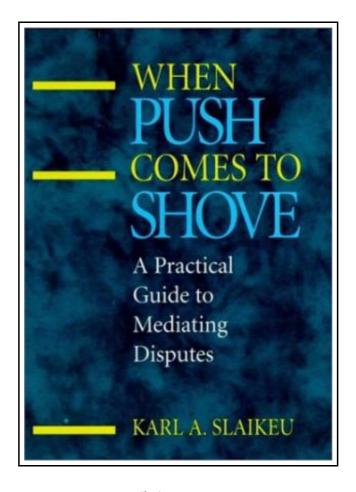
# When Push Comes to Shove: A Practical Guide to Mediating Disputes



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