

Lynn A. Sadler

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OBJECTIVE

Maintain a Lead System Analyst position in Healthcare Information Technology to apply my strong skillsets in project management while utilizing my analytical abilities, technical expertise, and organizational skills.

PROFILE

- Recognized as a technical leader with the ability to motivate and teach colleagues.
- Demonstrated the ability to independently manage multiple assignments concurrently.
- Strong relationship-building and customer service skills through consistent follow up and communication.
- Superior problem solving abilities with proven results to meet objectives.
- Computer savvy and able to learn new technologies quickly.

EXPERIENCE

Leidos; Trinity Health of New England/Loyola/Syracuse, Hartford, CT & Remote 5/19-Present

Lead Systems Analyst – Epic ASAP Emergency Department Electronic Health Record (EHR)

- Contributed to the Naugatuck SMH Urgent Care relocation by implementing new build, workflow analysis, print mapping, and laboratory/radiology/ekg integration within the office, workflow testing, technical dress rehearsal and Go Live Support.
- Represented the SFH ED in their initiative to enhance the quality of care for patients who are discharged from the ED by configuring a solution in Epic for the Attending's and Case Managers to schedule patients with a THOfNE SFMG PCP through a Cadence quick appointment feature.
- Proposed a new Gemba metric to be reported for ED Throughput. This effort was supported by initiating a new workflow for SFH ED patients being admitted to be assigned a dirty bed by patient placement admitting department rather than bed planning waiting for the bed to be clean. This process helped to prioritize EVS assignments when necessary to improve ED Throughput. In conjunction with creating a new ED event to fire and working with the McKesson Decision Support Team to update metric reports.
- In an effort to optimize patient satisfaction and ED Throughput metrics, a new feature was implemented in Epic for Transport to be auto requested when a patient being admitted from the ED to IP and is assigned to a clean bed.
- Implemented a Point of Care Ultrasound (POCUS) integration for SFH ED with 3 existing portable US modalities, Epic and Fuji Synapse PACS. Improving patient care by documenting the interpretation of the POCUS in the Epic Patients chart which pertains to the Providers care decisions. Enhancing revenue for the ED by permitting them to start charging for the exam.
- Participated as a super user Go Live floor support for Trinity Health's Epic Implementation at Mercy Health Saint Mary's Grand Rapids Michigan.
- Integral role implementing new features in Epic to Support the fight against COVID-19
- Designing and testing updates to results routing schemes to support results being sent back to the ED order pools for result acknowledgment and patient communication documentation.
- Configuring a new ED COVID-19 Express Note Template to be used within the ED Provider Note designed to assist ED Providers in documenting limited exam/brief encounters related to patients with COVID-19 or Patients under investigation.
- Optimized ED Discharge features with COVID-19 discharge lab orders and automated AVS updates to streamline the workflow for patient information and education to be provided.
- Implemented the Epic foundation Outbreak Navigator by rebuilding and redesigning with updates to meet the needs for THOfNE.
- Major contributor to the Epic build for new SMH FURI Cheshire Clinic rolled out to serve communities that are in need to be evaluated in an outpatient setting for symptoms related to COVID-19.
- Participated in the Emergency Department Surge build for new care areas, track board, workstation printer mapping and order transmittal updates.
- Improve the THOfNE Emergency Department discharge process Post 2021 Go Live by configuring ASAP Discharge SmartSets.
- Continuous maintenance of third party patient education imports from Krames for all ED/IP/Amb departments for THOfNE.
- Essential role in integrating Saint Francis Emergency Department with ESO HDE for EMS Bi-directional information sharing. Inbound data for the EMS run forms and outbound data for patient demographic and outcomes.

Trinity Health of New England, Hartford, CT

2/19-4/19

Lead Systems Analyst – Epic ASAP Emergency Department Electronic Health Record (EHR)

- Project Managing the Trinity Windows 10 Upgrade initiative to ensure that all THOfNE applications are compatible and have been tested prior to the roll out.
- Overseeing all projects, incidents and requests in relation to the Emergency Department IT.
- Designed a custom Sepsis review report BPA triggered when a sepsis protocol has been initiated on a patient linking to an actionable sidebar report to update and review sepsis protocols.

Trinity Health of New England, Hartford, CT

2/18-1/19

Senior System Analyst – Epic ASAP Emergency Department Electronic Health Record (EHR)

- Participated in the 2017 Epic upgrade by serving as the primary Epic ASAP resource for new optimization configuration in addition to coordinating and completing all required application and integrated testing for the ASAP module.
- Provide support to the Emergency Department users by leading efforts to resolve various issues such as security access, printing configurations, E-Prescribing, workflow questions and hardware resolution.
- Worked on creating and updating various reports to provide patient-centric care for advanced clinical decision support and predictive analysis.
- Support the ongoing maintenance and new implementation of ED Track Boards and asset inventory.
- Represented the ED in the initiative to enhance the quality of care for patients who are discharged from the ED to provide and configure a solution in Epic for the Attending's and Case Managers to schedule patients with a THOfNE PCP.
- Designed and built a custom report for the THOfNE Sepsis Committee utilizing advanced configurations of extension records, rule records and best practice advisories to support the care of potential septic patients.
- Lead the initiative with the support of THOfNE EMS Coordinators to find a third party application to integrate EMS Run Forms electronically to Epic by scheduling multiple vendor demonstrations and presenting the proposed solution for all required THOfNE committees.
- Coordinated the project, planning and testing for the SureScripts URL update of the pharmacy benefit eligibility, medication history query, and formulary download services in addition to the Meaningful Use schema query update.
- Devise creative solutions to optimize the Epic ASAP module such as updating the current configuration to warn staff when a patient is potentially violent prior to entering the room.

