

# CURRICULUM VITAE



Name : **SORN Lypheng (Mr.)**  
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## **PERSONAL DATA**

Name : SORN Lypheng  
Sex : Male  
Nationality : Cambodian  
Date of Birth : 18-Mar-2003  
Place of Birth : Kampong Cham  
Status : Single

## **EDUCATION**

May 2022 - Present : Bachelor of Science, Major in Computer Science,  
Royal University of Phnom Penh (Junior Year Undergraduate Student)  
2014 – 2021 : High School Diploma, Royal Crusade high school  
(Steung Treng province)

## **WORK EXPERIENCES**

### **March 2022 – Present: Salesperson Indoor for Peace Book Center (PBC)**

- Provided excellent customer service, ensuring customer satisfaction and loyalty
- Managed stock inventory efficiently to ensure availability of products for customers.
- Effectively communicated and provided accurate information to customers, addressing their queries and concerns.

### **Feb 2019 – Jan 2020: Customer Service at Local Lottery Store**

- Prepared e-tickets of lottery for customers, ensuring accurate and efficient transactions
- Calculated total purchase expenses for customers, processed payments, and facilitated returns
- Arranged and maintained hardware systems of computers, ensuring smooth operations
- Resolved any technical problems with the computers, ensuring uninterrupted service
- Provided explanations to customers regarding lottery processes and rules as needed
- Addressed and resolved customer problems and inquiries in a timely and professional manner

**LANGUAGES:**

- Khmer: Mother Tongue
- English: Good at speaking, reading, and listening and fair in writing.

**INTEREST:**

- Hobby : Reading books, listening to music, and playing basketball.

**REFERENCE:**

Available if required.