

# Phishing Awareness Presentation

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# What is Phishing?



Phishing is a type of Cyber attack in which attackers impersonate a trusted entity

# How Phishing Works?

- **Bait:** The attacker creates a message or website that appears to come from a legitimate source.
- **Hook:** The victim interacts with the fake communication.
- **Capture:** The attacker harvests the victim's data or installs malicious software.

# Types of Phishing Attacks

- Email phishing

Scammers create emails that appear legitimate. This is to trick you into providing sensitive information/ or getting you to download malware.

- Spear Phishing

Targets a specific individual, business, or organization. This type of attack uses personalized facts in order to appear real.

- Clone Phishing

Duplication of legitimate emails that were sent from a trusted source with altered information and links that redirects the victim to a malicious or fake website.

- Smishing/Vishing

SMS texts are sent to victims containing links to phished websites.

Scammers often use caller ID spoofing to make their calls appear to come from legitimate organizations.

- Social media phishing

Scammers use social media platforms to steal personal data or gain control of your social media account.

- Website Spoofing

Fake websites mimicking legitimate ones to steal credentials. Attackers might use link-shortening services to disguise malicious URLs.

# Signs of Phishing

- Pressure tactics/Unbelievable deals

Attackers create a sense of urgency “One time offer” too good to be true.

- Requests for \$ or sensitive info

verify the authenticity before providing sensitive information and money.

- Poor grammar and spelling

Many phishing attempts contain grammatical errors and inconsistencies.

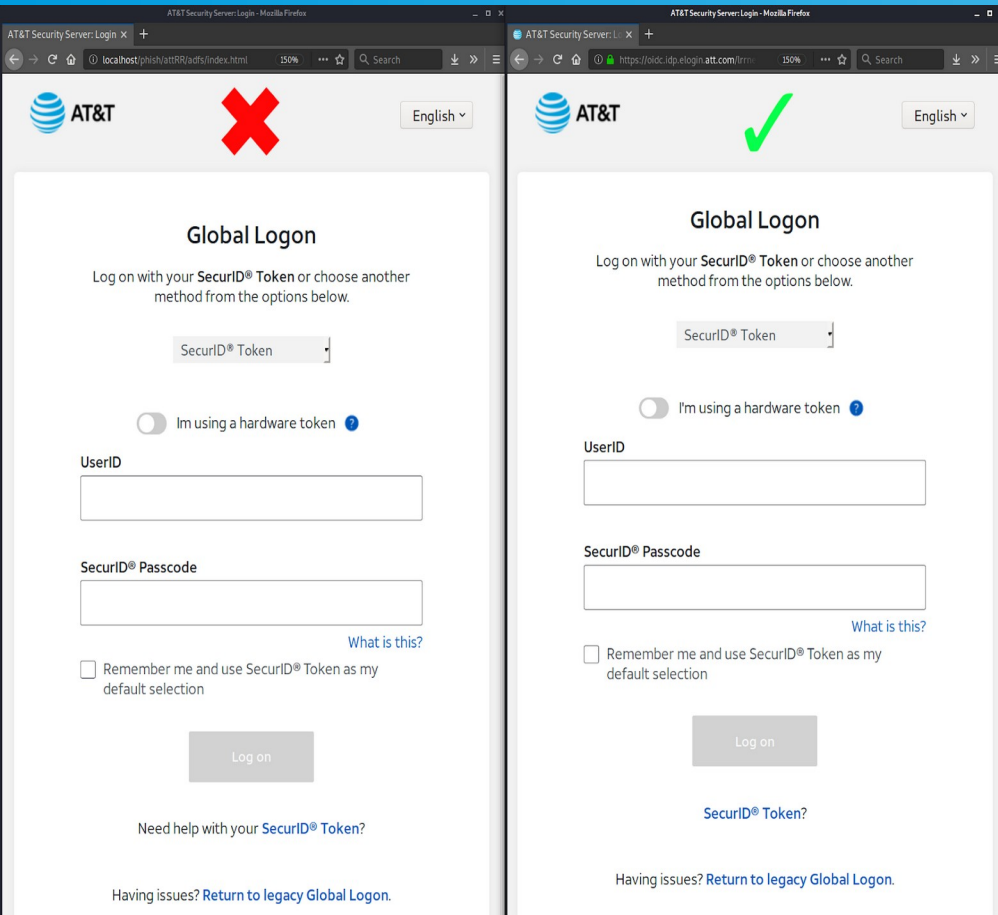
- Mismatched URLs

Misspelled URLs or the use of subdomains are common tricks used.

