagues for their expertise where necessary.

Sof**tware Projects**

Simple 3 slot Casino game

NetEnt Developer interview question   *April – June 2019*

- This was a NetEnt challenge to build a small, full stack JavaScript application; a simple game which can display a random outcome generated on the server.
- Used Node.js, JavaScript, HTML and CSS to produce a working application.
- Frontend JavaScript frameworks were not allowed and ES6 was encouraged.
- Unit tests were created using the mocha & chai framework

Portfolio site

freeCodeCamp Challenge   *June 2019*

- A side project that is partly finished to present some of my frontend development skills.
- Developed using Bootstrap.
- Future improvements; make the site more responsive and add a resume page with JS.

Password Generator

Private assignment   *September 2019*

- A side project that is partly finished to present some of my frontend development skills.
- Developed using HTML, CSS and JavaScript
- Future improvements; Improve responsiveness, add functionality to generate random strings. Tidy up design

freeCodeCamp Challenges

Various small HTML & CSS Challenges   *June 2018 - ongoing*

- Survey Form
- Product Landing page
- Technical Documentation page

Edu**cation**

Worcester College of Technology   *Worcester, England*

Higher National Diploma in Computing   *2005 - 2010*

- I completed this course whilst working full time on the college's busy IT Helpdesk

Udemy (Colt Steele)   *Online*

The Web Developer Bootcamp - 60% Complete   *Jan 2019 - Ongoing*

- Intermediate HTML & CSS
- Bootstrap
- jQuery
- Node.js & Express

WatchAndCode.com   *Online*

Practical JavaScript   *Sept 2018*

- A beginner course to build a strong JavaScript foundation for web development

freeCodeCamp.com   *Online*

Free Online Web Development course   *Aug 2018 - Ongoing*

- Beginning with tutorials that introduce students to HTML, CSS and JavaScript, students progress to project assignments that they must complete.

Work Experience

NetEnt

Systems Specialist

Stockholm, Sweden

Dec 2018 - Present & March 2016 - Dec 2017

- Implementing Jamf Pro Suite for advanced and automated Apple Mac administration.
- Seamlessly migrating all mailboxes from an on-premise Microsoft Exchange environment to Microsoft Exchange-Online.
- Building a load balanced Remote Desktop environment for secure remote application delivery to end users.
- Automating routine manual tasks with PowerShell.

Canfor

Service Desk Engineer

Vancouver, Canada

June 2018 - Nov 2018

- Windows Server / Services Management. Active Directory, DFS, DHCP, DNS, FS.
- Automating routine tasks with PowerShell.
- Maintaining documentation of IT environment.
- Managing and maintaining corporate imaging solution
- Diagnosing issues with network connectivity, SSL VPN connectivity and WIFI access for local and remote computers.

NetEnt

IT Support Technician

Stockholm, Sweden

Dec 2014 - March 2016

- Providing on-site and remote end-user technical support.
- Supporting Audio Visual and video conferencing equipment; Projectors, TV's, Microphones.
- Implementation and management of our Microsoft (WDS, MDT) and MacOS imaging solution.
- Managing our ticket queue and prioritising tasks.
- Supporting OSX and Windows based machines both software and hardware.

OGL Computers

IT Field & Installations Engineer

Worcestershire, UK

June 2010 - March 2013

- Providing customers with an excellent level of service and technical solution within target SLA's.
- Providing hardware and software support to a variety of different desktops, servers & laptops.
- Solving jamming and quality issues with a wide range of printers, faxes and scanners.
- Resolving networking issues including modem, router and firewall problems.
- Diagnosing and resolving Server issues, varying from UPS problems, service failures to failing backups.

Employment Gap

Ski Season in Banff

Canada

Nov 2017 - July 2018

Last year I took a break from my career with NetEnt to pursue my ambition of working a ski season in Banff, Canada which was an amazing experience. Since returning to Sweden I have continued my progression with NetEnt and am now looking for a new opportunity within Stockholm's booming tech sector