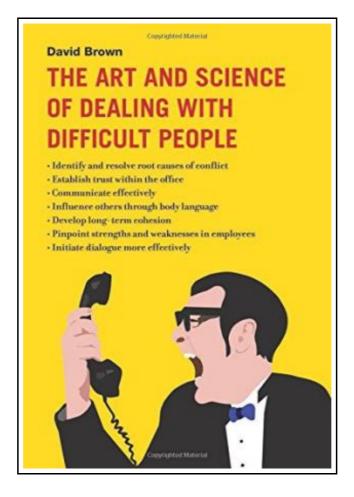
## The Art and Science of Dealing with Difficult People (Hardback)



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## Reviews

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