# CS 4215: Quantitative Performance Evaluation for Computing Systems

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# Motivation



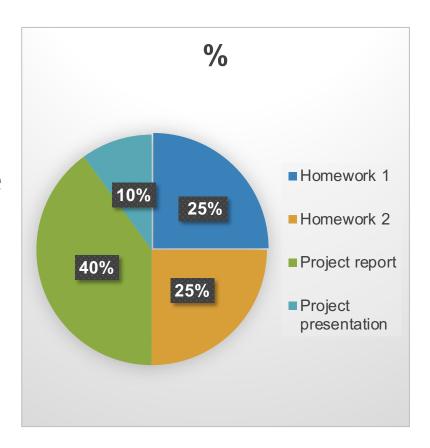
# Course Overivew

# Overview - schedule

- Overview on quantitative methods and basics mathematics tools. (week 1)
- Queueing methods for modeling computing systems (week 1 and 2)
- Scheduling and load balancing (week 3)
- Machine learning methods for modeling computing systems (week 4)
- Design of experiments and simulation (week 5)
- System security and scalability analysis (week 6)
- Optimization and resource management (week 7)

# Overview – assessment

- O Homework (50%): 2 individual homework due in week 4 and 7. Each homework accounts 25% of the grade and cover 3 weeks material. Homework will be given in week 1 and 4. Students have three weeks time to complete them.
- O Group project (50%): group project report (40%) and presentation (10%). There will be 7 predefined projects students can choose from. There will be an interim discussion with each team in week 6. The final report will be due in week 9, and 20 minutes presentation in week 9 as well.



# Performance Evaluation Overview

# Key metrics

#### > Performance metrics:

- Average (tail) response times
- Maximum throughput
- Availability (failure rate)
- Scalability ()

#### ➤ Workload metrics

- Arrival rates
- Service demands

# Architecture of computer systems

- Network protocol
   ■
   Network protocol
   Network protoco

# Operational Laws & Modification Analysis

# Operational laws



**Utilization Law** 



Forced Flow Law



Little's Law



General Response Time Law



Interactive Response Time Law



**Bottleneck Law** 

# Operational Laws

- Relationships that do not require any assumptions about the distribution of service times or inter-arrival times.
- Operational ⇒ Directly measured.
- Operationally testable assumptions
  - $\Rightarrow$  assumptions that can be verified by measurements.
  - O For example, whether number of arrivals is equal to the number of completions?
  - O This assumption, called job flow balance, is operationally testable.
  - A set of observed service times is or is not a sequence of independent random variables is not is not operationally testable.

# Terminologies

#### Quantities that can be directly measured during a finite observation period.

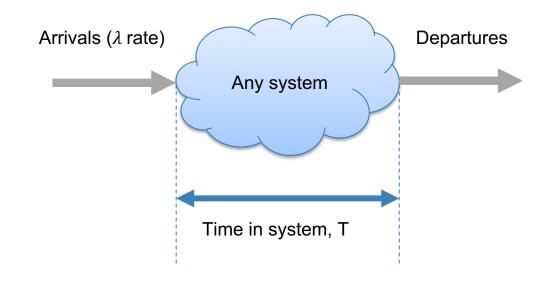
- $\bigcirc$  t = Observation interval
- $\bigcirc$   $A_i$  = number of arrivals
- $\bigcirc$   $C_i$  = number of completions
- $\bigcirc$   $B_i$  = busy time  $B_i$

