

**SRS**

General Cleaning Department



November 17, 2023

NTG Clarity

ARCHITECTURE AND MODELING TEAM

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# Document Release History

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| # | Version | Issue Date | Author | Role | Comments |
| 1 | v 1.0 | 19/11/2023 | Mohamed Ali | Lead Business Analyst | Initial publication |
|  |  |  |  |  |  |

# Reviewers

|  |  |  |
| --- | --- | --- |
| # | Name | Role |
| 1 |  |  |
|  |  |  |

# Backlog

|  |  |  |
| --- | --- | --- |
| # | User Story ID | User Story Description |
| 1 | 1.01 | Applicant Submit On-Site Visit Request |
| 2 | 1.02 | System displays the employee feedback for the customer |
| 3 | 1.03 | Employee views and filter the On-Site visit requests list |
| 4 | 1.04 | Employee releases a single or multiple requests |

# User Story Diagram



# On-Site Visit Request



|  |  |
| --- | --- |
| **1.01** | **Applicant Submit On-Site Visit Request** |
| * As a/an | * Applicant |
| * I want to | * Submit On-Site Visit Request |
| * So that | * Can remove the sewage |
|  |
| * Scenario * Given | * The applicant submits a request to appoint an on-site visit to Remove the sewage * Applicant login to the “Cleaning department” application and see the “On-Site request” page |
| * When | * Applicant filling up the On-Site Visit request form * Request ID (string/unique/auto generate/ non-editable) * Request Date (Date time stamp/ non-editable) * Applicant City (Static lookup/ default value “Umm Slal”) * Applicant Street (Dynamic lookup/ mandatory) * Building no. (String/mandatory) * Applicant Name (String/mandatory) * Applicant ID (String/mandatory) * Mobile no. (String/number/11 digit/unique/mandatory) * On-Site Visit Date (calendar/mandatory) * On-Site Visit Time (mandatory) * Hour (12 available values “1” to “12”) * Minutes (60 available values “0” to ”59”) * Period (available values “am” and “pm”) |
| * Then   And | * System allows applicant to submit the request by click on the “submit” button   System validates the input fields:   * Display successfully message if response true * Display message “Please check validation” if response false |

|  |  |
| --- | --- |
| **1.02** | **System displays the employee feedback for the customer** |
| * As a/an | * System |
| * I need to | * Display the employee feedback |
| * So that | * Allow Applicant to approve/reject the On-site Visit |
|  |
| * Scenario * Given | * System displays the employee feedback and allow applicant to approve/reject the single/multiple request * Employee submitted the On-Site visit requested by the applicant |
| * When | * Applicant opens the created On-Site visit request by himself in the display mode |
| * Then   And | * System displays the output fields * Sewage Tank field * Serial column * Year/Month/Day column * Day Week column * Hour/Minutes/Period * Sewage Tank column   System allows applicant to:   * Approve or reject the Single request * Approve or reject the multiple requests per visit |

# On-Site Visit Requests List



|  |  |
| --- | --- |
| **1.03** | **Employee views and filter the On-Site visit requests list** |
| * As a/an | * Employee |
| * I want to | * View the On-Site visit requests list and filter |
| * So that | * Can get a short list and/or view a specific request |
|  |
| * Scenario * Given   Or  Or | * Employee views the On-Site visit requests list and filter to get short list and/or can view a specific request * Applicant submitted an On-Site visit request successfully   Applicant rejected at least on visit from the visits scheduled by the employee  Applicant approved all visits scheduled by the employee |
| * When | * Employee Open the On-Site visit requests list * Request ID * Request Date * Applicant Name * Applicant ID * Building no. * Status |
| * Then   And | * System allows employee to: * filter by: * Request Status (Radio button/mandatory) * Pending Requests * Approved Requests * Rejected Requests * All Requests (Default) * Request Date Range * Search by: * Request ID (Text box/not mandatory) * Applicant ID (Text box/not mandatory) * Building no. (Text box/not mandatory)   System allows employee to view a specific request by click on “view” button |

# On-Site Visit Schedule



|  |  |
| --- | --- |
| **1.04** | **Employee releases a single or multiple requests** |
| * As a/an | * Employee |
| * I want to | * Sumit suggested request by the applicant or create schedule |
| * So that | * Can allow the applicant to accept or reject the released request |
|  |
| * Scenario * Given | * Employee views a specific request and release/update the single request which submitted by the applicant or submit multiple requests * Employee clicks on the “view” button on a specific request from the “On-Site Visit Requests List” Page |
| * When | * System displays the submitted request by the applicant on the Edit mode |
| * Then   And | * System allows employee to: * Select “Sewage Tank” (dynamic lookup/mandatory)   For the suggested On-Site visit by the Applicant   * Add multiple requests by click on the “Plus” icon * Serial (Auto generate incremental numbers) * Year/Month/Day (Calendar/mandatory) * Day Week (base on the selected date) * Hour (12 available values “1” to “12”/mandatory) * Minutes (60 available values “0” to ”59” /mandatory) * Period (available values “am” and “pm” /mandatory) * Sewage Tank (dynamic lookup/mandatory) * Approval Status (based on applicant response)   System allows Employe to Update/ Submit Requests |