

# What is Phishing?



Phishing is a type of cyber attack in which attackers impersonate a trusted entity

# How Phishing Works?

- **Bait:** The attacker creates a message or website that appears to come from a legitimate source.
- **Hook:** The victim interacts with the fake communication.
- **Capture:** The attacker harvests the victim's data or installs malicious software.

# Types of Phishing Attacks

- Email phishing

Scammers create emails that appear legitimate. This is to trick you into providing sensitive information/ or getting you to download malware.

- Spear Phishing

Targets a specific individual, business, or organization. This type of attack uses personalized facts in order to appear real.

- Clone Phishing

Duplication of legitimate emails that were sent from a trusted source with altered information and links that redirects the victim to a malicious or fake website.

- Smishing/Vishing

SMS texts are sent to victims containing links to phished websites.

Scammers often use caller ID spoofing to make their calls appear to come from legitimate organizations.

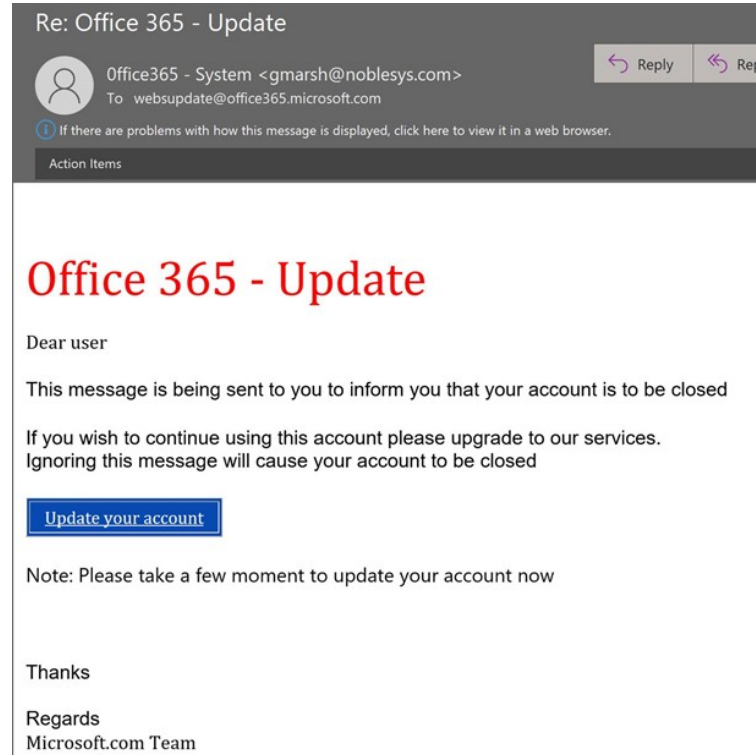
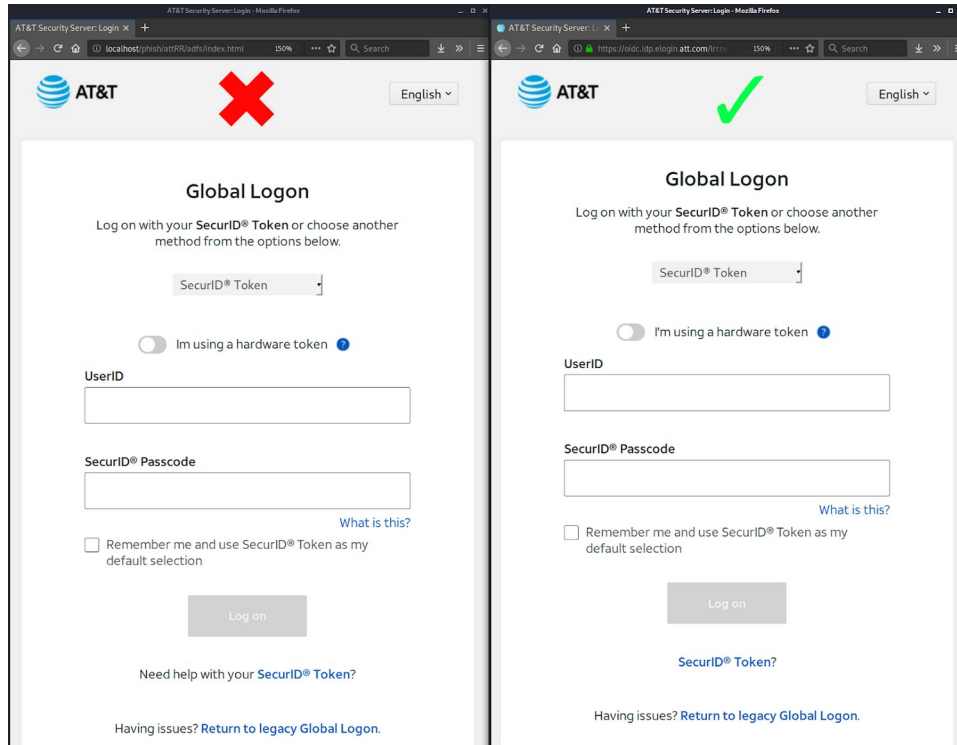
- Social media phishing