Arrival rate 
$$\lambda = \frac{A(t)}{t}$$

Throughput 
$$X = \frac{C(t)}{t}$$

Utilization 
$$U = \frac{B(t)}{t}$$

Service time 
$$S = \frac{B}{C}$$



# Open v.s. Closed systems

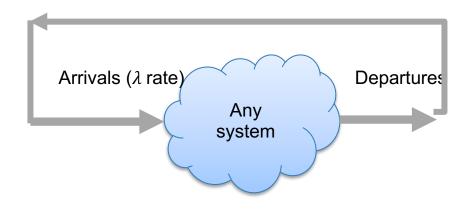
#### **Open systems**

- **External arrivals**
- ▷ Eg., web serve requests

Arrivals (λ rate)
Any system
Departures

#### **Closed systems**

- > Fix number of clients
- **▷** Eg., thread pool



## Little's Laws

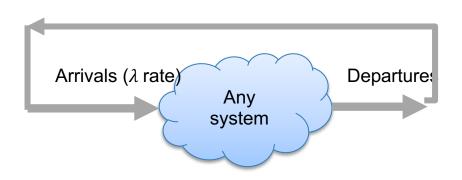
For open systems

$$E[N] = \lambda E[T]$$

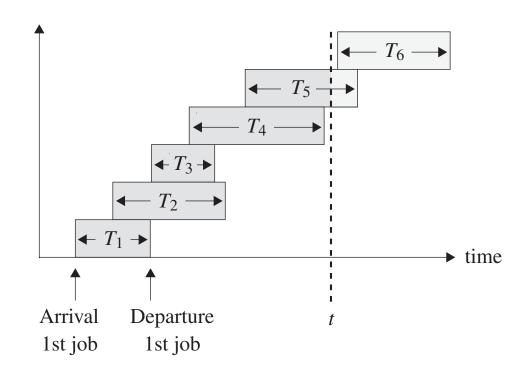


For closed systems

$$N = XE[T]$$



# Little's Law for open systems: proof sketch



Ti: time of ith job spend int the system C(t): number of job completion till time t A(t): number of job arrivals till time t

$$\sum_{i \in C(t)} T_i \le \mathcal{A} \le \sum_{i \in A(t)} T_i$$

$$\mathcal{A} = \int_0^t N(s) ds.$$

$$\sum_{i \in C(t)} T_i \le \int_0^t N(s) ds \le \sum_{i \in A(t)} T_i.$$

#### Proof sketch for Little's Law

$$\frac{\sum_{i \in C(t)} T_i}{t} \le \frac{\int_0^t N(s)ds}{t} \le \frac{\sum_{i \in A(t)} T_i}{t}$$

Taking limits as  $t \to \infty$ ,

$$\begin{split} \lim_{t \to \infty} \frac{\sum_{i \in C(t)} T_i}{C(t)} \cdot \lim_{t \to \infty} \frac{C(t)}{t} &\leq \overline{N}^{\mathsf{Time Avg}} \leq \lim_{t \to \infty} \frac{\sum_{i \in A(t)} T_i}{A(t)} \cdot \lim_{t \to \infty} \frac{A(t)}{t} \\ \Rightarrow \overline{T}^{\mathsf{Time Avg}} \cdot X &\leq \overline{N}^{\mathsf{Time Avg}} \leq \overline{T}^{\mathsf{Time Avg}} \cdot \lambda. \end{split}$$

### Little's Laws

Q. Are we assuming FCFS service order?

For open systems

$$E[N] = \lambda E[T]$$

Q. Can the system have multiple servers

For closed systems

$$N = XE[T]$$

Question: if we are are only interested in "red" type of jobs, can we apply little's law?

### Little's Laws for Time in Queue

$$\overline{N}_Q^{Time\ Avg} = \lambda \overline{T}_Q^{Time\ Avg}$$

Q. How to prove it?

 $\overline{N}_{O}$ : the number of jobs in queue in the system

 $\overline{T}_Q$ : the time jobs spend in queue

### **Utilization Law**

$$\rho_i = \frac{\lambda_i}{\mu_i}$$

Q. How to prove it?

 $ho_i$ 

=Expected number of jobs in service

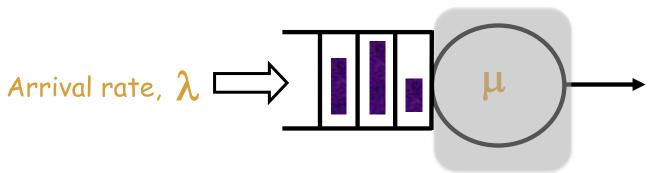
= Arrival rate into service facility  $\cdot$ 