# How to Protect Against Phishing

- Verify the sender's identity before clicking on links or opening attachments.
- Enable two-factor authentication (2FA) for accounts.
- Never share your private details with unknown links(IT will not ask for your password).
- Report phishing attempts to your organization or relevant authorities.
- always check the beginning of the website (Look for “https”).

# Examples of Phishing



The image shows two side-by-side browser windows of the AT&T Security Server login page. The left window, titled 'AT&T Security Server: Login - Mozilla Firefox', shows a phishing version with a red 'X' in the top right corner. The right window, titled 'AT&T Security Server: Login - Mozilla Firefox', shows the legitimate version with a green checkmark in the top right corner.

**Global Logon**

Log on with your **SecurID® Token** or choose another method from the options below.

SecurID® Token

☐ I'm using a hardware token

UserID

SecurID® Passcode

[What is this?](#)

☐ Remember me and use SecurID® Token as my default selection

Log on

Need help with your **SecurID® Token**?

Having issues? [Return to legacy Global Logon.](#)

## Re: Office 365 - Update



Office365 - System <gmarsh@noblesys.com>

To websupdate@office365.microsoft.com

If there are problems with how this message is displayed, click here to view it in a web browser.

Action Items

## Office 365 - Update

Dear user

This message is being sent to you to inform you that your account is to be closed

If you wish to continue using this account please upgrade to our services.  
Ignoring this message will cause your account to be closed

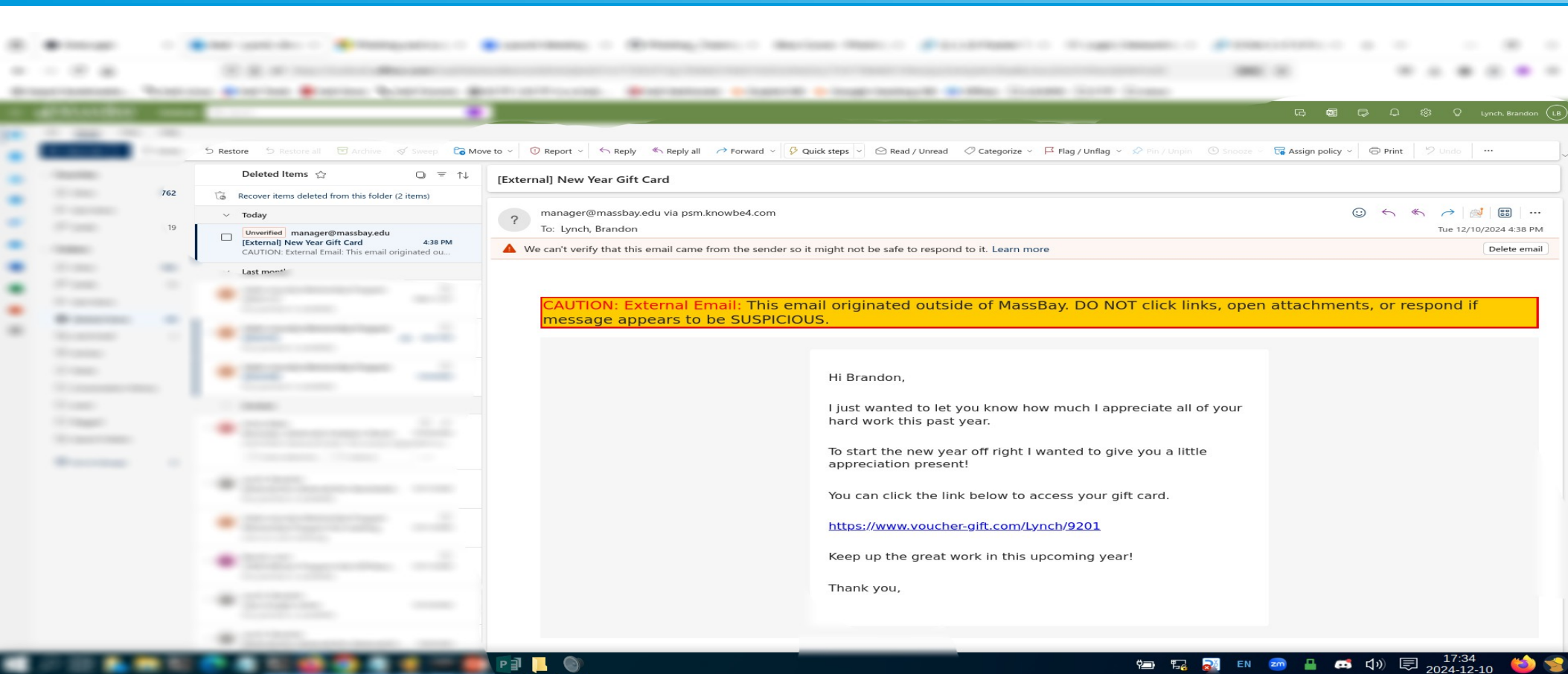
[Update your account](#)

