

## 目录

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## 1. 创建汇丰加密邮箱账户:

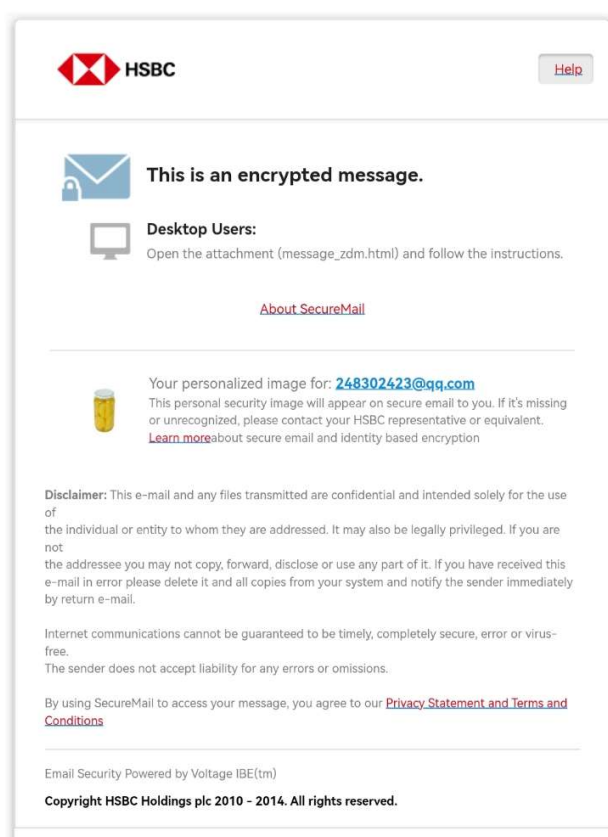
1.1 收到 international\_onboarding\_hk@hsbc.com.hk 的邮件，打开邮件中的附件。

From: INTERNATIONAL\_ONBOARDING\_HK [Hide](#)  
international\_onboarding\_hk@hsbc.c...