Trinity Health of New England (formally Saint Francis Medical Center), Hartford, CT

1/14-1/18

System Analyst – EpicCare Ambulatory Electronic Health Record (EHR)

- Participated as a Project Manager of EpicCare Ambulatory EHR for analysis, design and implementation for a 500 Provider Go Live in 2015 for Saint Francis Hospital and Medical Center and 130 Provider Go Live in 2017 for Saint Mary's Hospital.
- Monitor and maintain the electronic prescription data exchange interfaces in addition to configuring the Ambulatory and Inpatient Providers with Surescripts Provider ID's for approximately 1000 Providers in 2017 for Saint Mary's Hospital Epic Go Live.
- Supported and coordinated the efforts for the Surescripts 4.6 Directory Update and Epic 2015 Go Live Hardware/Interface updates for SureScripts electronic prescription data exchange.
- Developed and implemented the validation & optimization sessions for the current and future state analysis for specialties such as OBGYN, Podiatry, Colon & Rectal Surgery, Hematology Oncology, Cardio Thoracic Surgery, and Ophthalmology.
- Manage the configuration and ongoing maintenance for Ambulatory security analysis and build for end users.
- Served as a leader among my colleagues to assist others with troubleshooting issues and identifying resolutions.
- Implemented the Jefferson Radiology outbound orders and inbound results Interface to enhance and streamline computerized provider order entry and results management.
- Lead the optimization efforts to resolve multiple issues for the Epic Interface to Iowa's Immunization Registry for Trinity Health of New England Ambulatory Practices.
- Served as a primary support contact for fellow colleagues by performing in-depth analysis of technical issues to support and maintain the Epic Ambulatory EHR module.
- Demonstrated strong analytical and problem solving abilities to resolve and manage issues with clients and vendors.

Saint Francis HealthCare Partners, Hartford, CT

10/12-12/13

System Analyst – Allscripts Ambulatory Electronic Health Record (EHR)

- Project manager for analysis, design, implementation and optimization of the EHR for Physicians' offices, leading other colleagues in their assigned project tasks.
- Prioritize project phases and maintain all supporting documentation.
- Successfully managed Meaningful Use Phase 1 in 2012 and 2013 to drive SFHCP providers to be Meaningful

Users of the EHR.

- Implemented the CLS outbound orders Interface from Allscripts EHR to enhance and streamline the computerized provider order entry.
- Represented SFHCP at Allscripts Eastern Region User Group serving as a primary support contact to coordinate issue resolution and discover new optimization functionality for Allscripts EHR.
- Played a key role in the design and creation of the ACO Metric Reports.

Saint Francis HealthCare Partners, Hartford, CT

05/10-09/12

Implementation and Support Specialist

- Participated in analysis, design, implementation and optimization of the EHR for Physician offices and promoting its fundamental uses to streamline healthcare.
- Optimized and tailored workflows to ensure successful EMH adoption.
- Trained Physicians, Medical assistants, and office staff to utilize the EHR.
- Organizational lead for office practice standards to achieve meaningful use and alignment of Quality Metrics for PCMH and ACO.
- Maintained, monitored, and supported application to ensure EHR availability.
- Managed special projects for optimization in the EHR including Stimulus Set functionality.
- Participated in multiple Allscripts Enterprise Upgrades including design and execution of the test plan and end user training materials.

Prides Corner Farms, Lebanon, CT

03/09-4/10

IT Intern, LiveRoof Sales Intern

- Assisted and managed IT technical problems for networking compatibility.
- Designed, created, and implemented a database for LiveRoof management to heighten customer satisfaction, inventory control, and project management.
- Employed lean management techniques by focusing on reducing waste to improve marketing system.

EDUCATION

Bachelor of Science Business Administration; Minor, Business Information Systems

Eastern Connecticut State University, Willimantic, CT; Graduated 2010

CERTIFICATIONS

EpicCare Ambulatory EHR Certification

EpicCare SmartForm Certification

ASAP Emergency Department Proficiency

Radiant Proficiency

COMPUTER PROGRAM EXPERIENCE

Computer experience includes MS Word, Excel, Access, Power Point, Publisher, Visio, Project, Expression Web, Crystal Reports, Analytics, Allscripts Enterprise, Misys Vision, EpicCare Ambulatory, Epic Stork, Epic Kaleidoscope, Epic ASAP, Epic Inpatient and Epic Radiant