

LYNNETTE NGUYEN

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SKILLS

Languages: Javascript, Python, SQL, HTML5, CSS3

Frameworks/Libraries: React, Redux, Express.js, Node.js, Flask, Sequelize, SQLite, SQLAlchemy, SocketIO

Tools: AWS S3, Heroku, Docker, Git, Webpack, Babel, Object Oriented Programming (OOP), Test Driven Development (TDD)

PROJECTS

Happily - e-commerce application inspired by Etsy | *React/Redux, Flask, SQLAlchemy*

[live](#) | [github](#)

- Architected client-side state management to authenticate users using React-Router and Redux selector patterns
- Optimized backend database through the use of LocalStorage to persist and manipulate cart items
- Integrated AWS S3 to create scalable media storage and minimize end-user latency
- Implemented custom search and filter feature by parsing query parameters to improve site navigation

notDiscord - messaging application based on Discord | *SocketIO, React/Redux, Flask, SQLAlchemy*

[live](#) | [github](#)

- Utilized RESTful APIs to build a real-time chat application with intuitive access to server channels and direct messages
- Leveraged SocketIO to maintain Websocket connections for live chat within servers and between users
- Employed React synthetic events in combination with CSS3 to render a dynamic and interactive frontend

Wherebnb - Airbnb clone | *React/Redux, Express.js, Node.js, Sequelize*

[live](#) | [github](#)

- Customized form validations to manage client-side interactions including users' registration and reservations
- Combined React components and hooks to organize a multi-page form with back/next functionalities
- Applied various CSS3 techniques to create a compelling and responsive UI/UX across web browsers

EXPERIENCE

Patient Administrative Specialist V - Reimbursement Lead

Dec 2019 - Mar 2022

Stanford Health Care - Cancer Center

Palo Alto, CA

- Delegated tasks among 10 authorization coordinators to ensure 100% secure rate of cancer therapies
- Implemented reimbursement strategies to maximize revenues and reduce potential cost to patients and the hospital
- Led projects which improved patient access to psychosocial oncology services by 70%
- Increased transplant patients' access to prescriptions by 76% through implementation of a new workflow which effectively reduced out-of-pocket costs and processing time

Clinic Manager

Oct 2017 - Nov 2019

South Bay Retina - Keshav Narain, MD

San Jose, CA

- Managed team of 10 clinical staff to provide quality care/treatment to 7000+ patients with chronic ocular conditions
- Increased annual revenue by 24% by reducing numbers of denied claims, managing payment discrepancies, and improving workflows to optimize clinic functions and medical documentation
- Increased new patient volume by 10% by redesigning the clinic's website, managing our online presence through positive reviews, and growing new patient referrals through a doctor referral network
- Planned and coordinated annual Continuing Education Symposiums for 200+ optometrists

EDUCATION

AppAcademy - Immersive 24-Week Full Stack Web Development Program, Access Scholarship, 2022

University of the Pacific - Bachelor of Science in Biology, Dean's Honors Roll, 2013 - 2017