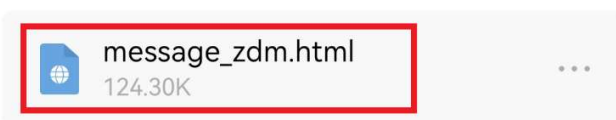
To @qq.com  
@qq.com

Time: 2021/11/4 15:42

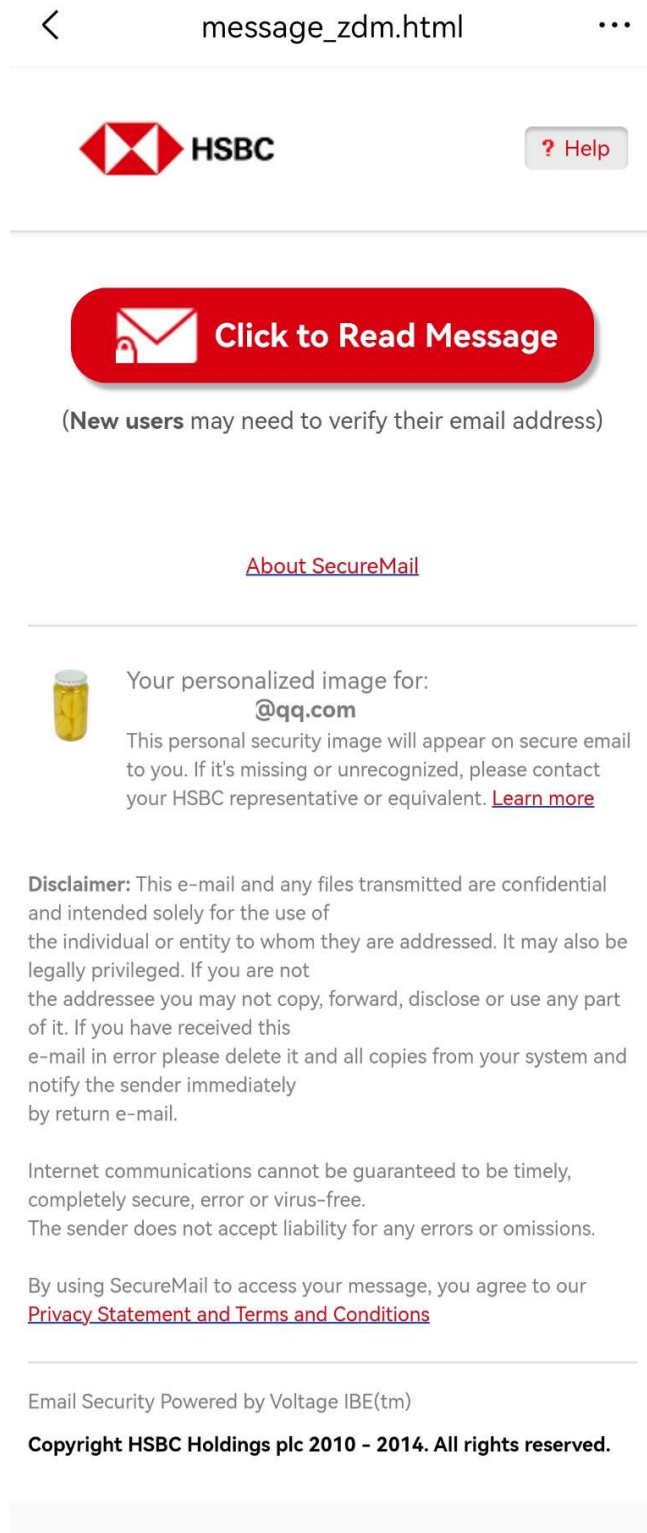
ATCH:  message\_zdm.html



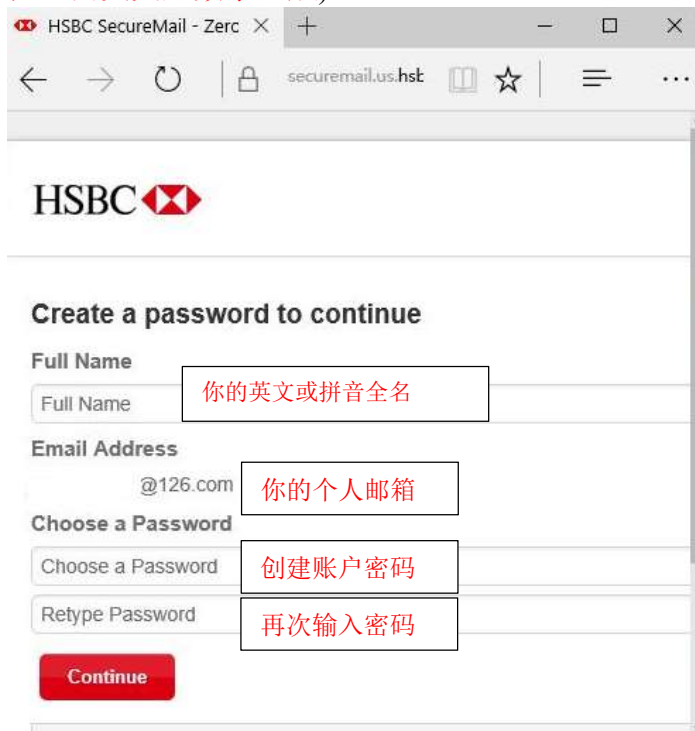
1 attachment(s)



1.2 打开邮件后如下图显示，点击中间红色图标 “Click to Read Message”，然后会转跳到汇丰安全邮箱创建账户。



1.3 创建账户如下图显示，输入英文或者拼音全名，密码, 然后点 ‘Continue’ (密码需 8 位，由英文加数字组成)



HSBC SecureMail - Zerc X + - □ X

← → ↺ | 🔒 securemail.us.hst | ☆ | ≡ ...

