# Lyndsie Lane

# **Front End Developer**

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Portfolio https://lyndsielane.github.io/lyndsie-lane-

portfol

Github https://github.com/lyndsielane

Inventive Web Developer creates novel site designs and innovative user interfaces. Known for architecting customer-facing products that deliver unique experiences while complying with internal coding standards and technical requirements. Clever provider of fresh assets to grow usership. Personable professional with exemplary customer service skills. Knowledgeable in tackling issues and concerns with poise. Looking to use this experience to take the User Experience to the next level.

#### **Technical Skills**

HTML expertise	••••
CSS proficiency	••••
JavaScript programming	••••
Web Design	••••
UI improvements	••••

## **Projects**

# Tech Blog | https://github.com/lyndsielane/tech-blog | https://git.heroku.com/lyndsie-tech-blog.git

- A Wordpress style tech blog application.
- This was a solo project that I built from scratch and completed on my own.
- The page utilizes HTML, CSS, JQuery, Sequelize, Express, NodeJS, Foundation, Handlebars, Doteny, and more.

#### **Educational Bank Simulation Application** |

https://github.com/lyndsielane/Get\_Money\_Smart | https://polar-river-76787.herokuapp.com/

- A simulation banking designed for classroom use to give middle-school aged students an introduction to online banking.
- This was a group project where I designed the logo and used it to choose a color scheme for the site. I did the basic page design/layout and worked with the JS and API routes as well.
- The page utilizes HTML, CSS, JQuery, Sequelize, Express, NodeJS, Foundation, Handlebars, Dotenv, and more.

# Fido Friendly Website | https://github.com/lyndsielane/fido-friendly | https://hr-ivey.github.io/fido-friendly/

- A movie search database that informs viewers if a movie is safe to watch with their furry best friend.
- This was a group project where I worked on the back end team. I was assigned the API calls for the OMBD API as well as a few other button JS features.
- The page utilizes HTML, CSS, Bulma, and JavaScript.

## **Experience**

#### **2021-07 - Current**

#### **Web Developer**

Anchored Hope LLC, Canton, GA

- Code websites using HTML, CSS, JavaScript and jQuery languages.
- Draft customized layout and wireframes based on predetermined parameters and expectations.
- Conduct testing and review of website design for responsiveness, clarity and effectiveness.

#### 2018-01 - 2021-06

#### **Customer Service Team Lead**

Kemira, Atlanta, GA

- Managed Coagulants Customer Service Team servicing US and Canada, totaling 6 members.
- Resolved complaints and issues with orders while quickly finding a solution agreeable for customer and company.
- Trained team members and assisted with their daily work questions and issues.
- Improved processes and managed projects for implementations.
- Managed relations across segments and departments and worked closely with product line management.

#### 2010-09 - 2014-12

### **Customer Service Specialist**

Kemira Chemicals, Atlanta, GA

- Monitored and served high volume of customer accounts.
- Watched over customer needs from ordering to transportation scheduling, through final delivery.
- Ensured all issues were sent to their correct department and handled appropriately.
- Collected customer feedback and made necessary changes to exceed customer satisfaction goals.
- Cultivated customer loyalty, promoted repeat customers and improved sales.

### **Education**

#### 2021-06 - 2021-08

# **Full Stack Coding Bootcamp Certificate**

Georgia Institute of Technology - Atlanta, GA