

# ANG LYNN, MAVIS

REAL ESTATE ASSOCIATE

## CONTACT



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## EDUCATION

### National University of Singapore

2017-2021

- BSc Project and Facilities Management
- Minor in Communications and New Media
- Recipient of BCA-Industry iBuildSG Scholarship

### University of British Columbia

Aug - Dec 2019

- Student Exchange Programme

### Korea University

Dec 2018 - Jan 2019

- International Winter Campus

## CERTIFICATES

### Certified Practitioner of Human-Centered Design

LUMA Institute | Issued Jan 2022

### Introduction to User Experience Design

Smartcademy | Issued Jul 2020

## INTERESTS

Aside, I find joy in learning and creating! Things I've picked up along the way:

- Illustrator
- Photoshop
- XD
- Figma
- Canva
- Archicad
- Basic HTML, CSS, Javascript

## EXPERIENCE

### REAL ESTATE ASSOCIATE

#### Jones Lang LaSalle Property Consultants | Aug 2021 - Present

- Account Management at Google Asia Pacific, Singapore

#### Regional Program Management

- Supported RTO Initiatives across APAC
- Analyzed and proposed improvements to site structure for JLL@Google, an internal knowledge management repository, to improve usability
- Coordinated and conducted interviews with regional team and site leads for account-based initiatives
- Created graphic templates for JLL@Google

#### Events and Operations

- Updated and maintained APAC events tracker of approx. 100 events monthly to facilitate on-site coordination in Singapore
- Managed workplace set-up according to event requirements
- Created a guide on events coordination for new joiners

### RESEARCH ASSISTANT

#### National University of Singapore | May - Jul 2020

- Researched on the application of IoT/Computer Vision to improve construction management

#### Conducted a holistic review on technology adoption for tracking precast construction components

- Established a representative workflow of the precast process locally
- Identified benefits of technology-enabled precast tracking
- Identified barriers to technology implementation
- Established a ranked evaluative criteria for technology selection

### MARKETING COMMUNICATIONS INTERN

#### CapitaLand | May - Aug 2019

- Created an advertising kit for ad spaces to generate mall revenue
- Designed attractive content for media wall panels, digital panels, and website to strengthen the brand positioning and identity
- Collaborated with internal and external parties to manage marketing assets to enhance mall image and increase footfall
- Maintained relationships with tenants through effective communication and distribution of information
- Reviewed signages and facilities operations to ensure a cohesive customer experience, and drive shopper traffic