HSBC

**Create a password to continue**

Full Name

Full Name 你的英文或拼音全名

Email Address

@126.com 你的个人邮箱

Choose a Password

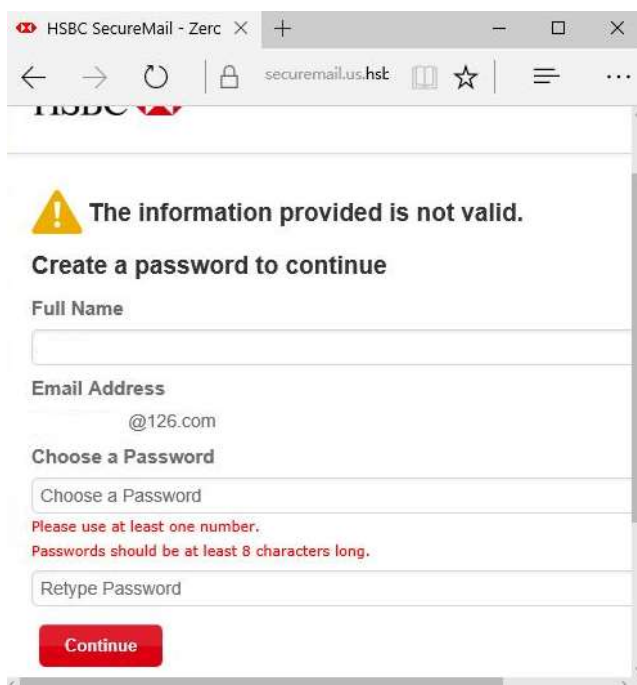
Choose a Password 创建账户密码

Retype Password

Retype Password 再次输入密码

Continue


如密码未按要求会显示以下错误信息:



HSBC SecureMail - Zerc X + - □ X

← → ↺ | 🔒 securemail.us.hst | ☆ | ≡ ...

HSBC

 **The information provided is not valid.**

**Create a password to continue**

Full Name

Email Address

@126.com

Choose a Password

Choose a Password

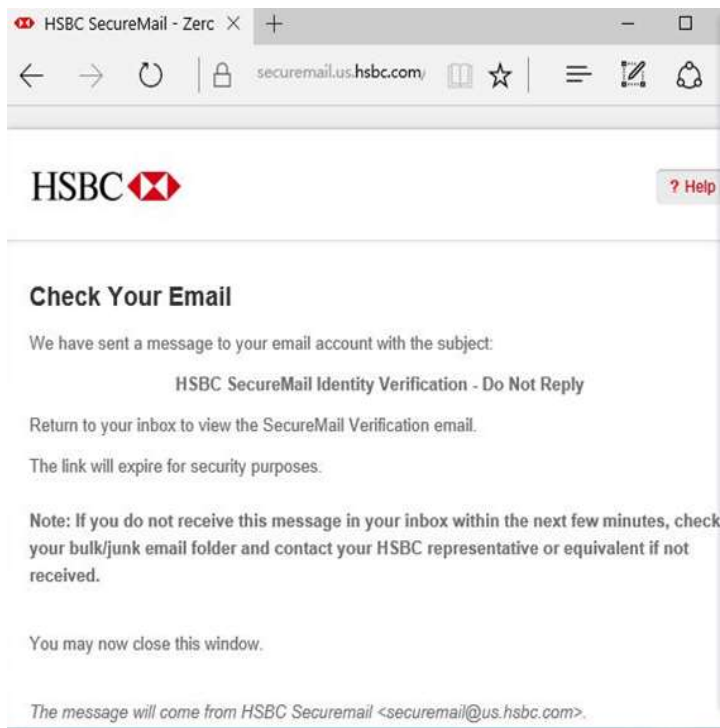
Please use at least one number.

Passwords should be at least 8 characters long.

