



LYCA MARIE ANTOQUE

TECHNICAL SUPPORT

CONTACT

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- 📍 Lapu-Lapu Ext., Digos City

EDUCATION

2017-2019
GLOBAL SYSTEMS
INSTITUTE OF
TECHNOLOGY (GSIT)

- Computer System Servicing (Vocational)

2022-Present
UM DIGOS COLLEGE
(UMDC)

- Bachelor of Science in Information Technology

REFERENCE

Nesle L. Tagalog, MIT
IT FACULTY
Phone: 098-2345-789

PROFILE

IT student specializing in Technical Support, with hands-on experience in troubleshooting, software installation, system maintenance, and user assistance. Dedicated to learning industry-standard support processes while developing strong problem-solving and communication skills for effective helpdesk operations.

PROJECT

DEVOTION CAMACOP - Mobile App

- Encouraging users to engage with the Bible consistently and systematically.
- Access the sacred text anytime, anywhere, making it convenient for individuals who may not have a physical copy readily available.
- To access easily the hymnal songs
- Offer advanced search and navigation features, making it easier for users to find specific verses, chapters, or topics within the Bible.

SKILLS

- Basic hardware and software troubleshooting
- Installation and configuration of applications
- Network fundamentals (LAN, IP basics)
- Monitoring and maintaining computer systems
- User assistance and customer support
- Documentation of technical issues
- Responsive web basics (HTML, CSS, Tailwind)
- Front-end integration fundamentals (Laravel)

Ralph Ian O. Noynay
IT FACULTY
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