



Government Operations: Quality of Mail Service in Southeastern Wisconsin: Ggd- 77-3

By -

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 38 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. At the request of U. S. Representative Les Aspin, GAO reviewed the quality of mail service in southeastern Wisconsin. The Postal Service measures the quality of service in terms of delivery performance of first-class mail. More than 97 percent of first-class stamped mail committed to overnight service in southeastern Wisconsin arrives on time. Service is inconsistent for other classes of mail, however. Mail distribution problems in southeastern Wisconsin most often involve either transportation foul-ups, human error, or equipment breakdowns. It is unlikely that these problems can be eliminated. This item ships from La Vergne, TN. Paperback.



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