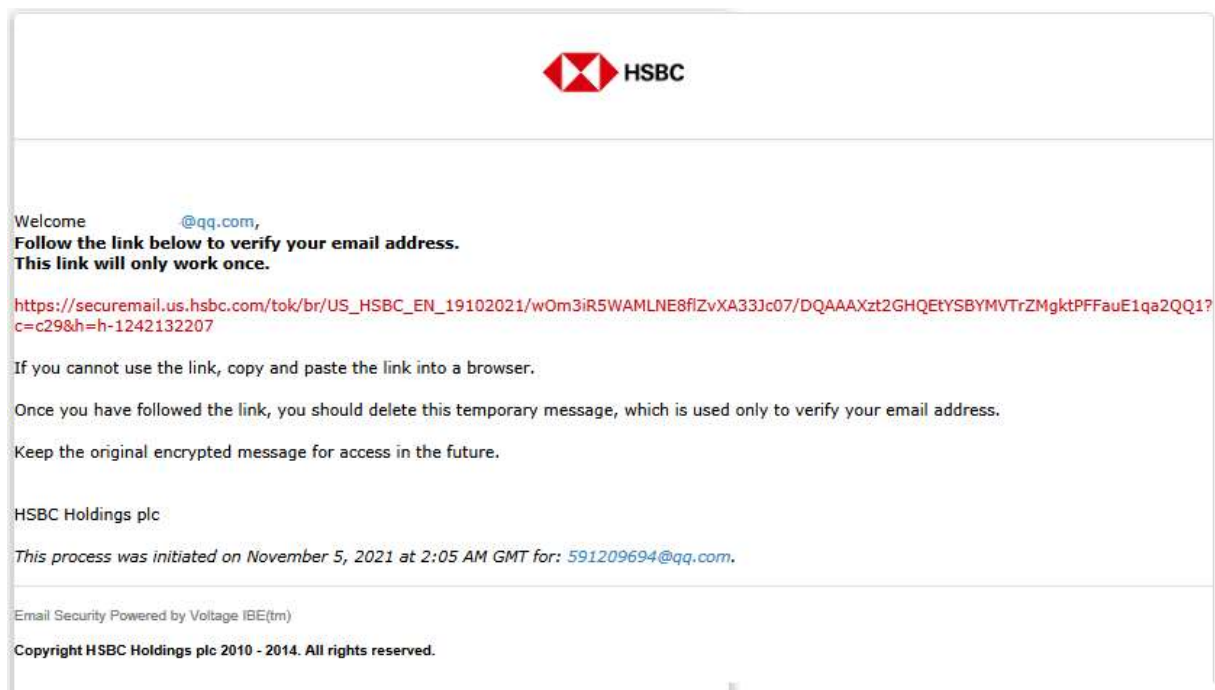
Retype Password

Continue

1.4 创建成功后会有一个新的电子邮件发送到你的个人邮箱。



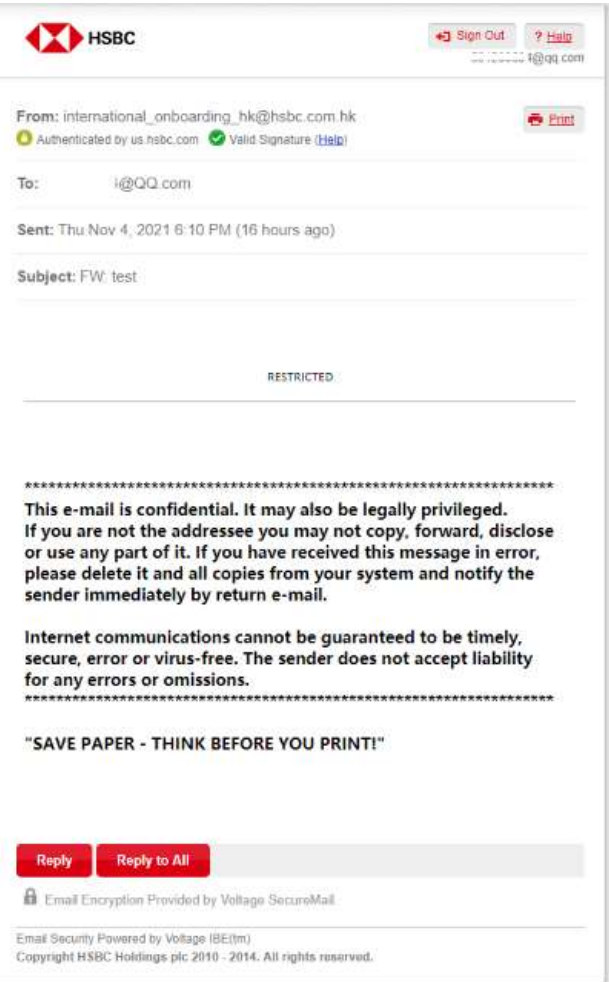
1.5 点击新邮件中的链接确认。



1.6 点击继续访问，成功登入汇丰安全邮箱，能直接查阅加密邮件。




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1.7 如出现错误信息，请按照步骤一重新操作。

## 2. 登入汇丰加密邮箱账户

创建安全账户成功后，打开第一封邮件的附件，输入密码，点击 ‘Sign In’ 登陆



[? Help](#)

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**Sign In**

@qq.com

Password

**Sign In**

[Forgot your password?](#)