Mean time in service facility for device i

=  $\lambda_i \cdot E[Service time at device i]$ 

$$=\lambda_i\cdot\frac{1}{\mu_i}$$

Hint: let the system consist of just the service facility without the associated queue



## **Utilization Law**

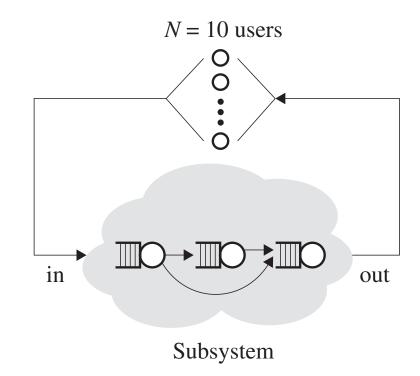
$$\rho_i = \frac{\lambda_i}{\mu_i}$$

$$\rho_i = \lambda_i E[S_i] = \lambda_i E[S_i]$$

# Example 1

Interactive systems with N=10 users, shown below. The expected think time is E[Z]=5 seconds and that the expected response time is E[R]=15 seconds, measuring from in to out.

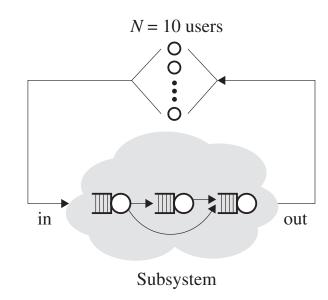
Q. What is the throughput?



# Example 2

A single FCFS queue with a capacity limit of 7 jobs. Arrivals that find a full buffer are dropped?

Q. What does Littles Law look like for this systems



#### Forced Flow Law

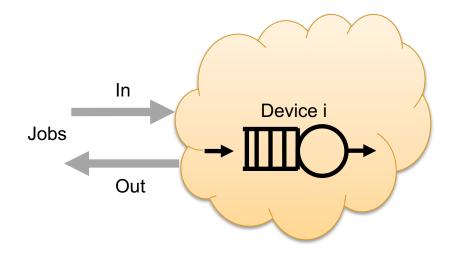
Relates the system throughput to individual device throughputs.

$$X_i = E[V_i] \cdot X$$

 $V_i$  (visit ratio) denotes the number of visit to device i per job

#### Q. Intuitively make sense?

$$X_i = \frac{C_i}{t} = \frac{C_i}{C_0} \frac{C_0}{t}$$



#### Bottleneck Law

$$\rho_i = X \cdot E[D_i]$$

 $D_i = V_i S_i$  is the total service demand on the device for all visits of a job.

 Proof: by combining the forced flow law and the utilization law, we get:

$$\rho_i = X_i \cdot E[S_i] = X \cdot E[V_i] \cdot E[S_i] = X \cdot E[D_i]$$

 $\circ$  The device with the highest  $D_i$  has the highest utilization and is the bottleneck device.

# Bottleneck analysis

- Improving the bottleneck device will provide the highest payoff in terms of system throughput.
- Improving other devices will have little effect on the system performance.
- Identifying the bottleneck device should be the first step in any performance improvement project.

#### In-class exercise

An interactive system with following characteristics

- $\bigcirc$  25 terminals (N=25)
- 18 seconds average think time
- O 20 visits to a specific SSD per interaction on average
- O 30 % utilization of that SSD
- 0.025 seconds average service time per visit to that disk

Question: what is the mean response time

$$E[R] = \frac{N}{X} \cdot E[Z]$$

$$X = \frac{X_{disk}}{E[V_{disk}]} = \frac{\frac{\rho_{disk}}{E[S_{disk}]}}{E[V_{disk}]}$$

# Asymptotic bounds for closed systems

$$X \le \min\left(\frac{N}{D + E[Z]}, \frac{1}{D_{max}}\right)$$

$$E(R) \ge \max(D, N D_{max} - E[Z])$$

Intuitive meaning?

 Here, D is the sum of total service demands on all devices except terminals.

