



U.S. Postal Service: Labor-Management Problems Persist on the Workroom Floor, Volume I: Ggd-94-201a

By -

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 32 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. Pursuant to a congressional request, GAO reviewed labor-management relations at the U. S. Postal Service, focusing on: (1) past efforts to improve relations; and (2) further opportunities to improve relations. GAO found that: (1) labor-management problems have persisted for years at the Postal Service because leadership at all levels is unable to work together without third-party intervention to settle disputes; (2) many postal employees believe that they work in an atmosphere of intimidation and tension and that management is autocratic and does not allow employee input on work processes; (3) mid-level managers, first-line supervisors, and employees believe that the Service tolerates poor performance and that its reward and recognition system is inadequate; (4) negative opinions are more prevalent in mail processing plants than in customer service operations; (5) rural carriers, who have the most independence in performing their work, are the least dissatisfied with their work environment and management relations; (6) postal management believes that employees place their needs over the needs of the Service and unions believe that employees have to be protected from abusive management practices; (7) past efforts...



READ ONLINE
[6.97 MB]

Reviews

If you need to adding benefit, a must buy book. It really is writter in straightforward words and phrases rather than difficult to understand. Your life period is going to be change the instant you total reading this ebook.

-- **Letha Okuneva**

This is an amazing ebook that we have possibly go through. It really is filled with wisdom and knowledge Its been developed in an extremely straightforward way and is particularly merely after i finished reading this ebook where in fact altered me, affect the way in my opinion.

-- **Berta Schmidt**