Scammers use social media platforms to steal personal data or gain control of your social media account.

- Website Spoofing

Fake websites mimicking legitimate ones to steal credentials. Attackers might use link-shortening services to disguise malicious URLs.

# Examples of Phishing

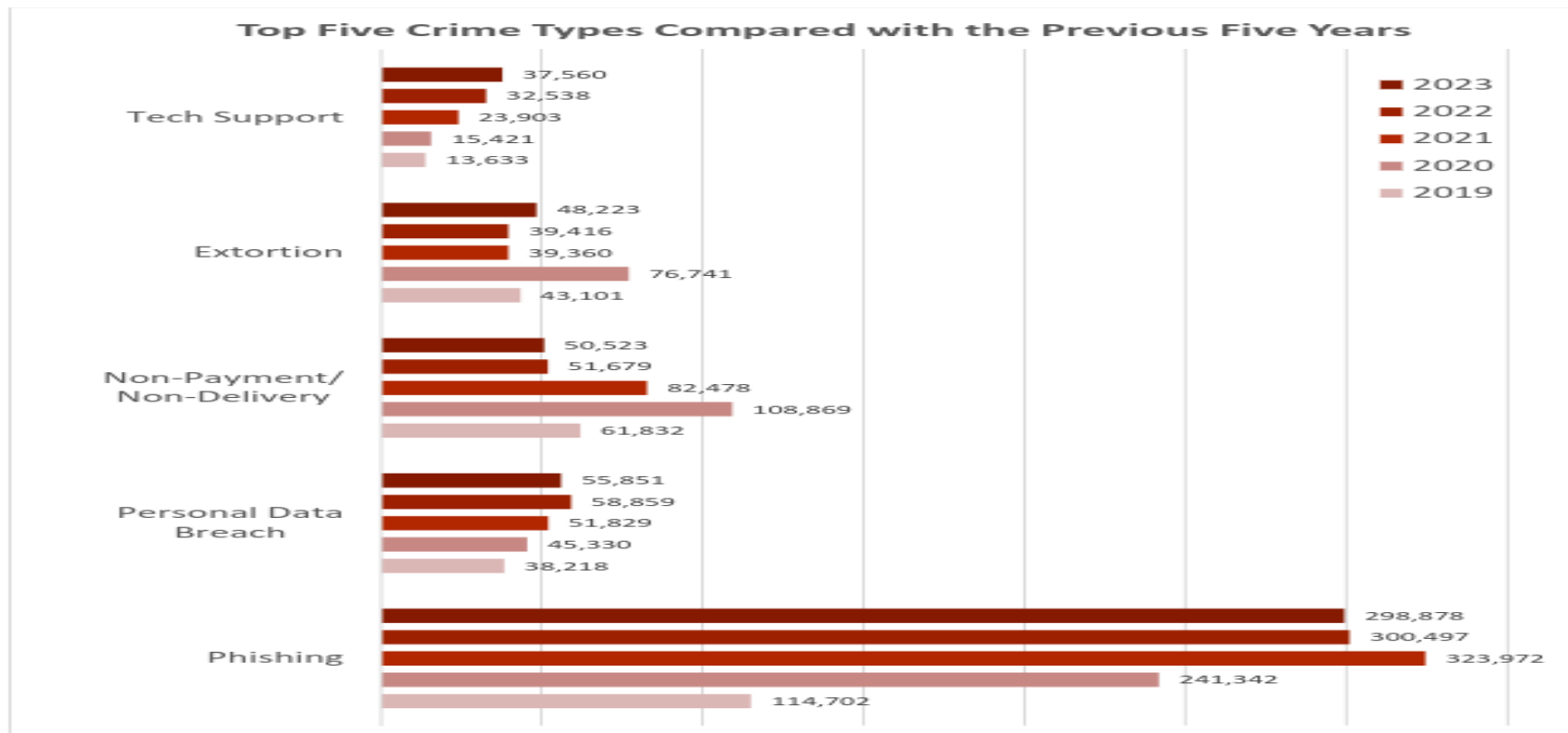


# FBI's Internet Crime Complaint Center (IC3) Statistics

8

FEDERAL BUREAU OF INVESTIGATION

## TOP FIVE CRIME TYPE COMPARISON<sup>4</sup>



# FBI's Internet Crime Complaint Center (IC3) Statistics

20

FEDERAL BUREAU OF INVESTIGATION

## 2023 CRIME TYPES

By Complaint Count			
Crime Type	Complaints	Crime Type	Complaints
Phishing/Spoofing	298,878	Other	8,808
Personal Data Breach	55,851	Advanced Fee	8,045
Non-payment/Non-Delivery	50,523	Lottery/Sweepstakes/Inheritance	4,168
Extortion	48,223	Overpayment	4,144
Investment	39,570	Data Breach	3,727
Tech Support	37,560	Ransomware	2,825
BEC	21,489	Crimes Against Children	2,361
Identity Theft	19,778	Threats of Violence	1,697
Confidence/Romance	17,823	IPR/Copyright and Counterfeit	1,498
Employment	15,443	SIM Swap	1,075
Government Impersonation	14,190	Malware	659
Credit Card/Check Fraud	13,718	Botnet	540
Harassment/Stalking	9,587		
Real Estate	9,521		
<i>Descriptors*</i>			
Cryptocurrency	43,653	Cryptocurrency Wallet	25,815

# Real-world Examples of Phishing

- Ubiquiti Networks Cyber Scam

The theft of the \$46.7 million via employee impersonation and fraudulent requests.

