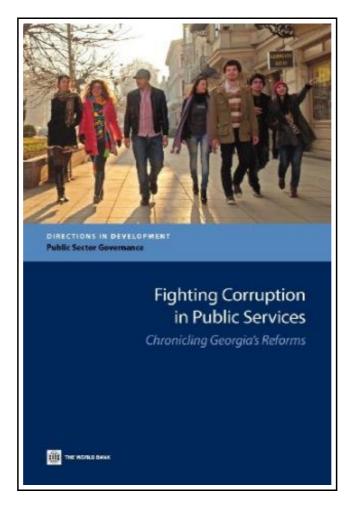
## Fighting Corruption in Public Services Chronicling Georgias Reforms Directions in Development



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# FIGHTING CORRUPTION IN PUBLIC SERVICES CHRONICLING GEORGIAS REFORMS DIRECTIONS IN DEVELOPMENT



World Bank Publications. Paperback. Book Condition: New. Paperback. 122 pages. Dimensions: 8.8in. x 5.9in. x 0.4in. Since the Rose Revolution at the end of 2003, Georgia has had singular success in fighting corruption in a variety of public services. This book is an attempt to chronicle these efforts and to distil the how to of these anticorruption reforms. The reason corruption in public services had to be fought was clear. What had to be done was also obvious to many. But little has been written on how the government made it happen. What were the salient features of Georgias anti-corruption reforms Can Georgias success with cleaning up its public services be replicated elsewhere or is it unique And are the achievements to date in Georgia sustainable This book tries to answer these questions. It uses available data and interviews with current and former government officials to describe the challenges facing government, the decisions made, and the tradeoffs considered. It presents eight case studies covering anti-corruption reforms in the patrol police, taxes, customs, power supply, business deregulations, civil and public registries, university entrance exams, and municipal services. They also analyze the accountability framework between the government, public services providers and the users of the services. From these case studies, ten themes emerge that help explain Georgias success story: having strong political will and vision; establishing credibility early; undertaking a frontal assault; attracting new staff; limiting the role of the state; adopting unconventional methods; coordinating closely; tailoring international experience to local conditions; harnessing technology; and using communications strategically. Many of these may seem obvious. What was special was the comprehensiveness, boldness, pace, and sequencing of these reforms. Much still remains to be done in Georgia, especially in strengthening the institutions that safeguard against a relapse of corruption, and in ensuring adequate checks and...

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