

NICOLE MUNN, MA, CCC-SLP

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JOB OBJECTIVE: *A career melding computer science and healthcare*

SUMMARY OF QUALIFICATIONS:

- Experience utilizing multiple Electronic Medical Record Systems including Epic, Casamba, McKesson, Cerner
- Design and implementation of clinical user applications (specifically allied health) for a newly acquired hospital
- Direct Management of clinical staff; 99% Employee Satisfaction rating based on Press Ganey surveys
- Clinical Operations experience in multiple medical environments including hospitals, rehab centers, skilled nursing facilities and outpatient clinics
- Understanding of current CMS regulations and documentation compliance
- Facilitating an empowered employee culture utilizing Studer Principles
- Implementation of LEAN principles for process improvement in a healthcare setting
- Building and maintaining a positive rapport with staff and patients
- Knowledgeable in HTML, CSS, JS, Microsoft, Apple and Adobe products

RELEVANT PROFESSIONAL EXPERIENCE:

Speech-Language Pathologist, RehabCare (Dublin, OH)

July 2016-present

- Utilizes Casamba for productivity/outcome tracking and adheres to current CMS documentation and billing requirements
- Representative of therapy services in multidisciplinary meetings including physicians, nursing, social workers, family members, allied health professionals
- Established process for diet texture management to decrease readmissions related to aspiration pneumonia
- Manages patient caseload/schedule with a focus on increased productivity >80%
- Implements use of durable medical equipment for appropriate treatment outcomes

Speech-Language Pathologist, Lafayette General Health (Lafayette, LA)

November 2015-May 2016

- Spearheaded development of Department of Rehabilitation procedures including clinical systems documentation in newly acquired hospital
- Established chain of communication process for use of Modified Barium Swallow Examinations
- Provided nurse and physician education regarding clinical services provided and appropriate consultation
- Clinical services provided to patients in ICU, med/surge, neurorehabilitation hospital floors

Director of Rehabilitation, Kindred (Breaux Bridge, LA)

June 2014-November 2015

- Responsible for all clinical and financial operations of Inpatient/Swingbed Rehabilitation unit including Physical, Occupational, Speech and Recreational therapy
- Utilized Cerner, Casamba, and Apple products for CMS documentation compliance; responsible for departmental troubleshooting and solutions

- Acceptor (on behalf of hospital) of “Modern Healthcare’s Best Places to Work” Award at National Conference
- Facilitated development and budget for new stand-alone outpatient therapy facility
- Achieved 99% Employee Satisfaction rating for department as measured by Press Ganey surveys
- Organized and routed inpatient and outpatient referrals to determine eligibility for admission
- Participant in multidisciplinary hospital leadership meetings to develop improved processes
- Responsible for chart auditing, outcome tracking and CMS compliance

EDUCATION

Master of Arts, Communication Sciences and Disorders (Speech-Language Pathology)

May 2013, University of Florida, Gainesville, Florida

Bachelor of Health Science, Communication Sciences and Disorders

May 2011, University of Florida, Gainesville, Florida

Bachelor of Science, Psychology

May 2011, University of Florida, Gainesville, Florida