- Sony Pictures Hack (2014)

Sony executives/CEO received fake Apple ID verification emails.

- John Podesta email attack

Spear-phishing hack was used with an email that looked to have come from Google.

A total of 33 DNC computers were compromised in the attack.

- U.S. Power Grid Phishing Attack

Attackers targeted contractors and vendors that interact with the grid, using phishing to compromise their systems.

# Signs of Phishing

- Pressure tactics/Unbelievable deals

Attackers create a sense of urgency “One time offer” too good to be true.

- Requests for \$ or sensitive info

verify the authenticity before providing sensitive information and money.

- Poor grammar and spelling

Many phishing attempts contain grammatical errors and inconsistencies.

- Mismatched URLs

Misspelled URLs or the use of subdomains are common tricks used.



# How to Protect Against Phishing

- Verify the sender's identity before clicking on links or opening attachments.
- Enable two-factor authentication (2FA) for accounts.
- Never share your private details with unknown links(IT will not ask for your password).
- Report phishing attempts to your organization or relevant authorities.
- always check the beginning of the website (Look for “https”).

# Resource Links

Ubiquiti Networks Attack

Sony Hack

John Podesta Gmail Account Hack

Cyberattack on the U.S. Power Grid

IBM What is Phishing

Internet Crime Complaint Center (IC3) Report 2023