Note: Please take a few moment to update your account now

Thanks

Regards  
Microsoft.com Team

# Examples of Phishing



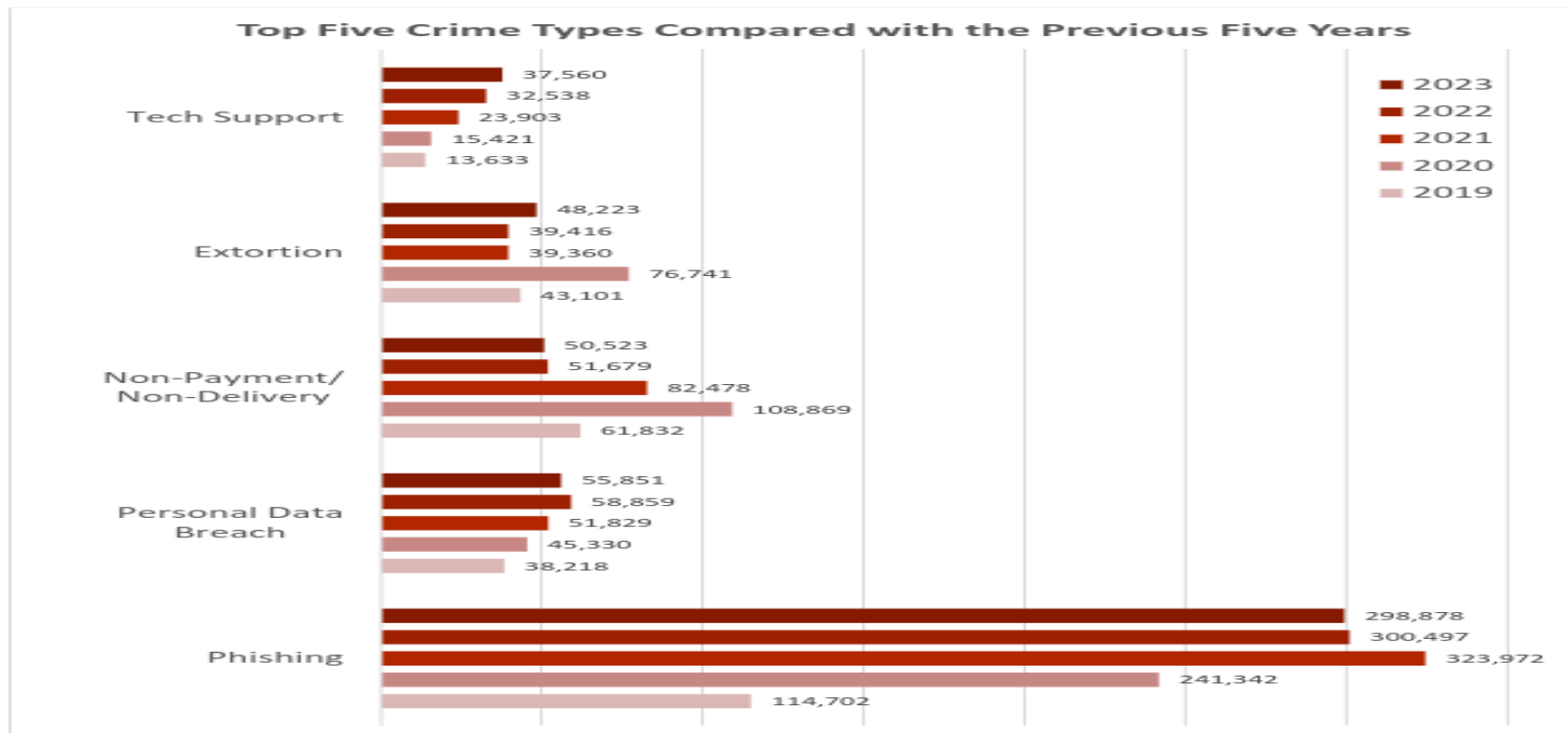


# FBI's Internet Crime Complaint Center (IC3) Statistics

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FEDERAL BUREAU OF INVESTIGATION

## TOP FIVE CRIME TYPE COMPARISON<sup>4</sup>



Phishing accounted for over 50% of all cybercrime in 2023, per IC3.

# FBI's Internet Crime Complaint Center (IC3) Statistics

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## 2023 CRIME TYPES

By Complaint Count			
<i>Crime Type</i>	<i>Complaints</i>	<i>Crime Type</i>	<i>Complaints</i>
Phishing/Spoofing	298,878	Other	8,808
Personal Data Breach	55,851	Advanced Fee	8,045
Non-payment/Non-Delivery	50,523	Lottery/Sweepstakes/Inheritance	4,168
Extortion	48,223	Overpayment	4,144
Investment	39,570	Data Breach	3,727
Tech Support	37,560	Ransomware	2,825
BEC	21,489	Crimes Against Children	2,361
Identity Theft	19,778	Threats of Violence	1,697
Confidence/Romance	17,823	IPR/Copyright and Counterfeit	1,498
Employment	15,443	SIM Swap	1,075
Government Impersonation	14,190	Malware	659
Credit Card/Check Fraud	13,718	Botnet	540
Harassment/Stalking	9,587		
Real Estate	9,521		
<i>Descriptors*</i>			
Cryptocurrency	43,653	Cryptocurrency Wallet	25,815

# Real-world Examples of Phishing

- **Ubiquiti Networks Cyber Scam**

The theft of the \$46.7 million via employee impersonation and fraudulent requests.

- **Sony Pictures Hack (2014)**

Sony executives/CEO received fake Apple ID verification emails.

- **John Podesta email attack**

Spear-phishing hack was used with an email that looked to have come from Google.

A total of 33 DNC computers were compromised in the attack.

- **U.S. Power Grid Phishing Attack**

Attackers targeted contractors and vendors that interact with the grid, using phishing to compromise their systems.

# What to Remember

## The 3 Rs of Phishing Awareness

- **Recognize:** Identify phishing attempts by spotting red flags.
- **Resist:** Avoid clicking links or sharing sensitive information without verification.
- **Report:** Notify your organization or authorities about phishing attempts.

# Resource Links

Ubiquiti Networks Attack

Sony Hack

John Podesta Gmail Account Hack

Cyberattack on the U.S. Power Grid

IBM What is Phishing

Internet Crime Complaint Center (IC3) Report 2023