Ezell Frazier

Front-End Web Developer

Experienced problem solver of over 10 years, with an ever-expanding toolbox for providing solutions.

lynellf@gmail.com ✉

(713) 210-9096 📱

Houston, Texas 📍

ezellfrazier.com 🌐

lynellf@gmail.com Ⓢ

github.com/lynellf ⭘

SKILLS & COMPETENCES

HTML5 SVG CSS3 JavaScript ES6 Sass Gulp jQuery Bootstrap Responsive Design

BEM Methodology WordPress React.js Angular TypeScript JSON AJAX Command Line Git

Linux MongoDB Node.js PHP REST MySQL Version Control Virtual Servers

WORK EXPERIENCE

Department Support Specialist II
Constellation New Energy

04/2017 – Present   *Houston, Texas*

Achievements/Tasks

- Engaged in hundreds of issues, sharing knowledge with end-users, cross-functional teams, and business customers in an effort to reduce annual support ticket volume.
- Explored long-term solutions with change management, campaigning for automated generation and closures of basic support requests to minimize overdue tickets by at least 30%.
- Expanded existing knowledge-base of commercial electricity, consulting senior analysts and daily trend reports to better prepare for new challenges.

Customer Care Representative / Assistant Box Office Manager / Web Developer
Houston Grand Opera

01/2008 – Present   *Houston, Texas*

Founded in 1955, the Houston Grand Opera is the only opera company to receive Tony, Grammy, and Emmy awards.

Achievements/Tasks

- Generated more than $1.5 million in lifetime sales, up-selling single ticket buyers into season ticket holders, communicating savings and increased seating priority with subscription packages.
- Prototyped a web-based survey system to gather feedback from a 6000-plus member subscriber-base, to decrease call volume and visits by 20%.
- Created custom Excel-based time-sheet calculator, streamlining schedule and payroll tasks by 10%.

Contact: Jacob Millwee - Manager – Available upon request

Personal Computer Technician / Consultant
Home Computer Repair

01/2008 – Present   *Houston, Texas*

Achievements/Tasks

- Ensure consistent productivity levels, recommending computer / device upgrade paths for clients for 10 years.
- Prevent costly hardware replacements, providing clients with custom desktop computer builds, regular maintenance, and phone support, saving time and money invested by over 25%.
- Grow existing repertory of knowledge and skills, subscribing to hundreds of tech media sites, channels, and online courses.

Contact: Richard Wong - Client – Available upon request

WORK EXPERIENCE

Web Developer / Writer / Co-Founder
lvlselect.com

07/2008 – 01/2010   *Houston, Texas*

lvlselect.com was a media blog-site created by myself and three others during the late 2000's.

Achievements/Tasks

- Attracted thousands of unique daily visitors, aggregating urban, sports, political, and gaming media within a blog-site.
- Established a revenue generating system, employing Google's AdSense platform, peaking at $70 per day.
- Partnered with a team of four in writing, developing, and promoting site content, ensuring constant web traffic.

Contact: *Desmond Morris - Co-Founder − Available upon request*

PERSONAL PROJECTS

HGO Survey Prototype (01/2017 – 04/2017)
- Spearheaded a team of three in outlining schedules, use-cases, phase documentation, weekly presentations, and overall site map.
- Orchestrated weekly benchmarks of team progress to ensure project completion and prevent scope creep and minimize projected project cost.
- Deployed PHP and SQL-based consumer survey site utilizing HTML, and Bootstrap CSS to cut project length while delivering a responsive layout.

Web Style Guide (09/2017 – 11/2017)
- Initiated comprehensive design of site layout, colors, fonts, forms, buttons, and other elements with Sass.
- Adhered to Block Element Modifier principles, ensuring reusable and scalable HTML and CSS.
- Adopted Scalable and Modular Architecture for CSS, breaking Sass project files into partials, further ensuring highly modular and scalable styling.

React Portfolio Site (09/2017 – 11/2017)
- Designed site front-end with Sass and React, providing easily manageable, readable, and modular code, containing over 3500 lines.
- Engineered REST API via Node.js and Express, establishing routes for creation, reading, updating, and deleting data.
- Administered MongoDB for storage and retrieval of site content, allowing for an easily configurable database schema.
- Deployed site as a single-page application (SPA) via Digital Ocean's virtual Linux servers.

React Flickr Gallery (09/2017 – 09/2017)
- Developed a single page application providing allowing end users to search for thousands of photographs using Flickr's API.
- Configured React's router ensuring page updates are connected with native browser navigation, maintaining functioning back and forward buttons.
- Installed Axios plugin to initiate AJAX calls to Flickr's API and return query results in JSON format.

CERTIFICATES

Front End Web Development Tech Degree
(08/2017 – 03/2018)
Certification from Team Treehouse, an online technology school.

EDUCATION

Management Information Systems
University of Houston - Downtown

01/2012 – 05/2017   *Houston, Texas*