



Education

Ryerson University

Toronto, ON

BACHELOR OF SCIENCE (HONOURS)

Sep. 2018 - Exp. Apr. 2022

- Majoring in computer science, undergraduate student
- Currently enrolled in the full-time four-year program

Northview Heights Secondary School

Toronto, ON

Sep. 2014 - Jun. 2018

ONTARIO SECONDARY SCHOOL DIPLOMA (OSSD)

- Graduate of the SHSM-ICT & HMST specialized programs
- SHSM-ICT | Specialist High Skills Majors Information & Communications Technology
- HMST | Honours Math Science & Technology

Skills

Programming · Java · Python

· HTML/CSS/JavaScript

Languages · Fluent in English

· Conversational Proficiency in Cantonese

- **Personal Traits** · Hardworking · Quick Learner · Punctual · Organized · Trustworthy
 - · Excellent communication and problem-solving skills
 - · Able to work independently and along with others

Experience

SALES ASSOCIATE

Toronto Parks & Recreation - Aquatics Division

Toronto, ON

SWIM INSTRUCTOR/LIFEGUARD

Jan. 2018 - Present

- Provide swimming instruction, skill evaluation, and supervision of the participants
- Plan, conduct and implement safe and educational swimming lessons
- Always prepared to perform a rescue and provide first-aid when necessary
- · Ensure a safe aquatic environment for participants in the pool area through supervision and accident prevention

Canadian National Exhibition (CNE)

Toronto, ON Aug. - Sep. 2017

Mar. - Jun. 2017

• Used selling skills to provide product knowledge to customers

· Utilized communication skills to allow customers to understand the product better

· Demonstrated customer service skills by interacting with customers to ensure they have an amazing experience

myBlueprint Toronto, ON

SOFTWARE DEVELOPER ASSISTANT (CO-OP POSITION)

- · Participated in the design, writing, and testing of computer programs
- · Demonstrated critical thinking skills by carrying out various tasks containing high quality of work with minimal instruction
- Utilized problem solving skills to resolve any problems or issues that may arise
- · Applied knowledge of Java and other programming languages to complete technical tasks

JACKY LY · RESUME

Douglas Snow Aquatic Centre, Toronto Parks & Recreation

Toronto, ON

AQUATIC PROGRAM ASSISTANT (VOLUNTEER)

Jun. - Aug. 2016

- Assisted aquatic staff in the delivery of aquatic programs
- · Worked with swim instructors to help ensure aquatic swim lessons are taught effectively and as efficiently as possible
- Applied aquatic leadership skills to assist patrons when needed

Toronto Public Library - Downsview Branch

Toronto, ON

Jan. - Apr. 2016

- SECRETARY FOR YAG (YOUTH ADVISORY GROUP)
- Worked together as a team to create new ideas and promote events in the library for the young children
- Attended monthly meetings to discuss new ways to inform the youth by promoting new programs that happen at the library

Awards_____

an 2018 Swim Instructor Lifesaving Instructor Emergency First Aid Instructor, Lifesaving Society ov 2017 National Lifeguard - Pool, Lifesaving Society oct 2016 Standard First Aid with CPR-C, Lifesaving Society	Toronto, ON Toronto, ON Toronto, ON		
		2015-16 Math School Champion, CEMC - Waterloo Math Contest	Toronto, ON
		014-17 Honour Roll, Northview Heights Secondary School	Toronto, ON

JACKY LY · RESUME

2