# Proof for asymptotic bounds

- The asymptotic bounds are based on the following observations:
- The utilization of any device cannot exceed one. This puts a limit on the maximum obtainable throughput.
- The response time of the system with N users cannot be less than a system with just one user. This puts a limit on the minimum response time.

## Proof (Cont)

- The interactive response time formula can be used to convert the bound on throughput to that on response time and vice versa.
- o For the bottleneck device b we have:

$$U_b = X \cdot D_{max}$$

 $\circ$  Since  $U_b$  cannot be more than one, we have:

$$U_b = X \cdot D_{max} \le 1$$
$$X \le \frac{1}{D_{max}}$$

## Proof (Cont)

 With just one job in the system, there is no queueing and the system response time is simply the sum of the service demands:

$$R(1) = D_1 + D_2 + \dots + D_M = D$$

- Here, D is defined as the sum of all service demands.
- With more than one user there may be some queueing and so the response time will be higher. That is:

## Proof (Cont)

Applying the interactive response time law to the bounds:

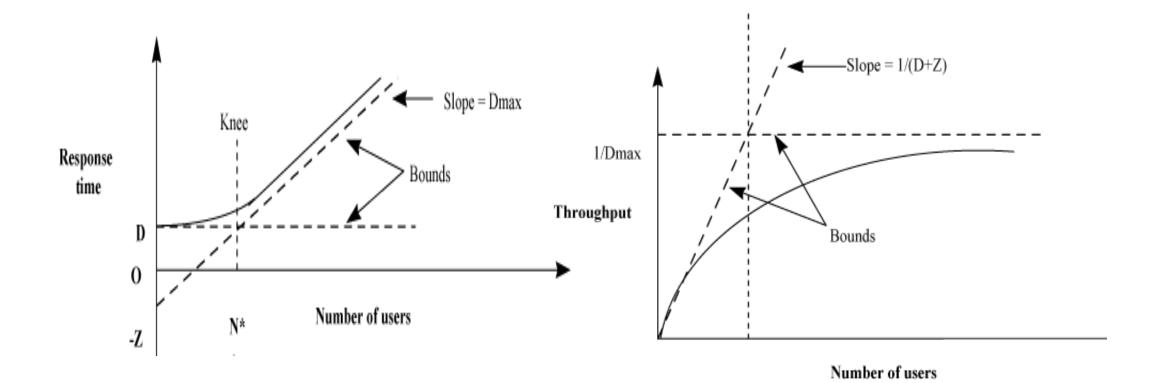
$$R(N) \ge D$$

Combining these bounds we get the asymptotic bounds.

$$R(N) = \frac{N}{X(N)} - Z \ge ND_{max} - Z$$

$$X(N) = \frac{N}{R(N) + Z} \le \frac{N}{D + Z}$$

# Typical Asymptotic Bounds



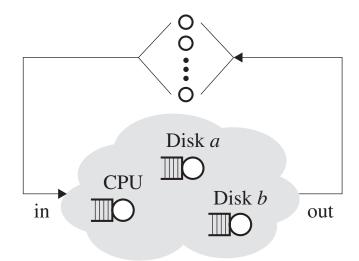
# Asymptotic example

$$\circ$$
 E[Z]=18

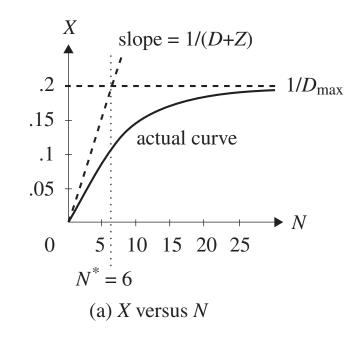
$$\bigcirc E[D_{cpu}] = 5$$

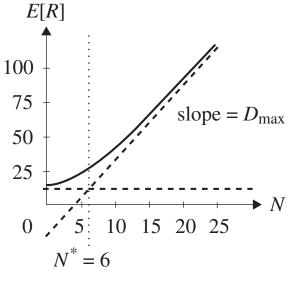
$$OE[D_{disk a}] = 4$$

$$O$$
  $E[D_{disk b}] = 3$ 



Central subsystem





(b)  $\mathbf{E}[R]$  versus N

# Typical Asymptotic Bounds (Cont)

 $\circ$  The number of jobs  $N^*$  at the knee is given by:

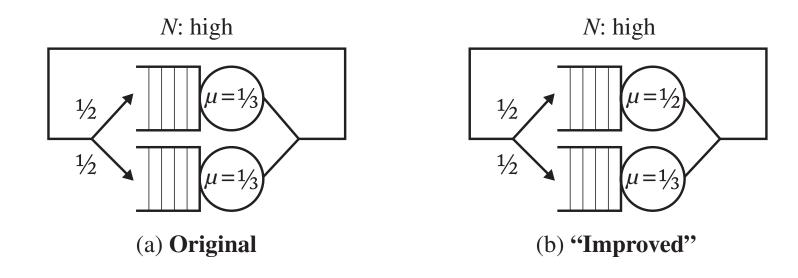
$$D = N^* D_{max} - Z$$
$$N^* = \frac{D + Z}{D_{max}}$$

- O If the number of jobs is more than  $N^*$ , then we can say with certainty that there is queueing somewhere in the system.
- The asymptotic bounds can be easily explained to people who do not have any background in queueing theory or performance analysis.

## Question

How much does the throughput improve from (a) to (b)? How about the response time?
 No Change! Why?

### Bottleneck remains



- T=650 seconds
- O  $B_{cpu} = 400$  seconds
- O  $B_{slow disk} = 100 seconds$
- O  $B_{fast \ disk} = 600 \ seconds$
- $\circ$   $C = C_{cpu} = 200 jobs$
- $\circ$   $C_{slow \ disk} = 2000 \ jobs$
- $\circ$   $C_{fast\ disk} = 20000\ jobs$
- $\circ$  E[Z] = 15 seconds
- N=20 users

Faster CPU?
Replace it with twice faster one

Balancing slow and fast disks?

Second fast disk?

Faster CPU?
Replace it with twice
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- $\bigcirc$  N=20 users

- $Ooldsymbol{D} D_{cpu} = 2 sec/job$
- O  $D_{slow \ disk} = 0.5 \ sec/job$
- O  $D_{fast \ disk} = 3sec/job$
- $\circ$   $E[V_{cpu}] = 1 \ visit/job$
- $\circ$   $E[V_{slow disk}] = 10 \ visit/job$
- $\circ$   $E[V_{fast \ disk}] = 100 \ visit/job$
- $\circ$   $E[S_{cvu}] = 2 sec/vist$
- $\circ$   $E[S_{\text{slow }disk}] = 0.5 sec/vist$
- $\circ$   $E[S_{fast \ disk}] = .03sec/vist$

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Balancing slow and fast disks?

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Second fast disk?

## Summary

- Little's Law
- Utilization Law
- Forced Flow Law
- Asymptotic bounds

$$\mathsf{E}[N] = \lambda E[T]$$

$$\rho_i = X \cdot E[D_i]$$

$$X_i = E[V_i] \cdot X$$

$$X \le \min\left(\frac{N}{D + E[Z]}, \frac{1}{D_{max}}\right)$$
$$E(R) \ge \max(D, N D_{max} - E[Z])$$

## Related homework

Exercise 6.4, 7.4



## Next lecture:

# Thanks! Any questions?

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## Presentation design

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➢ Body copy: Lato

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- Dark blue #2185c5
- ∀ellow #ff9715
- Dark gray #677480



### SlidesCarnival icons are editable shapes.

### This means that you can

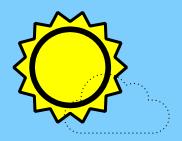
- Resize them without losing quality.
- Change fill color and opacity.
- Change line color, width and style

### sn't that nice?:)

#### Examples:









### Now you can use any emoji as an icon!

And of course it resizes without losing quality and you can change the color.

How? Follow Google instructions <a href="https://twitter.com/googledocs/status/730087240156643328">https://twitter.com/googledocs/status/730087240156643328</a>



and many more...