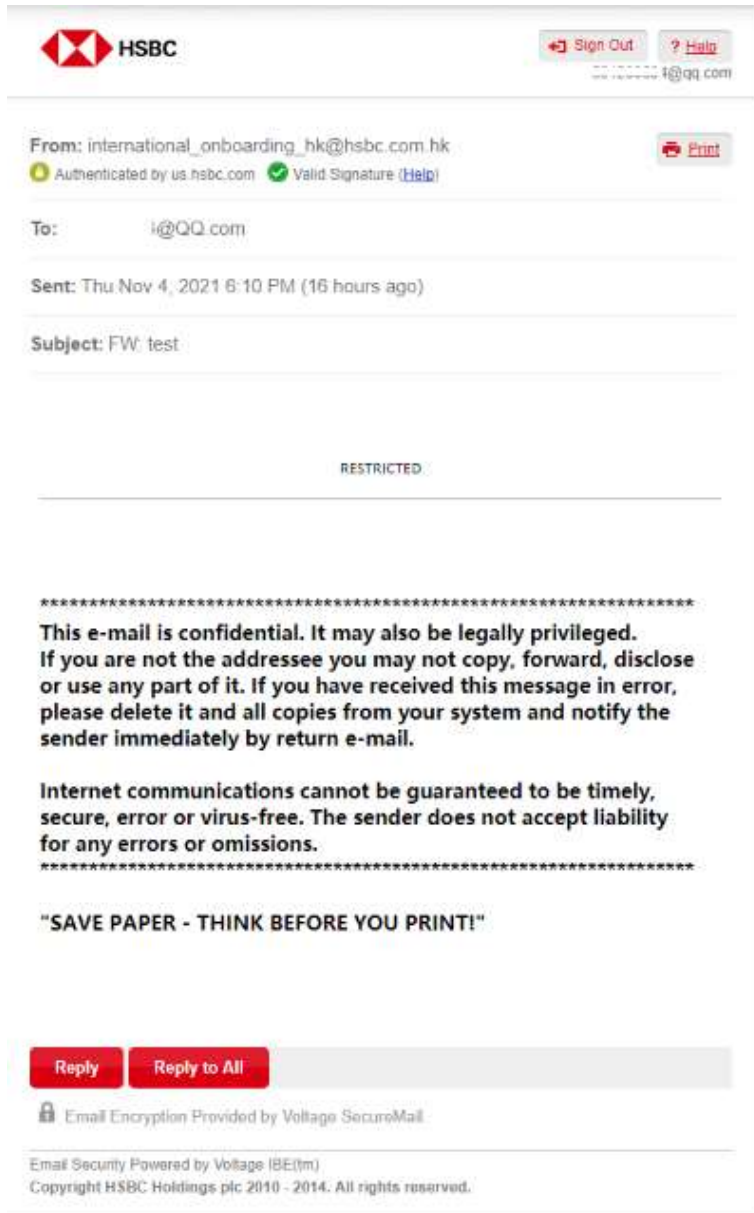
 Email Encryption Provided by Voltage SecureMail.

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Email Security Powered by Voltage IBE  
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### 3. 查看邮件与回复

#### 3.1 登入成功后，你可以查看加密的邮件内容





3.2 点击 ‘Reply’回复, 回复内容及需要的附件,点击‘Send Secure’发送。



[Sign Out](#) [? Help](#)  
l@qq.com

Compose New Message

发送 Send Secure

From:

@qq.com (Authenticated by us.hsbc.com)

To:

international\_onboarding\_hk@hsbc.com.hk

Show Cc

Subject:

RE: FW: test

Attach:


选择文件

未选择任何文件

添加附件

Plain Text

3.3 发送成功后会显示以下信息。




[Sign Out](#) [Help](#)  
l@126.com

You have successfully sent a secure message.

Back To Original Message

Send Another Secure Message

 Email Encryption Provided by Voltage SecureMail.

