



6 Courses

Introduction to User  
Experience Principles and  
Processes

Understanding User Needs

Evaluating Designs with  
Users

UX Design: From Concept to  
Prototype

UX Research at Scale:  
Surveys, Analytics, Online  
Testing

UX (User Experience)  
Capstone



May 26, 2025

**Thi Kim Ly Truong**

has successfully completed the online, non-credit Specialization

# User Experience Research and Design

Integrate UX Research and UX Design to create great products through understanding user needs, rapidly generating prototypes, and evaluating design concepts. Learners will gain hands-on experience with taking a product from initial concept, through user research, ideation and refinement, formal analysis, prototyping, and user testing, applying perspectives and methods to ensure a great user experience at every step.

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

Clifford Lampe  
Professor, School of  
Information

Predrag Klasnja  
Assistant Professor,  
School of Information

Mark Newman  
Associate Professor,  
School of Information  
Department of  
Electrical Engineering  
and Computer Science

Kentaro Toyama  
W. K. Kellogg Professor  
of Community  
Information  
School of Information,  
University of Michigan

Lija Hogan  
Intermittent Lecturer  
Information, School of  
Information, University  
of Michigan

Verify this certificate at:

<https://coursera.org/verify/specialization/R9PZDYFBDHXG>