

# Samantha Norris

Clinical Laboratory  
Scientist and  
Graphic Designer

## CONTACT

-  [slnorris345@gmail.com](mailto:slnorris345@gmail.com)
-  [832-340-3995](tel:832-340-3995)
-  Houston, TX
-  <https://samanthanorris.com/>

## CAREER OBJECTIVE

Detail-oriented professional with excellent communication, interpersonal, technical and creative thinking skills. Frequently praised as hard-working by my peers. Seeking to utilize skills to improve laboratory workflow and aid in trouble shooting errors. Reliable employee with a good work ethic and the ability to quickly adapt to new tasks and environments.

## EXPERIENCE

May 2021 -

### Clinical Laboratory Scientist

University of Texas Medical Branch, Galveston

- Provided efficient and courteous service to customers at all times
- Troubleshoot minor problems/bugs and reported larger technical issues
- Demonstrated ability to manage multiple tasks while remaining adaptable and flexible
- Performed general maintenance and repair
- Collaborated with departmental leaders to establish organizational goals, strategic plans and objectives
- Conducted chemical analyses of body fluids, such as blood, or urine, using microscope or automatic analyzer to detect abnormalities or diseases and entered findings into LIMS.
- Wrote technical reports and documentation, such as deviation reports, testing protocols, and trend analyses.
- Participated in ongoing training to enhance job skills and knowledge
- Skilled in using various software applications and programs including Epic: Beaker and, DI:Instrument Manager, and Microsoft Excel
- Developed departmental objectives, budgets, policies, procedures and strategies
- Covered different shifts when necessary
- Demonstrated accountability in delivering the assigned task
- Performed validations and transfers of analytical methods in accordance with applicable policies and guidelines.
- Delivered work solutions and test results that meets laboratory requirements defined by the scope and stays within hospital guidelines
- Analyzed and documented current workflows through interviews and gathering data regarding regulatory requirements, operational procedures, and hospital/departmental policies
- Participated in the conversations in the planning, development, implementation, maintenance, support, and evaluation of clinical or business application systems as assigned
- Contributed/Took instructions in team and project meetings
- Worked closely with team/department members to ensure operational success
- Monitored testing process to identify and log test failures.



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## EXPERIENCE (CONT.)

February 2016-2021

### Graphic Designer

Free Lance, Self Employed

- Created web application front-end as per design comps and information architecture
- Developed page layouts and navigations, presenting designs and concepts to clients and management for review
- Facilitated rich web user interfaces using HTML elements
- Liaised with customers to determine project scope and project timelines
- Engaged in requirement specification processes for new software functionality
- Coded, maintained and supported web applications following development standards
- Developed new visual design concepts and modified concepts based on stakeholder feedback.
- Committed to delivering excellent customer service while working in a fast-paced environment.
- Researched industry trends to inform design decisions.
- Used Adobe Creative Suite and Google Suite tools to synthesize, emphasize and clarify information for print and digital use.
- Drew and printed charts, graphs, illustrations, and other artwork, using computer.
- Met with clients to determine marketing and design vision and deliverable timeframes.

## EDUCATION

December 2020

### B.S. In Clinical Laboratory Sciences

UTMB, Galveston, TX

- Laboratory Management

August 2018

### B.S. In Biology

University of Houston, Houston, TX

- Biostatistics
- Intro to Computer Science II: Object Oriented Programming
- Intro to Computer Science III: Data Structures

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## EDUCATION (CONT.)

August 2015

### Extra courses

San Jacinto college, Pasadena, TX

August 2014

### A.S. in General Sciences

College of the Mainland, Texas City, TX

## SKILLS

- HTML5
- Figma
- Adobe CC
- Excel
- CSS
- Javascript
- React
- SQL
- Quality Assurance Policies
- Vitros 5600
- Sysmex XN 3000
- Data innovations
- Data Reports
- Ortho Vision Swift
- Quality Reviews
- Clinical Chemistry
- Corrective Action
- Control Tests
- Interdepartmental Coordination
- Technical Consulting
- Laboratory Procedures
- IRIS cell UA
- Epic: Beaker
- SafeTrace TX

## Certifications

Valid thru: March 2021- March 2024

### Medical Laboratory Scientist

Administered through American Society for Clinical Pathology



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