## **SKILLS**

- Quality service and work in high pressure situations due to effective planning and time management skills learned from working at Westside Recreation Centre and Calgary Stampede
- Strong customer service, conflict resolution, and communication skills gained from working at Westside Recreation Centre
- Excellent ability to work in a team environment demonstrated by the success of Ape Apparel

#### Technical skills

- Proficient: Java, Swing
- Prior Experience: Linux, C++, Python, HTML, CSS, Javascript, JavaFX, Android Studio, JAX-WS, SQL

# **PROJECTS**

## Simple Game Engine

- RPG game engine in Java using
  Swing as the graphics framework
- Gained experience in Object
  Orientated Programming

## Simple Server

• Simple peer to peer connection created using **Sockets** in **Java** 

### SmartSchedule – Hack the North

- Android app that syncs schedules between multiple devices
- Built with Android Studio using **SQLite**

# **WORK EXPERIENCE**

## Westside Recreation Centre – Birthday Party Host

Calgary AB, Jan 2018 – August 2018 (Volunteered for this position from Nov 2014 – Jan 2018)

- Checked in and guided customers around the facility resulting in a pleasant and smooth experience
- Learned to work under pressure
  - o 15 minutes to turn around and clean up party facilities for next group of people
  - o Checking in and managing multiple parties at a time
  - o Required effective time management and planning skills
- Ensured customers were happy and informed through excellent communication and customer service skills
  - o Any customer questions or requests were resolved within 5-10 minutes
- Trained and gave guidance to volunteer birthday party hosts
  - o Strengthened planning and time management skills by learning how to effectively delegate tasks

#### Junior Achievement – Ape Apparel

Calgary AB, Oct 2017 - April 2018

- Entrepreneurial program where students create and run a company for 18 weeks
- Key member of our t-shirt production team
  - O Strong **teamwork** and **communication**, and **planning** skills allowed for the timely production and delivery of t-shirts
- Reduced wasted time with strong conflict resolution skills, allowing production to remain on schedule
- 240% return on investment in 18 weeks

## Calgary Stampede – Park and Facility Services

Calgary AB, July 6 2017 – July 16 2017

- Ensured Stampede grounds was free of garbage to create a welcoming environment for visitors
  - o Effective **teamwork**, **communication**, and **planning** was required to keep the Stampede grounds clean due to the busy nature of the event

## **EDUCATION**