

We have a new towing company!! Matador Towing will be our new service provider and they can be reached at 469-669-9897 (impound lot # available 24/7).

1. <u>ALL RESIDENTS</u>, will be <u>required</u> to be registered through <u>VRRPARKING.COM</u> and have a virtual permit. To apply for the new virtual resident permit please follow the steps on the back of this paper.

## ALL RESIDENT PROFILES MUST BE SUBMITTED DURING LEASING OFFICE HOURS. (office hours may vary)

2. <u>VISITOR PARKING</u>: Visitors or (vehicles not registered with the apartment complex) must register online to park on property. <u>Visitors must park in spaces marked visitors with the requirement of registering online</u>. Visitors can register at; **VRRPARKING.COM** (a small fee may be required). The website will be located at all entrances/exits and, stenciled on the floor where visitor parking is located.

\*\*\*RESIDENT CANNOT PARK IN VISITOR PARKING. SPACES MARKED VISITORS ARE STRICTLY FOR VISITORS ONLY. RESIDENTS THAT PARK IN VISITOR PARKING MAY RESULT IN THE RESIDENT'S VEHICLE BEING TOWED AT THE OWNERS EXPENSE\*\*\*

Please be informed that we currently enforce the rules according to the lease agreement (Sec. 13) and state and local laws. If your vehicle is in violation of any of the rules stated, your vehicle may be towed with **no further notice!!!** 

## Rules also being Enforced & Effective Immediately

- DO NOT PARK IN FIRE LANE OR BLOCK DRIVE
- DO NOT PARK IN A HANDICAP SPACE WITHOUT APPROPRIATE TAGS. (Must be visibly displayed)
- DO NOT PARK ON LANDSCAPE OR SIDEWALK, <u>INCLUDING GRASS</u>.
- DO NOT PARK IN STRIPED OUT AREAS OR NO PARKING ZONES.
- DO NOT OBSTRUCT ACCESS TO A DUMPSTER.
- DO NOT OCCUPY TWO OR MORE SPACES.
- DO NOT LEAVE A VEHICLE UNATTENDED ON BLOCKS OR JACKS
- NO TARPS ON VEHICLES
- NO FLATS OR INOPERABLE VEHICLES

It is your responsibility to instruct your visitors where they can and cannot park and to ensure they follow these rules. If your vehicle or your visitors' vehicle is towed, the office <u>cannot</u> help you, please call the vehicle storage facility at 469-669-9897.