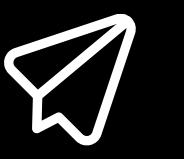


# Samantha Norris.

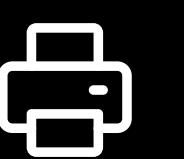
Clinical Laboratory Scientist and Graphic Designer

## CONTACT

-  [slnorris345@gmail.com](mailto:slnorris345@gmail.com)
-  [832-340-3995](tel:832-340-3995)
-  [Houston, TX](#)
-  <https://samanthanorris.com/>

## CAREER OBJECTIVE

Detail-oriented professional with excellent communication, interpersonal, technical and creative thinking skills. Frequently praised as hard-working by my peers. Seeking to utilize skills to improve laboratory workflow and aid in trouble shooting errors. Reliable employee with a good work ethic and the ability to quickly adapt to new tasks and environments.

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## EXPERIENCE

May 2021 -

### Clinical Laboratory Scientist

University of Texas Medical Branch, Galveston

- Provided efficient and courteous service to customers at all times
- Troubleshoot minor problems/bugs and reported larger technical issues
- Demonstrated ability to manage multiple tasks while remaining adaptable and flexible
- Performed general maintenance and repair
- Prepared reports of technological findings by collecting, analyzing and summarizing information
- Conducted chemical analyses of body fluids, such as blood, or urine, using microscope or automatic analyzer to detect abnormalities or diseases and entered findings into LIMS
- Wrote technical reports and documentation, such as deviation reports, testing protocols, and trend analyses
- Participated in ongoing training to enhance job skills and knowledge
- Skilled in using various software applications and programs including Epic: Beaker and, DI:Instrument Manager, SVC and Microsoft Suite
- Analyzed laboratory findings to check accuracy of results
- Covered different shifts when necessary
- Demonstrated accountability in delivering the assigned task
- Delivered work solutions and test results that meets laboratory requirements defined by the scope within hospital guidelines
- Constructed laboratory reports in Epic to further analyze release results
- Participated in the conversations in the planning, development, implementation, maintenance, support, and evaluation of clinical or business application systems as assigned
- Contributed/Took instructions in team and project meetings
- Worked closely with team/department members to ensure operational success
- Monitored testing process to identify and log test failures

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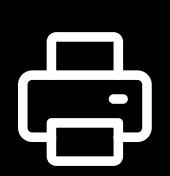
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## EXPERIENCE (CONT.)

November 2021-

### Web Developer

Free Lance, Self Employed

- Created web application front-end as per design comps and information architecture
- Developed page layouts and navigations, presenting designs and concepts to clients and management for review
- Facilitated rich web user interfaces using HTML elements
- Liaised with customers to determine project scope and project timelines
- Coded, maintained and supported web applications following development standards
- Leveraged mastery of HTML, CSS, and JavaScript to build top-quality code for diverse projects
- Communicated project status to primary stakeholders and project management personnel
- Debugged websites to identify and resolve potential problems

February 2016 - 2021

### Graphic and UI UX Designer

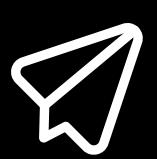
Free Lance, Self Employed

- Oversaw design process with each client from initial idea and concept to final production
- Created graphic concept design geometry using design tools in conjunction with sketches, physical mockups and measurements
- Developed new visual design concepts and modified concepts based on client feedback
- Committed to delivering excellent customer service while working in a fast-paced environment
- Researched industry trends to inform design decisions
- Used Adobe Creative Suite and Google Suite tools to synthesize, emphasize and clarify information for print and digital use.
- Drew and printed charts, graphs, illustrations, and other artwork, using computer
- Met with clients to determine marketing and design vision and deliverable timeframes

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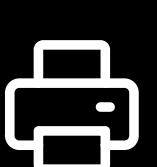
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## EDUCATION

August 2014

### A.S. in General Sciences

College of the Mainland, Texas City, TX

December 2020

### B.S. In Clinical Laboratory Sciences

UTMB, Galveston, TX

August 2018

### B.S. In Biology, minor in Graphic Design

University of Houston, Houston, TX

August 2015

### Extra courses

San Jacinto college, Pasadena, TX

## SKILLS

- HTML5
- Figma
- Adobe CC
- Excel/Microsoft Suite
- CSS
- Javascript
- Vitros 5600
- Sysmex XN 3000
- Data Innovations
- Corrective Action
- Control Tests
- Interdepartmental Coordination
- Communications
- Clinical Chemistry
- Laboratory Procedures
- IRIS Cell
- Epic: Beaker
- SafeTrace TX

## Certifications

Valid thru: March 2021- March 2024

### Medical Laboratory Scientist

Administered through American Society for Clinical Pathology