## 4. 重置密码:

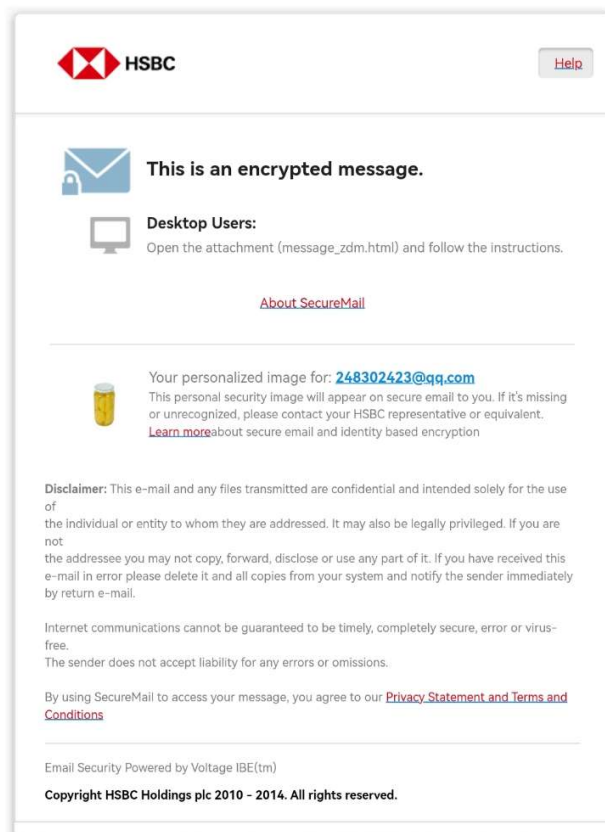
### 4.1 打开第一个邮件的附件

From: INTERNATIONAL\_ONBOARDING\_HK [Hide](#)  
international\_onboarding\_hk@hsbc.c...

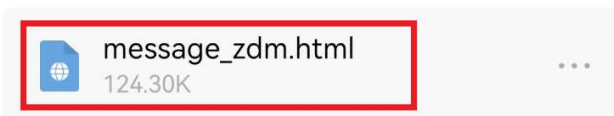
To @qq.com  
@qq.com

Time: 2021/11/4 15:42



ATCH:  message\_zdm.html





1 attachment(s)




## 4.2 点击 ‘Click to Read Message’

 message\_zdm.html 

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(New users may need to verify their email address)

[About SecureMail](#)

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Your personalized image for:  
**@qq.com**

This personal security image will appear on secure email to you. If it's missing or unrecognized, please contact your HSBC representative or equivalent. [Learn more](#)

**Disclaimer:** This e-mail and any files transmitted are confidential and intended solely for the use of the individual or entity to whom they are addressed. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of it. If you have received this e-mail in error please delete it and all copies from your system and notify the sender immediately by return e-mail.

Internet communications cannot be guaranteed to be timely, completely secure, error or virus-free.  
The sender does not accept liability for any errors or omissions.



By using SecureMail to access your message, you agree to our [Privacy Statement and Terms and Conditions](#)

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Email Security Powered by Voltage IBE(tm)

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#### 4.3 点击 ‘Forgot your password’



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### Sign In

@qq.com

Password

Sign In



[Forgot your password?](#)

 Email Encryption Provided by Voltage SecureMail.

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#### 4.4 会显示如下并有新的邮件发送到你的个人邮箱。



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### Check Your Email

We have sent a message to your email account with the subject:

**HSBC SecureMail Password Reset - Do Not Reply**


When you receive the message, click on the link to reset your password.

The link will expire for security purposes.

**Note: If you do not receive this message in your inbox within the next few minutes, check your bulk/junk email folder.**

You may now close this window.


*The message will come from HSBC Securemail <securemail@us.hsbc.com>.*

 Email Encryption Provided by Voltage SecureMail.

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#### 4.4 打开新邮件的链接，直接更改密码。



Hello [i@qq.com](#),  
A password reset has been requested.

If you initiated this process, please follow the link below. Otherwise, no action is required and you may delete this message.

[https://securemail.us.hsbc.com/tok/br/US\\_HSBC\\_EN\\_19102021/RESFSo40zu8CcvFcDYVktkzW07/FQAAAXzt4SHTaUukj6q9tMDQilOtZe1du067Z\\_o1?c=c29&h=h-1242132207](https://securemail.us.hsbc.com/tok/br/US_HSBC_EN_19102021/RESFSo40zu8CcvFcDYVktkzW07/FQAAAXzt4SHTaUukj6q9tMDQilOtZe1du067Z_o1?c=c29&h=h-1242132207)

If you cannot follow the link, copy and paste the link into a browser.

Once you have followed the link, you should delete this temporary message, which is used only to verify your email address.


Keep the original encrypted message for access in the future.

HSBC Holdings plc

*This request was received on November 5, 2021 at 2:15 AM GMT for: [591209694@qq.com](#).*

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? Help


### Reset Your Password

Email Address

Name  
The name the user entered to join.

New Password

Verify Password

 Email Encryption Provided by Voltage SecureMail.

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