

# Samantha Norris

Phone: 832-340-3995

Email: [slnorris345@gmail.com](mailto:slnorris345@gmail.com)

Website: [www.samanthanorris.com](http://www.samanthanorris.com)

## Education

- BS (Clinical Laboratory Science): 8/2018 - 12/2020: UTMB Galveston, TX
  - BS (Biology/Minor: Graphic Design): 8/2015 - 7/2018: University of Houston, Houston, TX
  - Completed Prerequisites: 8/2014 - 7/2015: San Jacinto College, Pasadena, TX
  - AS (Science): 9/2012 - 5/2014: College of the Mainland, Texas City, TX
- 

## Technical Skills

- HTML
  - CSS
  - Javascript
  - Angular
  - React
  - Adobe CC/Figma
- 

## Professional experience

### **University of Texas Medical Branch at Galveston**

May 2021-

*Clinical Laboratory Scientist*

- Teaching new staff members laboratory workflow, ways to minimize turnaround time and
  - Aiding management, physicians, and nurses in navigating Epic's user interface.
  - Communicating with other laboratory staff in other facilities about inventory status, instrument operation and helping them navigate through UTMB's procedures
  - Handling complex procedures such as Massive Transfusion Protocol, CSF body fluid procedure and performing dilutions
  - Installing software for new instrumentation (Gene Xpert and Osmo1)
  - Extracting back-up data from laboratory instrumentation and reporting findings to supervisor
  - Troubleshooting hardware/software malfunctions during laboratory procedures
  - Running routine/specialty maintenance on Sysmex, Vitros and iris instrumentation
  - Covering different shifts when necessary
-

## **Freelance illustration and UIUX designer**

February 2018-

Present

- Designing 2-D visual designs for e-commerce and Arkema Inc, Center For Manufacturing Excellence.
  - Helping clients through the artistic/aesthetic decision-making process
  - Utilizing time management tools/skills to meet deadlines and project mile markers
  - Proactively and frequently communicating with clients about the process and gathering feedback
- 

## **Hobbies**

- Accompaniment (Pianist)
- Choir Director
- Singing
- Writing